



YESKAMO

Full User Manual
for YESKAMO Security Camera Kits



Letter of Thanks

Dear Customer;

Thanks for your trust to purchase security camera system from YESKAMO and please accept our sincere appreciation here.

Thanks again for your supporting, with which we can insist on our dream; can have faith to try our best to develop YESKAMO®; and that YESKAMO® has become a world-leading brand of innovative video surveillance products and solutions.

YESKAMO always place customers' needs as our top priority. From raw materials purchasing to product shipping, we carefully test every process. Our qualified camera kit built with advanced chipset and each power plug certificated with CE, FCC and UL for safety. Each camera is strictly tested before shipment.

YESKAMO is committed to protecting your property all time. You can not only view the local video or playback the recorded videos on monitor, but also remotely view the videos on mobile phone and the intelligent motion detection alert will keep you in the known what happens around your home.

If you are satisfied with our product, could you please spend a minute to share your product experience on Amazon? Your precious customer review will help us shape our business to best and let other customers know more about YESKAMO product and service, your unwavering support and patronage is our motivation to go further.

On behalf of all colleagues in YESKAMO, we sincerely appreciate your trust. Please let us know if there is anything we can do to assist you further.

Thanks again and wish you all the best.

Your Sincerely,
All staffs in YESKAMO

For any questions, please contact us:
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Guide 1

I. Statement	2
II. Safety Caution	2
III. Installation angle for PIR alarm camera	2
VI. Description about PIR Alarm Camera with floodlight	3

Guide 2

1. How to login the NVR Monitor system?	4
2. How to remotely view camera on phone app?	4
3. How to customize recording mode?	9
4. How to setup E-mail alert, app notification and IPC camera siren alarm?	11
5. How to add a new camera to YESKAMO NVR via Ethernet cable?	14
6. How to add a new camera to YESKAMO NVR monitor via wireless add option?	15
7. How to remotely view the cameras on computer?	16
8. How to playback the recorded footage on computer?	18
9. How to backup video footage on computer?	19
10. How to play the backup file on computer?	19
11. How to playback recorded footage on monitor?	20
12. How to backup video footage on monitor?	21
13. How to playback the recorded footage on phone app?	21
14. How to avoid the repeated motion detection alert?	22
15. How to choose place to install wireless camera?	23
16. How to change YESKAMO system password?	23
17. How to do if I forget new password?	24
18. How to reset the NVR system to factory setting?	25
19. How to setup the time and date of NVR monitor?	25
20. How to upgrade YESKAMO NVR monitor system?	26
21. How to upgrade camera	27
22. How to install hard drive for NVR ?	28
23. How to turn off Siren Alarm from camera side?	29
24. How to turn off the floodlight at night?	30
25. How to booster camera signal via Ethernet cable?	31
26. How to booster camera signal via extension antenna?	32
27. How to booster camera signal via camera's repeater function?	33
28. How to booster camera signal via IPC repeater?	34

FAQ

1. What if one camera stops working and doesn't show picture on the monitor?	38
2. What if my TV does not display the image of camera?	38
3. What if I can not remotely view the cameras on phone app?	39
4. What if I cannot hear the camera's sound on phone app?	39
5. What if I cannot receive alert on phone app?	40
6. Why the floodlight doesn't turn on when someone pass by?	40
7. What's range for PIR detection?	40
8. What's distance for the audio pickup?	40
9. What if I couldn't find the hard drive informatioin on my NVR system?	41
10. What if I cannot hear any voice from the cameras or in the app?	41
11. What if my monitor show Gateway Unreachable?	42

I. Statement

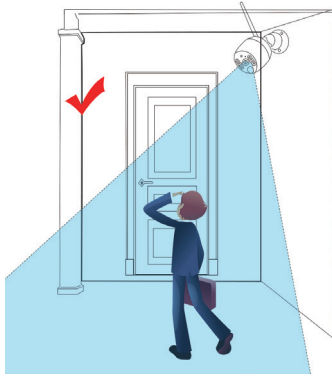
1. Though we apply all efforts to make the manual complete and accurate, there could still be some discrepancies due to products' timely update.
2. The products and manual are subject to change without previous notification.
3. The content in this manual is only for users' reference. We don't promise it's exactly the same with the products you purchase. Detailed information is in accordance with the final products.

II. Safety Caution

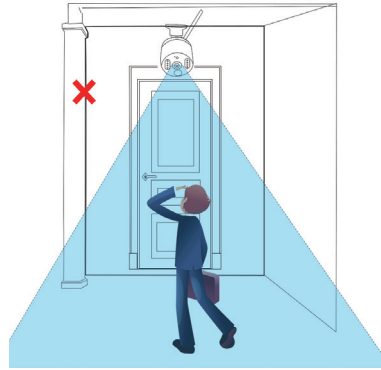
1. Please do not put any fluid container on the product
4. Please use the product in ventilated environment and prevent blocking the vents
3. Wireless only means no any cables between camera and NVR base, but the whole camera system need to be plugged into power socket for power supply
4. Please use the included power supply with the product to prevent damage to the product
5. Please use the product under its standard working temperature and humidity
6. Please fully test the product before installation
7. Please avoid any avoidable obstacles and electromagnetic product between camera and NVR for better signal
8. All man-made damage and the following terms and condition are outside the scope of free warranty:
 - A: Accident, negligence, natural disaster, misoperation
 - B: Inappropriate environment and condition, such as improper power supply, wrong working temperature, lightning stroke
 - C: Already beyond guarantee period

III. Installation angle for PIR alarm camera

The detect angle for PIR sensor is about 110 degree, and detection distance is within 8 meters. So the recommended installation height is Not higher than 3-4 meters, 3m/10ft will be better, and recommended angle is transversely-mounted with the PIR detection area. (Make the detection area as a sector area like below picture shows)



When people transversely across PIR detection area as above picture, the camera will detect the movement sooner.



When people goes straight to camera as above picture, the PIR sensor will not so sensitive.

Note: A passive infrared sensor (PIR sensor) is an electronic sensor that measures infrared (IR) light radiating from objects in its field of view. They work entirely by detecting infrared radiation (radiant heat) emitted by or reflected from objects. But sometimes, it might be affected by airflow, such as rain or wind, which may cause some false alarms. So it is suggested to install the PIR camera in a shaded area, such as eaves, to prevent accelerated wear and tear the elements might cause.

VI. Description about PIR Alarm Camera with floodlight



Video image is black/white in darkness when there is no any suspicious movement.



Shine a light on suspicious activity with 4 PIR activated ultra-bright floodlights and record colour video for that unexpected movement.



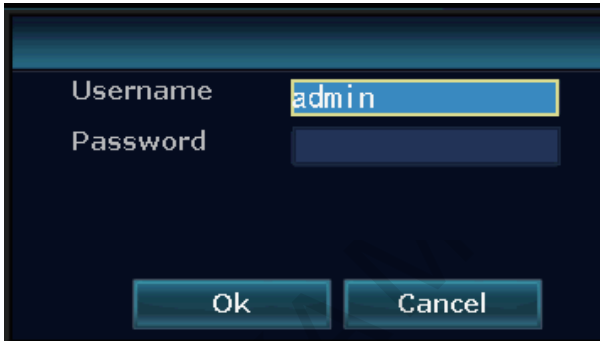
Instant phone app alert will be pushed when any suspicious movement is detected

- 1) The camera works with or without NVR monitor, PIR alarm camera can be used as a standalone Wi-Fi camera, which you can view directly on the phone app.
- 2) The camera has a built-in PIR sensor and motion sensor, you will get an instant alert from phone app or email when any suspicious activities were detected by camera. The camera has built-in IR leds and floodlight leds. IR led will automatically switch on when ambient light is insufficient and will create clear black/white videos. The floodlight will turn on automatically (in the darkness) ONLY when any suspicious activities caught on camera and then play or record color video about the unexpected activity. (Floodlight will NOT turn on at day time)

1. How to login the NVR Monitor system?

Default user name is “admin”,

Default password is no password, leave it blank. And click “Ok” to enter NVR monitor system.



2. How to remotely view camera on phone app?

1) Make sure the NVR monitor is ONLINE status:

Connect the WAN port of NVR monitor to LAN port of router with Ethernet cable, then the NVR monitor will be ONLINE.

Right click the mouse to enter main menu > Fast Network > Cloud (P2P) > ONLINE



2) Download free app

Search free APP “YESKAMO” , “EseeCloud” in App store or Google play. The phone app will be updated sometimes, if your phone app menu is different from the menu in user manual, please contact us to get the latest user manual



YESKAMO



EseeCloud

3) Create an account and log in phone app

Register an account with your email address /phone number and password. A verification code will be send via text.

A screenshot of the 'Log in' screen in the app. It features a white background with a blue header. There are two input fields: 'Email/phone number' and 'password'. Below the password field is a 'Remember Password' checkbox. A blue 'Confirm' button is at the bottom. A red box highlights the 'Register' link in the bottom right corner.A screenshot of the 'Register' screen in the app. It features a white background with a blue header. There is one input field for 'Email/phone number'. Below it is a blue 'Confirm' button. A red box highlights the 'Confirm' button. At the bottom, there is a checkbox for 'Registration is agreed User Agreement with Privacy Policy'.

4) Add Cloud ID:

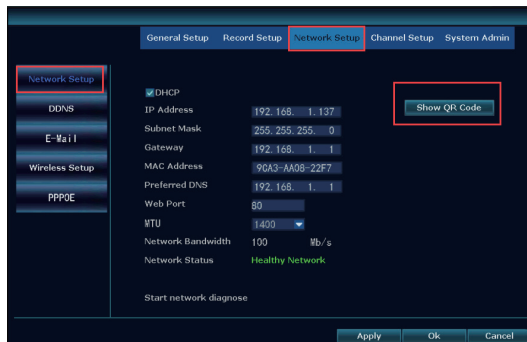
A: Scan QR code to add device ID:

A1: Enter APP > click “+” at the right top corner of the phone > “Scan code to add device”;

A2:

a) Right click the mouse to enter main menu > System setup> Network setup > Network setup > “Show QR Code” and scan QR code to add Cloud ID.

