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Using This Online Manual

Symbols Used in This Document

⚠️ Warning ⚠️
Instructions that, if ignored, could result in death or serious personal injury caused by incorrect operation of the equipment. These must be observed for safe operation.

⚠️ Caution ⚠️
Instructions that, if ignored, could result in personal injury or material damage caused by incorrect operation of the equipment. These must be observed for safe operation.

★★ Important ★★
Instructions including important information. To avoid damage and injury or improper use of the product, be sure to read these indications.

★★ Note ★★
Instructions including notes for operation and additional explanations.

 Basics
Instructions explaining basic operations of your product.

★★ Note ★★
• Icons may vary depending on your product.

Touch-enabled Device Users (Windows)

For touch actions, you need to replace "right-click" in this document with the action set on the operating system. For example, if the action is set to "press and hold" on your operating system, replace "right-click" with "press and hold."
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CMap Resources
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Basic Operation

➤ Printing Photos from a Computer
➤ Copying
➤ Printing Photos
➤ Printing a Disc Label from a Computer
➤ Copying a Disc Label
Printing Photos from a Computer

This section describes how to print photos with My Image Garden.

1. Open the rear tray cover (A) and then pull up the paper support (B).

2. Open the feed slot cover (C).

3. Load paper vertically WITH THE PRINT SIDE FACING UP.

4. Align the paper guides (D) with the paper width.
5. Close the feed slot cover (E) gently.

After closing the feed slot cover, the paper information registration screen for the rear tray is displayed on the touch screen.

6. Select the size and type of the loaded paper in the rear tray at **Page size** and **Type**, and then select **Register**.
7. Click the My Image Garden icon (F) in Quick Menu.

The Guide Menu screen is displayed.

![Image of Guide Menu](image)

**Note**

- The number and types of icons displayed vary depending on your region, the registered printer/scanner and the installed applications.

8. Click the Photo Print icon (G).

![Image of Photo Print](image)

9. Click the folder (H) with photos you want to print.

10. Click the photos (I) you want to print.

   **For Windows:**
   To select two or more photos at a time, click photos while pressing the Ctrl key.

   **For Mac OS:**
   To select two or more photos at a time, click photos while pressing the command key.
11. Click **Print** (J).

12. Specify the number of copies, your machine name, media type, etc. (K).

13. Click **Print** (L).

   **For Mac OS:**

   Click **OK** when the confirmation message appears, then click **Print**.

   The operation panel is opened and the paper output tray is pulled out automatically, then printing will start.

---

### Note

- My Image Garden lets you use images on your computer, such as photos taken with a digital camera, in a number of ways.
  - For Windows:
    - My Image Garden Guide
  - For Mac OS:
Copying

This section describes how to load originals and copy them to plain paper loaded in the cassette.

1. Pull out the cassette (A) from the printer.

![Diagram of cassette removal](image)

2. Remove the cassette cover (B).

![Diagram of cassette cover removal](image)

3. Load the paper stack WITH THE PRINT SIDE FACING DOWN.
4. Align the paper guides (C) with the paper length and width.

5. Mount the cassette cover, and then insert the cassette into the printer.
After inserting the cassette into the printer, the paper information registration screen for the cassette is displayed on the touch screen.

6. Select the size of the loaded paper in the cassette at Page size, and then select Register.

7. Select Copy (D) on the HOME screen.

8. Select Standard copy.
9. Open the document cover (E).

10. Load the original WITH THE SIDE TO COPY FACING DOWN and align it with the alignment mark (F).

11. Close the document cover.

12. Confirm the paper settings, then press the **Black** button or **Color** button (G).

The operation panel is opened and the paper output tray is pulled out automatically, then copying will start.

**Important**

- Do not open the document cover until copying is complete.

**Note**

- Your printer is equipped with many other convenient copy features.
  - Copying
Printing Photos

This section describes how to print photos on a memory card.

1. Open the rear tray cover (A) and then pull up the paper support (B).

![Diagram of the rear tray cover and paper support]

2. Open the feed slot cover (C).

![Diagram of the feed slot cover opened]

3. Load paper vertically WITH THE PRINT SIDE FACING UP.

4. Align the paper guides (D) with the paper width.
5. Close the feed slot cover (E) gently.

After closing the feed slot cover, the paper information registration screen for the rear tray is displayed on the LCD.

6. Select the size and type of the loaded paper in the rear tray at **Page size** and **Type**, and then select **Register**.
7. Insert the memory card.

* The figure below shows the SD/SDHC memory card as an example.

![Memory Card Insertion](image)

**Note**

- For details on inserting memory cards other than SD/SDHC, see below.

   ➤ Inserting the Memory Card

8. Flick right and left through the photos (F) and select one.

9. Confirm the paper settings, then touch the **Color** button (G).

![Operation Panel](image)

The operation panel is opened and the paper output tray is pulled out automatically, then printing will start.

**Important**

- Do not remove the memory card during printing. Data on the memory card may be damaged.

**Note**

- Your printer is equipped with many other convenient photo print features.

   ➤ Printing Photo Data
Printing a Disc Label from a Computer

This section describes how to print photos on a printable disc with My Image Garden.

>>> Important

• Do not attach the disc tray until the message asking you to load the printable disc is displayed. Doing so can damage the printer.

1. Click the My Image Garden icon (A) in Quick Menu.

   The Guide Menu screen is displayed.

2. Click the Disc Label icon (B).

3. Specify the theme, Paper Size, etc. (C).
4. Click **OK** (D).

5. When a dialog screen is displayed, click **OK**.

6. Click **Add Image** (E), then select photos to print onto the disc label.

   **Note**
   - The layout may not be as expected depending on the photo information or analysis results of the selected images.

7. Edit the disc label (F).
   
   You can change the background or add texts.
   - For Windows:
     - My Image Garden Guide
   - For Mac OS:
     - My Image Garden Guide

8. Click **Print** (G).
9. Specify the number of copies, your machine name, etc. (H).

10. Click the start button (I).

For Mac OS, click OK when the confirmation message appears, then click Print. When the confirmation message appears again, click OK.

11. When the message asking you to load the printable disc is displayed, open the operation panel (J), and then pick out the disc tray from the disc tray storage compartment (K).
12. Place the printable disc with the printable surface facing up on the disc tray.

13. Insert the disc tray into the disc tray guide.

   Insert the disc tray straight until the white line on the disc tray guide is almost aligned with the arrow on the disc tray.


   For Windows, click **Start Printing** on the dialog screen.
   For Mac OS, tap **OK** on the touch screen.

   The disc tray is drawn into the printer, then printing will start.
   After printing is complete, pull the disc tray out from the printer.

**Note**

- My Image Garden enables you to print photos onto the disc label with various layouts.
• For Windows:
  ➤ My Image Garden Guide

• For Mac OS:
  ➤ My Image Garden Guide
Copying a Disc Label

This section describes how to copy the label of an existing disc (BD/DVD/CD, etc.) and print it on a printable disc.

1. Select **Copy** (A) on the HOME screen.

2. Select **Disc label** (B).

3. Specify the print area of the printable disc as necessary.

   Tap **Outer circle** or **Inner circle** (C), specify the print area, then tap **OK** (D).
4. Specify the amount of ink (E).

If the print result is blurry, select **Bleed-proof**. Blurring may be reduced by printing with less ink.

5. Open the document cover (F).

6. Load the copy source (BD/DVD/CD, etc.) WITH ITS LABEL SIDE DOWN on the platen glass.

7. Close the document cover.

8. Select **OK** on the touch screen.

9. Confirm the print settings, then touch the **Black** button or **Color** button (G).
10. When the message asking you to load the printable disc is displayed, open the operation panel (H), and then pick out the disc tray from the disc tray storage compartment (I).

11. Place the printable disc with the printable surface facing up on the disc tray.

12. Insert the disc tray into the disc tray guide.

Insert the disc tray straight until the white line on the disc tray guide is almost aligned with the arrow on the disc tray.
13. Select **OK** on the touch screen.

   The disc tray is drawn into the printer, then copying will start.

   After copying is complete, pull the disc tray out from the printer.

**Important**

- Do not open the document cover until copying is complete.

**Note**

- Your printer is equipped with many other disc label print features.

  ➤ *Disc Label Printing*
Handling Paper, Originals, Ink Tanks, Printable Disc, Memory Card, etc.

- Loading Paper
- Placing a Printable Disc
- Loading Originals
- Inserting the Memory Card
- Replacing Ink Tanks
Loading Paper

- Paper Sources
- Loading Paper in the Rear Tray
- Loading Paper in the Cassette
- Loading Envelopes
Paper Sources

The printer has two paper sources for feeding paper, the rear tray (A) and cassette (B).

The paper source used depends on the page size and media type.

➤ Supported Media Types

➤ Note

- When printing, select the correct page size and media type. If you select the wrong page size or media type, the printer may feed paper from the wrong paper source or may not print with the proper print quality.

For details on how to load paper in each paper source, see below.

➤ Loading Paper in the Rear Tray
➤ Loading Paper in the Cassette
➤ Loading Envelopes
Loading Paper in the Rear Tray

You can load plain paper or photo paper.
You can also load envelopes on the rear tray.

➡️ Loading Envelopes

➡️ Important

• If you cut plain paper into small size such as 4" x 6" (10 x 15 cm) or 5" x 7" (13 x 18 cm) to perform trial print, it can cause paper jams.

➡️ Note

• We recommend Canon genuine photo paper for printing photos.
  For details on the Canon genuine paper, see Supported Media Types.
• You can use general copy paper or Canon Red Label Superior WOP111/Canon Océ Office Colour Paper SAT213.
  For the page size and paper weight you can use for this printer, see Supported Media Types.

1. Prepare paper.

   Align the edges of paper. If paper is curled, flatten it.

   ![Align edges of paper](image)

   ➡️ Note

   • Align the edges of paper neatly before loading. Loading paper without aligning the edges may cause paper jams.
   • If paper is curled, hold the curled corners and gently bend them in the opposite direction until the paper becomes completely flat.
   For details on how to flatten curled paper, see Is the paper curled?.

2. Load paper.

   1. Open the rear tray cover (A) and then pull up the paper support (B).
2. Open the feed slot cover (C).

3. Slide the paper guides to open them, and load the paper in the center of the rear tray WITH THE PRINT SIDE FACING UP.

4. Slide the paper guides (D) to align them with both sides of the paper stack.

   Do not slide the paper guides too hard against the paper. The paper may not be fed properly.
Important

- Always load paper in the portrait orientation (E). Loading paper in the landscape orientation (F) can cause paper jams.

Note

- Do not load sheets of paper higher than the load limit mark (G).

5. Close the feed slot cover (H) gently.

Important

- If the feed slot cover is open, paper cannot be fed. Be sure to close the feed slot cover.
After closing the feed slot cover, the paper information registration screen for the rear tray is displayed on the touch screen.

6. Select the size and type of the loaded paper in the rear tray at **Page size** and **Type**, and then select **Register**.

![Register rear tray paper info](image)

When printing starts, the operation panel is opened and the paper output tray is pulled out automatically.

**Note**

- When printing, select the size and type of the loaded paper on the print settings screen of the operation panel or printer driver.
Loading Paper in the Cassette

You can load A4, B5, A5, or Letter-sized plain paper in the cassette.

**Note**

- In the cassette, be sure to load only plain paper.
- You can use general copy paper or Canon Red Label Superior WOP111/Canon Océ Office Colour Paper SAT213.

For the page size and paper weight you can use for this printer, see [Supported Media Types](#).

1. Prepare paper.

   Align the edges of paper. If paper is curled, flatten it.

   ![Align paper edges](image)

   **Note**

   - Align the edges of paper neatly before loading. Loading paper without aligning the edges may cause paper jams.
   - If paper is curled, hold the curled corners and gently bend them in the opposite direction until the paper becomes completely flat.

   For details on how to flatten curled paper, see [Is the paper curled?](#).

2. Pull out the cassette (A) from the printer.
3. Remove the cassette cover (B).

4. Slide the paper guide (C) in front and (D) on the right to open the guides.

5. Load the paper stack WITH THE PRINT SIDE FACING DOWN, and place it in the center of the cassette.

**Important**
- Always load paper in the portrait orientation (E). Loading paper in the landscape orientation (F) can cause paper jams.

**Note**
- Align the paper stack with the edge of the cassette as shown in the figure below.
  If the paper stack is in contact with the protrusion (G), the paper may not be fed properly.
6. Align the paper guide (I) in front with the paper stack.
   Align the paper guide (I) with where it clicks into place.

7. Slide the paper guide (J) on the right to align the right and left guides with both sides of the paper stack.
   Do not slide the paper guides too hard against the paper. The paper may not be fed properly.

   ![Diagram showing paper guide alignment]

   **Note**
   - Do not load sheets of paper higher than the load limit mark (K).
   - Keep the paper stack height below the tabs (L) of the paper guides.

8. Mount the cassette cover, and then insert the cassette into the printer.
Push the cassette into the printer until it stops.

After inserting the cassette into the printer, the paper information registration screen for the cassette is displayed on the touch screen.

9. Select the size and type of the loaded paper in the cassette at **Page size**, then select **Register**.

When printing starts, the operation panel is opened and the paper output tray is pulled out automatically.

**Note**

- When printing, select the size and type of the loaded paper on the print settings screen of the operation panel or printer driver.
Loading Envelopes

You can load Envelope DL and Envelope Com 10 on the rear tray. The address is automatically rotated and printed according to the envelope's direction by specifying with the printer driver properly.

**Important**

- Printing of envelopes from the operation panel or from a PictBridge (Wireless LAN) compliant device is not supported.
- Do not use the following envelopes. They could jam in the printer or cause the printer to malfunction.
  - Envelopes with an embossed or treated surface
  - Envelopes with a double flap
  - Envelopes whose gummed flaps are already moistened and adhesive

1. Prepare envelopes.
   - Press down on all four corners and edges of the envelopes to flatten them.
   - If the envelopes are curled, hold the opposite corners and gently twist them in the opposite direction.
   - If the corner of the envelope flap is folded, flatten it.
   - Use a pen to press the leading edge in the inserting direction flat and sharpen the crease.

The figures above show a side view of the leading edge of the envelope.

**Important**

- The envelopes may jam in the printer if they are not flat or the edges are not aligned. Make sure that no curl or puff exceeds 0.12 inch (3 mm).

2. Load envelopes.
   1. Open the rear tray cover (A) and then pull up the paper support (B).
2. Open the feed slot cover (C).

3. Slide the paper guides to open them, and load the envelopes in the center of the rear tray WITH THE PRINT SIDE FACING UP.

   Fold flap of the envelope and load the envelope in the portrait orientation with the address side facing up.

   Up to 10 envelopes can be loaded at once.

4. Slide the paper guides (D) to align them with both sides of the envelopes.

   Do not slide the paper guides too hard against the envelopes. The envelopes may not be fed properly.
Note

- Do not load envelopes higher than the load limit mark (E).

Important

- If the feed slot cover is open, paper cannot be fed. Be sure to close the feed slot cover.

5. Close the feed slot cover (F) gently.
After closing the feed slot cover, the paper information registration screen for the rear tray is displayed on the touch screen.

6. Select the size and type of the loaded envelopes in the rear tray at **Page size** and **Type**, and then select **Register**.

When printing starts, the operation panel is opened and the paper output tray is pulled out automatically.

**Note**

- The printer may make operating noise when feeding envelopes.
- After loading envelopes, select the size and type of the loaded envelopes on the print settings screen of the printer driver.
Placing a Printable Disc

- Cautions When Printing on a Printable Disc
- Before Placing a Printable Disc
- Placing a Printable Disc
- Removing a Printable Disc
Cautions When Printing on a Printable Disc

- Be sure to use the disc tray supplied with this printer. It has a "M" on the upper side.
- Do not print on printable discs that are not compatible with inkjet printing. The ink will not dry and may cause problems with the disc itself or devices which the disc is loaded onto.
- Do not print on the printable discs' recording surface. Doing so will make data recorded on discs unreadable.
- Hold the printable discs by their edges. Do not touch either the label surface (printing surface) or recording surface.
- Remove any dirt from the disc tray before placing printable discs on the disc tray. Loading discs in a dirty disc tray may scratch the recording surface of the discs.
- After printing, allow the printing surface of the disc to dry naturally. Do not use hairdryers or expose the disc to direct sunlight to dry the ink. Do not touch the printing surface until the ink has dried.
- Do not attach the disc tray while the printer is in operation.
- Do not remove the disc tray while printing on printable discs. Doing so may damage the printer, the disc tray, or the disc.
- Do not get dirt or scratches on the reflectors of the disc tray. The printer may not be able to recognize loading of the printable disc, or printing may become misaligned. If the reflectors on the disc tray become dirty, wipe the reflector clean with a soft and dry cloth, taking care not to scratch the plate.
- The disc tray may become dirty if software other than My Image Garden is used.
- To keep the print quality at an optimal level, it is recommended to stop printing discs once every ten discs when printing more than ten discs continuously.

To stop the printing operation, detach the disc tray from the printer. After approximately three minutes have elapsed, attach the disc tray to the printer, then resume printing.
Before Placing a Printable Disc

The following items are needed to print onto the printable disc:

• disc tray (supplied with the printer)

* Use the disc tray with "M" on the surface.

The disc tray may be stored in the disc tray storage compartment of the paper output tray.

• 4.72 inches (12 cm) printable disc

Obtain a printable disc with a label surface compatible with inkjet printing.

Note

• A "printable disc" differs from regular disc (BD/DVD/CD, etc.) in that its label surface has been specially processed to be printed on by an inkjet printer.
Placing a Printable Disc

To print onto a printable disc, place it on the disc tray supplied with the printer, then insert it into the printer. This procedure also applies to printing from a computer.

Important

- Do not attach the disc tray until the message asking you to load the printable disc is displayed. Doing so can damage the printer.

1. When the message asking you to load the printable disc is displayed, open the operation panel (A), and then pick out the disc tray from the disc tray storage compartment (B).

2. Place the printable disc with the printable surface facing up.

Important

- Make sure that there is no dirt on the disc tray before placing a printable disc on the disc tray.
- When placing a printable disc on the disc tray, do not touch the printing surface of the disc or the reflectors (C) on the disc tray.

3. Place the disc tray on the disc tray guide.
4. Insert the disc tray straight until the white line on the disc tray guide is almost aligned with the arrow (↑) on the disc tray.

**Important**
- Do not insert the disc tray beyond the white line on the disc tray guide.
Removing a Printable Disc

1. Pull out the disc tray.

2. Remove the printable disc from the disc tray.

   **Important**
   - Do not touch the printing surface when removing the disc from the disc tray.

   **Note**
   - Dry the printing surface sufficiently before removing the disc. If you see printing on the disc tray or the transparent parts on inner or outer diameter of the printable disc, wipe them off after the printing surface has dried.

3. Store the disc tray into the disc tray storage compartment.
   
   When not using the disc tray, insert it straight into the disc tray storage compartment.
Loading Originals

- Loading Originals on the Platen Glass
- Loading Based on Use
- Supported Originals
- How to Detach / Attach the Document Cover
Loading Originals on the Platen Glass

1. Open the document cover.

2. Load the original WITH THE SIDE TO SCAN FACING DOWN on the platen glass.

   ➔ Loading Based on Use

   ![Image showing the correct way to load an original on the platen glass]

   ➔ Important

   • Be sure to observe the following when loading the original on the platen glass.
   • Do not place any objects weighing 4.4 lb (2.0 kg) or more on the platen glass.
   • Do not put any pressure of 4.4 lb (2.0 kg) or more on the platen glass, such as pressing down the original.

   Failure to observe the above may cause the scanner to malfunction or the platen glass to break.

3. Close the document cover gently.
Important

- After loading the original on the platen glass, be sure to close the document cover before starting to copy or scan.
Loading Based on Use

Load the original in the correct position according to the function to use. If you do not load the original correctly, it may not be scanned properly.

Loading the Original to Be Aligned with the alignment mark

- Load originals to copy
- In **Scan**, select **Auto scan** for **Doc.type** to scan text documents, magazines, or newspapers
  - select **Document** or **Photo** for **Doc.type** and specify a standard size (A4, Letter, etc.) for **Scan size** to scan originals
- With a software application on a computer,
  - scan text documents, magazines, or newspapers
  - select a standard size (A4, Letter, etc.) to scan originals

Place the original WITH THE SIDE TO SCAN FACING DOWN on the platen glass and align it with the alignment mark. Portions placed on the diagonally striped area cannot be scanned.

---

**Important**

- The printer cannot scan the striped area (A) (0.04 inch (1 mm) from the edges of the platen glass).
Loading Only One Original in the Center of the platen glass

- Scan only one disc in Disc label of copy menu
- Scan only one printed photo in Photo copy
- In Scan,
  - select Auto scan for Doc.type to scan one printed photo, postcard, business card, or disc (BD/DVD/CD)
  - select Photo for Doc.type and specify Auto scan for Scan size to scan one original

Place the original WITH THE SIDE TO SCAN FACING DOWN, with 0.4 inch (1 cm) or more space between the edges (diagonally striped area) of the platen glass. Portions placed on the diagonally striped area cannot be scanned.

Loading Two or More Originals on the platen glass

- Scan two or more printed photos in Photo copy
- In Scan,
  - select Auto scan for Doc.type to scan two or more printed photos, postcards, or business cards
  - select Photo for Doc.type and specify Auto multi scan for Scan size to scan two or more originals
  - Scan two or more printed photos, postcards, or business cards with a software application on a computer

Place the originals WITH THE SIDE TO SCAN FACING DOWN. Allow 0.4 inch (1 cm) or more space between the edges (diagonally striped area) of the platen glass and the originals, and between the originals. Portions placed on the diagonally striped area cannot be scanned.

You can place up to 12 items.

A: More than 0.4 inch (1 cm)
Note

- The Skew Correction function automatically compensates for the originals placed at an angle of up to approximately 10 degrees. Slanted photos with a long edge of 7.1 inches (180 mm) or more cannot be corrected.
- Non-rectangular or irregular shaped photos (such as cut out photos) may not be scanned properly.
## Supported Originals

<table>
<thead>
<tr>
<th>Item</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Types of originals</td>
<td>- Text document, magazine, or newspaper</td>
</tr>
<tr>
<td></td>
<td>- Printed photo, postcard, business card, or disc (BD/DVD/CD, etc.)</td>
</tr>
<tr>
<td>Size (width x height)</td>
<td>Max. 8.5 x 11.7 inches (216 x 297 mm)</td>
</tr>
</tbody>
</table>

**Note**

- When loading a thick original such as a book on the platen glass, you can load it by removing the document cover from the printer.

  ➤ [How to Detach / Attach the Document Cover](#)
How to Detach / Attach the Document Cover

**Detaching the document cover:**
Hold up the document cover vertically and then tip it back.

**Attaching the document cover:**
Fit both hinges (A) of the document cover into the holder (B) and insert both hinges of the document cover vertically as illustrated below.
Inserting the Memory Card

- Before Inserting the Memory Card
- Inserting the Memory Card
- Removing the Memory Card
Before Inserting the Memory Card

The following types of memory cards and image data are compatible with the printer.

**Important**

- If you took and saved photos on a type of memory card that does not guarantee the operation on your PictBridge (Wireless LAN) compliant device, the image data may be unreadable on the printer or damaged. For information on memory cards that your PictBridge (Wireless LAN) compliant device guarantees operation, refer to the instruction manual supplied with your PictBridge (Wireless LAN) compliant device.
- Format the memory card using a digital camera compliant with the Design rule for Camera File system (Exif 2.2/2.21/2.3 compliant), TIFF (Exif 2.2/2.21/2.3 compliant). The memory card may not be compatible with the printer if it is formatted on a computer.

