



arlo™

Arlo Pro 2 Wire-Free HD Security Camera  
Quick Start Guide



Thank you for choosing Arlo Pro 2.  
Getting started is easy.

## What's Included



Arlo Pro 2  
Wire-Free Camera



Rechargeable  
battery



Power adapter



Magnetic wall  
mount



Mounting  
screw



Power adapter  
cable

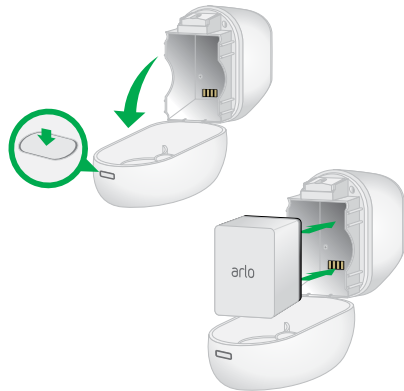
## Use Your Camera Wire-Free

Before using your camera wire-free, you must insert the battery.

**Note:** You do not need to insert the battery if you are connecting your Arlo camera to an AC power outlet.

### ➤ To insert the battery:

1. Unlock the battery compartment by pressing and holding the latch.
2. Gently pull the battery door back to open the compartment.
3. Align the battery contacts.
4. Insert the battery.
5. Close the battery door.



## Sync Your Camera With the Base Station

1. Bring the camera within 1 to 3 feet (30 to 100 centimeters) of the base station.

**Note:** Cameras must be synced one at a time.



2. Press the **Sync** button on the top of the base station for about two seconds.
3. Release the button.
4. Wait for the Sync Status LED to blink green.



5. Press the **Sync** button on top of the camera for about two seconds.
6. Release the button.

The LED lights as follows:

- A blue LED on the camera blinks slowly when the sync process starts.
- The blue LED blinks rapidly to confirm sync.
- The LED blinks amber if the sync is not successful.

If the LED blinks amber, you must repeat the sync process.

**Note:** Arlo's range varies depending on environmental factors, including physical obstructions, construction materials, and wireless interference.



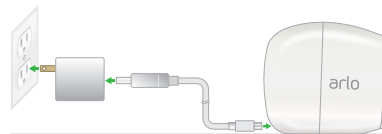
## Charge Your Arlo Battery

The Arlo battery is fully charged when it leaves the factory.

### ➤ To recharge the battery:

1. Place the camera indoors.  
If you are using the camera outside, bring it inside while charging the battery.
2. Connect the power adapter cable to the camera power adapter.  
**Note:** You must use an Arlo Pro 2 power adapter and cable to charge the battery.
3. Connect the other end of the adapter cable to the camera.

4. Plug the power adapter into an electrical outlet.



The camera LED lights solid blue when the camera battery is fully charged.



## Use Your Camera Plugged In

You can use your camera wire-free, powered by the battery, or while plugged into an AC power outlet.

### ➤ **To use your camera plugged in:**

1. Place the camera indoors or use the optional outdoor power adapter, sold separately, when placing outdoors.
2. Connect the power adapter to an AC electrical outlet.

## You're Done!




Congratulations! Your Arlo camera is set up and ready to go.

To view useful tutorial videos, find troubleshooting tips, or get support, visit <http://support.arlo.com>.




# Camera LED Guide







## General

-  **Blinks blue once**  
The camera is powered on.
-  **Blinking blue and amber**  
A firmware update is in progress. DO NOT TURN OFF THE CAMERA.
-  **Off**  
The camera is either powered off or is powered on and is synced to a base station.

## Syncing

-  **Slow blinking blue**  
The camera is searching for a base station.
-  **Fast blinking blue**  
The camera is syncing with a base station.
-  **Fast blinking amber**  
The camera did not sync properly.

## Charging

-  **Fast blinking blue**  
The camera is connected to power.
-  **Solid blue**  
The camera is powered on and the battery is fully charged.
-  **Slow blinking amber**  
The camera battery charge is low.
-  **Fast blinking amber**  
The power connection failed.

# Notes

Notes

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Arlo Pro 2 Quick Start Guide





## Welcome

Thank you for choosing Arlo Pro 2.

Getting started is easy.

## What's Included



Base station



Base station AC power adapter



Ethernet cable



Arlo Pro 2 Wire-Free Camera



Rechargeable battery



Camera AC power adapter



Camera power adapter cable



Magnetic wall mounts



Mounting screws

## 1 Use Your Camera Wire-Free

You can use your camera wire-free, powered by the battery, or while plugged into an AC power outlet.