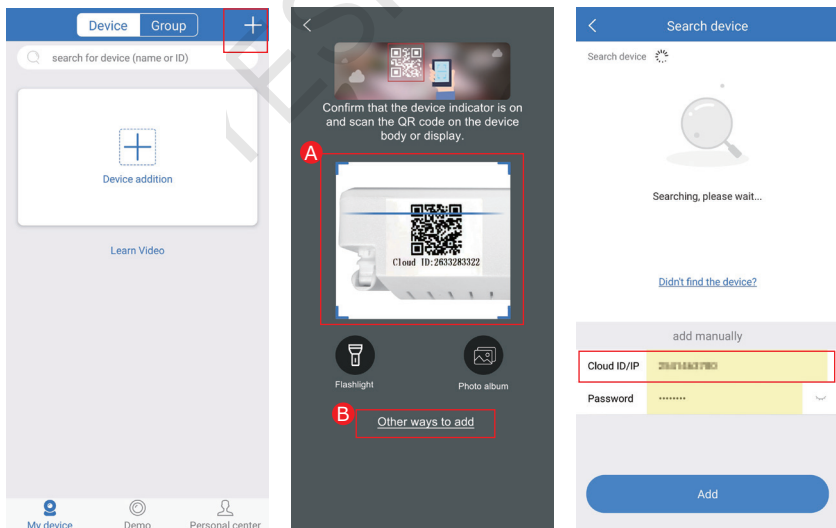
b) Right click the mouse to enter main menu >Fast network > Cloud ID > scan QR code to add Cloud ID.



















B: Other way to add:

Enter APP > click "+" in the right top corner or center of the phone > "Other ways to add"> Input "Device Cloud ID"> the default password is no password, click "Add" and "Complete"to finish



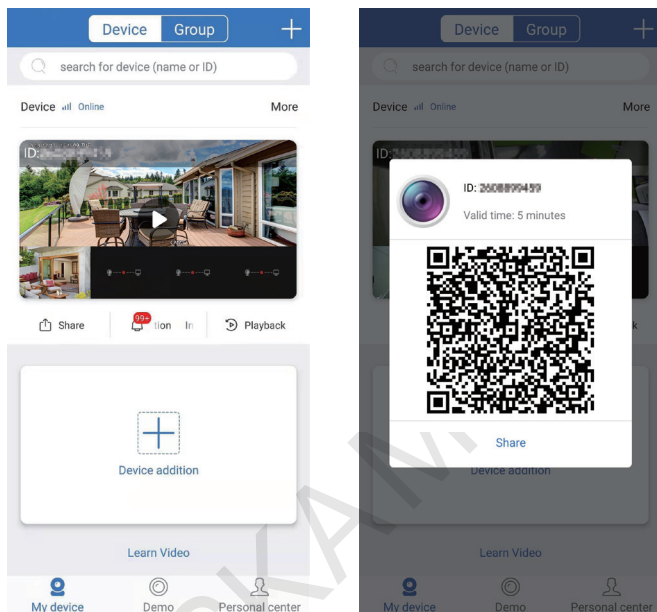
Note: The camera system supports multiple account to view at same time, merely, multi-user can view the cameras on their phone at same time, but only one user can use the “microphone” at one time, it will show “intercom open failure” when second person click “microphone” button, he can enter the chat screen once the former person hang up and exit the chat screen.

Icon function on phone app:

	Playback/live Video Switch Button	Switching between playback video & real-time live video
	Window Switch Button	Customize the screen to show how many window at one time
	Proportion	Adjust video proportion, Customize the preview video proportion
	Definition Switch Button	Customize the preview video definition between HD (high definition) & SD(standard definition)
	Microphone Button	Suitable for devices with microphone. Hold the button to talk to the camera
	PTZ	YESKAMO cameras don't support PTZ
	Screenshot Button	Screen shot
	Speaker On/Off Button	Whether play the sound captured by camera device
	Recording Button	Recording the real-time video
	Real Time	Back to real time video recording
	Playback Channel	Select the channel to playback
	Calendar Button	Selecting playback date
	Time Bar	Dray the timeline to modify the playback time
	Backup Button	Backup and download the recorded video to phone

7) Share device function

Click "share" you can share the device with your friends or families



Note:

Please revise your password in NVR system before sharing.

3. How to customize recording mode?

The default recording mode is 24/7 continuous recording, but you can change it to time scheduled recording or motion detection recording based on your requirement.

The default motion detection recording mode is PIR + motion detection recording, PIR alarm camera can support both PIR and motion detection function, but standard camera only supports motion detection, so if you want to set motion detection recording, please follow below steps:

1) Motion detection recording for PIR alarm camera

Right click mouse to enter main menu > System Setup > Record setup > Record plan > Select channel (PIR camera) > click “Reset” > click “Time” > click “Motion” > customize schedule time with mouse > click “Apply” and “Ok” to save the setting.

“Time” means the NVR recorder will record in the schedule time

“Motion” means the NVR recorder will record only when movement is detected



Note:

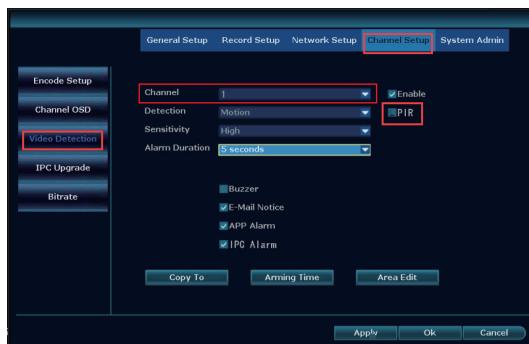
- 1) This kind of recording mode is PIR + motion detection, it means only both PIR and motion detection are triggered by living objects and the NVR monitor will start recording.
- 2) If you want to setup the same recording mode for all channels, please repeat above steps or click “Copy To”.

2) Motion detection recording for standard camera

The standard bullet camera doesn't support PIR function, so please disable PIR function first.

A: Disable PIR function

Right click mouse to enter main menu > System Setup > Channel Setup > Video detection > Select channel (normal camera) > Disable “PIR” > click “Apply” and “Ok” to save the setting.



B: set up motion detection (same operation as PIR camera)

Right click mouse to enter main menu > System setup > Record setup > Record plan > select Channel (normal camera) > click “Reset” > click “Time”> click “Motion” > click “Motion”> customize schedule time with mouse > click “Apply” and “Ok” to save the setting.

4. How to setup E-mail alert, app notification and IPC camera siren alarm?

There are 4 types alert for motion detection: Buzzer, Email alert, phone app notification and IPC Alarm.

Buzzer: NVR monitor will beep when motion is detected

E-mail Notice: you will receive an email alert

APP Alarm: you will get a phone app notification push

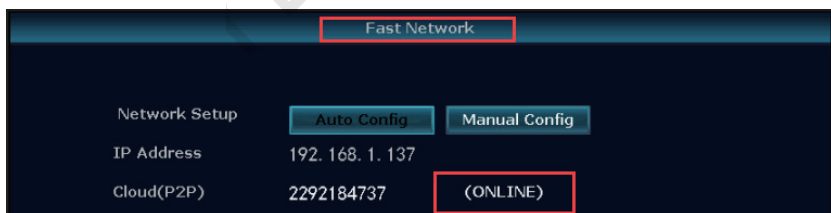
IPC Alarm: you will hear siren alarm from camera side

For this PIR alarm security camera system, the default alarm mode is PIR + motion detection alert. If you want to set up alert, please follow below steps:

1) Make sure the NVR monitor is ONLINE status

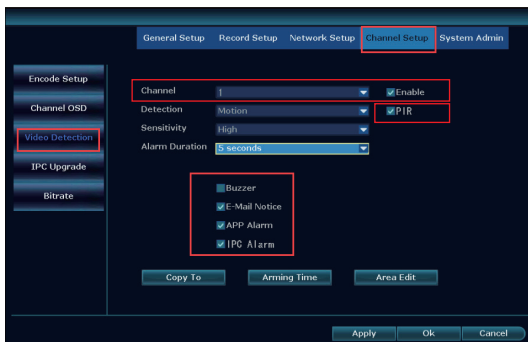
Use Ethernet cable to connect NVR monitor with LAN port of home router to get the Cloud ID online.

Right click the mouse to enter main menu > Fast Network > Cloud (P2P)> ONLINE.



2) A: Setup motion detection alert for PIR camera

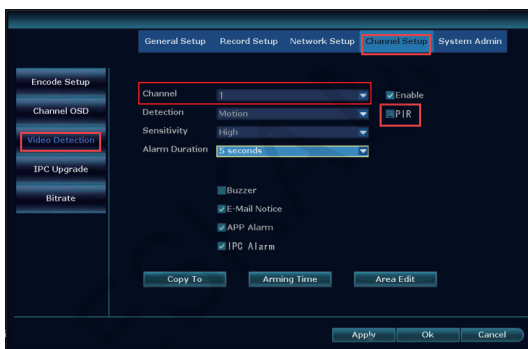
Right click mouse to enter main menu >System setup > Channel setup > Video detection > Choose channel > Enable”PIR”>Enable motion> Enable motion alert (Buzzer, E-Mail Notice, APP Alarm, IPC Alarm) based on your requirement > click “Apply” and “Ok” to save the setting



B: Setup alert for standard camera

B1: disable PIR function first:

Right click mouse to enter main menu > System Setup> Channel Setup> Video Detection> Select Channel (normal camera) > Disable “PIR” > click “Apply”



B2: Right click mouse to enter main menu > System Setup > Channel Setup > Video Detection > Choose Channel > Enable Motion> Enable Motion Alert (Buzzer, E-Mail Notice, APP Alarm, IPC Alarm) based on your requirement > click “Apply” and “Ok” to save the setting.

Note:

NVR monitor doesn't support alarm function but gives out sound of “didididid” when you enable buzzer function.