**Memory Cards that Do Not Require a Card Adapter**

- SD Secure Digital memory card, SDHC memory card

**Memory Cards that Require a Card Adapter**

Be sure to attach the special card adapters to the following memory cards before inserting into the card slot.

- miniSD Card, miniSDHC Card
  
  Use the special "SD Card Adapter".

- microSD Card, microSDHC Card
  
  Use the special "SD Card Adapter".

**Important**

- If one of the following memory cards is inserted without the card adapter, you may not be able to remove the memory card.
  
  ➡️ Cannot Remove Memory Card

**Printable Image Data**

- This printer accepts images taken with a camera compliant with the Design rule for Camera File system (Exif 2.2/2.21/2.3 compliant), TIFF (Exif 2.2/2.21/2.3 compliant). Other image or movie types such as RAW images cannot be printed.
• The printer accepts images scanned and saved with the printer when Doc.type is set to Photo and Format is set to JPEG (file extension ".jpg").

Note

• This device incorporates exFAT technology licensed from Microsoft.
Inserting the Memory Card

**Important**

- When a memory card is inserted into the card slot, the **Access** lamp is lit. When the **Access** lamp is flashing, the printer is accessing the memory card. In this case, do not touch the area around the card slot.

**Note**

- When **Read/write attribute** is set to **Writable from USB PC**, you cannot print image data from the memory card using the operation panel of the printer. After using the card slot as the memory card drive of a computer, remove the memory card, select **Device user settings** in **Device settings**, then set **Read/write attribute** to **Not writable from PC**.

  ➤ Setting Up Card Slot as Memory Card Drive of Computer

- When you use a computer to edit or enhance photos saved on a memory card, be sure to print them from the computer. If you use the operation panel, the photos may not be printed properly.

1. Prepare your memory card.
   - Attach a special card adapter if your memory card requires one.
     ➤ Before Inserting the Memory Card

2. Turn on the power.

3. Insert the memory card into the card slot.
   - Insert your memory card straightforward WITH THE LABELED SIDE FACING UP into the card slot.
   - When the memory card is inserted properly, the **Access** lamp (A) will light up.

* Be sure to attach the card adapter to the following types of memory card before inserting to the card slot.
  - miniSD Card, miniSDHC Card
  - microSD Card, microSDHC Card
Important

- Part of the memory card will protrude from the card slot, but do not force it into the slot any further. This can damage the printer or the memory card.
- Make sure that the memory card is correctly oriented before inserting it into the card slot. If you force the memory card into the card slot in the wrong orientation, the memory card or the printer can be damaged.
Removing the Memory Card

**Important**

- If you used the card slot as the memory card drive of a computer, you must perform the "safe removal" operation on your computer before physically removing the memory card from the printer.

  ➔ Setting Up Card Slot as Memory Card Drive of Computer

1. Make sure that the **Access** lamp is lit, and remove the memory card.

   Hold the part of the memory card that is protruding and remove it straightforward from the printer.

**Important**

- Do not remove the memory card while the **Access** lamp is flashing. The **Access** lamp flashes while the printer is reading or writing data from/to the memory card. If you remove the memory card or turn off the power while the **Access** lamp is flashing, the data saved on the memory card can be damaged.
Replacing Ink Tanks

- Replacing Ink Tanks
- Checking Ink Status on the Touch Screen
- Checking the Ink Status with the Ink Lamps
Replacing Ink Tanks

When remaining ink cautions or errors occur, the message will appear on the touch screen to inform you of the error. In this state, the printer cannot print or scan. Take appropriate action according to the message.

An Error Occurs

Note

- If print results become faint or white streaks appear despite sufficient ink levels, see Maintenance Procedure.
- For precautionary notes on handling ink tanks, see Notes on ink tanks.

Replacing Procedure

When you need to replace an ink tank, follow the procedure below.

1. Make sure that the power is turned on.

2. Open the scanning unit / cover.

   The print head holder moves to the replacement position.

   ![Image of print head holder moving](image)

   Caution

   - Do not hold the print head holder to stop or move it forcibly. Do not touch the print head holder until it stops completely.

   Important

   - Do not touch the metallic parts or other parts inside the printer.
   - If the scanning unit / cover is left open for more than 10 minutes, the print head holder moves to the right. In this case, close and reopen the scanning unit / cover.

3. Remove the ink tank with the lamp flashing fast.

   Push the tab (A) and lift the ink tank to remove.
**Important**

- Do not touch other parts besides the ink tanks.
- Handle the ink tank carefully to avoid staining of clothing or the surrounding area.
- Discard the empty ink tank according to the local laws and regulations regarding disposal of consumables.

**Note**

- Do not remove two or more ink tanks at the same time. Be sure to replace ink tanks one by one when replacing two or more ink tanks.
- For details on ink lamp flashing speed, see [Checking the Ink Status with the Ink Lamps](#).

4. Take a new ink tank out of its package, remove the orange tape (B) completely, then remove the protective film (C) completely.

**Important**

- Handle an ink tank carefully. Do not drop or apply excessive pressure to it.
- If the orange tape remains on the Y-shape air hole (D), ink may splash or the printer may not print properly.
5. Hold the ink tank with the orange protective cap (E) pointing up while being careful not to block the Y-shape air hole (D).

6. Lift up the tab on the orange protective cap (E) to remove it off GENTLY.

**Important**

- Do not push the sides of the ink tank. If you push the sides of the ink tank with the Y-shape air hole (D) blocked, ink may splash.
- Do not touch the inside of the orange protective cap (E) or the open ink port (F). The ink may stain your hands if you touch them.
- Do not reattach the protective cap (E) once you have removed it. Discard it according to the local laws and regulations regarding disposal of consumables.

7. Insert the front end of the ink tank into the print head at a slant.

Make sure that the position of the ink tank matches the label.
8. Press on the top of the ink tank until the ink tank snaps firmly into place.

Make sure that the ink lamp lights up.

Important

• You cannot print if the ink tank is installed in the wrong position. Be sure to install the ink tank in the correct position according to the label on the print head holder.
• You cannot print unless all the ink tanks are installed. Be sure to install all the ink tanks.

9. Close the scanning unit / cover.

To close the scanning unit / cover, hold it up once, then take it down gently.

If a message is displayed on the screen, select OK.

Caution

• When closing the scanning unit / cover, be careful not to get your fingers caught.
Note

- If the error message appears after the scanning unit / cover is closed, take appropriate action. ➤ An Error Occurs
- When you start printing after replacing the ink tank, the printer starts cleaning the print head automatically. Do not perform any other operations until the printer completes the cleaning of the print head.
- If the print head is out of alignment, as indicated by misaligned printed ruled lines or similar symptoms, align the print head.
- The printer may make a noise during these operations, but this does not indicate a problem.

Notes on ink tanks

➤ Important

- If you remove an ink tank, replace it immediately. Do not leave the printer with the ink tank removed.
- Use a new ink tank for replacement. Installing a used ink tank may cause the nozzles to clog. Furthermore, with such an ink tank, the printer will not be able to inform you when to replace the ink tank properly.
- Once an ink tank has been installed, do not remove it from the printer and leave it out in the open. This will cause the ink tank to dry out, and the printer may not operate properly when it is reinstalled. To maintain optimal printing quality, use an ink tank within six months of first use.

➤ Note

- Color ink may be consumed even when printing a black-and-white document or when black-and-white printing is specified. Every ink is also consumed in the standard cleaning and deep cleaning of the print head, which may be necessary to maintain the performance of the printer.

    When an ink tank is out of ink, replace it immediately with a new one. ➤ Ink Tips
Checking Ink Status on the Touch Screen

1. Make sure that the power is turned on, and display the HOME screen.
   
   If the HOME screen is not displayed, press the HOME button to display it.

2. Select Setup on the HOME screen.
   
   Using the Operation Panel

   The setup menu screen will appear.

3. Select Estimated ink levels.

   A symbol appears in the area (A) if there is any information about the remaining ink level.

   ![Current estimated ink levels](image)

   Example: 🔄

   The ink is running low. Prepare a new ink tank.

   The resulting print quality may not be satisfactory, if printing is continued under this condition.

---

**Note**

- The above screen shows estimated ink levels.
- Tapping Ink number displays the Ink number screen for checking ink numbers. Tapping Print no. on this screen enables you to print ink numbers. Tapping Order ink now displays the QR code for accessing the ink purchasing site. Cost of connecting to Internet is to be born by the customer.
- You can also check the ink status on a screen of the touch screen displayed while printing.
- You can also check the ink status on the computer screen.
  
  - For Windows:
    
    Checking Ink Status from Your Computer
  
  - For Mac OS:
    
    Checking Ink Status from Your Computer
Checking the Ink Status with the Ink Lamps

1. Make sure that the power is turned on.

2. Open the scanning unit / cover.
   ➤ Replacing Procedure

3. Check the ink lamp.
   Close the scanning unit / cover after checking the ink lamp status.
   ➤ Replacing Procedure

   • The ink lamp is on.
     The ink tank is correctly installed.
   • The ink lamp is flashing.

   **Flashing slowly (at around 3-second intervals)**
   ![Image of ink lamps with slow flashing](image)
   - Lighting for 3 seconds (A) repeats
   The ink is running low. Prepare a new ink tank.
   The resulting print quality may not be satisfactory, if printing is continued under this condition.

   **Flashing fast (at around 1-second intervals)**
   - The ink tank is installed in the wrong position.
   Or
   - The ink has run out.

   Make sure that the ink tank is installed in the correct position as indicated by the label on the print head holder. If the position is correct but the lamp flashes, there has been an error and the printer cannot print. Check the error message displayed on the touch screen.
   ➤ An Error Occurs
• The ink lamp is off.

The ink tank is not installed properly or the function for detecting the remaining ink level is disabled. If the ink tank is not firmly in place, make sure that the orange protective cap has been removed from the bottom of the ink tank, then press on the top of the ink tank until the ink tank clicks into place.

If the ink lamp is still off after reinstalling the ink tank, there has been an error and the printer cannot print. Check the error message displayed on the touch screen.

➤ An Error Occurs

**Note**

• You can also check the ink status on the computer screen.
  
  • For Windows:
    ➤ Checking Ink Status from Your Computer
  
  • For Mac OS:
    ➤ Checking Ink Status from Your Computer
Maintenance

- If Printing Is Faint or Uneven
- Performing Maintenance Functions from Your Computer (Windows)
- Performing Maintenance Functions from Your Computer (Mac OS)
- Cleaning
If Printing Is Faint or Uneven

- Maintenance Procedure
- Printing the Nozzle Check Pattern
- Examining the Nozzle Check Pattern
- Cleaning the Print Head
- Deep Print Head Cleaning
- Aligning the Print Head
Maintenance Procedure

If print results are blurred, colors are not printed correctly, or print results are unsatisfactory (e.g. misaligned printed ruled lines), perform the maintenance procedure below.

**Important**

- Do not rinse or wipe the print head and ink tank. This can cause trouble with the print head and ink tank.

**Note**

- Make sure that the orange protective tape does not remain on the ink tank.

- Open the scanning unit / cover and make sure that the lamp on the ink tank is lit. If the lamp is flashing or off, take appropriate action.
  
  ➜ Checking the Ink Status with the Ink Lamps

- Increasing the print quality setting in the printer driver may improve the print result.
  
  - For Windows:
    
    ➜ Changing the Print Quality and Correcting Image Data
  
  - For Mac OS:
    
    ➜ Changing the Print Quality and Correcting Image Data

When the Print Results Are Blurred or Uneven:

1. **Step1** Print the nozzle check pattern.

   From the printer
   
   ➜ Printing the Nozzle Check Pattern

   From the computer
   
   - For Windows:
     
     ➜ Printing a Nozzle Check Pattern
   
   - For Mac OS:
     
     ➜ Printing a Nozzle Check Pattern

2. **Step2** Examine the nozzle check pattern.
If there are missing lines or horizontal white streaks in the pattern:

||Step3| Clean the print head.|
||From the printer| ➔ Cleaning the Print Head|
||From the computer| • For Windows:  
| | | ➔ Cleaning the Print Heads|
| | | • For Mac OS:  
| | | ➔ Cleaning the Print Heads|

After cleaning the print head, print and examine the nozzle check pattern: ➔ Step1

If the problem is not resolved after performing from step 1 to step 3 twice:

||Step4| Clean the print head deeply.|
||From the printer| ➔ Deep Print Head Cleaning|
||From the computer| • For Windows:  
| | | ➔ Cleaning the Print Heads|
| | | • For Mac OS:  
| | | ➔ Cleaning the Print Heads|

Note

• When you have performed the procedure until step 4 and the problem has not been resolved, turn off the power and clean the print head deeply again after 24 hours.

If the problem is still not resolved, the print head may be damaged. Contact the service center.

When the Print Results Are Not Even such as the Ruled Lines Are Misaligned:

||Step| Align the print head.|
||From the printer| ➔ Aligning the Print Head|
||From the computer| • For Windows:  
| | | ➔ Adjusting Print Head Position|
• For Mac OS:
  
  ➤ Adjusting Print Head Position
Printing the Nozzle Check Pattern

Print the nozzle check pattern to determine whether the ink ejects properly from the print head nozzle.

Note

• If the remaining ink level is low, the nozzle check pattern will not be printed correctly. Replace the ink tank whose ink is low.

You need to prepare: a sheet of A4 or Letter-sized plain paper

1. Make sure that the power is turned on.

2. Load a sheet of A4 or Letter-sized plain paper in the cassette.
   After pushing the cassette back, the paper information registration screen is displayed on the touch screen. Select A4 or Letter for Page size, then select Register.

   ![Register Cassette Paper Info]

   If a message is displayed on the screen, follow the directions in the message to complete registration.

   Note

   • Be sure to load paper in the cassette. Even if you load paper on the rear tray, the nozzle check pattern is not be printed.

3. Select Setup on the HOME screen.
   ➤ Using the Operation Panel
   The setup menu screen will appear.

4. Select Maintenance.
   The Maintenance screen will appear.

5. Select Print nozzle check pattern.
The confirmation screen will appear.

6. **Select Yes.**

   The operation panel is opened and the paper output tray is pulled out automatically.
   The nozzle check pattern will be printed and two pattern confirmation screens will appear on the touch screen.

7. **Examine the nozzle check pattern.**
Examining the Nozzle Check Pattern

Examine the nozzle check pattern, and clean the print head if necessary.

1. Check if there are missing lines in the pattern C or horizontal white streaks in the pattern D.

   A: No missing lines/No horizontal white streaks
   B: Lines are missing/Horizontal white streaks are present
   E: Number of sheets printed so far

2. Select the pattern that is closer to the printed nozzle check pattern on the confirmation screen.
For A (no missing lines or no horizontal white streaks) in both the pattern C and pattern D:

The cleaning is not required. Select All A, confirm the message, then select OK.
The screen will return to the Maintenance screen.

For B (lines are missing or horizontal white streaks are present) in the pattern C or pattern D, or in both patterns:

The cleaning is required. Select Also B, then select Yes on the cleaning confirmation screen.
The printer starts cleaning the print head.

Cleaning the Print Head

If the pattern D or any color in the pattern C is not printed:

(Example: Magenta pattern is not printed)

The cleaning is required. Select Also B, then select Yes on the cleaning confirmation screen.
The printer starts cleaning the print head.

Cleaning the Print Head

Note

- The total number of sheets printed so far is shown in increments of 50 sheets on the printout of the nozzle check pattern.
Cleaning the Print Head

Clean the print head if lines are missing or if horizontal white streaks are present in the printed nozzle check pattern. Cleaning unclogs the nozzles and restores the print head condition. Cleaning the print head consumes ink, so clean the print head only when necessary.

You need to prepare: a sheet of A4 or Letter-sized plain paper

1. Make sure that the power is turned on.

2. Load a sheet of A4 or Letter-sized plain paper in the cassette.

   After pushing the cassette back, the paper information registration screen is displayed on the touch screen. Select A4 or Letter for Page size, then select Register.

3. Select Setup on the HOME screen.

   Using the Operation Panel
   The setup menu screen will appear.

4. Select Maintenance.

   The Maintenance screen will appear.

5. Select Cleaning.
The confirmation screen will appear.

6. Select **Yes**.

   The printer starts cleaning the print head.
   Do not perform any other operations until the printer completes the cleaning of the print head. This takes about 1 minute.
   The pattern print confirmation screen will appear.

7. Select **Yes**.

   The operation panel is opened and the paper output tray is pulled out automatically.
   The nozzle check pattern will be printed.

8. **Examine the nozzle check pattern.**

   **Note**
   - If the problem is not resolved after cleaning the print head twice, [clean the print head deeply](#).
Deep Print Head Cleaning

If print quality does not improve by the standard cleaning of the print head, clean the print head deeply. Cleaning the print head deeply consumes more ink than the standard cleaning of the print head, so clean the print head deeply only when necessary.

You need to prepare: a sheet of A4 or Letter-sized plain paper

1. Make sure that the power is turned on.

2. Load a sheet of A4 or Letter-sized plain paper in the cassette.

   After pushing the cassette back, the paper information registration screen is displayed on the touch screen. Select A4 or Letter for Page size, then select Register.

   ![Register cassette paper info screen](image)

   If a message is displayed on the screen, follow the directions in the message to complete registration.

   **Note**

   - Be sure to load paper in the cassette. Even if you load paper on the rear tray, the nozzle check pattern is not be printed.

3. Select Setup on the HOME screen.

   ![Setup icon](image)

   The setup menu screen will appear.

4. Select Maintenance.

   The Maintenance screen will appear.

5. Select Deep cleaning.
The confirmation screen will appear.

6. Select Yes.

   The printer starts cleaning the print head deeply.
   Do not perform any other operations until the printer completes the deep cleaning of the print head. This takes about 1 to 2 minutes.
   The pattern print confirmation screen will appear.

7. Select Yes.

   The operation panel is opened and the paper output tray is pulled out automatically.
   The nozzle check pattern will be printed.

8. When the completion message appears, select OK.

9. Examine the nozzle check pattern.

   If a particular color is not printed properly, replace the ink tank of that color.
   If the problem is not resolved, turn off the power and clean the print head deeply again after 24 hours.
   If the problem is still not resolved, the print head may be damaged. Contact the service center.
Aligning the Print Head

If printed ruled lines are misaligned or print results are otherwise unsatisfactory, adjust the print head position.

Note

• If the remaining ink level is low, the print head alignment sheet will not be printed correctly. Replace the ink tank whose ink is low.

You need to prepare: a sheet of A4 or Letter-sized plain paper (including recycled paper)*

* Be sure to use paper that is white and clean on both sides.

1. Make sure that the power is turned on.

2. Load a sheet of A4 or Letter-sized plain paper in the cassette.

   After pushing the cassette back, the paper information registration screen is displayed on the touch screen. Select A4 or Letter for Page size, then select Register.

3. Select Setup on the HOME screen.

   ➤ Using the Operation Panel

   The setup menu screen will appear.

4. Select Maintenance.

   The Maintenance screen will appear.

5. Select Auto head alignment.
The confirmation screen will appear.

6. Confirm the message, then select **Yes**.

   The operation panel is opened and the paper output tray is pulled out automatically.

   The print head alignment sheet will be printed.

   ![Image of print head alignment sheet]

   **Important**

   - Do not touch any printed part on the print head alignment sheet. If the sheet is stained or wrinkled, it may not be scanned properly.

7. When the message "**Did the patterns print correctly?**" appears, confirm that the pattern is printed correctly, then select **Yes**.
8. Confirm the message, then load the print head alignment sheet on the platen glass.

Load the print head alignment sheet WITH THE PRINTED SIDE FACING DOWN and align the mark on the bottom right corner of the sheet with the alignment mark 🟢.

9. Close the document cover gently, then select **OK**.

The printer starts scanning the print head alignment sheet, and the print head position will be adjusted automatically.

**Important**

- Do not open the document cover or move the print head alignment sheet on the platen glass until adjusting the print head position is complete.
- If the error message appears on the touch screen, select **OK** to release the error, then take appropriate action.
  
  ➤ **An Error Occurs**

10. When the completion message appears, select **OK**.

Remove the print head alignment sheet on the platen glass.

**Note**

- If the print results are still not satisfactory after adjusting the print head position as described above, adjust the print head position manually from the computer.

  - For Windows:
    
    ➤ Adjusting Print Head Position

  - For Mac OS:
    
    ➤ Adjusting Print Head Position

- To print and check the current head position adjustment values, select **Print the head alignment value** on the **Maintenance** screen.
Checking Ink Status from Your Computer

You can check the detailed information such as the remaining ink level and the ink tank types of your model.

When you select **Ink Level Information** from the Canon IJ Printer Utility2 pop-up window, an illustration showing the status of the ink appears.

**Estimated ink levels**

You can check the types and levels of ink.

When ink levels are running low or an error occurs because there is no ink, a notification icon will appear.

If you place the cursor on the ink tank, it will display the ink model number and the ink levels.

**Note**

- Click ![Link](#) to check which ink tanks the printer uses.
- Click **Update** to display the current remaining ink level.
Cleaning

- Cleaning Exterior Surfaces
- Cleaning the Platen Glass and Document Cover
- Cleaning Paper Feed Rollers
- Cleaning Inside the Printer (Bottom Plate Cleaning)
- Cleaning Cassette Pads
Cleaning Paper Feed Rollers

If the paper feed roller is dirty or paper powder is attached to it, paper may not be fed properly.
In this case, clean the paper feed roller. Cleaning will wear out the paper feed roller, so perform this only when necessary.

You need to prepare: three sheets of A4 or Letter-sized plain paper

1. Make sure that the power is turned on.
2. Select Setup on the HOME screen.
   
   ➤ Using the Operation Panel
   
   The setup menu screen will appear.
3. Select Maintenance.
   
   The Maintenance screen will appear.
4. Select Roller cleaning.
   
   The confirmation screen will appear.
5. Select Yes.
6. Select Rear tray or Cassette to clean the paper feed roller.
7. Follow the message to remove any paper from the paper source.
   
   If you clean the paper feed roller of cassette, remove any paper from the cassette, then push it back.
8. Select OK.
   
   The operation panel is opened and the paper output tray is pulled out automatically.
   
   The paper feed roller will rotate as it is cleaned without paper.
9. Make sure that the paper feed roller has stopped rotating, then follow the message to load the three sheets of A4 or Letter-sized plain paper.

10. Select **OK**.

   The printer starts cleaning. The cleaning will be complete when the paper is ejected.

11. When the completion message appears, select **OK**.

    If the problem is not resolved after cleaning the paper feed roller, contact the service center.
Cleaning Inside the Printer (Bottom Plate Cleaning)

Remove stains from the inside of the printer. If the inside of the printer becomes dirty, printed paper may get dirty, so we recommend performing cleaning regularly.

You need to prepare: a sheet of A4 or Letter-sized plain paper*

* Be sure to use a new piece of paper.

1. Make sure that the power is turned on.

2. Select **Setup** on the HOME screen.
   - Using the Operation Panel
   The setup menu screen will appear.

3. Select **Maintenance**.
   The **Maintenance** screen will appear.

4. Select **Bottom plate cleaning**.
   - The confirmation screen will appear.

5. Select **Yes**.

6. Follow the message to remove any paper from the cassette, then tap **OK**.

7. Fold a single sheet of A4 or Letter-sized plain paper in half widthwise, then unfold the paper.

8. Fold one side of the opened paper in another half, aligning the edge with the center crease, unfold the paper, then tap **OK**.
9. Load only this sheet of paper in the cassette with the ridges of the creases facing up and the edge of the half with no crease facing to the far side.

10. Select OK.

The operation panel is opened and the paper output tray is pulled out automatically.
The paper cleans the inside of the printer as it feeds through the printer.
Check the folded parts of the ejected paper. If they are smudged with ink, perform Bottom Plate Cleaning again.

