



RJ23-SG

ELECTRIC INDOOR GRILL



CUSTOMER SERVICE: 888.315.6553 | customerservice@chefman.com



VISIT **CLUBCHEFMAN.COM** FOR RECIPES, VIDEO TUTORIALS
AND TIPS TAILOR-MADE FOR YOUR CHEFMAN PRODUCT.



READ ALL INSTRUCTIONS BEFORE USE

For your safety and continued enjoyment of this product, always read the instruction manual before using.

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Introduction

Congratulations!

You have made an excellent choice with the purchase of this quality Chefman® product. By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of Chefman®.

We want you to be completely satisfied with your purchase so this Chefman® product is backed by a comprehensive manufacturer's 1-year warranty and an outstanding after sales service through our dedicated Helpline.

We hope you will enjoy using your purchase for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty please telephone our Helpline for immediate assistance. Faulty product claims made within the 1-year warranty period will be repaired or replaced free of charge provided that you have satisfactory proof of purchase (keep your receipt). This guarantee is in addition to your statutory rights. Your statutory rights are not affected. This limited warranty does not apply in cases of damage caused by accident, improper use, abuse and force majeure.

This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some states or provinces do not allow limitations on implied warranties or special, incidental, or consequential damages, so the foregoing limitations may not apply to you.

This limited warranty will be invalidated if the appliance is tampered with in any way whatsoever. In case of questions or technical problems please call the following toll-free help line number: 888-315-6553, Monday - Friday 9am to 5pm EST.

If the appliance has to be returned to us, it must be packed correctly as we cannot accept any responsibility for damage caused in transit. We recommend you use a traceable, insured delivery service.

SAFETY INSTRUCTIONS

IMPORTANT SAFEGUARDS

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY. SAVE THESE INSTRUCTIONS

WARNING: With proper care, your Indoor Grill is designed to provide years of household service. Be sure to follow these basic precautions when using this electrical appliance. Read all instructions before use.

1. This appliance is intended for indoor home use only.
2. Never use any accessories or parts from other manufacturers. Your warranty will become invalid if such accessories or parts have been used.
3. Check that your home power supply corresponds with this appliance's intended voltage.
4. Place this appliance on a stable, heat resistant surface. Make sure not to place near or on a heat source such as gas or electric burner or oven.
5. Short power cords are attached to this item to prevent entanglement and tripping hazards. Extension cords with corresponding voltage, electrical rating and grounding wires can be used. Care should be taken so that any exposed cord is not hanging down from a counter or table where it can be pulled on or tripped over by any child or adult.
6. Before using this appliance inspect the plug and cord line for cuts and/or abrasion marks if they are found. Do not use this appliance and contact our authorized customer service representative.
7. Insert the plug by grasping it firmly and guiding it into your home's grounded electric outlet. Disconnect by grasping the plug and removing it from your home's grounded electric outlet. Never wrap the cord tightly around the appliance during use or storage as this can cause the wire to fray and break.
8. During initial use, you may notice some smoke and or a slight odor. This is normal and should quickly dissipate. It should not reoccur after the appliance has been used a few more times.
9. This appliance should be used only by persons who are capable of understanding the user manual or are supervised by those who have adequate understanding of the appliances' features, their use and the operating instructions. Children must be supervised and should not be left alone with appliances during their operation.
10. During use appliances should not be left unattended.
11. Care should be taken not to move appliances that are in use
12. Do not move appliances that are full of food or liquid whether hot or cold.