3) Setup email alert function

Right click mouse with main menu > System Setup > Network Setup > E-mail.

If you want to set up the email alert for motion detection, the POP of this email should be enabled, how to enable the POP, please kindly Google it because the setting is different between each email address.

How to set up email on NVR, take xxx@hotmail.com as example:

Enable E-mail function

SMTP Provider: hotmail

Sender: xxx@hotmail.com

Password: password of your mail xxx@hotmail.com

SMTP Server: smtp.live.com

Port: 25 or 587

Encryption type: TLS

Sendee1: The email you want to receive the email alert (you can use the xxx@hotmail.com or any other email you want)

Sendee2:

Subject: NVR report

Interval: 30 seconds (you can set up the interval according to your requirement)

Please click "Test" first before you apply the setting. It reports "E-Mail Test success" if the setup is successful.

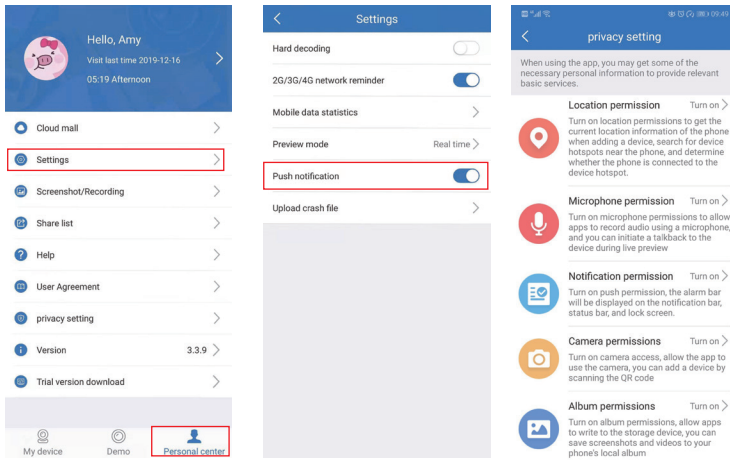


4) Set up phone app notification

Take the free app "Eseecloud" for example,

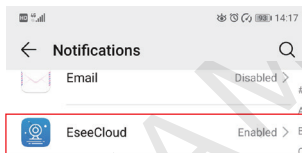
Enter your app account > "Person center"> "Settings" >Enable "Push notification", and you'll receive pushing notification when movement is detected.

Enter your app account > "Person center"> "privacy setting">Enable all permission



5) Setup Phone notification

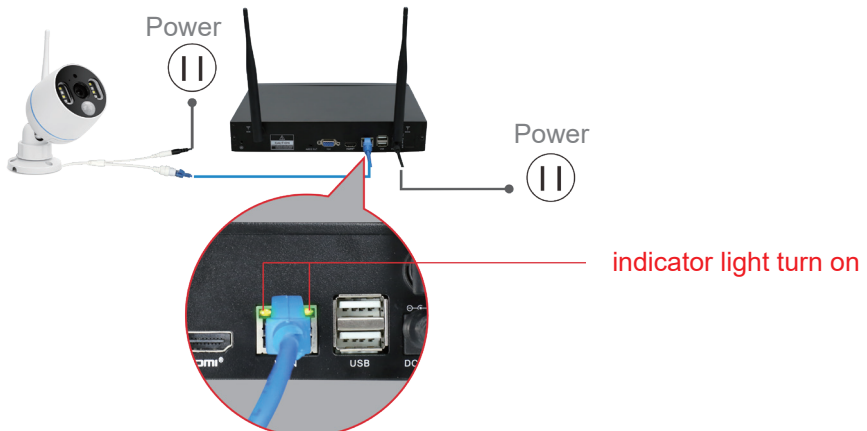
Enter your phone >Settings >Notifications >Find "Eseecloud" or "YESKAMO"> Enable it



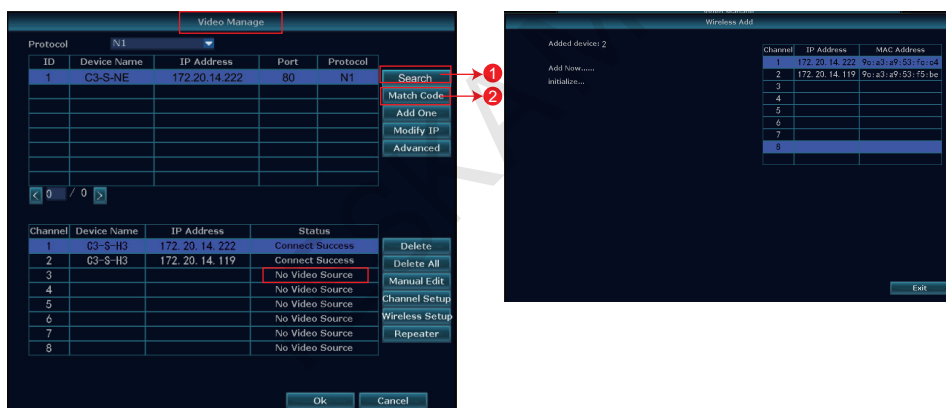
5. How to add a new camera to YESKAMO NVR via Ethernet cable?

In case the camera lose connection with NVR accidentally or you want to add a new camera to NVR system, please pair/match code the camera with NVR as below steps:

- 1 Take the camera near NVR
- 2 Plug camera to power outlet via the provided 12V 1A plug
- 3 Use Ethernet cable (RJ45) to connect camera with NVR, the WAN indicator light at back panel of NVR monitor will turn on



- 4 Right click mouse to enter main menu > Video Manage
The upper box shows information of camera, and lower box shows channel information of NVR
- 5 If the channel status at lower box shows “IPC Disconnect”, “Connect Fail”, “Different Segment” ..., select that channel with mouse, then click “Delete” and the status of that channel will be “No video source”
- 6 Click “Search” in the upper box, new IP address will pop up in minute and then click “Match Code”.
- 7 The camera will be connecting with NVR and “Wi-Fi add” interface will pop up
- 8 Click “Exit” until the camera’s IP address pops up for that channel (The IP address will be 172.20.14.xx for wireless mode)
- 9 The picture of camera will be shown on monitor and the status of that channel will be “Connect Success” on video manage interface
- 10 Then you can disconnect the Ethernet cable and install the camera at anywhere you want (Camera should be within the NVR Wi-Fi range)



6. How to add a new camera to YESKAMO NVR monitor via wireless add option?

If you want to add a new camera with reset button to this kit, please pair / match code the camera with NVR as below steps:

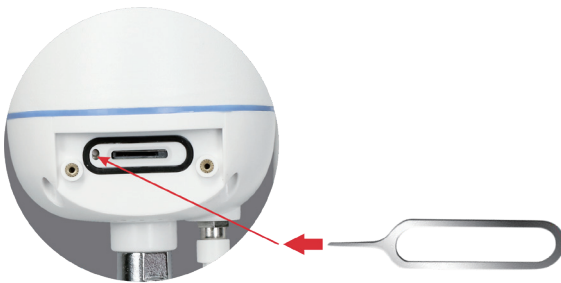
1. Power on camera

Plug the camera into power socket with 12V 1A adapter

2. Reset camera

2.1 Unscrew the cover of camera with provided screwdriver, press the reset button of camera about 5 seconds until voice prompt “Restore battery resetting, camera will restart automatically”

2.2 15 seconds later, you will hear the voice prompt “Restart configuration mode”



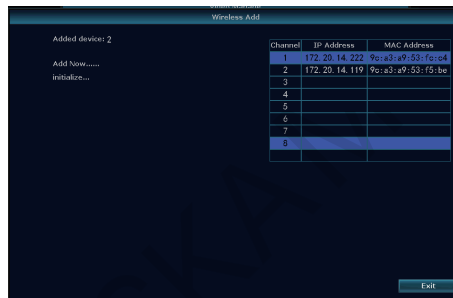
Reset button

3. Wireless add

3.1 Right click mouse to enter main menu > click “Wireless Add” with left mouse button when you hear voice prompt “Pairing mode”

3.2 5 seconds later, you will hear voice prompt “Wireless setting, please wait”

3.3 10 seconds later, you will hear voice prompt “The wireless connection is successful” and the camera is added to NVR system successfully



Note:

1) you can click “Wireless Add” as long as you hear voice prompt “Pairing mode”

2) If you failed to add camera via “Wireless Add”, please try match code option with Ethernet cable.

7. How to remotely view the cameras on computer?

The Computer Management Software (abbreviate to “CMS”) enables you to view, playback and manage the camera system on PC Client.

Step1: Connect NVR monitor with LAN port of home router via Ethernet cable (make sure your system is ONLINE);

Step2: Download CMS software to your computer:

For MAC system:

www.yeskamo.com

For Windows system:

www.yeskamo.com

Note:

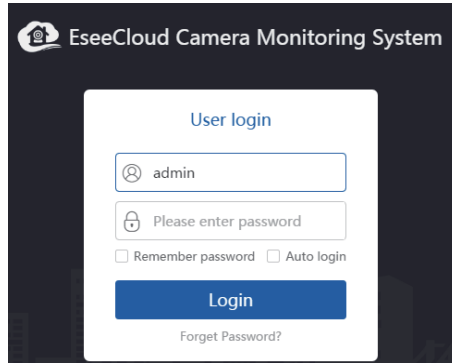
CMS software for MAC system and for Windows system is different, and the CMS will be upgraded timely, it is suggested to contact YESKAMO directly to get the latest CMS software

Step3: Run CMS software:

A: install the software on your computer and log in

Default User Name: admin

Default Password: no password, leave it blank/empty, and click “Login”



B: Add Device:

Click “add” on the top right corner of computer management software > “Cloud ID” > input device information and click “Finish” to add the camera system to CMS client.