11. When the completion message appears, select OK.

**Note**
- When performing Bottom Plate Cleaning again, be sure to use a new piece of paper.

If the problem is not resolved after performing cleaning again, the protrusions inside the printer may be stained. Wipe off any ink from the protrusions using a cotton swab or the like.

**Important**
- Be sure to turn off the power and unplug the power cord before cleaning the printer.
Overview

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  • Safety Precautions
  • Regulatory Information
  • WEEE (EU & EEA)

➢ Main Components and Their Use
  • Main Components
  • Power Supply
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Safety

- Safety Precautions
- Regulatory Information
- WEEE (EU&EEA)
Safety Precautions

Choosing a location

- Do not install the printer in a location that is unstable or subject to excessive vibration.
- Do not install the printer in locations that are very humid or dusty, in direct sunlight, outdoors, or close to a heating source.
  To avoid the risk of fire or electric shocks, use the printer under the operating environment specified in the Specifications.
- Do not place the printer on a thick rug or carpet.
- Do not place the printer with its back attached to the wall.

Power Supply

- Ensure that the area around the power outlet is kept clear at all times so you can easily unplug the power cord if necessary.
- Never remove the plug by pulling on the cord.
  Pulling the cord may damage the power cord, leading to possible fire or electrical shock.
- Do not use an extension lead/cord.

Working Around the Printer

- Never put your hands or fingers in the printer while it is printing.
- When moving the printer, carry the printer at both ends. In case the printer weighs more than 14 kg, it is recommended to have two people lifting the printer. Accidental dropping of the printer causes injury. For the printer's weight, refer to the Specifications.
- Do not place any object on the printer. Especially do not place metal objects (paper clips, staples, etc.) or containers of flammable solvents (alcohol, thinners, etc.) on top of the printer.
- Do not transport or use the printer on a slant, vertically or upside-down, as the ink may leak and damage the printer.

Print Heads/Ink Tanks/FINE Cartridges

- Keep ink tanks out of the reach of children. In case ink is accidentally licked or swallowed, rinse out mouth or give one or two glasses of water to drink. If irritation or discomfort occurs, obtain medical advice immediately.
- In case ink gets in contact with eyes, rinse with water immediately. In case ink gets in contact with skin, wash with soap and water immediately. If irritation to eyes or skin persists, obtain medical advice immediately.
- Never touch the electrical contacts on a print head or FINE cartridges after printing.
  The metal parts may be very hot and could cause burns.
- Do not throw ink tanks and FINE cartridges into fire.
- Do not attempt to disassemble or modify the print head, ink tanks, and FINE cartridges.
Regulatory Information

Users in the U.S.A.

FCC Notice (U.S.A. Only)
For 120V, 60Hz model
Model Number: K10442 (Contains FCC Approved WLAN Module K30365)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Use of a shielded cable is required to comply with Class B limits in Subpart B of Part 15 of the FCC Rules.

Do not make any changes or modifications to the equipment unless otherwise specified in the manual. If such changes or modifications should be made, you could be required to stop operation of the equipment.

FCC ID: AZDK30365

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The equipment complies with FCC radiation exposure limits for at uncontrolled equipment. This equipment should be installed and operated with minimum distance at least 20cm between the radiator and persons body (excluding extremities: hands, wrists, feet and ankles) and must not be colocated or operated with any other antenna or transmitter.

Canon U.S.A., Inc.
One Canon Park
Melville, New York 11747
1-800-652-2666

Users in Canada

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:
this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment and meets RSS-102 of the IC radio frequency (RF) Exposure rules. This equipment should be installed and operated keeping the radiator at least 20cm or more away from person's body (excluding extremities: hands, wrists, feet and ankles).

Pour les usagers résidant au Canada

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet équipement est conforme aux limites d'exposition aux rayonnements énoncées pour un environnement non contrôlé et respecte les règles d'exposition aux fréquences radioélectriques (RF) CNR-102 de l'IC. Cet équipement doit être installé et utilisé en gardant une distance de 20 cm ou plus entre le dispositif rayonnant et le corps (à l'exception des extrémités: mains, poignets, pieds et chevilles).

Environmental Information

Reducing your environmental impact

Power Consumption and Operational Modes

The amount of electricity a device consumes depends on the way the device is used. This product is designed and set in a way to allow you to reduce the power consumption. After the last print it switches to Ready Mode. In this mode it can print again immediately if required. If the product is not used for a time, the device switches to its Sleep Mode. The devices consume less power (Watt) in these modes.

Energy Star®

The Energy Star® programme is a voluntary scheme to promote the development and purchase of energy efficient models, which help to minimise environmental impact.

Products which meet the stringent requirements of the Energy Star® programme for both environmental benefits and the amount of energy consumption will carry the Energy Star® logo accordingly.

Paper types

This product can be used to print on both recycled and virgin paper (certified to an environmental stewardship scheme), which complies with EN12281 or a similar quality standard. In addition it can support printing on media down to a weight of 64g/m², lighter paper means less resources used and a lower environmental footprint for your printing needs.
WEEE (EU&EEA)

Only for European Union and EEA (Norway, Iceland and Liechtenstein)

This symbol indicates that this product is not to be disposed of with your household waste, according to the WEEE Directive (2012/19/EU) and national legislation. This product should be handed over to a designated collection point, e.g., on an authorized one-for-one basis when you buy a new similar product or to an authorized collection site for recycling waste electrical and electronic equipment (EEE). Improper handling of this type of waste could have a possible negative impact on the environment and human health due to potentially hazardous substances that are generally associated with EEE. At the same time, your cooperation in the correct disposal of this product will contribute to the effective usage of natural resources. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, waste authority, approved WEEE scheme or your household waste disposal service. For more information regarding return and recycling of WEEE products, please visit www.canon-europe.com/weee.

Nur für Europäische Union und EWR (Norwegen, Island und Liechtenstein)


Union Européenne, Norvège, Islande et Liechtenstein uniquement.

Ce symbole indique que ce produit ne doit pas être jeté avec les ordures ménagères, conformément à la directive DEEE (2012/19/UE) et à la réglementation de votre pays. Ce produit doit être confié au distributeur à chaque fois que vous achetez un produit neuf similaire, ou à un point de collecte mis en
place par les collectivités locales pour le recyclage des Déchets des Équipements Électriques et Électroniques (DEEE). Le traitement inapproprié de ce type de déchet risque d’avoir des répercussions sur l’environnement et la santé humaine, du fait de la présence de substances potentiellement dangereuses généralement associées aux équipements électriques et électroniques. Parallèlement, votre entière coopération dans le cadre de la mise au rebut correcte de ce produit favorisera une meilleure utilisation des ressources naturelles. Pour plus d’informations sur les points de collecte des équipements à recycler, contactez vos services municipaux, les autorités locales compétentes, le plan DEEE approuvé ou le service d’enlèvement des ordures ménagères. Pour plus d’informations sur le retour et le recyclage des produits DEEE, consultez le site: www.canon-europe.com/weee.

Uitsluitend bestemd voor de Europese Unie en EER (Noorwegen, IJsland en Liechtenstein)

Dit symbool geeft aan dat dit product in overeenstemming met de AEEA-richtlijn (2012/19/EU) en de nationale wetgeving niet mag worden afgevoerd met het huishoudelijk afval. Dit product moet worden ingeleverd bij een aangewezen, geautoriseerd inzamelpunt, bijvoorbeeld wanneer u een nieuw gelijksoortig product aanschaft, of bij een geautoriseerd inzamelpunt voor hergebruik van elektrische en elektronische apparatuur (EEA). Een onjuiste afvoer van dit type afval kan leiden tot negatieve effecten op het milieu en de volksgezondheid als gevolg van potentieel gevaarlijke stoffen die veel voorkomen in elektrische en elektronische apparatuur (EEA). Bovendien werkt u door een juiste afvoer van dit product mee aan het effectieve gebruik van natuurlijke hulpbronnen. Voor meer informatie over waar u uw afgedankte apparatuur kunt inleveren voor recycling kunt u contact opnemen met het gemeentehuis in uw woonplaats, de reinigingsdienst, of het afvalverwerkingsbedrijf. U kunt ook het schema voor de afvoer van afgedankte elektrische en elektronische apparatuur (AEEA) raadplegen. Ga voor meer informatie over hetinzamelen en recyclen van afgedankte elektrische en elektronische apparatuur naar www.canon-europe.com/weee.

Sólo para la Unión Europea y el Área Económica Europea (Noruega, Islandia y Liechtenstein)

Este símbolo indica que este producto no debe desecharse con los desperdicios domésticos, de acuerdo con la directiva RAEE (2012/19/UE) y con la legislación nacional. Este producto debe entregarse en uno de los puntos de recogida designados, como por ejemplo, entregándolo en el lugar de venta al comprar un producto similar o depositándolo en un lugar de recogida autorizado para el reciclado de residuos de aparatos eléctricos y electrónicos (RAEE). La manipulación inapropiada de este tipo de desechos podría tener un impacto negativo en el entorno y la salud humana, debido a las sustancias potencialmente peligrosas que normalmente están asociadas con los RAEE. Al mismo tiempo, su cooperación a la hora de desechar correctamente este producto contribuirá a la utilización eficazde los recursos naturales. Para más información sobre cómo puede eliminar el equipo para su reciclado, póngase en contacto con las autoridades locales, con las autoridades encargadas de los desechos, con un sistema de gestión RAEE.
autorizado o con el servicio de recogida de basuras doméstico. Si desea más información acerca de la devolución y reciclado de RAEE, visite la web www.canon-europe.com/weee.

Només per a la Unió Europea i a l’Espai Econòmic Europeu (Noruega, Islàndia i Liechtenstein)

Aquest símbol indica que aquest producte no s’ha de llençar a les escombraries de la llar, d’acord amb la Directiva RAEE (2012/19/UE) i la legislació nacional. Aquest producte s’hauria de lliurar en un dels punts de recollida designats, com per exemple, intercanviant-lo un per un en comprar un producte similar o lliurant-lo en un lloc de recollida autoritzat per al reciclatge de residus d’aparells elèctrics i electrònics (AEE). La manipulació inadequada d’aquest tipus de residus podria tenir un impacte negatiu en l’entorn i en la salut humana, a causa de les substàncies potencialment perilloses que normalment estan associades als AEE. Així mateix, la vostra cooperació a l’hora de llençar correctament aquest producte contribuirà a la utilització efectiva dels recursos naturals. Per a més informació sobre els punts on podeu lliurar aquest producte per procedir al seu reciclatge, adreceu-vos a la vostra oficina municipal, a les autoritats encarregades dels residus, al pla de residus homologat per la RAEE o al servei de recollida de deixalles domèstiques de la vostra localitat. Per a més informació sobre la devolució i el reciclatge de productes RAEE, visiteu www.canon-europe.com/weee.

Solo per Unione Europea e SEE (Norvegia, Islanda e Liechtenstein)

Questo simbolo indica che il prodotto deve essere oggetto di raccolta separata in conformità alla Direttiva RAEE (2012/19/UE) e alla normativa locale vigente. Il prodotto deve essere smaltito presso un centro di raccolta differenziata, un distributore autorizzato che applichi il principio dell’”uno contro uno”, ovvero del ritiro della vecchia apparecchiatura elettrica al momento dell’acquisto di una nuova, o un impianto autorizzato al riciclaggio dei rifiuti di apparecchiature elettriche ed elettroniche. La gestione impropria di questo tipo di rifiuti può avere un impatto negativo sull’ambiente e sulla salute umana causato dalle sostanze potenzialmente pericolose che potrebbero essere contenute nelle apparecchiature elettriche ed elettroniche. Un corretto smaltimento di tali prodotti contribuirà inoltre a un uso efficace delle risorse naturali ed eviterà di incorrere nelle sanzioni amministrative di cui all’art. 255 e successivi del Decreto Legislativo n. 152/06. Per ulteriori informazioni sullo smaltimento e il recupero dei Rifiuti di Apparecchiature Elettriche ed Elettroniche, consultare la Direttiva RAEE, rivolgersi alle autorità competenti, oppure visitare il sito www.canon-europe.com/weee.

Apenas para a União Europeia e AEE (Noruega, Islândia e Liechtenstein)
Este símbolo indica que o produto não deve ser colocado no lixo doméstico, de acordo com a Directiva REEE (2012/19/UE) e a legislação nacional. Este produto deverá ser colocado num ponto de recolha designado, por exemplo, num local próprio autorizado quando adquirir um produto semelhante novo ou num local de recolha autorizado para reciclar resíduos de equipamentos elétricos e electrónicos (EEE). O tratamento inadequado deste tipo de resíduo poderá causar um impacto negativo no ambiente e na saúde humana devido às substâncias potencialmente perigosas normalmente associadas aos equipamentos elétricos e electrónicos. Simultaneamente, a sua cooperação no tratamento correcto deste produto contribuirá para a utilização eficaz dos recursos naturais. Para mais informações sobre os locais onde o equipamento poderá ser reciclado, contacte os serviços locais, a autoridade responsável pelos resíduos, o esquema REEE aprovado ou o serviço de tratamento de lixo doméstico. Para mais informações sobre a devolução e reciclagem de produtos REEE, vá a www.canon-europe.com/weee.

Gælder kun i Europæiske Union og EØS (Norge, Island og Liechtenstein)


Mόνο για την Ευρωπαϊκή Ένωση και τον ΕΟΧ (Νορβηγία, Ισλανδία και Λιχτενστάιν)

Αυτό το σύμβολο υποδηλώνει ότι αυτό το προϊόν δεν πρέπει να απορρίπτεται μαζί με τα οικιακά απορρίμματα, σύμφωνα με την Οδηγία σχετικά με τα Απόβλητα Ηλεκτρικού και Ηλεκτρονικού Εξοπλισμού (ΑΗΗΕ) (2012/19/ΕΕ) και την εθνική σας νομοθεσία. Αυτό το προϊόν πρέπει να παραδίδεται σε καθορισμένο σημείο συλλογής, π.χ. σε μια εξουσιοδοτημένη βάση ανταλλαγής όταν αγοράζετε ένα νέο παρόμοιο προϊόν ή σε μια εξουσιοδοτημένη θέση συλλογής για την ανακύκλωση των αποβλήτων Ηλεκτρικού και Ηλεκτρονικού Εξοπλισμού (ΗΗΕ). Ο ακατάλληλος χειρισμός αυτού του τύπου αποβλήτων μπορεί να έχει αρνητικό αντίκτυπο στο περιβάλλον και την υγεία του ανθρώπου, λόγω δυνητικώς επικίνδυνων ουσιών που γενικά συνδέονται με τον ΗΗΕ. Ταυτόχρονα, η συνεργασία σας όσον αφορά τη σωστή απόρριψη αυτού του προϊόντος θα συμβάλει στην αποτελεσματική χρήση των φυσικών πόρων. Για περισσότερες πληροφορίες σχετικά με τα σημεία όπου μπορείτε να απορρίμετε τον Εξοπλισμό σας για
ανακύκλωση, επικοινωνήστε με το τοπικό γραφείο της πόλης σας, την υπηρεσία απορριμμάτων, το
eγκεκριμένο σχήμα ΑΗΗΕ ή την υπηρεσία απόρριψης οικιακών αποβλήτων. Για περισσότερες
πληροφορίες σχετικά με την επιστροφή και την ανακύκλωση των προϊόντων ΑΗΗΕ, επισκεφθείτε την

Gjelder kun den europeiske union og EØS (Norge, Island og Liechtenstein)

Dette symbolet indikerer at dette produktet ikke skal kastes sammen med husholdningsavfall, i henhold til
WEEE-direktiv (2012/19/EU) og nasjonal lov. Produktet må leveres til et dertil egnet innsamlingspunkt, det
vil si på en autorisert en-til-en-basis når du kjøper et nytt lignende produkt, eller til et autorisert
innsamlingssted for resirkulerering av avfall fra elektrisk og elektronisk utstyr (EE-utstyr). Feil håndtering av
denne typen avfall kan være miljø- og helseskadelig på grunn av potensielt skadelige stoffer som ofte
brukes i EE-utstyr. Samtidig bidrar din innsats for korrekt avhending av produktet til effektiv bruk av
naturressurser. Du kan få mer informasjon om hvor du kan avhende utrangert utstyr til resirkulering ved å
kontakte lokale myndigheter, et godkjent WEEE-program eller husholdningens renovasjonsselskap. Du

Vain Euroopan unionin sekä ETA:n (Norja, Islanti ja Liechtenstein) alueelle.

Tämä tunnus osoittaa, että sähkö- ja elektroniikkalaiteromua koskeva direktiivi (SER-direktiivi,
2012/19/EU) sekä kansallinen lainsäädäntö kiihtävät tuotteen hävittämisen talousjätteen mukana. Tuote
on vietävä asianmukaiseen keräyspisteeseen, esimerkiksi kodinkoneliikkeeseen uutta vastaavaa tuotetta
ostettaessa tai viralliseen sähkö- ja elektroniikkalaiteromun keräyspisteeseen. Sähkö- ja
elektroniikkalaiteromun virheellinen käsitteley voi vahingoittaa ympäristöä ja ihmisten terveyttä, koska
laitteet saattavat sisältää ympäristölle ja terveydelle haitallisia aineita. Lisäksi tuotteen asianmukainen
hävittäminen säästää luonnonvaroja. Lisätietoja sähkö- ja elektroniikkalaiteromun keräyspisteistä saat
kaupunkien ja kuntien tiedotuksesta, jättehuoltoviranomaisilta, sähkö- ja elektroniikkalaiteromun
kierräysjärjestelmän ylläpitäjältä ja jättehuoltoyhtiöiltä. Lisätietoja sähkö- ja elektroniikkalaiteromun
keräyksestä ja kierrätyksestä on osoitteessa www.canon-europe.com/weee.

Endast för Europeiska unionen och EES (Norge, Island och Liechtenstein)

Den här symboleten visar att produkten enligt WEEE-direktivet (2012/19/EU) och nationell lagstiftning inte
får sorteras och slängas som hushållsavfall. Den här produkten ska lämnas in på en därför avsedd
insamlingsplats, t.ex. på en återvinningsstation auktoriserad att hantera elektrisk och elektronisk
utrustning (EE-utrustning) eller hos handlare som är auktoriserade att byta in varor då nya, motsvarande

Pouze Evropská unie a EHP (Norsko, Island a Lichtenštejnsko)

Tento symbol znamená, že podle směrnice o OEEZ (2012/19/EU) a podle vnitrostátních právních předpisů nemá být tento výrobek likvidován s odpadem z domácností. Tento výrobek má být vrácen do sběrného místa, např. v rámci autorizovaného systému odběru jednoho výrobku za jeden nově prodaný podobný výrobek nebo v autorizovaném sběrném místě pro recykliaci odpadních elektrických a elektronických zařízení (OEEZ). Nevhodné nakládání s tímto druhem odpadu by mohlo mít negativní dopad na životní prostředí a lidské zdraví, protože elektrická a elektronická zařízení zpravidla obsahují potenciálně nebezpečné látky. Vaše spolupráce na správné likvidaci tohoto výrobku současně napomůže efektivnímu využívání přírodních zdrojů. Další informace o místech sběru vašeho odpadního zařízení vám sdělí místní úřad vaší obce, správní orgán vykonávající dozor nad likvidací odpadu, sběrny OEEZ nebo služba pro odvoz komunálního odpadu. Další informace týkající se vrácení a recyklace OEEZ naleznete na adrese www.canon-europe.com/weee.

Csak az Európai Unió és az EGT (Norvégia, Izland és Liechtenstein) országaiban

Tylko dla krajów Unii Europejskiej oraz EOG (Norwegia, Islandia i Liechtenstein)

Ten symbol oznacza, że zgodnie z dyrektywą WEEE dotyczącą zużytego sprzętu elektrycznego i elektronicznego (2012/19/UE) oraz przepisami lokalnymi nie należy wyrzucać tego produktu razem z odpadami gospodarstwa domowego. Produkt należy przekazać do wyznaczonego punktu gromadzenia odpadów, np. firmy, od której kupowany jest nowy, podobny produkt lub do autoryzowanego punktu gromadzenia zużytego sprzętu elektrycznego i elektronicznego w celu poddania go recyklingowi. Usuwanie tego typu odpadów w nieodpowiedni sposób może mieć negatywny wpływ na otoczenie i zdrowie innych osób ze względu na niebezpieczne substancje stosowane w takim sprzęcie. Jednocześnie pozbicie się zużytego sprzętu w zalecany sposób przyczynia się do właściwego wykorzystania zasobów naturalnych. Aby uzyskać więcej informacji na temat punktów, do których można dostarczyć sprzęt do recyklingu, prosimy skontaktować się z lokalnym urzędem miasta, zakładem utylizacji odpadów, skorzystać z instrukcji zatwierdzonej dyrektywą WEEE lub skontaktować się z przedsiębiorstwem zajmującym się wywozem odpadów domowych. Więcej informacji o zwracaniu i recyklingu zużytego sprzętu elektrycznego i elektronicznego znajduje się w witrynie www.canon-europe.com/weee.

Tikai Eiropas Savienībai un EEZ (Norvēģijai, Islandie un Lihtenšteinai)

Šis simbols norāda, ka atbilstoši ES Direktīvai (2012/19/ES) par elektrisko un elektronisko iekārtu atkritumiem (EEIA) un vietējiem tiesību aktiem no šī izstrādājuma nedrīkst atbrīvoties, izmetot to kopā ar sadzīves atkritumiem. Šis izstrādājums ir jānodod piemērotā savākšanas vieta, piemēram, apstiprinātā veikalā, kur iegādājaties līdzīgu jaunu produktu un atstājat veco, vai apstiprinātā vietā izlietotu elektrisko un elektronisko iekārtu pārstrādei. Nepareiza šāda veida atkritumu apsaimniekošana var apdraudēt vidi un cilvēka veselību tādām bīstamām vielām, kas parasti ir elektriskajās un elektroniskajās iekārtās. Turklāt jūsu atbalsts pareizā šāda veida atkritumu apsaimniekošanā sekmēs efektīvu dabas resursu izmantošanu. Lai saņemtu pilnīgāku informāciju par vietām, kur izlietoto iekārtu var nodot pārstrādei, sazinieties ar vietējo pašvaldību, atkritumu savākšanas atbildīgo dienestu, pilnvarotu EEIA struktūru vai sadzīves atkritumu apsaimniekošanas iestādi. Lai saņemtu plašāku informāciju par elektrisko un elektronisko iekārtu nodošanu pārstrādei, apmeklējiet tīmekļa vietni www.canon-europe.com/weee.

Tikai Europos Sąjungai ir EEE (Norvegijai, Islandijai ir Lichtenšteinui)


Samo za Evropsko unijo in EGP (Norveška, Islandija in Lihtenštajn)
Ta simbol pomeni, da tega izdelka v skladu z direktivo OEEO (2012/19/EU) in državno zakonodajo ne smete odvreči v gospodinjske odpadke. Ta izdelek morate odložiti na ustrezno zbiralno mesto, na primer pri pooblaščenem prodajalcu, ko kupite podoben nov izdelek ali na zbiralno mesto za recikliranje električne in elektronske opreme. Neprimerno odstranjevanje izdelka lahko negativno vpliva na okolje in človekovo zdravje zaradi nevarnih snovi, ki so povezane z električno in elektronsko opremo. S pravilno odstranjevanjem izdelka hkrati prispevate tudi k učinkovitosti naravnih virov. Če želite več informacij o tem, kje lahko odložite odpadno opremo za recikliranje, pokličite občinski urad, komunalno podjetje ali službo, ki skrbi za odstranjevanje odpadkov, ali si oglejte načrt OEEO. Če želite več informacij o vračanju in recikliranju izdelkov v skladu z direktivo OEEO, obiščite www.canon-europe.com/weee.