SAFETY INSTRUCTIONS

13. Appliances can emit heat or steam when in use therefore care should be taken not to block inlets or outlets.
14. Appliance exteriors are designed to be cool to the touch. Portions do get HOT during use. Burns can result from touching heating elements, air vents and removable baskets or containers and - if any part is designed to be handled do so with care.
15. Unplug unit when you have finished cooking.
16. Do not clean the appliance until the unit is cool.
17. Do not immerse complete appliance in water or a dishwasher for cleaning.
18. Clean with a non-abrasive cleaner, soft pad or cloth.
19. Store unit in a cool, dry location.
21. This appliance is not designed to be controlled using a programmed device, external timer switch or remote control.
22. This appliance is not intended to be operated in conjunction with any external timers or remote controllers.
23. Do not use charcoal or similar combustible materials with this appliance.
24. Grill surface gets very hot while cooking food. Avoid touching surface while preheating, during cooking, or afterwards until grill has completely cooled down.
25. Do not use metal or sharp objects while cooking as these will damage the non-stick surface.
26. Ensure there is sufficient ventilation around the appliance to allow for the heat and steam to disperse.
27. The appliance must be used on a stable, heat resistant surface.
28. Do not use the appliance for any purpose other than that for which it is designed.
29. Ensure that the power supply cord is kept away from heat or sharp edges that could cause damage.
30. Do not move the appliance while cooking to avoid being burned.
31. Prior to unplugging the appliance, be sure the Temperature Control Dial is in the OFF position.

DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

CAUTION: To ensure continued protection against risk of electric shock, connect to properly grounded outlets only.

IMPORTANT: This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

SHORT CORD INSTRUCTIONS

- a. This unit includes a short power-supply cord in order to reduce risks resulting from becoming entangled in or tripped over a longer cord.
- b. Longer extension cords are available and may be used if care is exercised in their use.
- c. If extension cord is used:
 1. The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance;
 2. If the appliance is of the grounded type the extension cord should be a grounding type 3-wire cord; and
 3. The longer cord should be arranged that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over.

LINE CORD SAFETY TIPS

1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced and the line cord replaced. Please call Customer Service.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

CAUTION: To ensure continued protection against risk of electric shock, connect to properly grounded outlets only.

IMPORTANT: During the first few minutes of initial use, you may notice smoke and/or a slight odor. This is normal and should quickly disappear. It will not recur after appliance has been used a few more times.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Features



1. Removable Grill Plate with Non-Stick Coating
2. Indicator ON/OFF Light
3. Temperature Control Dial
4. Cool Touch Handles
5. Water Fill/Drip Tray

Operating Instructions

Getting Started

- Remove all of the packaging materials from the appliance.
- Place the packaging materials back inside of the box and either store or safely dispose.
- Before each use, unwind the power cord completely.
- **CAUTION:** If water is added during cooking, do not pour it over the grill plate or on top of the heating element.
- Plug the grill into your home outlet.
- The indicator light will go on indicating that the grill is powered on. As soon as you move the temperature control dial away from the off setting the appliance will start to become hot. When the temperature control dial is turned clockwise from the off to the on setting the grill top increases in temperature from low to high.

Note: Using an extension cord with this product is not recommended. However, if necessary, ensure that the extension cord is grounded. The extension cord must be secured safely so that it is not a tripping hazard.

Preheating

- Preheat the grill for approximately 5 - 10 minutes before use.
- Turn the temperature control dial to the Maximum Temperature position. Maximum is the on setting.

Operating Instructions

Grilling

- Allow the grill to preheat for 5-10 minutes and then turn to the actual desired temperature use the control dial setting you prefer. The temperature range is from low (for keeping food warm) to high (for searing steaks). As you turn the temperature control dial clockwise towards on the temperature will increase (high). As you turn the temperature control dial counterclockwise towards off the temperature will decrease (low).
- When used for the first time, it is normal for the heating element to have minimal smoke and/or a slight odor, but that should cease within a few moments.
- Before turning the appliance on, remove the Drip Tray and pour in water to a level anywhere between the minimum and maximum lines.
- Replace the Drip Tray back into the appliance before plugging in or turning on.
- Plug the appliance into an outlet, and turn the Temperature Control Dial to the ON position.
- **Warning:** Charcoal or similar combustible material must not be used with this appliance.
- Preheat the appliance for a few minutes until warm. (Refer to Preheating Instructions on Page 6)
- Set the desired temperature using the Temperature Control Dial.
- Any liquids, oils or fats that drip from the food will land into the water filled drip tray. The fats and oils will solidify in the water, thus preventing any additional smoke or odors.
- If the Drip Tray requires additional water during cooking, this can be added by partially removing the Drip Tray using the built in Handle. Do not pour water directly over grill plate. Note: Use caution when using the Drip Tray Handle during cooking as it may be hot.
- Always turn the Temperature Control Dial to the OFF position to turn the grill off.