Here you only need to change below information

----Cloud ID:

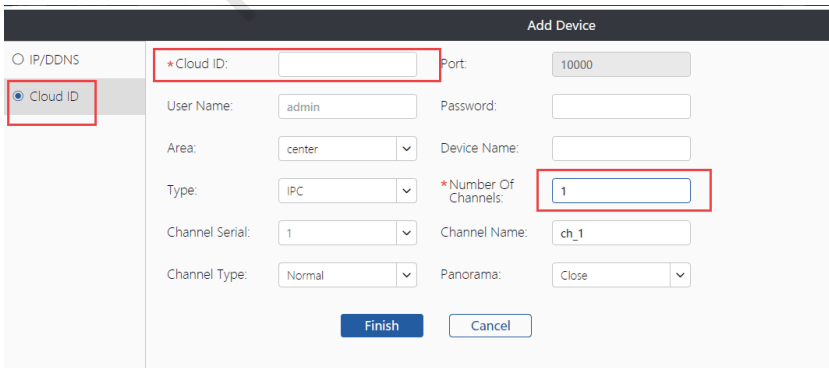
A: Right click the mouse to enter main menu> Fast Network> Cloud (P2P)

B: Right bottom corner of the monitor

-- -Username & Password (same as NVR monitor),

--- Device name:

---Number of channels (default number of channels is 1, please revise it depends on your NVR channel, 4CH or 8CH)



C: Toolbar on CMS

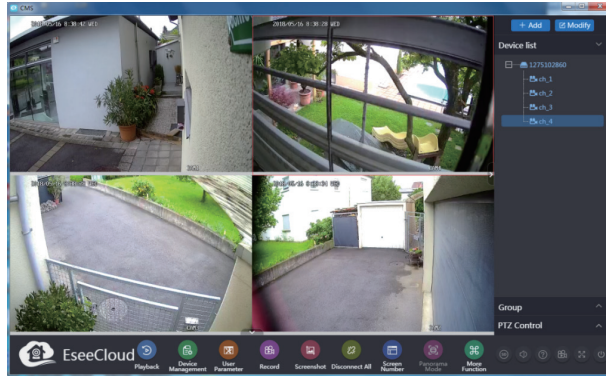
-- +Add: click “Add” to device

-- Modify: click device in the device list and change device information

-- Device list: shows devices you’ve added

Step 4: View Camera on computer:

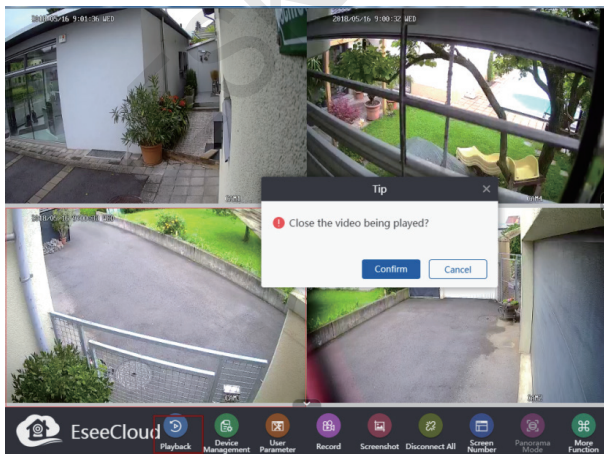
After you add device successfully, please double click the device cloud ID to open all channels or double click each channel one by one to get the videos



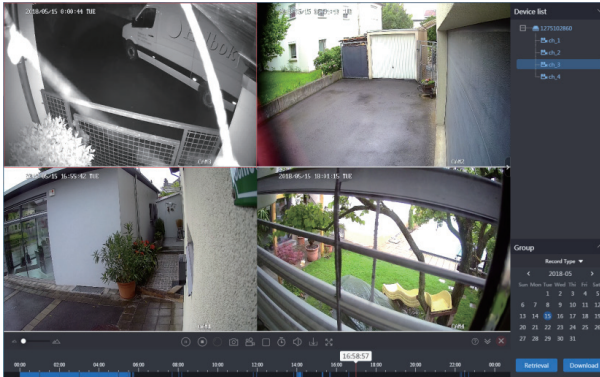
8. How to playback the recorded footage on computer?

A: Install and add the device cloud ID on computer management software. (Refer to 7 “How to remotely view the cameras on computer”)

Log in CMS > Add Device > Playback > click “Confirm” with the dialogue window as below:



B: Then choose channel > click channel number below device list > click “Playback” at toolbar > Choose Date and click “Retrieval” to playback.

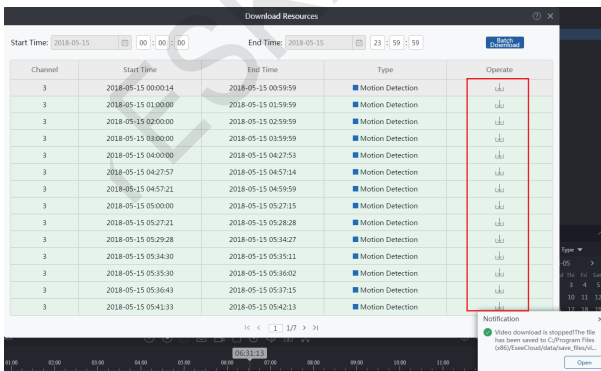


9. How to backup video footage on computer?

A: Install and add the device cloud ID on CMS client. (Refer to 7 “How to remotely view the cameras on computer”)

B: Click “Playback” icon at tool bar> then choose one channel and click “Download” icon, the whole recorder footage of this channel will pop up.

Here please choose the footage you need, click download icon below “Operate” and notification will pop up with the file store path;

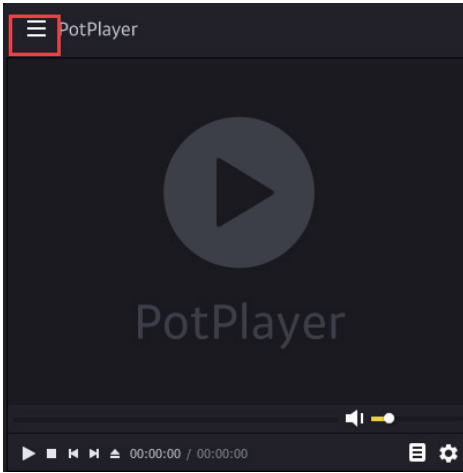


10. How to play the backup file on computer?

A: Backup video footage on CMS software (refer to 9. how to backup video footage on computer?)

B: Install “Pot Player” to play the backup file.

Run the “Pot Player” > left click the “main menu” on the top left corner > click “Open File” > choose the backup file, and click “Open”. Then you can view the backup video footage freely.

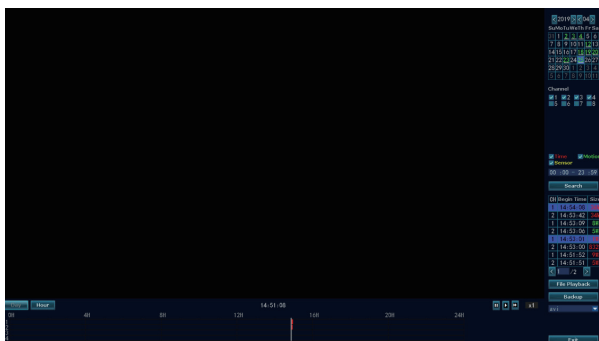


If you want to play the backup file on your computer, please contact us directly to get “Pot player”.

11. How to playback recorded footage on monitor?

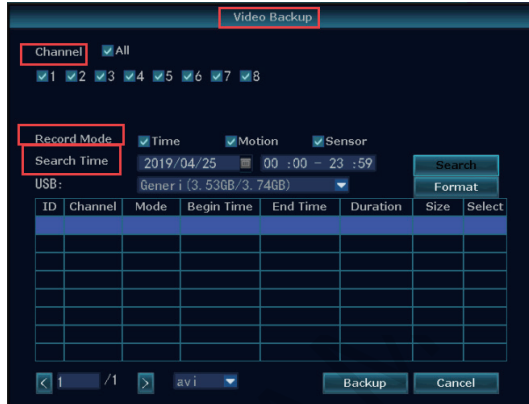
Right click the mouse to enter main menu > Video Playback > here you can choose date, channel, record mode, time range, then click “search” to find the exact video based on your search condition.

- A: Playback can be controlled through the playback process bar.
- B: You can playback video of 4 channels simultaneously.
- C: You can choose viewing mode: by Day or by Hour.



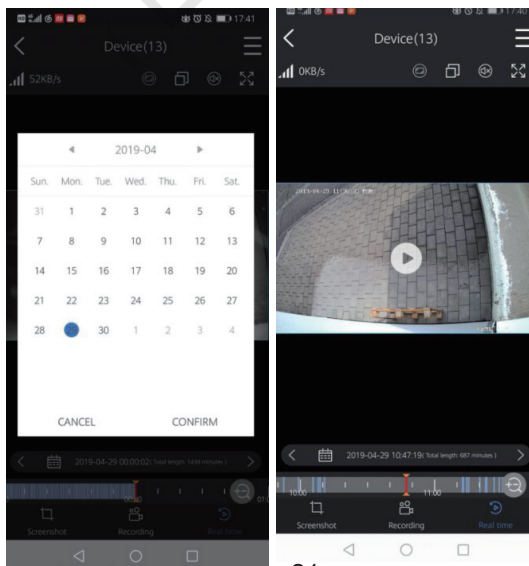
12. How to backup video footage on monitor?

- A: Connect the USB disk to one of USB port of NVR monitor. (The USB disk format must be FAT32)
- B: Right click mouse to enter main menu > Video Backup
- C: Choose “Channel, Recorder Mode, Search Time”, and then click “Search” and get the recorded video list (check video to backup)
- D: Select the file you want to backup and click “Backup” button



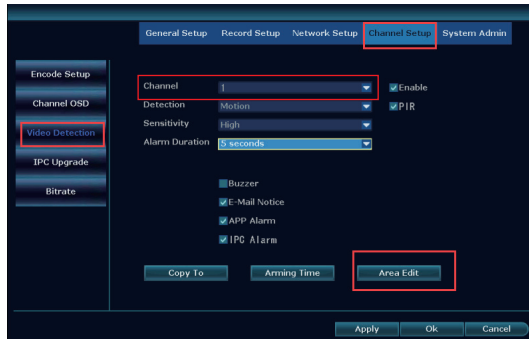
13. How to playback the recorded footage on phone app?