Само за Европейския съюз и ЕИП (Норвегия, Исландия и Лихтенщайн)

Този символ показва, че този продукт не трябва да се изхвърля заедно с битовите отпадъци, съгласно Директивата за ИУЕЕО (2012/19/ЕC) и Вашето национално законодателство. Този продукт трябва да бъде предаден в предназначен за целта пункт за събиране, например на база размяна, когато купувате нов подобен продукт, или в доброволен събирателен пункт за рециклиране на излязло от употреба електрическо и електронно оборудване (ИУЕЕО). Неправилното третиране на този тип отпадъци може да доведе до евентуални отрицателни последствия за околната среда и човешкото здраве поради потенциално опасните вещества, които обикновено са свързани с ЕЕО. В същото време Вашето съдействие за правилното изхвърляне на този продукт ще допринесе за ефективното използване на природните ресурси. Повече информация относно местата, където може да предавате излязло от употреба оборудване за рециклиране, може да получите от местните власти, от органа, отговорен за отпадъците и от одобрена система за излязло от употреба ЕЕО или от Вашата местна служба за битови отпадъци. За повече информация относно връщането и рециклирането на продукти от излязло от употреба ЕЕО посетете www.canon-europe.com/weee.

Doar pentru Uniunea Europeană și EEA (Norvegia, Islanda și Liechtenstein)

Acest simbol indică faptul că acest produs nu trebuie aruncat o dată cu reziduurile menajere, în conformitate cu Directiva DEEE (Directiva privind deșeurile de echipamente electrice și electronice) (2012/19/UE) și legile naționale. Acest produs trebuie transportat la un punct de colectare special, de exemplu un centru care preia produsele vechi atunci când achiziționați un produs nou similar, sau la un punct de colectare autorizat pentru reciclarea deșeurilor provenite de la echipamentele electrice și electronice (EEE). Mânuierea necorespunzătoare a acestor tipuri de deșeuri poate avea un impact negativ asupra mediului înconjurător și sănătății indivizilor, din cauza substanțelor potențial nocive care sunt în general asociate cu EEE. În același timp, cooperarea dvs. la reciclarea corectă a acestui produs va contribui la utilizarea efectivă a resurselor naturale. Pentru mai multe informații privind locurile de reciclare a deșeurilor provenite de la echipamente, contactați biroul primăriei locale, autoritatea responsabilă cu colectarea deșeurilor, schema DEEE aprobată sau serviciul de colectare a deșeurilor menajere. Pentru
Ovaj simbol pokazuje da se ovaj proizvod ne smije odlagati s kućnim otpadom sukladno WEEE Direktivi (2012/19/EC) i vašem nacionalnom zakonu. Ovaj proizvod je potrebno predati na posebno mjesto za sakupljanje otpada, npr. na ovlašteno mjesto gdje možete zamijeniti staro za novo ukoliko kupujete novi sličan proizvod ili na ovlašteno mjesto za sakupljanje rabljene električne i elektroničke opreme (EEE) za recikliranje. Nepropisno rukovanje ovom vrstom otpada može imati negativan učinak na okolinu i zdravlje ljudi zbog supstanci koje su potencijalno opasne za zdravlje, a općenito se povezuju s EEE. Istovremeno, vaša će suradnja kroz propisno odlaganje ovog proizvoda doprinijeti efikasnijoj uporabi prirodnih resursa. Za više informacija o tome gdje možete odložiti svoj otpad za recikliranje obratite se vašem lokalnom gradskom uredu, komunalnoj službi, odobrenom WEEE programu ili službi za odlaganje kućnog otpada. Ostale informacije o vraćanju i recikliranju WEEE proizvoda potražite na www.canon-europe.com/weee.

Korisnici u Srbiji

Main Components and Their Use

- Main Components
- Power Supply
- Using the Operation Panel
Main Components

- Front View
- Rear View
- Inside View
- Operation Panel
Front View

(1) operation panel
Use to change the settings of the printer or to operate it. Opens automatically when the printer starts printing.

⇒ Operation Panel

(2) document cover
Open to load an original on the platen glass.

(3) feed slot cover
Prevents anything from falling into the feed slot.
Open it to slide the paper guides, and close it before printing.

(4) paper support
Extend to load paper in the rear tray.

(5) rear tray cover
Open to load paper in the rear tray.

(6) rear tray
Load paper here. Two or more sheets of the same size and type of paper can be loaded at the same time, and fed automatically one sheet at a time.

⇒ Loading Paper in the Rear Tray
⇒ Loading Envelopes

(7) paper guides
Align with both sides of the paper stack.
(8) cassette
Load A4, B5, A5, or Letter-sized plain paper into the cassette, and insert it into the printer.

- Loading Paper in the Cassette

(9) paper guides
Align with right/left/front sides of the paper stack.

(10) cassette cover
Detach to load paper in the cassette.

(11) paper output tray
Comes out automatically when the printer starts printing. Printed paper is ejected.

(12) paper output support
Extend to support ejected paper.

(13) card slot
Insert a memory card.

- Before Inserting the Memory Card

(14) Access lamp
Lights or flashes to indicate the memory card status.

- Inserting the Memory Card

(15) disc tray storage compartment
The disc tray supplied with the printer can be stored here.

(16) disc tray guide
Attach the disc tray.
(17) platen glass
Load an original here.
Rear View

(1) rear cover
   Detach when removing jammed paper.

(2) transport unit
   Open when removing jammed paper.

(3) power cord connector
   Plug in the supplied power cord.

(4) wired LAN connector
   Plug in the LAN cable to connect the printer to a LAN.

(5) USB port
   Plug in the USB cable to connect the printer with a computer.

Important

- Do not touch the metal casing.
• Do not plug in or unplug the USB cable while the printer is printing or scanning originals with the computer.
Inside View

(1) scanning unit / cover
Scans originals. Also, lift and open it to replace an ink tank, to check the ink lamp, or to remove jammed paper inside the printer.

(2) ink lamps
Lights or flashes to indicate the ink tank status.

▶ Checking the Ink Status with the Ink Lamps

(3) print head holder
The print head is pre-installed.

>>> Note

• For details on replacing an ink tank, see Replacing Ink Tanks.
Operation Panel

* All lamps on the operation panel are shown lit in the figure below for explanatory purposes.

(1) ON button/POWER lamp
   Turns the power on or off. Lights after flashing when the power is turned on. Before turning on the power, make sure that the document cover is closed.

(2) touch screen
   Displays messages, menu items, and the operational status. Directly touch the screen lightly with your finger tip to select a menu item or displayed button. You can also preview photos on a memory card before printing.

   ➤ Basic Operation of the touch screen

(3) NFC (Near Field Communication) mark
   Pass an NFC-enabled smartphone, etc. with a Canon NFC-compliant application installed on it over this mark to perform printing and other operations.
Power Supply

- Confirming that the Power Is On
- Turning the Printer On and Off
- Checking the Power Plug/Power Cord
- Unplugging the Printer
Confirming that the Power Is On

The **POWER** lamp is lit when the printer is turned on.

Even if the touch screen is off, if the **POWER** lamp is lit, the printer is on.

**Note**

- It may take a while for the printer to start printing immediately after you turn on the printer.
- The touch screen display will turn off if the printer is not operated for about 10 minutes. To restore the display, press any button except the **ON** button or touch the touch screen. The print operation from a computer can also restore the display.
Turning the Printer On and Off

Turning on the printer

1. Press the ON button to turn on the printer.

   The POWER lamp flashes and then remains lit.

   ➤ Confirming that the Power Is On

   ➤ Note

   • It may take a while for the printer to start printing immediately after you turn on the printer.
   • If an error message is displayed on the touch screen, see An Error Occurs.
   • You can set the printer to automatically turn on when a print or scan operation is performed from a computer connected by USB cable or wireless network. This feature is set to off by default.

   From the printer

   ➤ ECO settings

   From the computer

   • For Windows:
     ➤ Managing the Printer Power
   • For Mac OS:
     ➤ Managing the Printer Power

Turning off the printer

1. Press the ON button to turn off the printer.

   When the POWER lamp stops flashing, the printer is turned off.
Important

• When you unplug the power cord after turning off the printer, be sure to confirm that the POWER lamp is off.

Note

• You can set the printer to automatically turn off when no operations are performed or no print jobs are sent to the printer for a certain interval. This feature is set to on by default.

From the printer

⇒ ECO settings

From the computer

• For Windows:

⇒ Managing the Printer Power

• For Mac OS:

⇒ Managing the Printer Power
Checking the Power Plug/Power Cord

Unplug the power cord once a month to confirm that the power plug/power cord does not have anything unusual described below.

- The power plug/power cord is hot.
- The power plug/power cord is rusty.
- The power plug/power cord is bent.
- The power plug/power cord is worn.
- The power plug/power cord is split.

⚠️ Caution

- If you find anything unusual with the power plug/power cord described above, Unplugging the Printer and call for service. Using the printer with one of the unusual conditions above may cause a fire or an electric shock.
Unplugging the Printer

To unplug the power cord, follow the procedure below.

**Important**

- When you unplug the power cord, press the **ON** button, then confirm that the **POWER** lamp is off. Unplugging the power cord while the **POWER** lamp is lit or flashing may cause drying or clogging of the print head and print quality may be reduced.

1. Press the **ON** button to turn the printer off.

   ![Image of ON button being pressed](image)

   **Note**

   - After pressing the **ON** button, the confirmation screen asking if you retract the paper output tray will appear on the touch screen. To retract the paper output tray, select **Yes**.

2. Confirm that the **POWER** lamp is off.

   ![Image of power lamp off](image)

3. Unplug the power cord.

   ![Image of unplugging power cord](image)

   The specification of the power cord differs depending on the country or region of use.
Using the Operation Panel

The operation panel consists of the ON button (A) and touch screen (B).

Touch the HOME screen on the touch screen with your finger tip to select menus for copying, scanning, and other functions.

⇒ Operations on the Home Screen

A: ON button
B: touch screen

⇒ Basic Operation of the touch screen
⇒ Buttons on the touch screen

Basic Operation of the touch screen

Touch the touch screen lightly with your finger tip or move your finger to access various functions or settings.

⇒⇒ Important

• When operating the touch screen, make sure to avoid the followings, which may cause the printer to malfunction or damage the printer.
  • Strongly pressing the touch screen.
  • Pressing the touch screen with other than your finger (especially with sharpened tips, such as on ballpoint pens, pencils, or nails).
  • Touching the touch screen with wet or dirty hands.
  • Placing any objects on the touch screen.
• Do not attach a protective sheet on the touch screen. Removing it may damage the touch screen.

Tap

Touch lightly with your finger tip and immediately release.

Use to select an item or photo on the screen.
Touch

Touch lightly with your finger tip.

To move forward (or go back) menus or photos continuously, keep touching the forward (or back) mark.

Flick

Flick your finger on the screen up, down, left, or right.

Use to switch menus or move forward or backward through photos.

Drag

While lightly touching the screen, move your finger up, down, left, or right.

Use to view lists of items or move sliders.
Operations on the Home Screen

Display the menu screen or the settings screen from the Home screen.

C. Basic menu
   Select to copy or scan using the operation panel. After selecting a basic menu, the particular menus are displayed.

D. Network status
   Displays the current network status. Select to display the basic network information or to change the network settings.

The icon differs depending on the network of use or the network status.

Wireless LAN is enabled and the printer is connected to the wireless router.

**Note**

- Depending on the signal state, the icon will change.

(Signal strength: 81 % or more): You can use the printer over a wireless LAN without any problems.

(Signal strength: 51 % or more): The problem such as the printer cannot print may occur according to the network status. We recommends placing the printer near the wireless router.
(Signal strength: 50 % or less): The problem such as the printer cannot print may occur.
Place the printer near the wireless router.

Wireless LAN is enabled but the printer is not connected to the wireless router.

Wired LAN is enabled.

Wireless Direct is enabled.

Wireless LAN and Wired LAN are disabled.

E. Cloud
Displays the cloud's Main screen. You can use the services of PIXMA/MAXIFY Cloud Link.

F. Setup
Displays the printer's setting menus or the maintenance menus.

G. Quick guide
Displays the guides how to loading paper or how to replace the ink tank, or the troubleshooting.

Buttons on the touch screen
While operating on the touch screen, some buttons are displayed on the touch screen.

H. HOME button
Displays the HOME screen.

I. Black button
Starts black & white copying, scanning, etc.

J. Color button
Starts color copying, scanning, etc.

K. Back button
Returns the touch screen to the previous screen.

L. **Stop** button

Cancels operation when print, copy, or scan job is in progress.
Changing Settings

- Changing Printer Settings from Your Computer (Windows)
- Changing Printer Settings from Your Computer (Mac OS)
- Changing Settings from Operation Panel
- Changing Printer's Setting Using Web Browser
Changing Printer Settings from Your Computer (Mac OS)

- Registering a Changed Printing Profile
- Managing the Printer Power
- Changing the Printer Operation Mode
Registering a Changed Printing Profile

You can name and register the printing profile you made in the Print Dialog. The registered printing profile can be called up from Presets to be used. You can also delete the unnecessary printing profile.

The procedure for registering a printing profile is as follows:

**Registering a Printing Profile**

1. In the Print dialog, set the necessary items

2. Select **Save Current Settings as Preset...** from the Presets

![Image of Print Dialog showing Presets and Save Current Settings as Preset option]

3. Save the settings

   In the displayed dialog, enter a name in **Preset Name**, and if necessary, set **Preset Available For**. Then click **OK**.

![Image of dialog box showing Preset Name and Available For options]

**Important**

- There are also print settings that cannot be saved to preset.

**Using Registered Printing Profile**

1. On **Presets** in the Print dialog, select the name of printing profile you want to use

   Printing profile in the Print dialog will be updated to the called profile.
Deleting Unnecessary Printing Profile

1. Select the printing profile to be deleted

   In the print dialog, select Show Presets... in the Presets section. Then in the dialog that appears, select the name of the printing profile to be deleted.

2. Delete the printing profile

   Click Delete, and click OK. The selected printing profiles will be deleted from Presets.
Managing the Printer Power

This function allows you to manage the printer power from the printer driver.

The procedure for managing the printer power is as follows:

**Power Off**

The **Power Off** function turns off the printer. When you use this function, you will not be able to turn the printer on from the printer driver.

1. Select **Power Settings** from the pop-up menu on the Canon IJ Printer Utility2

2. Execute power off
   
   Click **Power Off**, and when the confirmation message appears, click **OK**.  
   
   The printer power switches off.

**Auto Power**

**Auto Power** allows you to set **Auto Power On** and **Auto Power Off**.

The **Auto Power On** function automatically turns on the printer when data is received.  

The **Auto Power Off** function automatically turns off the printer when there are no operations from the printer driver or the printer for a specified period of time.

1. Select **Power Settings** from the pop-up menu on the Canon IJ Printer Utility2

2. Check that the printer is on, and then click **Auto Power**
   
   A dialog appears.

   **Note**

   * If the printer is off or if communication between the printer and the computer is disabled, an error message may appear because the computer cannot collect the printer status.

3. If necessary, complete the following settings:

   **Auto Power On**
   
   Specifying **Enable** from the list and clicking **OK** will turn the printer on upon receipt of print data.

   **Auto Power Off**
   
   Specify the time from the list. When this time lapses without any operations from the printer driver or the printer, the printer is turned off automatically.

4. Apply the settings
When the confirmation message appears, click **OK**.
The setting is enabled after this. When you want to disable this function, select **Disable** from the list according to the same procedure.
Changing the Printer Operation Mode

If necessary, switch between various modes of printer operation.

The procedure for configuring Custom Settings is as follows:

1. Make sure that the printer is on, and then select Custom Settings from the pop-up menu on the Canon IJ Printer Utility2

   Note
   - If the computer is unable to communicate with the printer, a message may be displayed because the computer cannot access the function information that was set on the printer. If this happens, click Cancel to display the most recent settings specified on your computer.

2. If necessary, complete the following settings:

   **Ink Drying Wait Time**
   You can set the length of the printer rest time until printing of the next page begins. Moving the slider to the right increases the pause time, and moving the slider to the left decreases the time.
   - If the paper gets stained because the next page is ejected before the ink on the printed page dries, increase the ink drying wait time.
   - Reducing the ink drying wait time speeds up printing.

   **Detects a printable disc in the disc tray**
   Detects whether a printable disc is loaded on the disc tray during disc label printing and displays a message if a disc is not loaded.
   - Check this check box to print with detecting whether a printable disc is loaded.
   - Uncheck this check box to print without detecting whether a printable disc is loaded.

   Important
   - If you leave this check box unchecked, the printer may print to the disc tray even if a printable disc is not loaded on the disc tray. Therefore, you should check this check box under normal circumstances.
   - If you load a printable disc that has already been printed onto the disc tray, the printer may detect that no printable disc is loaded on the disc tray. In this case, uncheck this check box.

   **Prevent paper abrasion**
   The printer can increase the gap between the print head and the paper during high-density printing to prevent paper abrasion.
   - Check this check box to prevent paper abrasion.

   **Align heads manually**
   Usually, the Print Head Alignment function of Test Print on the pop-up menu in the Canon IJ Printer Utility2 is set to automatic head alignment, but you can change it to manual head alignment.
   - If the printing results of automatic print head alignment are not satisfactory, perform manual head alignment.
   - Check this check box to perform the manual head alignment. Uncheck this check box to perform the automatic head alignment.
**Don't detect mismatch of paper settings when printing from computer**

When you print documents from your computer and the paper settings in the print dialog and the paper information registered on the printer do not match, this setting disables the message display and allows you to continue printing.

To disable detection of paper setting mismatches, select this check box.

3. **Apply the settings**

   Click **Apply** and when the confirmation message appears, click **OK**.

   The printer operates with the modified settings hereafter.
Changing Settings from Operation Panel

- Changing Settings from Operation Panel
- Setting Items on Operation Panel
- Print settings
- LAN settings
- Device user settings
- PictBridge print settings
- Language selection
- Firmware update
- Feed settings
- Reset setting
- Web service setup
- System information
- ECO settings
- Quiet setting
Changing Settings from Operation Panel

This section describes the procedure to change the settings in the Device settings screen, taking the steps to specify Extended copy amount as an example.

1. Make sure printer is turned on.

2. Select Setup on the HOME screen.
   ➡️ Using the Operation Panel

3. Select Settings.

4. Select Device settings.
   The Device settings screen is displayed.

5. Select a setting item to adjust.

6. Select a setting item.

7. Select a setting to specify.
For more on setting items on the operation panel:

- [Setting Items on Operation Panel](#)
Setting Items on Operation Panel

Items for Printer

- Device user settings
- Web service setup
- Language selection
- ECO settings
- Quiet setting

Items for Paper/Printing

- Print settings
- Feed settings
- PictBridge print settings

Items for Maintenance/Management

- System information
- Firmware update
- LAN settings
- Reset setting
Print settings

• Prevent paper abrasion
  Use this setting only if the print surface becomes smudged.
  
  **Important**
  - Be sure to set this back to OFF after printing since it may result in lower printing speed or lower print quality.

• Extended copy amount
  Selects the amount of image that extends off the paper when printing in borderless (full).
  Slight cropping may occur at the edges since the copied image is enlarged to fill the whole page. You can change the width to be cropped from the borders of the original image as needed.
  
  **Important**
  - This setting can be applied under the following conditions:
    - Performing borderless copying
    - Borderless is selected for Border when copying printed photos

  **Note**
  - If printouts contain margins even though you are printing in Borderless, specifying **Extended amount: Large** for this setting may help solve the problem.

• Adjust disc print area
  You can adjust the disc printing area if the image is not aligned with the printable disc.
  You can adjust the printing area in increments of 0.003 inches/0.1 mm between -0.03 inches/-0.9 mm and +0.03 inches/+0.9 mm.

• Auto photo fix setting
  When **ON** is selected, you can select whether to print photos using the Exif information recorded in the image files in the following cases.
  
  ◦ **Auto photo fix** is selected for **Photo fix** when printing from a memory card.
  
  ◦ The print setting on the PictBridge (Wireless LAN) compliant device is set to **Default** or **On** when printing with a PictBridge (Wireless LAN) compliant device.

  * When **Default** is selected for the print setting on the PictBridge (Wireless LAN) compliant device, select **Auto photo fix** for **Photo fix** in PictBridge print settings.

• Adjust horizontal print position
  Adjusts the print position when the left/right margins are not aligned.
  You can adjust the left/right margins in increments of 0.01 inch/0.1 mm between -0.12 inch/-3 mm and +0.12 inch/+3 mm centered on the horizontal center of the paper.
Important

- For Letter-sized or Legal-sized paper, you can adjust the left/right margins between -0.06 inch/-1.5 mm and +0.06 inch/+1.5 mm even if you specify the value over 0.06 inch/1.5 mm.
LAN settings

- Wireless LAN
- Wireless Direct
- Wired LAN
- Common settings

Wireless LAN

- WLAN active/inactive
  Enables/disables wireless LAN.

- Wireless LAN setup
  Selects the setup method for wireless LAN connection.
  
  ◦ Easy wireless connect
    Select if you specify the settings of the access point information to the printer directly from a device (e.g., smartphone, or tablet) without operating the wireless router. Follow the on-screen instructions of the connecting device for the setup procedure.

  ◦ Manual connect
    Select when you perform settings for wireless LAN manually using the operation panel of the printer.

  ◦ WPS (Push button method)
    Select when you perform settings for wireless LAN using a wireless router supporting a Wi-Fi Protected Setup (WPS) push button method. Follow the on-screen instructions during setup.

  ◦ Other setup
    ■ Advanced setup
      Select when you perform settings for wireless LAN manually. You can specify multiple WEP keys.

    ■ WPS (PIN code method)
      Select when you perform settings for wireless LAN using a wireless router supporting a Wi-Fi Protected Setup (WPS) PIN code method. Follow the on-screen instructions during setup.

- WLAN setting list
  The list of wireless LAN settings of this printer is displayed on the touch screen.

  Select Print details and then Yes to print the list.

  Printing Network Settings

Important

- The network settings printout contains important information about your network. Handle it with care.

The following setting items are displayed. (Some setting items are not displayed depending on the printer settings.)
<table>
<thead>
<tr>
<th>Items</th>
<th>Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>SSID</td>
<td>XXXXXXXXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXXXXXXXXXXX (up to 32 characters)</td>
</tr>
<tr>
<td>Wireless LAN security</td>
<td>Inactive/WEP(64bit)/WEP(128bit)/WPA-PSK(TKIP)/WPA-PSK(AES)/WPA2-PSK(TKIP)/WPA2-PSK(AES)</td>
</tr>
<tr>
<td>Signal strength (%)</td>
<td>XXX</td>
</tr>
<tr>
<td>IPv4 address</td>
<td>XXX. XXX. XXX. XXX (12 characters)</td>
</tr>
<tr>
<td>IPv4 subnet mask</td>
<td>XXX. XXX. XXX. XXX (12 characters)</td>
</tr>
<tr>
<td>IPv4 default gateway</td>
<td>XXX. XXX. XXX. XXX (12 characters)</td>
</tr>
<tr>
<td>MAC address of wireless LAN</td>
<td>XX:XX:XX:XX:XX:XX (12 characters)</td>
</tr>
<tr>
<td>Printer name</td>
<td>XXXXXXXXXXXXXXXXXXXXXXXX (up to 15 characters)</td>
</tr>
<tr>
<td>Bonjour service name</td>
<td>XXXXXXXXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXXXXXXXXXXX (up to 52 characters)</td>
</tr>
<tr>
<td>Root cert. thumbprint (SHA-1)</td>
<td>XXXXXXXXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXXXXXXXXXXX</td>
</tr>
<tr>
<td>Root cert. thumbprint (SHA-256)</td>
<td>XXXXXXXXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXXXXXXXXXXX</td>
</tr>
</tbody>
</table>

(“XX” represents alphanumeric characters.)