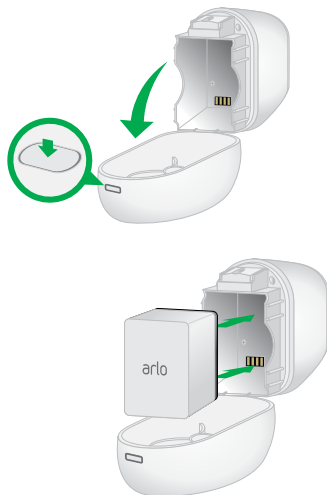
Before using your camera wire-free, you must insert the battery.

**Note:** You do not need to insert the battery if you are connecting your Arlo camera to an AC power outlet.

### ➤ To install the battery:

- Unlock the battery compartment by pressing and holding the latch.
- Gently pull the battery door back to open the compartment.
- Align the battery contacts.
- Insert the battery.
- Close the battery door.

**Note:** The Arlo battery is fully charged when it leaves the factory.



## 2 Get the App

For the best experience, download the Arlo app for your smartphone by scanning this QR code or searching for Arlo in the app store.



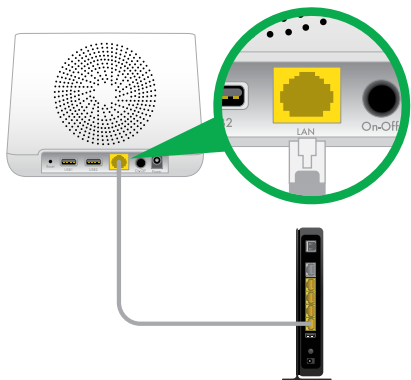
<https://arlo.netgear.com>



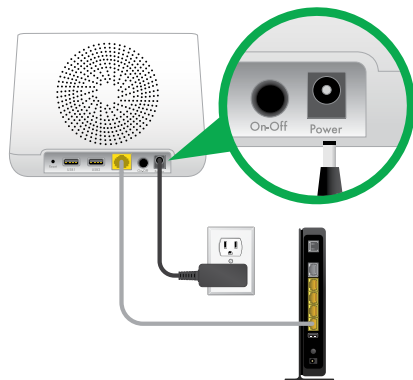
**Note:** If you already use the Arlo app, make sure that you are using the latest version. To find out if an update is available, go to the app store and search for Arlo.

### 3 Connect Your Base Station to the Internet

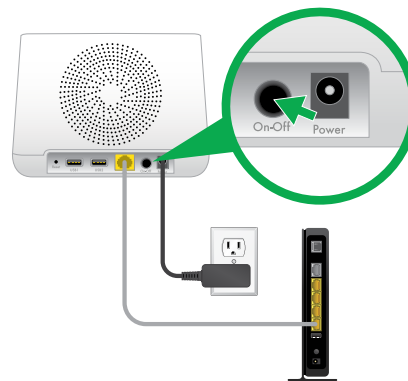
a. Connect the base station to your router using an Ethernet cable.



b. Connect the base station AC adapter to your base station and plug it in.



c. Turn the base station on by pressing the **On/Off** button.



The Power LED and Internet LED on the front of the base station light green in about two minutes.



## 4 Get an Account

### ➤ To create a new Arlo account:

- Launch the Arlo app from your smartphone, tap the **New to Arlo?** button, and select **Arlo Wire-Free**.  
If you are using a computer, visit [arlo.netgear.com](http://arlo.netgear.com).
- Follow the onscreen instructions.

### ➤ To add an Arlo Pro 2 camera to an existing Arlo account:

- If you already set up an Arlo account, log in, and click or tap **Add Device**.
- Follow the onscreen instructions.



## 5 Sync Your Cameras With the Base Station

- Bring the camera within 1 to 3 feet (30 to 100 centimeters) of the base station.

**Note:** Cameras must be synced one at a time.



- b. Press the **Sync** button on the top of the base station for about two seconds and then release the button.



- c. Wait for the Sync Status LED to blink green.
- d. Press the **Sync** button on top of the camera for about two seconds and then release the button.



A blue LED on the camera blinks slowly when the sync process starts. The blue LED blinks rapidly to confirm syncing.



The camera is ready for viewing.

The LED blinks amber if the sync is not successful. You must repeat the sync process.

### Syncing more than one camera?

Go to Page 10 and repeat steps 5a through 5d for each camera.

## 6 Select a Good Spot for Your Camera

Place your Arlo Pro 2 camera in a location with a clear, unblocked field of view and with a good signal to the base station.

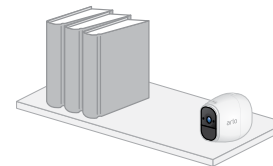


**Note:** Your wireless range varies depending on environmental factors, including physical obstructions, construction materials, and wireless interference.

## 7 Place or Mount Your Cameras

You can place your camera on a shelf or other flat surface, or you can mount it to the wall.