- A: Run and add the device cloud ID on phone app (Refer to 2 “how to remotely view the cameras on phone app)
- B: Double click the channel you want to playback > click “Playback” > click “Calendar” to choose date and time > click “Confirm” > click “Play” button to playback the video

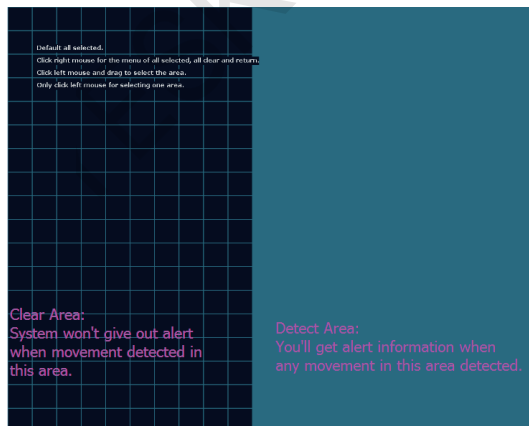


14. How to avoid the repeated motion detection alert?

The motion triggered alerts generated when camera detects any movement and you get an instant alert for this movement. But sometimes, there could be too many alerts. Please try to set up the motion detection area to avoid unnecessary repeated alerts. Right click mouse to enter main menu > System Setup > Channel Setup > Video Detection>Area Edit



Then you'll see the interface as below:



When you select the motion detection zone, please right click mouse > Clear all > edit the motion detection area > "Return" > "Apply" and "OK" to save the setting. When movement happens in clear area, it won't trigger system any alarming. When movement happens in blue detect area, you will get motion detection alerts.

15. How to choose place to install wireless camera?

The NVR monitor has a built-in router and the cameras receive the wireless signal from the NVR monitor. So it is suggested to place the NVR monitor at the center of monitoring area and avoid any avoidable obstacle between the cameras and the NVR monitor and keep the antenna of camera parallel with NVR monitor's antenna.

- 1 When there is no obstacle, cameras can be mounted about 60m/200ft away from the NVR monitor;
- 2 When there is one wall in between, reduce the distance to 20m / 60ft);
- 3 When there are 2 walls in between, reduce the distance to 10m / 30ft);
- 4 When there are more than 2 walls between camera and NVR monitor, it is suggested to using extendable antennas to bring camera's antenna inside walls while leaving camera out; or use network cable to hard wire the camera to NVR monitor or home router.

Note:

A: the Wi-Fi range mentioned above vary in different environments; data only for reference.

B: Please test camera at target location to check whether the camera can work well before mount it. The camera must be installed within the NVR monitor's WIFI range.

C: For better night vision, please avoid camera to face directly to the light.

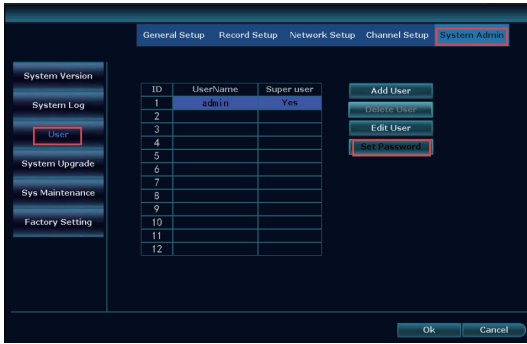
16. How to change YESKAMO system password?

Default user name is admin

Default password is no password, leave it blank

If you want to change the password, please right click mouse to enter main menu > System Setup > System Admin > User > Set Password> New Password: here you can edit new password.

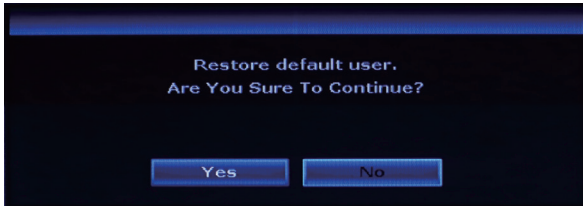
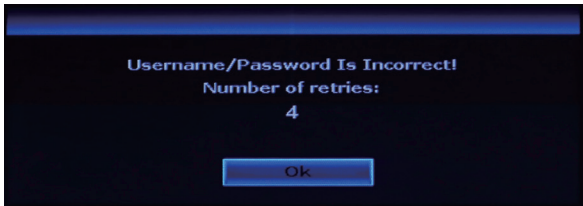
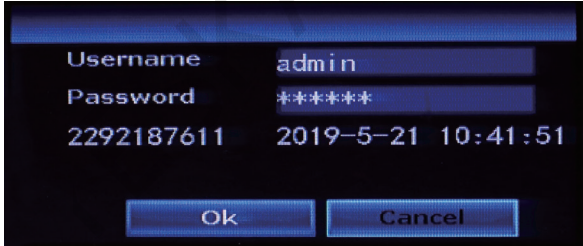
Please note: new password must be NO more than 10 characters, and NO special character is allowed.



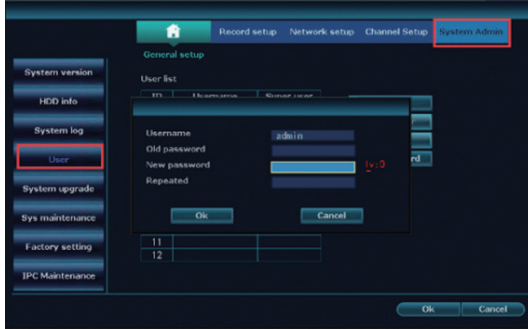
17. How to do if I forget new password?

Default user name is admin; Default password is no password, leave it blank.
 If you've changed password and forget it:

- 1 Click "OK" and it will show "User Name/Password is incorrect";
- 2 Move mouse arrow to anywhere of interface that pops up (don't click "OK" here)
- 3 Then click left mouse button and click right mouse button, click left and click right, left and right...repeat several times, until you get new interface "Restore default user...";

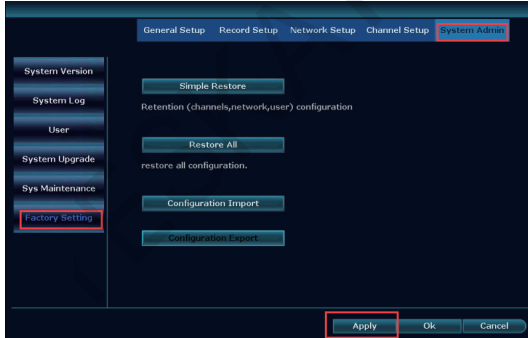


- 4 At the last interface, you can reset new password or you can click “Ok” directly and the system password will be default password again (No password)



18. How to reset the NVR system to factory setting?

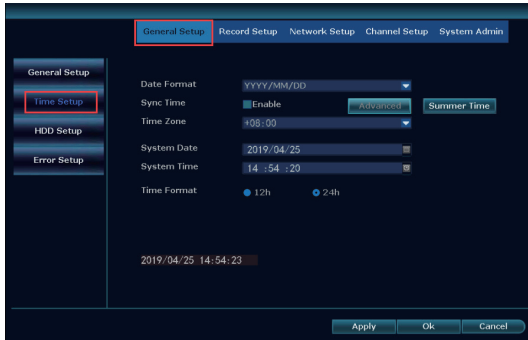
Right click mouse to enter main menu > System Setup > System Admin > Factory Setting > click “Apply” and the NVR monitor system will be reset to factory setting



19. How to setup the time and date of NVR monitor?

The NVR monitor setting time is Beijing Time (+08:00), please change it to your local time.

Right click mouse to enter main menu > System Setup > General Setup > Time Setup > edit Time Zone > click “Apply” to save the setting



E.g for Time Zone:

London: +00:00; Beijing: +08:00; New York: -05:00

Note:

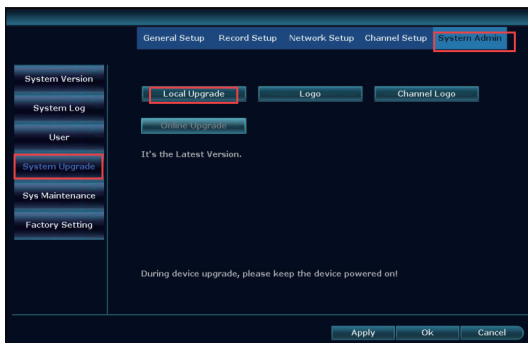
A: In case you are using Daylight Saving Time (DST), after you select time zone and date format, please check whether the system date and time shown on the NVR monitor is same with your local time. If it is different with your local time, please reset the time zone again.

B: On NVR monitor screen, The NVR system time is shown on the right top corner of each screen.

20. How to upgrade YESKAMO NVR monitor system?

In case you have some problem with the NVR system and need to upgrade the firmware, please contact us directly to get the upgraded software.

- 1 Copy the NVR firmware.com file to USB flash disk's root directory, not in any Folder
- 2 Plug USB disk to NVR monitor's USB port (USB format should be FAT32, If not, please format it to FAT32 first)
- 3 Right click the mouse to enter main menu > System Setup > System Admin >System Upgrade as below:



- 4 Choose Local upgrade, USB storage and system, then click "Start" button;
- 5 You can see the system condition in the process bar, waiting for system to finish upgrading and it will reboot automatically when finish. The whole process about 1minute, please wait patiently.

Note:

A: When you download upgrading software to your USB disk, please put it in root directory, and don't click/open the file, the system will auto-recognize the file and upgrade.

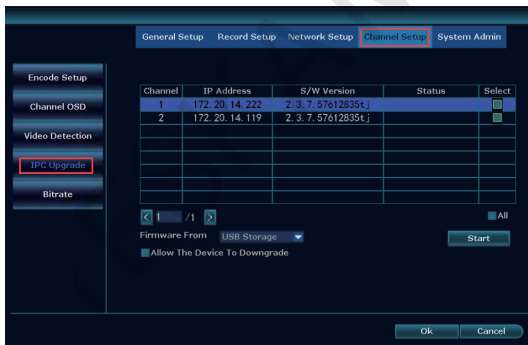
B: please keep the monitor powered during the upgrading process, or the upgrading will fail.