**Wireless Direct**

- **Wireless Direct active/inactive**
  Enables/disables Wireless Direct.

- **Update SSID/password**
  Selecting Yes updates the identifier (SSID) and password for Wireless Direct.

- **Change device name**
  Changes the printer's name displayed on a Wi-Fi Direct compatible device.

- **Connection request confirmation**
  Selecting Yes displays the confirmation screen when a Wi-Fi Direct compatible device is connecting the printer.

- **Wireless Direct setting list**
  The list of Wireless Direct settings of this printer is displayed on the touch screen.
Select **Print details** and then **Yes** to print the list.

⇒ **Printing Network Settings**

### Important

- The network settings printout contains important information about your network. Handle it with care.

The following setting items are displayed. (Some setting items are not displayed depending on the printer settings.)

<table>
<thead>
<tr>
<th>Items</th>
<th>Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>SSID</td>
<td>DIRECT-XXXX-TS9000series</td>
</tr>
<tr>
<td>Password</td>
<td>XXXXXXXXXX (10 characters)</td>
</tr>
<tr>
<td>Wireless LAN security</td>
<td>WPA2-PSK(AES)</td>
</tr>
<tr>
<td>IPv4 address</td>
<td>XXX. XXX. XXX. XXX (12 characters)</td>
</tr>
<tr>
<td>IPv4 subnet mask</td>
<td>XXX. XXX. XXX. XXX (12 characters)</td>
</tr>
<tr>
<td>IPv4 default gateway</td>
<td>XXX. XXX. XXX. XXX (12 characters)</td>
</tr>
<tr>
<td>MAC address of wireless LAN</td>
<td>XX:XX:XX:XX:XX:XX (12 characters)</td>
</tr>
<tr>
<td>Printer name</td>
<td>XXXXXXXXXXXXXXXXXXX (up to 15 characters)</td>
</tr>
<tr>
<td>Bonjour service name</td>
<td>XXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXX (up to 52 characters)</td>
</tr>
<tr>
<td>Wireless Direct device name</td>
<td>XXXXXX-XXXXXXXXXXXseries</td>
</tr>
<tr>
<td>No. of devices connected now</td>
<td>XX/XX</td>
</tr>
<tr>
<td>Root cert. thumbprint (SHA-1)</td>
<td>XXXXXXXXXXXXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXX</td>
</tr>
<tr>
<td>Root cert. thumbprint (SHA-256)</td>
<td>XXXXXXXXXXXXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXX</td>
</tr>
</tbody>
</table>

("XX" represents alphanumeric characters.)

### Wired LAN

- **Wired LAN active/inactive**

  Enables/disables wired LAN.
• **LAN setting list**

The list of wired LAN settings of this printer is displayed on the touch screen.

Select **Print details** and then **Yes** to print the list.

[Printing Network Settings]

#### Important

- The network settings printout contains important information about your network. Handle it with care.

The following setting items are displayed. (Some setting items are not displayed depending on the printer settings.)

<table>
<thead>
<tr>
<th>Items</th>
<th>Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>IPv4 address</td>
<td>XXX. XXX. XXX. XXX (12 characters)</td>
</tr>
<tr>
<td>IPv4 subnet mask</td>
<td>XXX. XXX. XXX. XXX (12 characters)</td>
</tr>
<tr>
<td>IPv4 default gateway</td>
<td>XXX. XXX. XXX. XXX (12 characters)</td>
</tr>
<tr>
<td>MAC address of wired LAN</td>
<td>XX:XX:XX:XX:XX:XX (12 characters)</td>
</tr>
<tr>
<td>Printer name</td>
<td>XXXXXXXXXXXXXXXXXXXX (up to 15 characters)</td>
</tr>
<tr>
<td>Bonjour service name</td>
<td>XXXXXXXXXXXXXXXXXXXX</td>
</tr>
<tr>
<td></td>
<td>XXXXXXXXXXXXXXXXXXXX</td>
</tr>
<tr>
<td></td>
<td>XXXXXXXXXXXXXXXXXXXX</td>
</tr>
<tr>
<td></td>
<td>XXXXXXXXXXXXXXXXXXXX (up to 52 characters)</td>
</tr>
<tr>
<td>Root cert. thumbprint (SHA-1)</td>
<td>XXXXXXXXXXXXXXXXXXXX XXXXXXXXXXXX XXXXXXXXXXXX XXXXXXXXXXXX XXXXXXXXXXXX XXXXXXXXXXXX</td>
</tr>
<tr>
<td></td>
<td>XXXXXXXXXXXXXXXXXXXX XXXXXXXXXXXX XXXXXXXXXXXX</td>
</tr>
</tbody>
</table>

("XX" represents alphanumerical characters.)

#### Common settings

- **Set printer name**

  Specifies the printer name. You can use up to 15 characters for the name.

#### Note

- You cannot use the same printer name as that already used for other LAN connected devices.
- You cannot use a hyphen for the initial or last character of the printer name.

- **TCP/IP settings**

  Performs IPv4 or IPv6 setting.
• **WSD setting**
  Setting items when you use WSD (one of the network protocols supported in Windows 8.1, Windows 8, Windows 7, and Windows Vista).

  ◦ **Enable/disable WSD**
    Selects whether WSD is enabled or disabled.

<table>
<thead>
<tr>
<th><strong>Note</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>• When this setting is enabled, the printer icon is displayed on the Network Explorer in Windows 8.1, Windows 8, Windows 7, and Windows Vista.</td>
</tr>
</tbody>
</table>

  ◦ **Optimize inbound WSD**
    Selecting **Enable** allows you to receive the WSD printing data faster.

  ◦ **WSD scan from this device**
    Selecting **Enable** allows you to transfer the scanned data to the computer using WSD.

  ◦ **Timeout setting**
    Specifies the timeout length.

• **Bonjour settings**
  Setting items for LAN using Bonjour for Mac OS.

  ◦ **Enable/disable Bonjour**
    Selecting **Enable** allows you to use Bonjour to perform the network settings.

  ◦ **Service name**
    Specifies the Bonjour service name. You can use up to 48 characters for the name.

<table>
<thead>
<tr>
<th><strong>Note</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>• You cannot use the same service name as that already used for other LAN connected devices.</td>
</tr>
</tbody>
</table>

• **LPR protocol setting**
  Enables/disables the LPR setting.

• **RAW protocol**
  Enables/disables RAW printing.

• **LLMNR**
  Enables/disables LLMNR (Link-Local Multicast Name Resolution). Selecting **Active** allows the printer to detect printer's IP address from the printer name without a DNS server.

• **PictBridge communication**
  Setting items for printing from a PictBridge (Wireless LAN) compliant device.

  ◦ **Enable/disable communication**
    Selecting **Enable** allows you to print from a PictBridge (Wireless LAN) compliant device.

  ◦ **Timeout setting**
    Specifies the timeout length.
• **Wired LAN DRX setting**
  Selecting **Enable** allows you to activate discontinuous reception when the printer is connected to a device compatible with wired LAN.

• **IPsec settings**
  Selecting **Active** allows you to specify the IPsec security.
Device user settings

- **Date display format**
  Changes the display format of dates when printed.

  **Note**
  - When **ON** is selected for **Print date** on the print settings screen in printing from a memory card, the date is printed in the date display format you selected.
    - Setting Items for Photo Printing Using Operation Panel

- **Read/write attribute**
  Selects whether to allow data to be written onto memory cards from a computer.

  **Important**
  - Remove the memory card before changing this setting.
    - Setting Up Card Slot as Memory Card Drive of Computer
  - If you set this setting to **Writable from USB PC**, you cannot print photos on a memory card using the operation panel of the printer. After you finish operation of the memory card dedicated drive, be sure to set it back to **Not writable from PC**. When you turn off the printer, **Writable from USB PC** will be canceled and the setting is returned to **Not writable from PC** when you turn on the printer next time.
  - When **Writable from USB PC** is selected, the auto power off setting is inactive.
    - For more on the auto power off setting:
      - ECO settings

- **Sound control**
  Selects the volume.
  - **Keypad volume**
    Selects the beep volume when tapping the touch screen or the buttons on the operation panel.
  - **Alarm volume**
    Selects the alarm volume.

- **Device info sending setting**
  Selects whether you will send the printer usage information to Canon server. The information sent to Canon will be utilized to develop better products. Select **Agree** to send the printer usage information to Canon server.

- **NFC setting**
  If you select **Enable**, you can print or scan using NFC (Near Field Communication).

- **Energy saving settings**
  Allows you to turn on/off the printer automatically to save electricity.
  - **Auto power off**
Specifies the length of time to turn off the printer automatically when no operation is made or no printing data is sent to the printer.

- **Auto power on**
  Selecting **ON** enables the printer to turn on automatically when a scanning command from a computer or printing data is sent to the printer.

  - You can also enter this setting menu by selecting **ECO settings** and **Energy saving settings** on the HOME screen.

<table>
<thead>
<tr>
<th>ECO settings</th>
</tr>
</thead>
</table>

- **Document removal reminder**
  Selects whether the printer will display the reminder screen in case you forget to remove the original from the platen glass after scanning.

  - **Important**
    - Depending on the type of original or the state of the document cover, forgetting to remove the original may not be detected.

- **Auto retract paper output tray**
  When **ON** is selected, the confirmation screen asking if you retract the paper output tray automatically appears after pressing the **ON** button to turn off the printer.
Language selection

Changes the language for the messages and menus on the touch screen.
Firmware update

You can update the firmware of the printer, check the firmware version, or perform settings of a notification screen, a DNS server and a proxy server.

**Note**

- Only **Check current version** is available when **Inactive** is selected for **WLAN active/inactive** of **Wireless LAN** in **LAN settings**.

- **Install update**

  Performs the firmware update of the printer. If you select **Yes**, the firmware update starts. Follow the on-screen instructions to perform update.

**Important**

- When you use this function, make sure the printer is connected to the Internet.

**Note**

- If the firmware update is not complete, check the following and take an appropriate action.
  
  - Check the network settings such as a wireless router.
  
  - If **Cannot connect to the server.** is displayed on the touch screen, select **OK** and try again after a while.

- **Check current version**

  You can check the current firmware version.

- **Update notification setting**

  When **Yes** is selected and the firmware update is available, the screen to inform you of the firmware update is displayed on the touch screen.

- **DNS server setup**

  Performs settings for a DNS server. Select **Auto setup** or **Manual setup**. If you select **Manual setup**, follow the display on the touch screen to perform settings.

- **Proxy server setup**

  Performs settings for a proxy server. Follow the display on the touch screen to perform settings.
Feed settings

By registering the paper size and the media type loaded on the rear tray or in the cassette, you can prevent the printer from misprinting by displaying the message before printing starts when the paper size or the media type of the loaded paper differs from the print settings.

For details:

➤ Paper Settings

• Register paper information

Registers the paper size and the media type you load on the rear tray and in the cassette.

➤➤ Note

• Plain paper can only be loaded in the cassette.

• When you register the paper size and the media type, the screen to select whether you apply the settings to those for copying is displayed. Select Yes to apply the registered settings to copying.

• For more on the combination of paper settings you can specify by the printer driver or on the touch screen:

  • For Windows:
    ➤ Paper Settings on the Printer Driver and the Printer (Media Type)
    ➤ Paper Settings on the Printer Driver and the Printer (Paper Size)

  • For Mac OS:
    ➤ Paper Settings on the Printer Driver and the Printer (Media Type)
    ➤ Paper Settings on the Printer Driver and the Printer (Paper Size)

• Detect paper setting mismatch

If you select Yes, the printer detects whether the paper size and the media type are identical with those registered in Register paper information. If printing starts with the settings that do not match, an error message is displayed on the touch screen.

➤➤ Note

• When No is selected, Register paper information is disabled.
Reset setting

You can set the settings back to the default.

- **Web service setup only**
  Sets the Web service settings back to the default.

- **LAN settings only**
  Sets the LAN settings back to the default.

- **Settings only**
  Sets the settings such as the paper size or media type back to the default.

- **Device info sending setting only**
  Sets only the device information sending settings back to the default.

- **Reset all**
  Sets all settings you made to the printer back to the default. The administrator password specified by Remote UI or IJ Network Device Setup Utility reverts to the default setting.

### Note

- You cannot set the following setting items back to the default:
  - The language displayed on the touch screen
  - The current position of the print head
  - CSR (Certificate Signing Request) for encryption method (SSL/TLS) setting
System information

To display this menu, select System information on Setup.

• **Current version**
  Displays the current firmware version.

• **Printer name**
  Displays the printer name currently specified.

• **Serial number**
  Displays the printer serial number.

• **MAC address of wireless LAN**
  Displays the MAC address for wireless LAN.

• **MAC address of wired LAN**
  Displays the MAC address for wired LAN.
ECO settings

This setting allows you to use automatic duplex printing as a default to save paper and to turn on/off the printer automatically to save electricity.

- Using Duplex Printing
- Using Power Saving Function

Using Duplex Printing

Follow the procedure below to use duplex printing.

1. Make sure printer is turned on.

2. Select Setup on the HOME screen.
   
- Using the Operation Panel

3. Select Settings.

4. Select ECO.

5. Select Two-sided printing setting.

6. Specify settings as necessary.

   A. Tap to select two-sided copying as a default.

   B. Tap to select two-sided printing of template forms on the printer as a default.

   Note

- When duplex printing is selected, the icon is displayed on the setting items for duplex printing on each print setting screen.
Using Power Saving Function

Follow the procedure below to use power saving function.

1. **Make sure printer is turned on.**

2. Select **Setup** on the HOME screen.
   - Using the Operation Panel

3. Select **Settings**.

4. Select **ECO**.

5. Select **Energy saving settings**.

6. Check on-screen instructions and select **Next**.

7. Specify settings as necessary.

   ![Settings Screen]

   - **A.** Specify the length of time to turn the printer off automatically when no operation is made or no printing data is sent to the printer.
   - **B.** Selecting **ON** enables the printer to turn on automatically when a scanning command from a computer or printing data is sent to the printer.
Network Connection

➢ Network Connection Tips
Network Connection Tips

- Default Network Settings
- Another Printer Found with Same Name
- Connecting to Another Computer via LAN/Changing from USB to LAN Connection
- Printing Network Settings
- Changing LAN Connection Method/Changing Wireless LAN Connection Method
## Default Network Settings

### LAN Connection Defaults

<table>
<thead>
<tr>
<th>Item</th>
<th>Default</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable/Disable LAN</td>
<td>Disable LAN</td>
</tr>
<tr>
<td>SSID</td>
<td>BJNPSETUP</td>
</tr>
<tr>
<td>Wireless LAN security</td>
<td>Disable</td>
</tr>
<tr>
<td>IP address (IPv4)</td>
<td>Auto setup</td>
</tr>
<tr>
<td>IP address (IPv6)</td>
<td>Auto setup</td>
</tr>
<tr>
<td>Set printer name*</td>
<td>XXXXXXXXXXXXXX</td>
</tr>
<tr>
<td>Enable/disable IPv6</td>
<td>Enable</td>
</tr>
<tr>
<td>Enable/disable WSD</td>
<td>Enable</td>
</tr>
<tr>
<td>Timeout setting</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Enable/disable Bonjour</td>
<td>Enable</td>
</tr>
<tr>
<td>Service name</td>
<td>Canon TS9000 series</td>
</tr>
<tr>
<td>LPR protocol setting</td>
<td>Enable</td>
</tr>
<tr>
<td>RAW protocol</td>
<td>Enable</td>
</tr>
<tr>
<td>LLMNR</td>
<td>Active</td>
</tr>
<tr>
<td>PictBridge communication</td>
<td>Enable</td>
</tr>
<tr>
<td>Wired LAN DRX setting</td>
<td>Enable</td>
</tr>
</tbody>
</table>

("XX" represents alphanumeric characters.)

* Default value depends on printer. To check value, use operation panel.

[LAN settings]

### Wireless Direct Defaults

<table>
<thead>
<tr>
<th>Item</th>
<th>Default</th>
</tr>
</thead>
<tbody>
<tr>
<td>SSID (Identifier for wireless direct)</td>
<td>DIRECT-abXX-TS9000series *1</td>
</tr>
<tr>
<td>Password</td>
<td>YYYYYYYYYYYYY *2</td>
</tr>
<tr>
<td>Wireless LAN security</td>
<td>WPA2-PSK (AES)</td>
</tr>
<tr>
<td>Wireless Direct device name</td>
<td>ZZZZZZ-TS9000series *3</td>
</tr>
<tr>
<td>Connection request confirmation</td>
<td>Displayed</td>
</tr>
</tbody>
</table>
*1 "ab" is specified at random and "XX" represents last two digits of printer's MAC address. (The value is specified when the printer is turned on for the first time.)

*2 The password is specified automatically when the printer is turned on for the first time.

*3 "ZZZZZZ" represents last six digits of printer's MAC address.
Another Printer Found with Same Name

When the printer is found during setup, other printers with the same name may appear on the results screen.

Select a printer with checking the printer settings against those on detection result screen.

- For Windows:
  Check the printer's MAC address or serial to select the correct printer from the results.

- For Mac OS:
  The printer names appear with the MAC address added at the end or as the printer name specified by Bonjour.
  Check identifiers such as the MAC address, the printer name specified by Bonjour, and the printer's serial number to select the printer from among those that appear.

**Note**

- Serial number may not appear on result screen.

Check the printer's MAC address and the serial number by one of the following methods.

- Display on the touch screen.
  MAC address
    ➤ [LAN settings](#)
  Serial number
    ➤ [System information](#)
- Print the network settings.
  ➤ [Printing Network Settings](#)
Connecting to Another Computer via LAN/Changing from USB to LAN Connection

For Windows:

For Mac OS:

For Windows:
To add a computer to connect to the printer on a LAN or to change from USB to LAN connection, perform setup using the Setup CD-ROM or follow the instructions on the Canon website.

For Mac OS:
To connect an additional computer to the printer via LAN, or to change from USB to LAN connection, follow the instructions on the Canon website.
Printing Network Settings

Use the operation panel to print the printer's current network settings.

**Important**

- The network settings printout contains important information about your network. Handle it with care.

1. **Make sure printer is turned on.**
   
   If the HOME screen is not displayed, press the HOME button.

2. **Load three sheets of A4 or Letter-sized plain paper.**

3. Tap **(Network status)** icon.
   
   ➡️ Using the Operation Panel

   The menu screen appears.

4. Check message and tap **Yes.**

5. Tap **Print details.**

6. Tap **Yes.**

   The printer starts printing network settings information.

   The printed network settings information is as follows: (Some setting values are not displayed depending on the printer settings.)