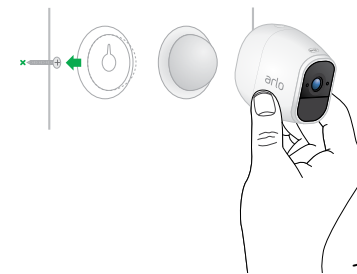
**Tip:** Use the Arlo app in Position mode (found in Camera Settings) to help aim the camera.



### ➤ To mount your camera to the wall:

Fasten the mounting screw into the wall, and hang the magnetic mount from the screw.

If you're mounting the camera to drywall, be sure to use the plastic drywall anchors that are provided.



## 8 Charge Your Arlo Battery

The Arlo battery is fully charged when it leaves the factory.

### ➤ To recharge the battery:

- Place the camera indoors. If you are using the camera outside, bring it inside while charging the battery.
- Connect the power adapter cable to the camera power adapter.

**Note:** You must use an Arlo Pro 2 power adapter and cable to charge the battery.

- Connect the other end of the adapter cable to the camera.
- Plug the power adapter into an electrical outlet.



The camera LED lights solid blue when the camera battery is fully charged.



## 9 Use Your Camera Plugged In

### ➤ To use your camera plugged in:

- Place the camera indoors.
- Connect the power adapter to an AC electrical outlet.

# You're Done!

Congratulations! Your Arlo System is set up and ready to go.

To view useful tutorial videos, find troubleshooting tips, or get support, visit [arlo.com/support/](https://arlo.com/support/).

# Base Station LED Guide



## Power



### Green

The base station is powered on.



### Blinking green

A firmware update is in progress. DO NOT TURN OFF THE BASE STATION OR CAMERAS.



### Amber

The base station is booting.



### Off

The base station is powered off.



## Internet



### Green

The base station is connected to the Internet.



### Blinking green

The base station is sending or receiving data over the Internet.



### Amber

The base station is connected to the router but did not establish an Internet connection.



### Off

The base station is not connected to your router.



## Camera



### Green

Cameras are connected to the base station.



### Blinking green

The base station is attempting to sync with a camera.



### Blinking amber

A camera is too far from the base station. Signal strength is weak.



### Off

No cameras are detected.

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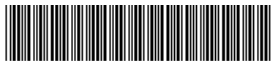
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Charging Station  
Quick Start Guide

## Welcome

Thank you for choosing an Arlo battery charging station. Charging Arlo batteries is easy.

## What's Included



Charging station



Power cable



Window decal



Power adapter  
(varies by region)

# Charge the Batteries

1. Plug the power adapter into an electrical outlet.



*Note: You must use the Arlo Charging Station adapter and cable or the Arlo Pro camera power adapter and cable when you use the charging station.*

2. Connect the cable to the charging station and plug it in.
3. Insert a battery (not included) into a charging station bay.



Align the battery with the grooves inside the charging station bay.

4. Press the battery into the charging bay until you hear a click.

The LED lights solid amber to indicate that the battery is fully inserted and is charging.

5. To charge a second battery, insert another battery into the other charging station bay.

When the batteries are fully charged, the LED lights solid green.

6. To remove a battery from a charging bay, press the battery and release it.

A click sound indicates that the battery is disengaged and can be removed.

## You're Done!

To view useful tutorial videos, find troubleshooting tips, or get support, visit [support.arlo.com](https://support.arlo.com).

### Charging Station LED Guide



**Solid green**

A battery is inserted and is fully charged.



**Solid amber**

A battery is inserted and is charging.



**Fast blinking amber**

A battery is inserted and the charge failed.



**Off**

The charging station is powered off or no batteries are inserted.

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201-20612-03



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Arlo Pro Rechargeable Battery  
Quick Start Guide



## What's Included



Rechargeable battery



Window decal



Camera power adapter cable



Camera power adapter

## Insert the Battery

1. Unlock the battery compartment by pressing and holding the latch.



2. Gently pull the battery door back to open the compartment.

3. Align the battery contacts.

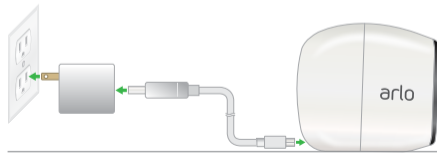


4. Insert the battery.
5. Close the battery door.



## Charge the Battery

1. Place the camera indoors.  
If you are using the camera outside, bring it inside while charging the battery.
2. Connect the power adapter cable to the camera power adapter.



*Note: You must use an Arlo Pro power adapter and cable to charge the battery.*

3. Connect the other end of the adapter cable to the camera.
4. Plug the power adapter into an electrical outlet.

The camera LED lights solid blue when the camera battery is fully charged.



## You're Done!

Congratulations! Your Arlo Pro camera is set up and ready to go.

To view useful tutorial videos, find troubleshooting tips, or get support, visit [support.arlo.com](https://support.arlo.com).

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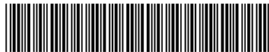
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