C: All setting will back to factory default setting, please reset the NVR system again if you need.

21. How to upgrade camera?

In case you have some problem with the camera and need to upgrade the firmware, please contact us directly to get the upgraded software

- 1 Copy the camera update firmware.com file to USB flash disk's root directory, not in any folder
- 2 Plug USB disk to NVR monitor's USB port (USB format should be FAT32, If not, please format it to FAT32 first)
- 3 Right click the mouse to enter main menu >System Setup > Channel Setup > IPC upgrade as below:



- 4 Choose IPC Upgrade, USB storage, then click "Start" button;
- 5 You can see the system condition in the process bar, waiting for system to finish upgrading and it will reboot automatically when finish. The whole process about 1minute, please wait patiently

Note:

A: When you download upgrading software to your USB disk, please put it in root directory, and don't click/open the file, the camera will auto-recognize the file and upgrade.

B: please keep the NVR monitor and camera powered during the upgrading process, or the upgrading will fail.

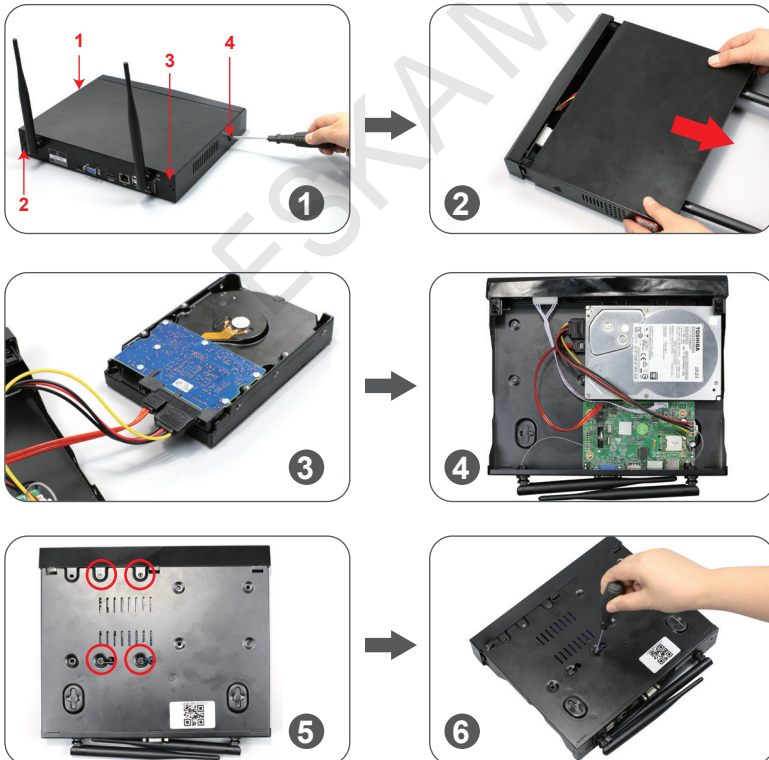
C: All setting will back to factory default setting, please reset the NVR system again if you need.

22. How to install hard drive for NVR ?

The NVR monitor may include a hard drive. If you bought a NVR monitor without a hard drive or you want to replace the pre-installed hard drive with a bigger size, please install a hard drive by yourself.

Before you install the hard drive, please unplug the NVR recorder from the power source.

- 1 Remove the four screws on the NVR recorder
- 2 Slide the top panel off from the NVR recorder
- 3 Connect the SATA power and data cables from the NVR recorder to the corresponding ports on your HDD.
- 4 Once connected, place the HDD into the NVR with the cables placed as shown.
- 5 Holding the hard drive and the NVR panel, gently turn it over and line up the holes on the hard drive with the holes on the NVR panel.
- 6 Screw the provided screws into the holes by a Phillips screwdriver (found in kit. Slide the NVR panel back on and fix the panel with Phillips screws).





Video Instruction

Note:

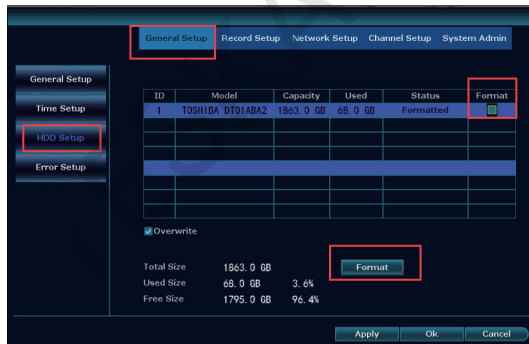
A: NVR system can max support 6TB hard drive, and it only works with the internal 3.5" SATA hard drive (such as Seagate, WD, TOSHIBA...)

B: After install the hard drive, please firstly format the hard drive disk before recording.

How to format the hard drive:

Right click mouse to enter main menu> System Setup> General Setup> HDD Setup>

Enable "Format" > click "Format" button

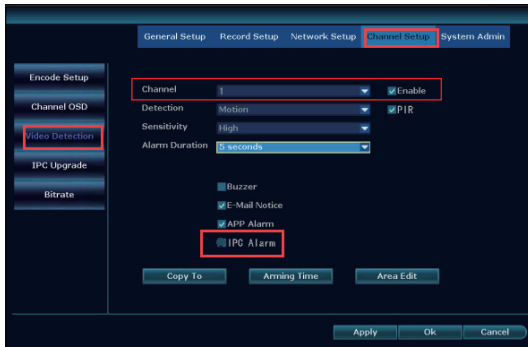


23. How to turn off Siren Alarm from camera side?

There are 4 types of PIR activated alert available, Buzzer, Email and phone app notification and IPC Alarm. You can customize the PIR activated alerts based on your requirement. Take IPC alarm as example, it sounds a siren alarm from camera side when PIR is activated.

Right click mouse to enter main menu> System Setup> Channel Setup> Video Detection> select Channel and click "Enable" > disable "IPC Alarm" > Click "Apply" to save the setting.

Please noted, the default channel is channel "1", revise the channel if you need to setup other channels, such as channel "2-8".



Note:

A: If you choose phone app or email alert for this camera, please make sure your camera system is online, so that you can receive the alerts. For more information, please refer to detailed user manual.

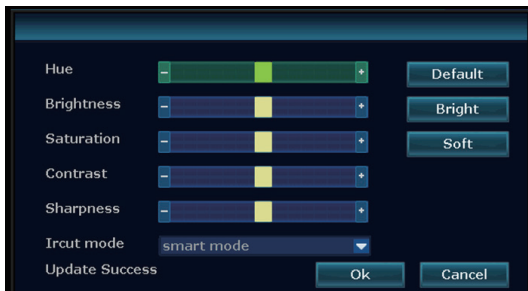
B: If you want to setup the same alerts for all channels, please repeat above steps or click “Copy to all”.

24. How to turn off the floodlight at night?

This floodlight camera has a built-in PIR sensor and floodlights. The floodlight will automatically switch on at night when detect any suspicious activities and offer true color videos. But you can customize the IR-Cut mode to turn off the floodlight.

Before customizing the IR-Cut mode for a selected channel, please double click the selected channel to enter full screen mode.

Right click mouse to enter main menu > Color Adjust> IR-Cut mode: Infrared mode, Smart Mode, full color mode, daylight, night > click “Ok” to save the setting.



IR Cut Mode	Floodlight Camera		Standard Camera	
	Day	Night	Day	Night
Infrared	Color Picture	Black & White, floodlight will never turn on	Color Picture	Black & White
Daylight	Color Picture	Totally black once ambient light is insufficient, floodlight will never turn on	Color Picture	Totally black once ambient light is insufficient
Night	Black&White	Black & White, floodlight will never turn on	Black & White	Black & White
Full Color	Color picture	Color picture, floodlight always turns on at night	Color Picture	Totally black once ambient light is insufficient
Smart	Color picture	Black & white when No one passby, and floodlight switch on to offer color video once someone passby and PIR activated	Color Picture	Black & White

Note:

A: The light of floodlight camera lasts for about 20 seconds.

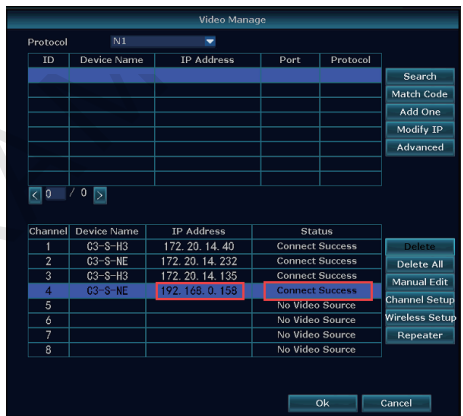
B: The time interval for floodlight is about 2 minutes.

C: Only under the “Full color” mode and “Smart” mode, the floodlight will turn on when PIR detect people in the monitoring area.

25. How to booster camera signal via Ethernet cable?

If the camera is too far away from the NVR, or too many obstacles in between, and the camera signal is too weak, please wire the camera with router to get stable signal.

- 1 Plug the whole system and home router to power socket
- 2 Connect the WAN port of NVR to LAN port of home router, and also connect camera to LAN port of home router via Ethernet cable
- 3 Right click mouse to enter main menu >Video Manage
The upper box shows information of your camera, and lower box shows channel information of your NVR monitor
- 4 At lower box, choose which channel / camera that you want to hard wire with home router, click "Delete", then the status of that channel will be "No Video Source"
- 5 Click "Search" in the upper box and new IP address will pop up
- 6 Select an unoccupied channel (No video source) in lower box, and click "Add One". Seconds later, it will show "Connect Success" and video will pop up and the channel IP will be 192.168.1.xx
- 7 Please keep the camera and NVR monitor connected to router. Or you will lose video if you disconnect the Ethernet cable.