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product Information</td>
<td>Product information</td>
<td>–</td>
</tr>
<tr>
<td>Product Name</td>
<td>Product name</td>
<td>XXXXXXXXXX</td>
</tr>
<tr>
<td>ROM Version</td>
<td>ROM version</td>
<td>XXXXXXXXXX</td>
</tr>
<tr>
<td>Serial Number</td>
<td>Serial number</td>
<td>XXXXXXXXXX</td>
</tr>
<tr>
<td>Wireless LAN</td>
<td>Wireless LAN</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>MAC Address</td>
<td>MAC address</td>
<td>XX:XX:XX:XX:XX:XX</td>
</tr>
<tr>
<td>Infrastructure</td>
<td>Infrastructure</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>Connection</td>
<td>Connection status</td>
<td>Active/Inactive</td>
</tr>
<tr>
<td>SSID</td>
<td>SSID</td>
<td>Wireless LAN SSID</td>
</tr>
<tr>
<td>Channel</td>
<td>Channel</td>
<td>XX (1 to 11)</td>
</tr>
<tr>
<td>Encryption</td>
<td>Encryption method</td>
<td>None/WEP/TKIP/AES</td>
</tr>
<tr>
<td>--------------------</td>
<td>----------------------------------------</td>
<td>-------------------</td>
</tr>
<tr>
<td>WEP Key Length</td>
<td>WEP key length (bits)</td>
<td>Inactive/128/64</td>
</tr>
<tr>
<td>Authentication</td>
<td>Authentication method</td>
<td>None/auto/open/shared/WPA-PSK/WPA2-PSK</td>
</tr>
<tr>
<td>Signal Strength</td>
<td>Signal strength</td>
<td>0 to 100 [%]</td>
</tr>
<tr>
<td>TCP/IPv4</td>
<td>TCP/IPv4</td>
<td>Enable</td>
</tr>
<tr>
<td>IP Address</td>
<td>IP address</td>
<td>XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>Subnet Mask</td>
<td>Subnet mask</td>
<td>XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>Default Gateway</td>
<td>Default gateway</td>
<td>XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>TCP/IPv6</td>
<td>TCP/IPv6</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>Link Local Address</td>
<td>Link local address</td>
<td>XXXXXXX:XXXX:XXXX:XXXX XXXXXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Link Local Prefix Length</td>
<td>Link local prefix length</td>
<td>XXX</td>
</tr>
<tr>
<td>Stateless Address1</td>
<td>Stateless address 1</td>
<td>XXXXXXX:XXXX:XXXX:XXXX XXXXXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Stateless Prefix Length1</td>
<td>Stateless prefix length 1</td>
<td>XXX</td>
</tr>
<tr>
<td>Stateless Address2</td>
<td>Stateless address</td>
<td>XXXXXXX:XXXX:XXXX:XXXX XXXXXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Stateless Prefix Length2</td>
<td>Stateless prefix length 2</td>
<td>XXX</td>
</tr>
<tr>
<td>Stateless Address3</td>
<td>Stateless address 3</td>
<td>XXXXXXX:XXXX:XXXX:XXXX XXXXXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Stateless Prefix Length3</td>
<td>Stateless prefix length 3</td>
<td>XXX</td>
</tr>
<tr>
<td>Stateless Address4</td>
<td>Stateless address 4</td>
<td>XXXXXXX:XXXX:XXXX:XXXX XXXXXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Stateless Prefix Length4</td>
<td>Stateless prefix length 4</td>
<td>XXX</td>
</tr>
<tr>
<td>Default Gateway1</td>
<td>Default gateway 1</td>
<td>XXXXXXX:XXXX:XXXX:XXXX XXXXXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Default Gateway2</td>
<td>Default gateway 2</td>
<td>XXXXXXX:XXXX:XXXX:XXXX XXXXXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Default Gateway3</td>
<td>Default gateway 3</td>
<td>XXXXXXX:XXXX:XXXX:XXXX XXXXXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Default Gateway4</td>
<td>Default gateway 4</td>
<td>XXXXXXX:XXXX:XXXX:XXXX XXXXXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>IPsec</td>
<td>IPsec setting</td>
<td>Active</td>
</tr>
<tr>
<td>-------------</td>
<td>---------------</td>
<td>--------------</td>
</tr>
<tr>
<td>Wireless Direct</td>
<td>Wireless direct</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>Connection</td>
<td>Connection status</td>
<td>Active/Inactive</td>
</tr>
<tr>
<td>SSID</td>
<td>SSID</td>
<td>Wireless Direct SSID</td>
</tr>
<tr>
<td>Password</td>
<td>Password</td>
<td>Wireless Direct password (10 alphanumeric characters)</td>
</tr>
<tr>
<td>Channel</td>
<td>Channel</td>
<td>3</td>
</tr>
<tr>
<td>Encryption</td>
<td>Encryption method</td>
<td>AES</td>
</tr>
<tr>
<td>Authentication</td>
<td>Authentication method</td>
<td>WPA2-PSK</td>
</tr>
<tr>
<td>TCP/IPv4</td>
<td>TCP/IPv4</td>
<td>Enable</td>
</tr>
<tr>
<td>IP Address</td>
<td>IP address</td>
<td>XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>Subnet Mask</td>
<td>Subnet mask</td>
<td>XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>Default Gateway</td>
<td>Default gateway</td>
<td>XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>TCP/IPv6</td>
<td>TCP/IPv6</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>Link Local Address</td>
<td>Link local address</td>
<td>XXX.XXX.XXX.XXX XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>Link Local Prefix Length</td>
<td>Link local prefix length</td>
<td>XXX</td>
</tr>
<tr>
<td>IPsec</td>
<td>IPsec setting</td>
<td>Active</td>
</tr>
<tr>
<td>Wired LAN</td>
<td>Wired LAN</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>MAC Address</td>
<td>MAC address</td>
<td>XX:XX:XX:XX:XX:XX</td>
</tr>
<tr>
<td>Connection</td>
<td>Wired LAN status</td>
<td>Active/Inactive</td>
</tr>
<tr>
<td>TCP/IPv4</td>
<td>TCP/IPv4</td>
<td>Enable</td>
</tr>
<tr>
<td>IP Address</td>
<td>IP address</td>
<td>XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>Subnet Mask</td>
<td>Subnet mask</td>
<td>XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>Default Gateway</td>
<td>Default gateway</td>
<td>XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>TCP/IPv6</td>
<td>TCP/IPv6</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>Link Local Address</td>
<td>Link local address</td>
<td>XXX.XXX.XXX.XXX XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>Link Local Prefix Length</td>
<td>Link local prefix length</td>
<td>XXX</td>
</tr>
<tr>
<td>--------------------------</td>
<td>--------------------------</td>
<td>-----</td>
</tr>
<tr>
<td>Stateless Address1</td>
<td>Stateless address 1</td>
<td>XXX:XXXX:XXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Stateless Prefix Length1</td>
<td>Stateless prefix length 1</td>
<td>XXX</td>
</tr>
<tr>
<td>Stateless Address2</td>
<td>Stateless address 2</td>
<td>XXX:XXXX:XXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Stateless Prefix Length2</td>
<td>Stateless prefix length 2</td>
<td>XXX</td>
</tr>
<tr>
<td>Stateless Address3</td>
<td>Stateless address 3</td>
<td>XXX:XXXX:XXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Stateless Prefix Length3</td>
<td>Stateless prefix length 3</td>
<td>XXX</td>
</tr>
<tr>
<td>Stateless Address4</td>
<td>Stateless address 4</td>
<td>XXX:XXXX:XXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Stateless Prefix Length4</td>
<td>Stateless prefix length 4</td>
<td>XXX</td>
</tr>
<tr>
<td>Default Gateway1</td>
<td>Default gateway 1</td>
<td>XXX:XXXX:XXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Default Gateway2</td>
<td>Default gateway 2</td>
<td>XXX:XXXX:XXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Default Gateway3</td>
<td>Default gateway 3</td>
<td>XXX:XXXX:XXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>Default Gateway4</td>
<td>Default gateway 4</td>
<td>XXX:XXXX:XXXX:XXXX:XXXX:XXXX</td>
</tr>
<tr>
<td>IPsec</td>
<td>IPsec setting</td>
<td>Active</td>
</tr>
<tr>
<td>Wired LAN DRX</td>
<td>Discontinuous reception (wired LAN)</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>Other Settings</td>
<td>Other settings</td>
<td>–</td>
</tr>
<tr>
<td>Printer Name</td>
<td>Printer name</td>
<td>Printer name (Up to 15 alphanumeric characters)</td>
</tr>
<tr>
<td>Direct Conn. DevName</td>
<td>Device name for wireless direct (Up to 32 characters)</td>
<td>Device name for wireless direct</td>
</tr>
<tr>
<td>WSD Printing</td>
<td>WSD printing setting</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>WSD Timeout</td>
<td>Timeout</td>
<td>1/5/10/15/20 [min]</td>
</tr>
<tr>
<td>LPD Printing</td>
<td>LPD printing setting</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>RAW Printing</td>
<td>RAW printing setting</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>Feature</td>
<td>Setting</td>
<td>Example</td>
</tr>
<tr>
<td>------------------------------</td>
<td>--------------------------------</td>
<td>--------------------------------</td>
</tr>
<tr>
<td>Bonjour</td>
<td>Bonjour setting</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>Bonjour Service Name</td>
<td>Bonjour service name</td>
<td>Bonjour service name (Up to 52 alphanumeric characters)</td>
</tr>
<tr>
<td>LLMNR</td>
<td>LLMNR setting</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>SNMP</td>
<td>SNMP setting</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>PictBridge Commun.</td>
<td>PictBridge communication</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>DNS Server</td>
<td>Obtain DNS server address</td>
<td>Auto/Manual</td>
</tr>
<tr>
<td>Primary Server</td>
<td>Primary server address</td>
<td>XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>Secondary Server</td>
<td>Secondary server address</td>
<td>XXX.XXX.XXX.XXX</td>
</tr>
<tr>
<td>Proxy Server</td>
<td>Proxy server setting</td>
<td>Enable/Disable</td>
</tr>
<tr>
<td>Proxy Address</td>
<td>Proxy address</td>
<td>XXXXXXXXXXXXXXXXXXXXXXX</td>
</tr>
<tr>
<td>Proxy Port</td>
<td>Proxy port specification</td>
<td>1 to 65535</td>
</tr>
<tr>
<td>Cert. Fingerprt(SHA-1)</td>
<td>Certificate fingerprint(SHA-1)</td>
<td>XXXXXXXXXXX XXXXXXXXXXX XXXXXXXXXXX XXXXXXXXXXX XXXXXXXXXXX</td>
</tr>
<tr>
<td>Cert. Fingerprt(SHA-256)</td>
<td>Certificate fingerprint(SHA-256)</td>
<td>XXXXXXXXXXX XXXXXXXXXXX XXXXXXXXXXX XXXXXXXXXXX XXXXXXXXXXX XXXXXXXXXXX</td>
</tr>
</tbody>
</table>

("XX" represents alphanumeric characters.)
Changing LAN Connection Method/Changing Wireless LAN Connection Method

Changing LAN Connection Method

Follow either procedure below to change LAN connection method (wired or wireless).

- For Windows:
  - Use the Setup CD-ROM or follow the instructions on the Canon website to redo setup.
  - Tap the icon on the lower left on HOME screen, select Yes and select **Wireless LAN -> WLAN active/inactive -> Active**, or select **Wired LAN -> Wired LAN active/inactive -> Active** according to the connection method you want to use.
  - After that, perform settings on the **Network Settings** screen on IJ Network Device Setup Utility.
  - For details, refer to Performing/Changing Wireless LAN Settings or Performing/Changing Wired LAN Settings.

- For Mac OS:
  - Follow the instructions on the Canon website to redo setup.

Changing Wireless LAN Connection Method

Follow either procedure below to change wireless LAN connection method (infrastructure or wireless direct).

- For Windows:
  - Use the Setup CD-ROM or follow the instructions on the Canon website to redo setup.
  - Perform settings on the **Network Settings** screen on IJ Network Device Setup Utility.

**Important**

- Before you perform settings using IJ Network Device Setup Utility, turn on Easy wireless connect mode on the printer following the procedure below.
  1. Make sure printer is turned on.
     - If the HOME screen is not displayed, press the HOME button.
  2. Tap **(Network status)** icon.
     - **Using the Operation Panel**
  3. Check message and tap Yes.
  4. Tap **LAN settings**.
  5. Tap **Wireless LAN**.
  6. Tap **Wireless LAN setup**.
  7. Tap Easy wireless connect.
8. Check message and tap **Yes**.

Follow instructions on your smartphone or tablet.

9. If message saying setup is completed appears, tap **OK**.

- **For Mac OS:**

  Follow the instructions on the Canon website to redo setup.
Ensuring Optimal Printing Results

- Ink Tips
- Printing Tips
- Check Paper Settings Before Printing
- Set Rear Tray/Cassette Paper Information After Loading Paper
- Canceling Print Jobs
- Printer Handling Precautions
- Keeping Print Quality High
- Transporting Your Printer
Transporting Your Printer

When relocating the printer, make sure of the following.

Important

• Pack the printer in a sturdy box so that it is placed with its bottom facing down, using sufficient protective material to ensure safe transport.
• With the print head and ink tank left installed in the printer, press the ON button to turn off the power. This allows the printer to automatically cap the print head, thus preventing it from drying.
• After packing, do not tilt the box containing the printer or turn it on its side or upside down. Doing so may cause the ink to leak during transport and cause damage to the printer.
• When a shipping agent is handling transport of the printer, have its box marked "THIS SIDE UP" to keep the printer with its bottom facing down. Mark also with "FRAGILE" or "HANDLE WITH CARE".

1. Turn the printer off.

2. Confirm that the POWER lamp is off and unplugging the power cord.

Important

• Do not unplug the printer while the POWER lamp is lit or flashing, as it may cause malfunction or damage to the printer, making the printer unable to print.

3. Retract the paper output tray.

4. Close the operation panel and the rear tray.

5. If the cassette is extended, contract it.

6. Unplug the printer cable from the computer and from the printer, then unplug the power cord from the printer.

7. Use adhesive tape to secure all the covers on the printer to keep them from opening during transportation. Then pack the printer in the plastic bag.

8. Attach the protective material to the printer when packing the printer in the box.
Legal Restrictions on Scanning/Copying

Scanning, printing, copying, or modifying copies of the following may be punishable under law.

This list is non-exhaustive. When in doubt, check with a local legal representative.

- Paper money
- Money orders
- Certificates of deposit
- Postage stamps (canceled or uncanceled)
- Identification badges or insignia
- Selective service or draft papers
- Checks or drafts issued by governmental agencies
- Motor vehicle licenses and certificates of title
- Traveler's checks
- Food stamps
- Passports
- Immigration papers
- Internal revenue stamps (canceled or uncanceled)
- Bonds or other certificates of indebtedness
- Stock certificates
- Copyrighted works or works of art, without the owner's consent
## Specifications

### General Specifications

<table>
<thead>
<tr>
<th>Specifications</th>
<th>Details</th>
</tr>
</thead>
</table>
| **Printing resolution (dpi)** | 9600* (horizontal) x 2400 (vertical)  
* Ink droplets can be placed with a pitch of 1/9600 inch at minimum. |
| **Interface**           | **USB Port:**  
  Hi-Speed USB *1  
  **LAN Port:**  
  Wired LAN: 100BASE-TX / 10BASE-T  
  Wireless LAN: IEEE802.11n / IEEE802.11g / IEEE802.11b *2  
*1 A computer that complies with Hi-Speed USB standard is required. Since the Hi-Speed USB interface is fully upwardly compatible with USB 1.1, it can be used at USB 1.1.  
*2 Setup possible through Standard setup, WPS (Wi-Fi Protected Setup), WCN (Windows Connect Now) or Easy wireless connect.  
USB and LAN can be used at the same time.  
Wireless LAN and wired LAN cannot be used at the same time. |
| **Print width**         | 8 inches/203.2 mm  
(for Borderless Printing: 8.5 inches/216 mm) |
| **Printable area**      | **Borderless printing:** Top/Bottom/Left/Right margin: 0.00 inch (0.0 mm)  
**Standard printing:**  
  - Top margin: 0.12 inch (3.0 mm) * For Art Paper: 1.38 inches (35.0 mm)  
  - Bottom margin: 0.20 inch (5.0 mm) * For Art Paper: 1.38 inches (35.0 mm)  
  - Left margin:  
    • Letter/Legal: 0.26 inch (6.4 mm)  
    • Other sizes: 0.14 inch (3.4 mm)  
  - Right margin:  
    • Letter/Legal: 0.25 inch (6.3 mm)  
    • Other sizes: 0.14 inch (3.4 mm)  
**Auto duplex printing:**  
  - Top margin: 0.20 inch (5.0 mm)  
  - Bottom margin: 0.20 inch (5.0 mm)  
  - Left margin:  
    • Letter/Legal: 0.26 inch (6.4 mm)  
    • Other sizes: 0.14 inch (3.4 mm)  
  - Right margin:  
    • Letter/Legal: 0.25 inch (6.3 mm)  
    • Other sizes: 0.14 inch (3.4 mm) |
| **Operating environment** | **Temperature:** 41 to 95 °F (5 to 35 °C) |
### Storage environment
- **Temperature**: 32 to 104 °F (0 to 40 °C)
- **Humidity**: 5 to 95 % RH (no condensation)

### Power supply
- **AC 100-240 V, 50/60 Hz**

### Power consumption
- **Printing (Copy)**: Approx. 14 W
- **Standby (minimum)**: Approx. 1.0 W *1*2
- **OFF**: Approx. 0.3 W *1
  - *1 USB connection to PC
  - *2 The wait time for standby cannot be changed.

### External dimensions
- Approx. 14.7 (W) x 12.8 (D) x 5.6 (H) inches
- Approx. 372 (W) x 324 (D) x 140 (H) mm

### Weight
- Approx. 14.7 lb (Approx. 6.7 kg)
  - * With the Print Head and ink tanks installed.

### Print Head/Ink
- Total 6656 nozzles (PgBK 1024 nozzles, GY/DyeBK each 1024 nozzles, Y 512 nozzles, C/M each 1536 nozzles)

### Copy Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Multiple copy</td>
<td>max. 99 pages</td>
</tr>
<tr>
<td>Intensity adjustment</td>
<td>9 positions, Auto intensity (AE copy)</td>
</tr>
<tr>
<td>Reduction / Enlargement</td>
<td>25 % - 400 % (1 % unit)</td>
</tr>
</tbody>
</table>

### Scan Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Scanner driver</strong></td>
<td>Windows: TWAIN 1.9 Specification, WIA</td>
</tr>
<tr>
<td></td>
<td>Mac OS: ICA</td>
</tr>
<tr>
<td><strong>Maximum scanning size</strong></td>
<td>A4/Letter, 8.5&quot; x 11.7&quot;/216 x 297 mm</td>
</tr>
<tr>
<td><strong>Scanning resolution</strong></td>
<td>Optical resolution (horizontal x vertical) max: 2400 x 4800 dpi *1</td>
</tr>
<tr>
<td></td>
<td>Interpolated resolution max: 19200 x 19200 dpi *2</td>
</tr>
<tr>
<td></td>
<td>*1 Optical Resolution represents the maximum sampling rate based on ISO 14473.</td>
</tr>
</tbody>
</table>
Increasing the scanning resolution will limit the maximum possible scanning area.

**Gradation (Input / Output)**

- **Gray:** 16 bit/8 bit
- **Color:** 48 bit/24 bit (RGB each 16 bit/8 bit)

**Network Specifications**

<table>
<thead>
<tr>
<th>Communication protocol</th>
<th>TCP/IP</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Wired LAN</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Supported Standards:</strong></td>
<td>IEEE802.3u (100BASE-TX) / IEEE802.3 (10BASE-T)</td>
</tr>
<tr>
<td><strong>Transfer speed:</strong></td>
<td>10 M/100 Mbps (auto switching)</td>
</tr>
<tr>
<td><strong>Wireless LAN</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Supported Standards:</strong></td>
<td>IEEE802.11n / IEEE802.11g / IEEE802.11b</td>
</tr>
<tr>
<td><strong>Frequency bandwidth:</strong></td>
<td>2.4 GHz</td>
</tr>
<tr>
<td><strong>Channel:</strong></td>
<td>1-11 or 1-13</td>
</tr>
<tr>
<td>* Frequency bandwidth and available channels differ depending on country or region.</td>
<td></td>
</tr>
<tr>
<td><strong>Communication distance:</strong></td>
<td>Indoors 164 feet/50 m</td>
</tr>
<tr>
<td>* Effective range varies depending on the installation environment and location.</td>
<td></td>
</tr>
<tr>
<td><strong>Security:</strong></td>
<td></td>
</tr>
<tr>
<td>WEP (64/128 bits)</td>
<td></td>
</tr>
<tr>
<td>WPA-PSK (TKIP/AES)</td>
<td></td>
</tr>
<tr>
<td>WPA2-PSK (TKIP/AES)</td>
<td></td>
</tr>
<tr>
<td><strong>Setup:</strong></td>
<td></td>
</tr>
<tr>
<td>WPS (Push button configuration/PIN code method)</td>
<td></td>
</tr>
<tr>
<td>WCN (WCN-NET)</td>
<td></td>
</tr>
<tr>
<td>Easy wireless connect</td>
<td></td>
</tr>
<tr>
<td><strong>Other Features:</strong></td>
<td>Administration password</td>
</tr>
</tbody>
</table>

**Minimum System Requirements**

Conform to the operating system's requirements when higher than those given here.

**Windows**

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Windows 10, Windows 8.1*, Windows 8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows 7 SP1</td>
<td></td>
</tr>
<tr>
<td>Windows Vista SP2</td>
<td></td>
</tr>
<tr>
<td>* Windows 8.1 includes Windows 8.1 Update.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Hard Disk Space</th>
<th>3.1 GB</th>
</tr>
</thead>
<tbody>
<tr>
<td>Note: For bundled software installation.</td>
<td></td>
</tr>
<tr>
<td>The necessary amount of hard disk space may be changed without notice.</td>
<td></td>
</tr>
</tbody>
</table>

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**Display**  
**XGA 1024 x 768**

**Mac OS**

<table>
<thead>
<tr>
<th>Operating System</th>
<th>OS X v10.8.5 - OS X v10.11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hard Disk Space</td>
<td>1.5 GB</td>
</tr>
</tbody>
</table>
|                  | Note: For bundled software installation.  
|                  | The necessary amount of hard disk space may be changed without notice. |
| Display          | XGA 1024 x 768              |

**Other Supported OS**

Some functions may not be available with each OS. Refer to the Canon web site for details on operation with iOS, Android, Windows RT, and Windows 10 Mobile.

**Mobile Printing Capability**

<p>| |</p>
<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Apple AirPrint</td>
</tr>
<tr>
<td>Google Cloud Print</td>
</tr>
<tr>
<td>PIXMA Cloud Link</td>
</tr>
</tbody>
</table>

- An internet connection is required to use Easy-WebPrint EX and all the Online Manual.
- Windows: Operation can only be guaranteed on a PC with pre-installed Windows Vista or later.
- Windows: A CD-ROM Drive or internet connection is required during software installation.
- Windows: Internet Explorer 8, 9, 10 or 11 is required to install Easy-WebPrint EX.
- Windows: Some functions may not be available with Windows Media Center.
- Windows: .NET Framework 4.5.2 or 4.6 must be installed to use the Windows software.
- Windows: The TWAIN driver (ScanGear) is based on the TWAIN 1.9 Specification and requires the Data Source Manager bundled with the operating system.
- Mac OS: For Mac OS, an internet connection is required during software installation.
- In an in-house network environment, the 5222 port must be open. Contact the network administrator for details.

Information in this guide is subject to change without notice.
Information about Paper

- **Supported Media Types**
  - Paper Load Limit
- **Unsupported Media Types**
- **Handling Paper**
- **Before Printing on Art Paper**
- **Print Area**
**Supported Media Types**

For best results, choose paper designed for how you are printing. A variety of paper for documents as well as photos or illustrations is available from Canon. Use genuine Canon paper to print important photos, when possible.

**Media Types**

**Genuine Canon paper**

**Note**

- For warnings on use of the non-printable side, see each product's usage information.
- For details on page sizes and media types, access the Canon website.
- Genuine Canon paper is not available in some countries or regions. Note that in the United States, Canon paper is not sold by model number. Instead, purchase paper by name.

**Paper for printing documents:**

- Canon Red Label Superior <WOP111>
- Canon Océ Office Colour Paper <SAT213>
- High Resolution Paper <HR-101N>*1

**Paper for printing photos:**

- Photo Paper Pro Platinum <PT-101>
- Glossy Photo Paper "Everyday Use" <GP-501>
- Photo Paper Glossy <GP-701>
- Photo Paper Plus Glossy II <PP-201>
- Photo Paper Plus Glossy II <PP-301>
- Photo Paper Pro Luster <LU-101>
- Photo Paper Plus Semi-gloss <SG-201>
- Matte Photo Paper <MP-101>

**Paper other than genuine Canon paper**

- Plain Paper (including recycled paper)
- Envelopes*1
- T-Shirt Transfers*1

*1 Printing to this paper from the operation panel or from a PictBridge (Wireless LAN) compliant device is not supported.

- **Paper Load Limit**
- **Paper Settings on the Printer Driver and the Printer (Media Type) (Windows)**
- **Paper Settings on the Printer Driver and the Printer (Media Type) (Mac OS)**

**Note**

- You can print onto a printable disc using the disc tray supplied with the printer.
• When printing photos saved on a PictBridge (Wireless LAN) compliant device, you must specify the page size and media type.

➤ Printing from Digital Camera

• You can use non-Canon genuine art paper. For details, access our website.

You cannot print in the top and bottom 1.38 inch (35 mm) margins of the paper (in the printing direction).

➤ Sizes for Art Paper
➤ Before Printing on Art Paper

## Page Sizes

You can use the following page sizes.

➤➤ Note

• Page sizes and media types the printer supports differ depending on the OS you are using.

### Standard sizes:

• Letter
• Legal
• A4
• B5
• A5
• L(89x127mm)
• KG/4"x6"(10x15)
• 2L/5"x7"(13x18)
• Hagaki
• Hagaki 2
• 8"x10"(20x25cm)
• Card 2.17"x3.58" 55x91mm
• Square 5"x5" 127x127mm
• Envelope Com 10
• Envelope DL
• Nagagata 3
• Nagagata 4
• Yougata 4
• Yougata 6

### Special sizes

Special page sizes must be within the following limits:

• rear tray
  - Minimum size: 2.17 x 3.50 inches (55.0 x 89.0 mm)
  - Maximum size: 8.50 x 26.61 inches (215.9 x 676.0 mm)

• cassette
  - Minimum size: 5.83 x 8.27 inches (148.0 x 210.0 mm)
- Maximum size: 8.50 x 11.69 inches (215.9 x 297.0 mm)

**Paper Weight**

You can use paper in the following weight range.