WARNINGS:

- Do not use this appliance without water in tray.
- Do not pour water over the heating element.
- Do not touch the Grill Plate while cooking as it is extremely hot.
- Avoid touching the Drip Tray if possible while cooking as it is also very hot. If additional water is needed, use the Drip Tray Handle with precaution along with skin protection.

Cleaning and Maintenance

- Unplug the appliance from the outlet and allow to cool thoroughly before cleaning.
- Wipe the appliance with a damp cloth and dry thoroughly.
- To avoid scratching the non-stick surface do not use any harsh or abrasive cleaning agents.
- Wipe the grill carefully and clean with a mild detergent.
- Do not immerse the grill body in water or any other liquids.

Terms & Conditions

Limited Warranty

CHEFMAN® LLC warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN® LLC, at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN® LLC will repair or replace the same effecting all necessary parts replacements for a period of one year from the date of purchase. If product is no longer available we will replace it with a product of equal value. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as specified on the rating label (e.g., 120V - 60 Hz).

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® product that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

CONDITIONS: This warranty is valid for the original USA and Canada retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN® LLC Products. Save your proof of purchase receipt.

ABOUT YOUR PRODUCT WARRANTY: Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, 3rd party warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

NORMAL WEAR: This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN® LLC or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN® LLC shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

HOW TO OBTAIN WARRANTY SERVICE: If your CHEFMAN® product should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply email customerservice@chefman.com or call our toll-free number 1-888-315-6553 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 1 Sharp Plaza, Mahwah, NJ 07495.

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CALIFORNIA RESIDENTS ONLY:

California law provides that for In-Warranty Service, California residents have the option of returning a nonconforming product (A) to the store where it was purchased or (B) to another retail store which sells CHEFMAN® products of the same type. The retail store shall then, at its discretion, either repair the product, refer the consumer to an independent repair facility, replace the product, or refund the purchase price less the amount directly attributable to the consumer's prior usage of the product. If the above two options do not result in the appropriate relief to the consumer, the consumer may then take the product to an independent repair facility if service or repair can be economically accomplished. CHEFMAN® and not the consumer will be responsible for the reasonable cost of such service, repair, replacement, or refund for nonconforming products under warranty.

CHEFMAN® is a registered trademark of RJ BRANDS, LLC.

Warranty



ELECTRIC INDOOR GRILL



All data fields are required in order for us to process your request:

Model Number: _____

Full Name: _____

Address: _____

Phone: _____ Email: (if applicable) _____

Date of Purchase*: _____

*We recommend you keep the receipt with this warranty card

Retail Store of Purchase: _____

Description of Malfunction:

Return your completed warranty card to:

RJ Brands
1 Sharp Plaza
Suite 207
Mahwah, NJ
07495

ELECTRIC
INDOOR GRILL

MODEL:
RJ23-SG

888.315.6553

customerservice@chefman.com

Phone lines available Monday to Friday, 9am-5pm EST

1-YEAR LIMITED WARRANTY



To log-in to ClubChefman.com follow the below steps:

1. Enter www.clubchefman.com into your web browser.
2. Click on "Sign Up Now".
3. Fill in the required information as prompted.
NOTE: "Place of Purchase" refers to the store at which you purchased your product.
4. Sign in using your User Name and Password.

CLUB CHEFMAN ACCESS CODE:

2131681

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