Note:

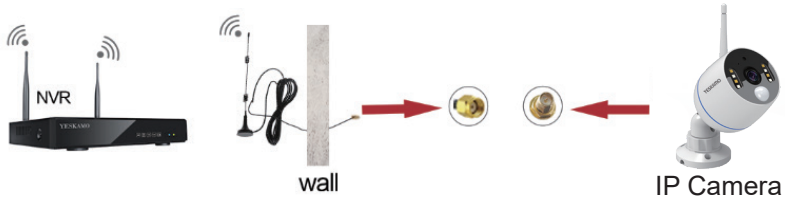
A: When you choose hard wire function by "Auto Add", the camera IP address will be: 192.168.xx.xx(wire mode, keep Ethernet cable);

If you choose wireless connection by "Match Code", the camera IP address will be: 172.20.xx.xxx (wireless mode, no need Ethernet cable);

26. How to booster camera signal via extension antenna?

In case that wifi signal weaken by obstacles as walls, you can take the white antenna off and replace it with wifi booster antenna (hole needed to drill on the wall to get cable through)

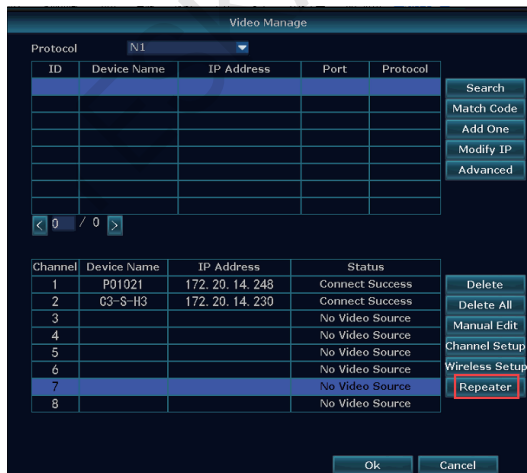
- 1 Mount IP camera outside;
- 2 Drill a hole to across the extension cable;
- 3 Mount wifi antenna closer to NVR recorder.



27. How to booster camera signal via camera's repeater function?

The main function of repeater is to increase the distance of signal transmission by re-sending or forwarding the data signal. Both camera and IPC repeater can work as transmitter to strengthen camera's poor signal caused by long distance or physical obstacles as walls.

- 1) Take cameras near the NVR recorder, and confirm that both cameras with full Wi-Fi rate when near NVR recorder.
- 2) Right click the mouse to enter main menu > Video Manage > click "Repeater" icon in the lower box



Take Camera 1 and camera 2 as example.

If camera 1 is installed near NVR recorder with full Wi-Fi signal, and camera 2 is installed far away from NVR recorder with poor signal.

- 3) Click "+" behind CH1 and choose to add CH2, click "Apply" and "Ok" to save the settings.

In this way, camera 1 can work as signal transmitter for camera2's signal.



Note:

A: Before setting up repeater function, please confirm the camera which work as a repeater with strong signal, if not, the setup will fail.

B: If the line between NVR and CH1 is red, it implies you can't use this camera on CH1 can't work as repeater. If the line between CH1 and CH2 is red, it implies the repeater setup is failed.

28. How to booster camera signal via IPC repeater?

- 1 Plug the whole system to power outlet via the provided power adapter, make sure the camera video is displayed on the monitor. You will fail to add camera to IPC repeater if camera video doesn't display on the monitor.
- 2 Plug IPC repeater to power outlet via the provided power adapter, the indicator light (NVR) at front panel of IPC repeater will turn on.



- 3 Use Ethernet cable to connect IPC repeater with NVR recorder



- 4 Right click mouse to enter main menu > Video Manage > click "Search"> the information of repeater pop up in the upper box

Video Manage

Protocol N1

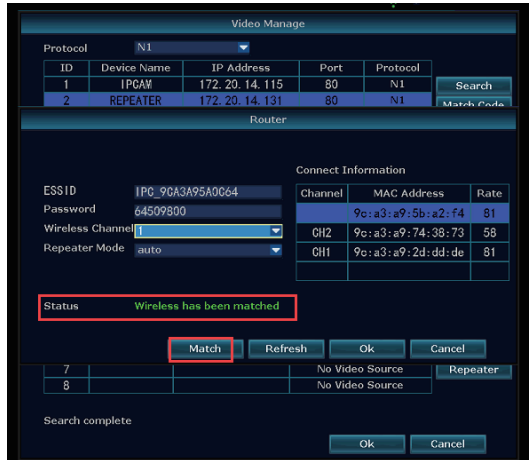
ID	Device Name	IP Address	Port	Protocol
1	REPEATER	172.20.14.130	80	N1

< 1 / 1 >

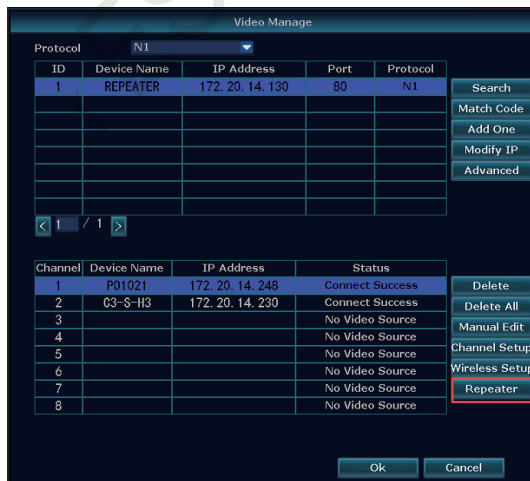
Channel	Device Name	IP Address	Status
1	P01021	172.20.14.248	Connect Success
2	G3-S-H3	172.20.14.230	Connect Success
3			No Video Source
4			No Video Source
5			No Video Source
6			No Video Source
7			No Video Source
8			No Video Source

Search
Match Code
Add One
Modify IP
Advanced
Delete
Delete All
Manual Edit
Channel Setup
Wireless Setup
Repeater
Ok Cancel

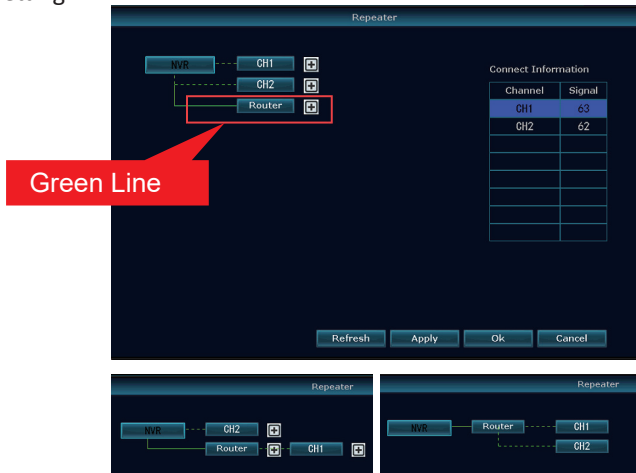
- 5 Double left click "REPEATER" in the upper box, the repeater's connect information pop up in a new box, then left click "Match" icon.
- 6 The "Status" shows "Wireless has been matched" if match succeed.



- 7 Remove the Ethernet cable between IPC repeater and NVR recorder.
- 8 Back to "Video Manage" interface, click the "Repeater" icon in the lower box.



- 9 Click the “+” behind “Router”, and then choose the channel (CH1 means channel 1, camera 1) which you want to expand signal. Then click “Apply” and “Ok” to save the setting.



Note:

The green line between NVR and channel (or router and channel) indicates the connection is successful. The red line indicates the connection failed.

- 10 The IPCAM indicator light at front panel will turn on. Number 1, means one camera connected



- 11 Now you can unplug and move the repeater and cameras. Please install the IPC repeater at a appropriate position (place the IPC repeater between camera and NVR recorder)

Note:

- ▶ Only two camera channels could be added, although there are 4 channels.
- ▶ The Connect Information shows signal rate of the repeater, not signal rate of the cameras.
- ▶ If fail to setup repeater for the expand camera, please confirm wireless signal of the camera (right click to enter main menu > Network Setup > Wi-Fi setup), and then match code/pair the camera again (refer to camera's full manual user).
- ▶ If you unplug and remove the repeater, the expandable camera will lose video but the video will back in 5 minutes.

1. What if one camera stops working and doesn't show picture on the monitor?

Please firstly confirm it is camera problem or adapter problem as below steps:

- 1 Please connect the un-working camera with a good adapter and then cover the camera's IR-cut filter to check whether the IR-LED turn on in the darkness.



- 2 If the IR Led doesn't turn on in the darkness, the camera is defective and there is something wrong with the camera's power cord.
- 3 If the IR led turns on in the darkness, but it doesn't show pictures on monitor, the camera may lose connection with NVR monitor accidentally, please pair/match code the camera with NVR monitor again (Refer to 5. How to add a new camera to YESKAMO NVR monitor)

2. What if my TV does not display the image of camera?

The default output resolution for NVR recorder is 1280x1024, which may not be compatible with some screens and it will be black on the monitor. Please adjust the resolution of system to match your monitor as below steps:

- 1 Connect the NVR to any other screen via VGA cable to enter the system; (or you may also try any other screen via HDMI to see if you can enter the NVR system).
- 2 Once you are able to login/access the NVR system, click right mouse button to enter main menu> System Setup >General Setup > Display Resolution > change the output resolution to match your primary monitor.
- 3 Connect the NVR to your primary monitor via HDMI/VGA cable. You should have it worked with the primary screen.