- 17 to 28 lb (64 to 105 g /m²) (plain paper other than genuine Canon paper)
## Paper Load Limit

### Genuine Canon Paper

**Paper for printing documents:**

<table>
<thead>
<tr>
<th>Media Name &lt;Model No.&gt;</th>
<th>Rear Tray</th>
<th>Cassette</th>
<th>Paper Output Tray</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canon Red Label Superior &lt;WOP111&gt;</td>
<td>Approx. 100 sheets</td>
<td>Approx. 100 sheets</td>
<td>Approx. 50 sheets</td>
</tr>
<tr>
<td>Canon Océ Office Colour Paper &lt;SAT213&gt;</td>
<td>Approx. 80 sheets</td>
<td>Approx. 80 sheets</td>
<td>Approx. 50 sheets</td>
</tr>
<tr>
<td>High Resolution Paper &lt;HR-101N&gt;*1</td>
<td>Approx. 80 sheets</td>
<td>N/A</td>
<td>Approx. 50 sheets</td>
</tr>
</tbody>
</table>

**Paper for printing photos:**

<table>
<thead>
<tr>
<th>Media Name &lt;Model No.&gt;</th>
<th>Rear Tray</th>
<th>Paper Output Tray</th>
</tr>
</thead>
<tbody>
<tr>
<td>Photo Paper Pro Platinum &lt;PT-101&gt;*2</td>
<td>10 sheets: A4, Letter, and 8&quot; x 10&quot; (20 x 25 cm) 20 sheets: 4&quot; x 6&quot; (10 x 15 cm)</td>
<td>*3</td>
</tr>
<tr>
<td>Glossy Photo Paper &quot;Everyday Use&quot; &lt;GP-501&gt;*2</td>
<td>A4, Letter: 10 sheets 4&quot; x 6&quot; (10 x 15 cm): 20 sheets</td>
<td>*3</td>
</tr>
<tr>
<td>Photo Paper Glossy &lt;GP-701&gt;*2</td>
<td>A4, Letter: 10 sheets 4&quot; x 6&quot; (10 x 15 cm): 20 sheets</td>
<td>*3</td>
</tr>
<tr>
<td>Photo Paper Plus Glossy II &lt;PP-201&gt;*2</td>
<td>A4, Letter, 5&quot; x 7&quot; (13 x 18 cm), 8&quot; x 10&quot; (20 x 25 cm): 10 sheets 4&quot; x 6&quot; (10 x 15 cm), Square 5&quot; x 5&quot; (127 x 127 mm): 20 sheets</td>
<td>*3</td>
</tr>
<tr>
<td>Photo Paper Plus Glossy II &lt;PP-301&gt;*2</td>
<td>A4, Letter, 5&quot; x 7&quot; (13 x 18 cm), 8&quot; x 10&quot; (20 x 25 cm): 10 sheets 4&quot; x 6&quot; (10 x 15 cm), Square 5&quot; x 5&quot; (127 x 127 mm): 20 sheets</td>
<td>*3</td>
</tr>
<tr>
<td>Photo Paper Pro Luster &lt;LU-101&gt;*2</td>
<td>A4, Letter: 10 sheets</td>
<td>*3</td>
</tr>
<tr>
<td>Photo Paper Plus Semi-gloss &lt;SG-201&gt;*2</td>
<td>A4, Letter, 5&quot; x 7&quot; (13 x 18 cm), 8&quot; x 10&quot; (20 x 25 cm): 10 sheets 4&quot; x 6&quot; (10 x 15 cm): 20 sheets</td>
<td>*3</td>
</tr>
<tr>
<td>Matte Photo Paper &lt;MP-101&gt;</td>
<td>A4, Letter: 10 sheets 4&quot; x 6&quot; (10 x 15 cm): 20 sheets</td>
<td>*3</td>
</tr>
</tbody>
</table>
### Paper other than Genuine Canon Paper

<table>
<thead>
<tr>
<th>Common Name</th>
<th>Rear Tray</th>
<th>Cassette</th>
<th>Paper Output Tray</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plain Paper (including recycled paper)*1</td>
<td>Approx. 100 sheets (10 sheets: Legal)</td>
<td>Approx. 100 sheets</td>
<td>Approx. 50 sheets (10 sheets: Legal)</td>
</tr>
<tr>
<td>Envelopes</td>
<td>10 envelopes</td>
<td>N/A</td>
<td>*3</td>
</tr>
<tr>
<td>T-Shirt Transfers</td>
<td>1 sheet : A4</td>
<td>N/A</td>
<td>*3</td>
</tr>
</tbody>
</table>

*1 Normal feeding at maximum capacity may not be possible with some types of paper, or under very high or low temperature or humidity. In this case, load half the amount of paper or less.

*2 Feeding from a loaded stack of paper may leave marks on the printed side or prevent efficient feeding. In this case, load one sheet at a time.

*3 For best results in continuous printing, remove printed paper or envelopes from the paper output tray to avoid smearing or discoloration.
**Unsupported Media Types**

Do not use the following types of paper. Using such paper will cause not only unsatisfactory results, but also the printer to jam or malfunction.

- Folded, curled, or wrinkled paper
- Damp paper
- Paper that is too thin (weighing less than 17 lb (64 g/m²))
- Paper that is too thick (plain paper weighing more than 28 lb (105 g/m²), except for Canon genuine paper)
- Paper thinner than a postcard, including plain paper or notepad paper cut to a small size (when printing on paper smaller than A5)
- Picture postcards
- Postcards
- Envelopes with a double flap
- Envelopes with an embossed or treated surface
- Envelopes whose gummed flaps are already moistened and adhesive
- Any type of paper with holes
- Paper that is not rectangular
- Paper bound with staples or glue
- Paper with an adhesive surface on the back such as label seal
- Paper decorated with glitter, etc.
Handling Paper

• Be careful not to rub or scratch the surfaces of any types of paper when handling.
• Hold the paper as closely as possible to its edges and try not to touch the printing surface. The print quality may be degraded if the printing surface is smudged with sweat or oil that comes from your hands.
• Do not touch the printed surface until the ink is dried. Even when the ink is dried, be careful not to touch the printed surface as much as possible when handling. Due to the nature of the pigment ink, the ink on the printed surface may be removed when being rubbed or scratched.
• Take out only the necessary number of paper from the package, just before printing.
• To avoid curling, when you do not print, put unused paper back into the package and keep it on a level surface. And also, store it avoiding heat, humidity, and direct sunlight.
Printing from Computer

- Printing from Application Software (Windows Printer Driver)
- Printing from Application Software (Mac OS Printer Driver)
- Printing Using Canon Application Software
- Printing Using a Web Service
- Printing from an AirPrint-enabled Printer with Mac
Printing from Application Software (Mac OS Printer Driver)

- Basic Printing Setup
- Various Printing Methods
- Changing the Print Quality and Correcting Image Data
- Overview of the Printer Driver
- Updating the Printer Driver
Basic Printing Setup

This section describes the simple setup procedure so that the printer prints properly.

1. **Check that printer power is on**

2. **Load paper** in printer

3. **Select printer**
   
   Select your model from the **Printer** list in the **Print Dialog**.

   ![Printer selection](image)

   **Note**

   - Click **Show Details** to switch the Setup window to the detailed display.

4. **Select the paper size**

   For **Paper Size**, select the paper size to be used.
   You can also set the number of copies, the printing range, and the printing direction.
5. From the pop-up menu, select **Quality & Media**

6. Select media type

Select the media type that is loaded in the printer.
7. Select paper source

For Paper Source, select Automatically Select, Rear Tray, or Cassette, whichever matches your purpose.

8. Select print quality

For Print Quality, select High, Standard, or Draft, whichever matches the purpose.
Important

• The print quality selections will differ depending on which print setting you select.

9. Click Print

When you execute printing, the printer prints the document to match the media type and paper size.

Important

• If you check the Do not show again check box when a guide message is displayed before printing starts, this will stop any more guide messages from being displayed.

• In the Presets section, click Save Current Settings as Preset... to register the specified settings.

Note

• If the paper settings in the print dialog differ from the paper information registered on the printer, an error may occur. For instructions on what to do if an error occurs, see "Paper Settings."

To check the current printer settings, select Quality & Media and click Printer Media Information. For details about the paper information to be registered on the printer, see the following:
Checking Printer Settings and Applying Settings to Printer Driver

1. On Print Dialog screen, open pop-up menu, and select **Quality & Media**

2. Click **Printer Media Information**

   On the **Printer Media Information** screen, click ▶️ (open/close button) or 🔍 (update button). The information display area displays the media information and paper size that are currently set on the printer.

   ➠➢➢ **Note**

   • If communication with the printer is disabled, the **Printer Media Information** will not appear or the printer driver will not be able to obtain printer media information from the printer.
When you use this printer, selecting a media type and paper size that matches the print purpose will help you achieve the best print results.

You can use the following media types on this printer.

### Canon genuine papers (Document Printing)

<table>
<thead>
<tr>
<th>Media name &lt;Model No.&gt;</th>
<th>Media Type in the printer driver</th>
<th>Paper information registered on the printer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canon Red Label Superior &lt;WOP111&gt;</td>
<td>Plain Paper</td>
<td>Plain paper</td>
</tr>
<tr>
<td>Canon Océ Office Colour Paper &lt;SAT213&gt;</td>
<td>Plain Paper</td>
<td>Plain paper</td>
</tr>
</tbody>
</table>

### Canon genuine papers (Photo Printing)

<table>
<thead>
<tr>
<th>Media name &lt;Model No.&gt;</th>
<th>Media Type in the printer driver</th>
<th>Paper information registered on the printer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Photo Paper Pro Platinum &lt;PT-101&gt;</td>
<td>Photo Paper Pro Platinum</td>
<td>Pro Platinum</td>
</tr>
<tr>
<td>Photo Paper Pro Luster &lt;LU-101&gt;</td>
<td>Photo Paper Pro Luster</td>
<td>Pro Luster</td>
</tr>
<tr>
<td>Glossy Photo Paper &quot;Everyday Use&quot; &lt;GP-501&gt;</td>
<td>Glossy Photo Paper</td>
<td>Glossy</td>
</tr>
<tr>
<td>Photo Paper Glossy &lt;GP-701&gt;</td>
<td>Glossy Photo Paper</td>
<td>Glossy</td>
</tr>
<tr>
<td>Matte Photo Paper &lt;MP-101&gt;</td>
<td>Matte Photo Paper</td>
<td>Matte</td>
</tr>
</tbody>
</table>

### Canon genuine papers (Business Letter Printing)

<table>
<thead>
<tr>
<th>Media name &lt;Model No.&gt;</th>
<th>Media Type in the printer driver</th>
<th>Paper information registered on the printer</th>
</tr>
</thead>
</table>

### Commercially available papers

<table>
<thead>
<tr>
<th>Media name</th>
<th>Media Type in the printer driver</th>
<th>Paper information registered on the printer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plain Paper (including recycled paper)</td>
<td>Plain Paper</td>
<td>Plain paper</td>
</tr>
<tr>
<td>Envelopes</td>
<td>Envelope</td>
<td>Envelope</td>
</tr>
<tr>
<td>Other Photo Paper</td>
<td>Other Photo Paper</td>
<td>Other Photo Paper</td>
</tr>
<tr>
<td>T-Shirt Transfers</td>
<td>T-Shirt Transfers</td>
<td>Others</td>
</tr>
</tbody>
</table>
Paper Settings on the Printer Driver and the Printer (Paper Size)

When you use this printer, selecting a paper size that matches the print purpose will help you achieve the best print results.

You can use the following paper sizes on this printer.

<table>
<thead>
<tr>
<th>Paper Size in the printer driver</th>
<th>Paper information registered on the printer</th>
</tr>
</thead>
<tbody>
<tr>
<td>US Letter</td>
<td>Letter</td>
</tr>
<tr>
<td>US Legal</td>
<td>Legal or B-Oficio</td>
</tr>
<tr>
<td>A5</td>
<td>A5</td>
</tr>
<tr>
<td>A4</td>
<td>A4</td>
</tr>
<tr>
<td>JIS B5</td>
<td>B5</td>
</tr>
<tr>
<td>4 x 6</td>
<td>KG/4&quot;x6&quot;(10x15)</td>
</tr>
<tr>
<td>5 x 7</td>
<td>2L/5&quot;x7&quot;(13x18)</td>
</tr>
<tr>
<td>8 x 10</td>
<td>8&quot;x10&quot;(20x25cm)</td>
</tr>
<tr>
<td>L</td>
<td>L(89x127mm)</td>
</tr>
<tr>
<td>Square 5&quot;x5&quot; 13x13cm</td>
<td>Square 5&quot;x5&quot;</td>
</tr>
<tr>
<td>Envelope #10</td>
<td>Envelope Com 10</td>
</tr>
<tr>
<td>Envelope DL</td>
<td>Envelope DL</td>
</tr>
<tr>
<td>Envelope You4</td>
<td>Yougata 4</td>
</tr>
<tr>
<td>Envelope You6</td>
<td>Yougata 6</td>
</tr>
<tr>
<td>Card 2.17&quot;x3.58&quot; 55x91mm</td>
<td>Card 2.17&quot;x3.58&quot;</td>
</tr>
<tr>
<td>Custom Size</td>
<td>Others</td>
</tr>
</tbody>
</table>
Various Printing Methods

- Setting the Number of Copies and Printing Order
- Execute Borderless Printing
- Scaled Printing
- Page Layout Printing
- Duplex Printing
- Setting Up Envelope Printing
- Printing on Postcards
- Setting Paper Dimensions (Custom Size)
Setting the Number of Copies and Printing Order

The procedure for specifying the number of copies and printing order is as follows:

1. Specify the number of copies to be printed
   Specify the number of copies to print from the Copies in the Print Dialog.

2. Select Paper Handling from the pop-up menu

3. Check the Collate pages check box when you are specifying multiple copies in the Copies box
   Check the Collate pages check box to print all the pages of a single copy together. Uncheck this check box to print all pages with the same page number together.

4. Specify the print order
   Check Page Order.
   When you select Automatic or Reverse, printing starts from the last page.
   When you select Normal, printing starts from the first page.
5. Click **Print**

When you execute print, the specified number of copies will be printed with the specified printing order.

---

**Important**

- When the application software that you used to create the document has the same function, specify the settings on the printer driver. However, if the print results are not acceptable, specify the function settings on the application software. When you specify the number of copies and the printing order with both the application software and this printer driver, the number of copies may be multiplied numbers of the two settings or the specified printing order may not be enabled.
Execute Borderless Printing

The borderless printing function allows you to print data without any margin by enlarging the data so that it extends slightly off the paper. In standard printing, margins are created around the document area. However, in borderless printing function, these margins are not created. When you want to print data such as a photo without providing any margin around it, set borderless printing.

The procedure for performing borderless printing is as follows:

**Setting Borderless Printing**

1. Select the size of the paper for borderless printing

   Select "XXX (borderless)" from the **Paper Size** in the **Print Dialog**.

2. Select **Page Processing** from the pop-up menu

3. Adjust the amount of extension from the paper

   If necessary, adjust the amount of extension using the **Borderless Extension** slider.
   Moving the slider to the right increases the amount extending off the paper, and moving the slider to the left decreases the amount.
   It is recommended to set the slider at the second position from the right for most cases.
Important

• When the Borderless Extension slider is set to the rightmost position, the back side of the paper may become smudged.

4. Click Print

When you execute print, the data is printed without any margins on the paper.

Important

• Borderless printing only supports specific paper sizes. Make sure to select a paper size with the wording "(borderless)" from the Paper Size.
• When borderless printing is enabled, Other Fine Art Paper, Envelope, High Resolution Paper, and T-Shirt Transfers appear grayed out and are unavailable in Media Type list of Quality & Media of the pop-up menu in the Print dialog.
• Print quality may deteriorate or the sheet may be stained at the top and bottom depending on the type of paper used.
• When the ratio of the height to the width differs from the image data, a portion of the image may not be printed depending on the size of the media used.
• In this case, crop the image data with an application software according to the paper size.
• When scaled printing or page layout printing is enabled, you cannot perform borderless printing.

Note

• When Plain Paper is selected from the Media Type menu of the Quality & Media, borderless printing is not recommended.

Expanding the Range of the Document to Print

Setting a large amount of extension allows you to perform borderless printing with no problems. However, the portion of the document extending off the paper range will not be printed and for this reason, the subjects around the perimeter of a photo may not be printed.
When you are not satisfied with the result of borderless printing, reduce the amount of extension. The extension amount decreases as the **Borderless Extension** slider is moved to the left.

### Important

- When the amount of extension is decreased, an unexpected margin may be produced on the print, depending on the size of the paper.

### Note

- When the **Borderless Extension** slider is set to the leftmost position, image data will be printed in the full size. If you set this when printing the address side of a postcard, the postal code of the sender is printed in the correct position.
Scaled Printing

The procedure for printing a document with pages enlarged or reduced is as follows:

1. Select the printer

In the Page Setup Dialog, select your model name from the Format For list.

2. Set scaled printing

Specify the scaling factor in the Scale box, and click OK.

**Note**

- Depending on the Scale value that you set, an error message may be displayed.

3. Complete the setup

On the Print Dialog, click Print.

When you execute print, the document will be printed with the specified scale.

**Important**

- When the application software which you used to create the original has the scaled printing function, configure the settings on your application software. You do not need to configure the same setting in the Page Setup dialog.
Page Layout Printing

The page layout printing function allows you to print more than one page image on a single sheet of paper.

The procedure for performing page layout printing is as follows:

1. Select **Layout** from the pop-up menu in the **Print Dialog**

2. Set the number of original you print on one page
   
   In **Pages per Sheet**, specify the number of page you print on one page.

3. If necessary, set the following items
   
   **Layout Direction**
   
   To change the page placement order, select an icon from the list.

   **Border**
   
   To print a page border around each document page, select a type of page border.

   **Reverse page orientation**
   
   Select this check box to change the paper orientation.
Flip horizontally
Select this check box to reverse left and right of the document.

4. Click Print
When you execute print, the specified number of pages will be arranged on each sheet of paper in the specified order.
Duplex Printing

The procedure for printing data on both sides of one sheet of paper is as follows:

1. **Set duplex printing**
   
   Check the **Two-Sided** check box in the **Print Dialog**.

2. **Select Layout** from the pop-up menu on the Print Dialog
3. Set the stapling side

   For Two-Sided, select either Long-Edge binding or Short-Edge binding.

4. Select Page Processing from the pop-up menu on the Print Dialog

   ![Page Processing Pop-up Menu](image)

5. Set the stapling margin

   If necessary, set the Margin width, and to change the Stapling Side, select a setting from the list.

   **Note**
   
   - Depending on the Two-Sided setting in the Layout pop-up menu, the Stapling Side that can be selected differs.

6. Click Print

   When you execute print, duplex printing will be started.

   **Important**
   
   - When a media type other than Plain Paper, Ink Jet Hagaki (A), Hagaki K (A), Hagaki (A), or Hagaki is selected from Media Type menu of Quality & Media, duplex printing cannot be executed.
   - When borderless printing is set, duplex printing cannot be executed.
   - Duplex printing can be performed only when one of the following paper sizes is selected from Paper Size.
     - US Letter, A5, A4, JIS B5, Postcard
   - After printing the front page, there is an ink drying wait time before starting to print the back page (Operation stops temporarily). Do not touch the paper during this time. You can change the ink drying wait time from Custom Settings in the Canon IJ Printer Utility2.
   - When you use the automatic duplex printing function to print a postcard, print the address side first and then print the message side.
Note

- When you use duplex printing, the print area becomes slightly smaller than the normal print area.

Related Topic

- Changing the Printer Operation Mode
Setting Up Envelope Printing

The procedure for performing envelope printing is as follows:

1. Load envelope into printer

2. Select paper size in print dialog
   - For Paper Size, select Envelope #10, Envelope DL, Envelope You4, or Envelope You6.

3. Set printing orientation
   - To print the addressee information horizontally, select Horizontal for Orientation. Then check the Reverse page orientation from the Layout pop-up menu in the Print dialogue.

4. From pop-up menu, select Quality & Media

5. Select media type
   - For Media Type, select Envelope.

6. Select print quality
   - For Print Quality, select High or Standard, whichever matches your purpose.

7. Complete settings
   - Click Print.
   - When you execute printing, the information is printed on the envelope.

Important
- When printing on an envelope, always select the print settings from the print dialog.

Note
- If the paper settings in the print dialog differ from the paper information registered on the printer, an error may occur.
  - For instructions on what to do if an error occurs, see "Paper Settings."
  - To check the current printer settings, select Quality & Media and click Printer Media Information.
  - For details about the paper information to be registered on the printer, see the following:
    - Paper Settings on the Printer Driver and the Printer (Media Type)
    - Paper Settings on the Printer Driver and the Printer (Paper Size)
Printing on Postcards

This section describes the procedure for postcard printing.

1. **Load postcard** on the printer

2. Select paper size in the **Print Dialog**
   Select **Postcard** or **Postcard Double** from the **Paper Size** menu.

   **Important**
   - Return postcards can be used only when you print them from the computer.
   - When printing a return postcard, always set the paper size to **Postcard Double** from your application software or the printer driver.
   - Do not fold the return postcard. If a crease is formed, the printer will not be able to feed the postcard properly, and this condition will cause line shifts or a paper jam.
   - With return postcards, borderless printing cannot be used.

3. Select **Quality & Media** from the pop-up menu

4. Select the media type
   For **Media Type**, select the same paper type loaded in the printer.

   **Important**
   - This printer cannot print on postcards that have photos or stickers attached.
   - When you use the duplex printing function to print a postcard, print the address side first and then print the message side.
   - When printing on each side of a postcard separately, you will get cleaner printing if you print the message side first and then print the address side.
   - The paper settings in the print dialog are different, depending on whether you are printing on the address side or the message side.
   To check the current printer settings, select **Quality & Media** and click **Printer Media Information**.
   For details about the paper information to be registered in the print dialog and on the printer, see the following:
   - Paper Settings on the Printer Driver and the Printer (Media Type)
   - Paper Settings on the Printer Driver and the Printer (Paper Size)

5. Click **Print**
   When you execute printing, the data will be printed onto the postcard.

   **Important**
   - If you check the **Do not show again** check box when a guide message is displayed before printing starts, this will stop any more guide messages from being displayed.
Setting the Print Quality Level (Custom)

The print quality level can be set in the Custom.

The procedure for setting the print quality level is as follows:

1. Select Quality & Media from the pop-up menu on the Print Dialog.

2. Select the print quality

Select Custom for Print Quality.

3. Setting the print quality level

Move the Quality slider to select the print quality level.

4. Click Print

When you execute print, the image data is printed with the selected print quality level.

Important

- Certain print quality levels cannot be selected depending on the settings of Media Type.

Related Topics

- Specifying Color Correction
- Adjusting Color Balance
- Adjusting Brightness
- Adjusting Intensity
- Adjusting Contrast
Overview of the Printer Driver

➤ Canon IJ Printer Driver
➤ How to Open the Printer Driver Setup Window
➤ Page Setup Dialog
➤ Print Dialog
➤ Canon IJ Printer Utility2
➤ Display the Printing Status Screen
➤ Deleting the Undesired Print Job
➤ Instructions for Use (Printer Driver)
Canon IJ Printer Driver

The Canon IJ printer driver (called printer driver below) is a software that is installed on your computer for printing data with this printer.

The printer driver converts the print data created by your application software into data that your printer can understand, and sends the converted data to the printer.

Because different models support different print data formats, you need a printer driver for the specific model you are using.

Using Help of the Printer Driver

You can display Help function from the Print Dialog.

Select a setup item from the pop-up menu in the Print dialog. Then click at the bottom left of the screen to display an explanation of the item.

Help for the printer driver is displayed when the following pop-up menu item is selected:

- Quality & Media
- Color Options
- Page Processing
How to Open the Printer Driver Setup Window

You can display the printer driver setup window from the application software you are using.

Opening the Page Setup Dialog

Use this procedure to set the page (paper) settings before printing.

1. Select **Page Setup...** from the **File** menu of the application software

   The **Page Setup Dialog** opens.

Opening the Print Dialog

Use this procedure to set the print settings before printing.

1. Select **Print...** from the **File** menu of the application software

   The **Print Dialog** opens.
Page Setup Dialog

In the Page Setup dialog, you configure the basic print settings such as the size of paper loaded in the printer or the scaling ratio.

To open the Page Setup dialog, you typically select Page Setup... from the File menu of your application software.

Settings

Click the pop-up menu, and then select the following items:

Page Attributes
Set the paper size or scaled printing.

Save as Default
You can save the attributes of the displayed page as the default settings.

Important

• If you are using OS X El Capitan v10.11, you cannot use Save as Default.

Format For
Select the model to be used for printing.

Paper Size
Select the size of the paper to be used for printing.
To set a non-standard size, select Manage Custom Sizes....

Orientation
Select the print orientation.

Scale
Set the scaling percentage.
You can expand or reduce the size of the document when printing.
Print Dialog

In the Print dialog, you can set paper type, paper source and print quality to start printing.

To open the Print dialog, you typically select **Print...** from the **File** menu of your application software.

![Print Dialog](image)

**Printer**
Select the model to be used for printing.
When you click **Add Printer...**, a dialog for specifying the printer opens.

**Presets**
You can save or delete the settings of the Print dialog.

---

**Note**
- You can select **Show Presets...** to check the print settings that are set in the Print dialog.

**Copies**
You can set the number of copies to be printed.

---

**Note**
- You can set collated printing by choosing **Paper Handling** from the pop-up menu.

**Two-Sided**
You can set duplex printing.

**Pages**
You can set the range of pages to be printed.

**Paper Size**
Select the size of the paper to be used for printing.
To set a non-standard size, select **Manage Custom Sizes...**.