NVR optional output resolution: 1024x768, 1280x1024, 1366x768, 1440x900, 1080P@50Hz, 1080P@60Hz

3. What if I can not remotely view the cameras on phone app?

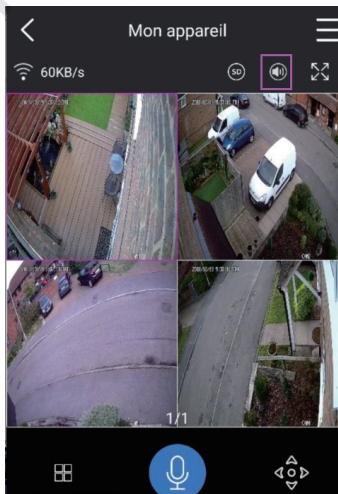
- 1 If you want to remotely view the cameras on phone app, please firstly connect the WAN port of NVR monitor to LAN port of router to make the system online.
- 2 If your NVR monitor is online, but you cannot view the cameras on phone app, please contact us at usservice@yeskamo.com (for US), ukservice@yeskamo.com (for UK)

4. What if I cannot hear the camera's sound on phone app?

If you want to hear the sound from camera, please double click the live view image for that channel and then you will hear the sound for that camera.

If there is no sound for that camera, please confirm below information:

- 1 The camera has a built-in speaker & microphone and support sound.
- 2 Turn on the "Speaker" button on phone app.
- 3 Please check if you set media volume to "0" or set too low volume on your phone.



5. What if I cannot receive alert on phone app?

- 1 First, please enable the push notification for the phone app in your phone setting. You can follow the guide as below. Different phones may have different settings, you need to do it according to your phone setting.
- 2 Please check whether you have enabled the "app" notification
Right click mouse to enter main menu > System Setup > Channel Setup > Video Detection > Choose channel > enable "App Alarm"
- 3 Please check whether you have enabled "Message push" on phone app
On Phone app > personal center > setting > enable "Push notification"
- 4 Enter your app account > "Person center" > "privacy setting" > Enable all permission
- 5 Go to your phone settings > Notifications > Enable "Eseecloud"
- 6 The time interval for phone app notification is 2 minutes. So you will not receive a second notification in 2 minutes.
- 7 It will not push the phone app alert when you are viewing the real-time video on phone app.

Note: (More details, please refer question 4th at page 13, How to setup E-mail alert, app notification and IPC camera siren alarm?)

6. Why the floodlight doesn't turn on when someone passes by?

- 1 The floodlight only turns on at night (when IR LEDs are activated) when PIR alarm camera detects people, the PIR sensor and motion sensor are triggered. It will not turn on at day time.
- 2 The time interval for floodlight is about 2 minutes.
- 3 If someone is beyond the PIR and motion detection area, it will not trigger the PIR sensor and motion sensor. So please kindly check the installation height and angle for PIR alarm camera.
- 4 If you set the IR Cut to "Daylight", "Night" or "Infrared" code, the floodlight will not turn on.

7. What's range for PIR detection?

The PIR angle is about 110 degrees and the distance is within 8 meters.

8. What's distance for the audio pickup?

The audio pickup distance is within 8 meters.

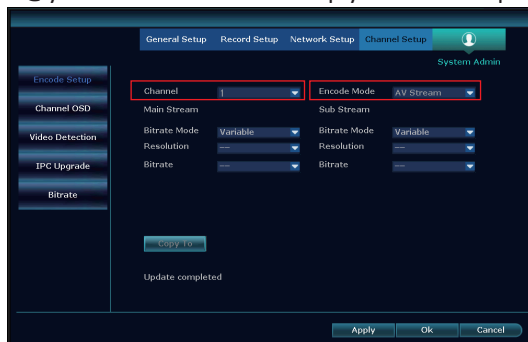
9.What if I couldn't find the hard drive information on my NVR system?

- 1 First, please make sure you are using 12V 2A or 12V 3A power adapter for the NVR/Monitor.
- 2 Secondly,please have a check at the hard drive and see if it is an internal 3.5 inch SATA Hard Drive.
- 3 Thirdly,please check if the hard drive are installed correctly,you can view the video guide in the follow link:
<https://yeskamo.com/pages/video-guide>
- 4 If you have done it and still didn't work, please email us at usservice@yeskamo.com. We will help you solve the problems.



10.What if I cannot hear any voice from the cameras or in the app?

- 1 First please make sure you have enable the AV Stream of the NVR recorder.Please right click mouse to enter the main menu then click system setup>channel setup>encode setup,then choose the AV stream and click apply to save the setting.
- 2 Secondly,please make sure you have press and hold the “Microphone” button lets you stream your voice from your phone to whoever is near your cameras that can hear you.
- 3 Thirdly,please make sure that your camera won't install too high so that others cannot hear the voice clearly.3-4 meters high is ok.
- 4 If you have done it and still didn't work,please email us at usservice@yeskamo.com. We will help you solve the problems.




11. What if my monitor show Gateway Unreachable?

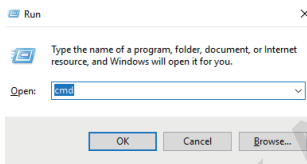
- 1 Please have a check at the ethernet cable and see if the ethernet cable has the problems. Try to use the ethernet cable for other device and see if it works.
- 2 Please have a check at your home router and try to restart the router again and see if it work.
- 3 If you have check the ethernet cable and router and still not work, please do as follow to fix this problems:

1) Please find out the IP Address and DNS of your router and type it in the NVR system.

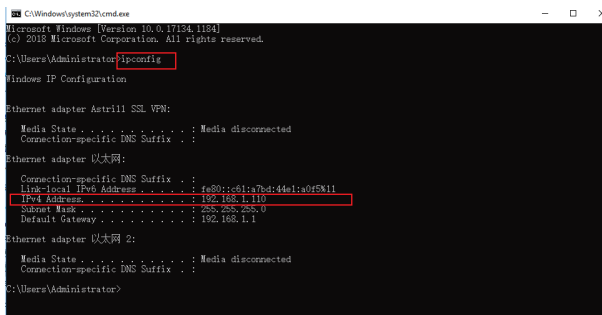
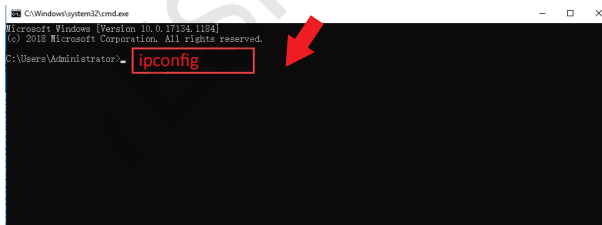
2) You can find out the IP Address and DNS in the following ways:

a. You can find the IP Address and DNS on your computer.

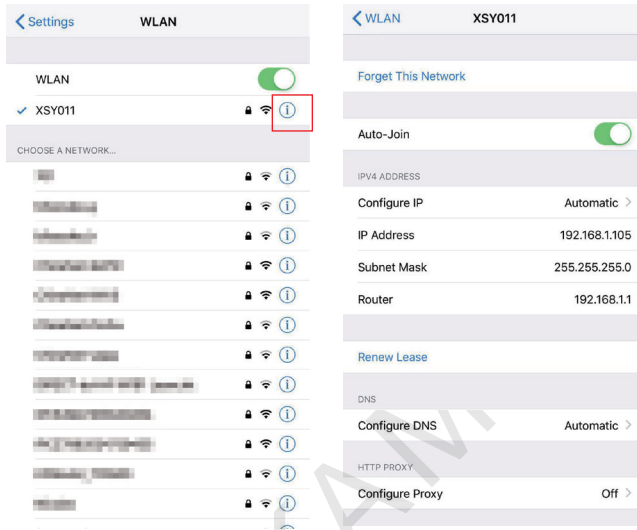
1. Press "" and "R" in your keyboard, and input "cmd".



2. Please input "ipconfig" in the new page.



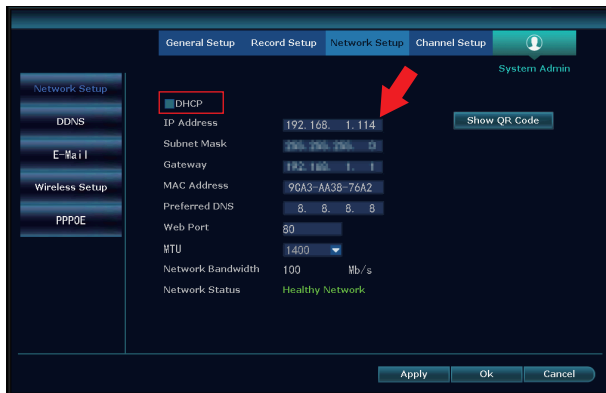
2) Please enter your phone setting then click WLAN, then click the wifi you have connected and click the “i” and then you will see the ip address and DNS of your home router.



3) If you couldn't find it please email us at usservice@yeskamo.com/ukservice@yeskamo.com and we will help you about this.

b. After find your IP Address and DNS, please type it in your NVR system.

- 1) Right click mouse to enter the main menu of the NVR, then click system setup > network setup.
- 2) Then disable the DHCP option and please amend the original ip address 192.168.1XX to be 192.168.2.X (X is a number you need to type it yourself, it cannot be 8 but it must within the number 255. You can type like these 192.168.2.231)
- 3) As for the gateway, it is the same as the IP Address that you have find on your computer, please amend it the same as your ip address.
- 4) As for the Preferred DNS, it is the same as gateway
- 5) After you have type all these information, please click apply to save the setting. Then please see if your system is in online status.
- 6) If you have done these and no working, please email us at usservice@yeskamo.com/ukservice@yeskamo.com and we will help you about this.



RESKAM

Afterword

Incorporated in Shenzhen in 2006, YESKAMO has been a world-leading brand of home security camera system provider. With the latest security technology, we are dedicated to providing price-reasonable and user-friendly security camera kits for home and business use.

YESKAMO security camera models range from common wireless home security camera system and POE camera system. With professional engineer team, we have depth-vision to produce the exact models to meet customers' needs. For many more functional models in the future, please check our Amazon shop.

YESKAMO provides customized technical supports and professional end-to-end solution within 24 hours, we'll work harder for better customer experience.

Our innovative products with brand registered YESKAMO, all products become widely-famous in Asia, Europe, and American for homes, factory, bank, public security, intelligent-transportation.... We also have plans to extend our market all around the world.



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YESKAMO

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