**Orientation**
Select the print orientation.

**Pop-up Menu**
You can switch between pages in the Print dialog by the pop-up menu. The first menu to appear differs depending on the application software that opened the Print dialog.
You can choose one of the following items from the pop-up menu.
Layout
You can set page layout printing.
Use Reverse page orientation to change the paper orientation, and use Flip horizontally to print a mirror image of the document. You can also set duplex printing.

Color Matching
You can select the color correction method.

Paper Handling
You can set the pages to be printed on paper and the print order.

Cover Page
You can output cover pages both before and after a document.

Quality & Media
You can set basic print settings that match the printer.

Color Options
You can adjust the print colors as you desire.

Page Processing
Adjusts how much of the document extends outside the paper when full-page borderless printing is used, and specifies the stapling side and stapling margin when multiple sheets of paper are being stapled together.

Supply Levels
A rough indication of the remaining ink level is displayed.

PDF
You can save a document in PDF (Portable Document Format) format.
Canon IJ Printer Utility2

The Canon IJ Printer Utility2 allows you to perform printer maintenance or change the settings of the printer.

What You Can Do with the Canon IJ Printer Utility2

You can switch between pages in Canon IJ Printer Utility2 by the pop-up menu. You can choose one of the following items from the pop-up menu.

Cleaning
Clean the printer to clear up clogged print head nozzle.

Test Print
Execute a test print to check the condition of the print head nozzle and to adjust the print head position.

- Adjusting Print Head Position
- Printing a Nozzle Check Pattern

Power Settings
Operate the power of this printer from the printer driver.

Quiet Settings
You can reduce the operating noise of the printer.

Custom Settings
Change the settings of this printer.

Ink Level Information
Check the remaining ink levels.

Note
- To operate the Canon IJ Printer Utility2, you must first turn on the printer.
- Depending on the items selected, the computer communicates with the printer to obtain information.
  If the computer is unable to communicate with the printer, an error message may be displayed.
  If this happens, click Cancel to display the most recent settings specified on your computer.
Display the Printing Status Screen

Check the print progress according to the following procedure:

1. Launch the printing status screen
   • If the print data has been sent to the printer
     The printing status screen opens automatically. To display the printing status screen, click the (the printer icon) displayed on the Dock.
   • If the print data has not been sent to the printer
     Open System Preferences, and select Printers & Scanners (Print & Scan). To display the printing status screen, select the name of your printer model from the printer list, and then click Open Print Queue....

2. Checking the printing status
   You can check the name of the file being printed or ready for being printed.

   ![Printing Status Screen]

   - Deletes the specified print job.
   - Stops printing the specified document.
   - Resumes printing the specified document.
   - Stops printing all documents.
   - Displayed only when printing of all documents is being stopped, and resumes printing all documents.

   **Note**
   • Depending on your model, the printer icon display may be different.
Instructions for Use (Printer Driver)

This printer driver is subject to the following restrictions. Keep the following points in mind when using the printer driver.

Restrictions on the Printer Driver

• When you set up the Page Setup dialog, be sure to begin by selecting the model you are using from the Format For list. If you select another printer, printing may not be performed properly.
• If the Canon IJ Printer Utility2 does not display the remaining ink level in the Ink Level Information, check whether the print head and the ink tank are properly installed.
• When the Canon IJ Printer Utility2 displays the Ink Level Information, close the scanning unit / cover of the printer.
• The following functions cannot be used in Mac OS, though they can be used in Windows computers.
  ◦ Duplex Printing (manual)
  ◦ Booklet Printing
  ◦ Tiling/Poster Printing
• Depending on the application software that you are using, a preview may not be displayed on the left side of the Print dialog.
• If you connect this printer and AirPort with a USB cable and print, you must install the latest AirPort firmware.
• If you are using OS X Mavericks v10.9, close the print status check window when you perform printer maintenance from the Canon IJ Printer Utility2.

Notes on Adding a Printer

• If you will be installing the Canon printer driver on a Mac OS and using the printer through a network connection, select the printer name that contains Bonjour in the Add dialog. If several options are displayed under Use in the Add dialog, choose Canon XXX series (where "XXX" is your model name) in order to maximize your ability to control settings during printing.
• If you install a Canon printer driver to OS X El Capitan v10.11, OS X Yosemite v10.10 or OS X Mavericks v10.9 and use a USB connection, the Add dialog may display several selections for Use. We recommend that you use Canon XXX series (XXX is the model) so that you can specify detailed print settings.

Points to Note About Applications with Restrictions

• When you create a new document with Microsoft Word 2004 for Mac, a paper size other than A4 size or Letter size may be set. Check the Paper Size on the Print dialog.
Installing Printer Driver

You can access our web site through the Internet and download the latest printer driver for your model.

This section explains the procedure for installing the downloaded printer driver.

1. Mount disk
   Double-click the disk image file that you downloaded.
   The file unzips, and the disk is mounted.

2. Start Installer
   In the unzipped disk, double-click "PrinterDriver_XXX_YYY.pkg" ("XXX" is the model and "YYY" is the version).

3. Open Installer
   Install the printer driver by following the screen messages.
   When the usage agreement screen appears, read the contents, and then click Continue. Unless you agree to the conditions of the usage agreement, you will not be able to install this software.

4. Select installation destination
   If necessary, change the installation destination, and click Continue.

5. Continue installation
   Click Install.
   When the authentication screen is displayed, enter the name and password of the administrator, and then click Install Software.

6. Finish installation
   Follow the installation completion message, and click Close.

This completes the installation of the printer driver.

Important

• If the Installer does not operate normally, from the Installer menu of Finder, select Quit Installer. After the Installer ends, repeat the installation procedure.
• The printer driver is available free of charge. Internet connection fees apply.

Related Topics

► Downloading Latest Printer Driver
► Delete the Unnecessary Canon IJ Printer from the Printer List
► Before Installing the Printer Driver
Printing Directly from Smartphone/Tablet

- Android Print
- Printing from an AirPrint-enabled Printer with iOS Device
- Printing from a Device Equipped with Windows 10 Mobile
- Using Printer with Wireless Direct
- Printing by Placing Smartphone over Printer
Using Printer with Wireless Direct

You can connect devices (e.g. smartphone, or tablet) to the printer by two methods below.

- Wireless connection (connecting devices via a wireless router)
- Direct wireless connection (connecting devices using Wireless Direct)

This section describes Wireless Direct, which allows you to print or scan by connecting the devices to the printer directly.

Follow the procedure below to use Wireless Direct.

1. Changing Printer's Settings
2. Changing Settings of a Device and Connecting It to the Printer
3. Printing/Scanning with Wireless Direct

This section also describes changing Wireless Direct to wireless LAN.

» Changing Printer Setting to Use Wireless LAN

Important

- You can connect up to 5 devices to the printer at the same time.
- Check the usage restrictions and switch the printer to the Wireless Direct.

» Restrictions

Preparing for Wireless Direct

Change settings below to prepare for Wireless Direct.

- Printer's LAN settings
  » Changing Printer's Settings
- Settings of a device to connect
  » Changing Settings of a Device and Connecting It to the Printer

Changing Printer's Settings

1. Make sure printer is turned on.

2. Select Setup on the HOME screen.
   » Using the Operation Panel

3. Select Settings.

4. Select Device settings.
5. Select **LAN settings**.

6. Select **Wireless Direct**.

7. Select **Wireless Direct active/inactive**.

8. Select **ON**.
   The confirmation screen asking if you display the password information appears.

9. Select **Yes** or **No**.
   The list of Wireless Direct settings is displayed.
   The device detects the printer by the identifier (SSID).

   **Note**
   - You can check the following.
     - SSID
     - Security setting
     - Password
     - Printer's name which appears on a Wi-Fi Direct compatible device
   
   The password is required when connecting a device to the printer. Depending on the device you are using, no password is required.
   
   When you connect a Wi-Fi Direct compatible device to the printer, select the device name displayed on the touch screen from your device.
   
   - The identifier (SSID) and the security setting are specified automatically. To update them, see below.
     ➤ **Changing Wireless Direct Setting**

10. Select **OK**.
    The Wireless Direct is enabled and a device can be connected to the printer wirelessly.

### Changing Settings of a Device and Connecting It to the Printer

1. Turn on wireless communication on your device.
   Enable "Wi-Fi" on your device's "Setting" menu.
   For more on turning on wireless communication, see your device's instruction manual.

2. Select "DIRECT-XXXX-TS9000series" ("X" represents alphanumeric characters) from list displayed on device.

   **Note**
   - If "DIRECT-XXXX-TS9000series" does not appear on the list, Wireless Direct is not enabled.
See Changing Printer's Settings to enable Wireless Direct.

3. Enter password.

Your device is connected to the printer.

**Note**

- Check the password for the Wireless Direct.
  Check by one of the following methods.
  - Display on the touch screen.
    - **LAN settings**
  - Print the network settings.
    - **Printing Network Settings**
  - Depending on the device you are using, entering the password is required to connect a device to the printer via wireless LAN. Enter the password specified for the printer.
  - If your Wi-Fi Direct compatible device is set to prioritize using Wi-Fi Direct and it is connecting to the printer, the printer displays a confirmation screen asking if you allow the device to connect to the printer.

Make sure the name on the touch screen is the same as that of your wireless communication device and tap Yes.

**Printing/Scanning with Wireless Direct**

Connect a device and the printer and start printing/scanning.

**Note**

- For more on printing or scanning from a device via wireless LAN, refer to the device's or application's instruction manual.
- You can print/scan from your smartphone or tablet by installing Canon PRINT Inkjet/SELPHY. Download it from App Store and Google Play.
  - For iOS
  - For Android

**Changing Printer Setting to Use Wireless LAN**

Follow the procedure below to change the printer setting to use wireless LAN.

1. Select **Setup** on the HOME screen.

   - **Using the Operation Panel**

2. Select **Settings**.
3. Select **Device settings**.

4. Select **LAN settings**.

5. Select **Wireless LAN**.

6. Select **WLAN active/inactive**.

7. Select **Active**.

   If you do not use the printer over wireless LAN, select **Inactive**.

### Changing Wireless Direct Setting

Change the settings for the Wireless Direct following the procedure below.

1. **Make sure printer is turned on.**

2. Select **Setup** on the HOME screen.

   ➤ *Using the Operation Panel*

3. Select **Settings**.

4. Select **Device settings**.

5. Select **LAN settings**.

6. Select **Wireless Direct**.

7. Select a setting item.

   • To update the identifier (SSID) and the password for Wireless Direct
Tap A to display the confirmation screen. To update the identifier (SSID) and the password, tap Yes.

To check the security setting and the updated password, tap Details and tap Yes on the screen displayed next.

• To change the printer’s name displayed on the Wi-Fi Direct compatible device

Tap B to display the printer’s name (device name) displayed on a Wi-Fi Direct compatible device. Follow the procedure below to change the name.

1. Tap touch screen.
2. Enter device name (up to 32 characters).
3. Tap OK to finish entering device name.
4. Tap OK to finish specifying device name.

• To change the confirmation screen setting when a Wi-Fi Direct compatible device is connecting to the printer

Tap C to display the confirmation screen. If you want the printer to display the screen to inform you a Wi-Fi direct compatible device is connecting to the printer, tap Yes.

>>> Important

• To prevent an unauthorized access, we recommend you should not change the setting from the default.

• To check the current Wireless Direct settings

Tap D to display the confirmation screen. To check the current Wireless Direct settings, tap Yes.

>>> Note

• If you select Print details, you can print the network settings.

8. Press HOME button.

The HOME screen is displayed.

>>> Note

• If you change the Wireless Direct setting of the printer, also change the wireless router setting of the device.
Printing Photo Data

- Printing Photographs Saved on Memory Card
- Special Photo Menu
- Setting Items for Photo Printing Using Operation Panel
Printing Photographs Saved on Memory Card

You can print the photograph saved on the memory card easily.

This section describes the procedure to print the photograph in **Select photo print**.

1. **Make sure printer is turned on.**

2. **Load photo paper.**

3. Select  

   ![Print symbol]  

   **Print** on the HOME screen.

   ➤  **Using the Operation Panel**

4. Select  

   ![From mem. card symbol]  

   **From mem. card.**

   The memory card print menus are displayed.

5. Select  

   ![Select photo print symbol]  

   **Select photo print.**

6. **Insert memory card into card slot.**

   The photo selection screen is displayed.

   ➤  **Note**

   - When you insert the memory card before you displays the memory card print menus, the photo selection screen is displayed.
   - If no printable photo data is saved on the memory card, **Data of supported types are not saved.** is displayed on the touch screen.
   - If more than 2,000 photo data are saved on the memory card, the photo data is split by group per 2,000 photos in reverse chronological order (date last modified) automatically. Check the message displayed on the touch screen and select **OK**.

7. **Specify settings as necessary.**

   - To select the photo to print:
     
     Flick horizontally to select the photo.
     
     You can also select the photo by tapping "A".
You can print a copy of the displayed photo by touching the **Color** button.

**• To change the display method, the number of copies, or the print settings:**

Tap ▲ near the bottom of the displayed photo to display menus.

---

**A. Total number of copies**

Total number of copies is displayed.

When tapping, the **Check total no. of copies** screen is displayed and you can check the number of copies for each photo. On the **Check total no. of copies** screen, you can change the number of copies for each photo.

**B. Number of copies**

Tap to specify the number of copies.

---

1. Flick vertically to specify the number of copies.
Tap to display the photo selection screen.

2. Tap to specify the number of copies.
   Touch and hold to specify the number of copies by 10 copies.

**Note**
- You can specify the number of copies for each photo. Display the photo you want to print and specify the number of copies when the desired photo is displayed.

C. Switching group

Tap to switch the photo group.

For details:

- Using Useful Display Functions

D. **Settings**

Tap to display the **Settings** screen.

You can change the settings of page size, media type, and print quality and so on.

For more on the setting items:

- [Setting Items for Photo Printing Using Operation Panel](#)

E. Comparing photos

Tap to display two photos side-by-side.
For more on the display method:

⇒ Using Useful Display Functions

F. Zooming in

Tap to zoom in on the photo.

For details:

⇒ Using Useful Display Functions

G. Date specification

Tap to select photo with specifying the date (last modified date of data).

For details:

⇒ Using Useful Display Functions

H. Multi display

Tap to display the multiple photos at once.
For more on the display method:

- Using Useful Display Functions

8. Touch **Color** button.

The printer starts printing.

**Note**

- Touch the **Stop** button to cancel printing.
- While processing the print job, you can add the print job (Reserve photo print).
  
  ➤ Adding Print Job

**Adding Print Job**

You can add the print job (Reserve photo print) while printing photos.

Follow the procedure below to add the print job.

1. Flick photo while printing to select next photo.

  **Note**

  - While you select the photo, the printer prints the reserved photos.

  - The reserved photo icon appears on the photo included in the print job.

2. Specify the number of copies for each photo.

  **Note**

  - While processing the print job, you cannot change the setting for **Page size** or **Type** on print settings confirmation screen. The setting is the same as the setting for the photo included in the print job.

3. Touch **Color** button.

The reserved photo is printed next to the photo that has already been started printing.

If you want to print more photos, operate from step 1 again.
Note

- While processing the print job, you cannot display the HOME screen, change the print menu, or print from the computer or other devices.
- While processing the print job, the photo in other group is not selected.
- If you touch the Stop button while processing the print job, the screen to select a method to cancel reservation is displayed. If you tap Cancel all reservations, you can cancel printing all photos. If you tap Cancel the last reservation, you can cancel the last printing job.
- If there are many print jobs, Cannot reserve more print jobs. Please wait a while and redo the operation. may be displayed on the touch screen. In this case, wait a while and add the print job.
Setting Items for Photo Printing Using Operation Panel

You can specify the setting of page size, media type, photo fix and so on to print the photos saved on the memory card.

Print Settings Screen

How to display the print settings screen varies with the print menu.

• In Select photo print or Slide show:

The following screen is displayed by selecting Settings.

• In Trimming print or Print with creative filters:

The following screen is displayed before printing.

Setting Items

Flick vertically to display setting items and tap the setting item to display the settings. Tap to specify the setting.

Note

• Depending on the print menu, some setting items cannot be selected. This section describes the setting items in Photo print.

The setting item which cannot be selected is displayed grayed out or not displayed.

• Some settings cannot be specified in combination with the other setting items or the print menus. If the setting which cannot be specified in combination is selected, and Error details are displayed
on the touch screen. In this case, tap on the upper left on the touch screen to check the message and change the setting.

- The settings of the page size, media type, etc. are retained even if another print menu is selected or the printer is turned off.

You can specify the following setting items.

- **Page size**
  Select the page size of the loaded paper.

- **Type (Media type)**
  Select the media type of the loaded paper.

- **Paper src**
  Select a paper source (Rear tray/Cassette/Auto) where paper is loaded.

  **Note**

  - When Auto is selected, paper is fed from the paper source where the paper that matches the paper settings (page size and media type) is loaded.

- **Print qty (Print quality)**
  Select print quality according to the photo.

- **Border (Bordered/Borderless print)**
  Select bordered or borderless print.

- **Photo fix**
  When Auto photo fix is selected, the scene or person's face of a shot photo is recognized and the most suitable correction for each photo is made automatically. It makes a darkened face by backlight brighter to print. It also analyzes a scene such as scenery, night scene, person, etc. and corrects each scene with the most suitable color, brightness, or contrasts automatically to print.

  **Note**

  - As a default, photos on the memory card are printed with auto correction applied.
  - If No correction is selected, photos are printed without correction.

- **Red-EyeCorrection**
  Corrects red eyes in portraits caused by flash photography.
  Depending on the type of the photo, red eyes may not be corrected or parts other than the eyes may be corrected.

- **Print date**
  Activates/deactivates to print the date (shooting date) on a photo.

  **Note**

  - The shooting date is printed according to the settings of Date display format in Device user settings under Device settings under Settings.
| Device user settings |
Disc Label Printing

- Copying Label Side of Disc
- Printing Photo from Memory Card onto Disc Label
Copy Label Side of Disc

You can copy the label of an existing BD/DVD/CD and print it on a printable disc.

![Important](https://example.com)

- You cannot print on 3.15 inches / 8 cm printable discs.
- Do not attach the disc tray or place the printable disc until the message asking you to set them is displayed. Doing so can damage the printer.

1. **Make sure printer is turned on.**

2. Select **Copy** on the HOME screen.
   
   ![Using the Operation Panel](https://example.com)

3. Select **Disc label.**
   
   The print area setting screen is displayed.

4. **Specify print area.**

   ![Set disc print area](https://example.com)

   A. Specify the outer circle.
   B. Specify the inner circle.

![Note](https://example.com)

- Measure the outer and inner diameters of the printing surface of the printable disc and make sure you set a value smaller than the measured value for the outer diameter, and a value larger than the measured value for the inner diameter.
- For information on printable discs, contact their manufacturers.

5. **Specify the amount of ink.**

   If the print result is blurry, select **Bleed-proof.** Blurring may be reduced by printing with less ink.
6. Follow on-screen instructions to load copy source BD/DVD/CD on platen glass and select **OK**.

The print setting confirmation screen is displayed.

**Important**

- Be sure to load the copy source BD/DVD/CD with its label side down on the center of the Platen Glass. If you load it near the edge of the Platen Glass, part of the image may be cut off.

7. After checking print settings, touch **Color** button for color copying, or **Black** button for black & white copying.

8. Follow on-screen instructions to set printable disc.
Note

- You can see the procedure to set the printable disc by selecting How to set.
- For more on setting the printable disc:
  ➤ Placing a Printable Disc

9. Select OK.

The printer starts copying.

Note

- Touch the Stop button to cancel copying.
- After printing, allow the printing surface of the disc to dry naturally. Do not use hairdryers or expose the disc to direct sunlight to dry the ink. Do not touch the printing surface until the ink has dried.
- To keep the print quality at an optimal level, we recommend you stop printing discs once every ten discs when printing more than ten discs continuously. To stop the printing operation, detach the disc tray from the printer and close the disc tray guide. After approximately three minutes have elapsed, open the inner cover, attach the disc tray to the printer and resume printing.
- If printing is misaligned, adjust the printing position using Adjust disc print area in Print settings under Device settings.
  ➤ Print settings
Printing Photo from Memory Card onto Disc Label

You can print a photograph saved on a memory card onto the disc label of the printable disc.

**Important**

- You cannot print on 3.15 inches / 8 cm printable discs.
- Do not attach the disc tray or place the printable disc until the message asking you to set them is displayed. Doing so can damage the printer.

1. Make sure printer is turned on.

2. Select Print on the HOME screen.

   Using the Operation Panel

3. Select From mem. card.

   The memory card print menus are displayed.

4. Select Print photos to disc label.

   The print area setting screen is displayed.

5. Insert memory card into card slot.

   **Note**

   - When you insert the memory card before you displays the memory card print menus, the photo selection screen in Select photo print is displayed.
     To display the HOME screen, touch the HOME button.
   - If no printable photo data is saved on the memory card, Data of supported types are not saved. is displayed on the touch screen.
   - If more than 2,000 photo data are saved on the memory card, the photo data is split by group per 2,000 photos in reverse chronological order (date last modified) automatically. Check the message displayed on the touch screen and select OK.

6. Specify print area.
A. Specify the outer circle.
B. Specify the inner circle.

**Note**
- Measure the outer and inner diameters of the printing surface of the printable disc and make sure you set a value smaller than the measured value for the outer diameter, and a value larger than the measured value for the inner diameter.
- For information on printable discs, contact their manufacturers.

7. Specify the amount of ink.
   If the print result is blurry, select **Bleed-proof**. Blurring may be reduced by printing with less ink.

8. Select a photo you want to print.

**Note**
- Other Options
  - Using Useful Display Functions

9. Specify print area with trimming.

   A. Drag to position the trimming frame.
   B. Drag to set the trimming frame size.

   When the area to be cropped is specified, the print setting confirmation screen is displayed.
10. Check print settings and touch **Color** button.

11. Follow on-screen instructions to set printable disc.

   >>> Note
   - You can see the procedure to set the printable disc by selecting **How to set**.
   - For more on setting the printable disc:
     ➤ [Placing a Printable Disc](#)

12. Select **OK**.

    The printer starts printing.

   >>> Note
   - Touch the **Stop** button to cancel printing.
   - After printing, allow the printing surface of the disc to dry naturally. Do not use hairdryers or expose the disc to direct sunlight to dry the ink. Do not touch the printing surface until the ink has dried.
   - To keep the print quality at an optimal level, we recommend you stop printing discs once every ten discs when printing more than ten discs continuously. To stop the printing operation, detach the disc tray from the printer and close the disc tray guide. After approximately three minutes have elapsed, open the inner cover, attach the disc tray to the printer and resume printing.
   - If printing is misaligned, adjust the printing position using **Adjust disc print area** in **Print settings** under **Device settings**.
     ➤ [Print settings](#)
Paper Settings

By registering the paper size and the media type loaded on the rear tray or in the cassette, you can prevent the printer from misprinting by displaying the message before printing starts when the paper size or the media type of the loaded paper differs from the print settings.

Note

- The default display setting is different between when you print or copy from the operation panel of the printer and when you print using the printer driver.

Default Setting for Displaying the Message which Prevents Misprinting

After loading paper:

- When you close the feed slot cover:

The screen to register the rear tray paper information is displayed.

![Register rear tray paper info](image)

Register the paper size and the media type according to the loaded paper.
• When you insert the cassette:

The screen to register the cassette paper information is displayed.

![Register cassette paper info]

Register the paper size and the media type according to the loaded paper.

* You can load only plain paper in the cassette.

**Important**

• For more on the proper combination of paper settings you can specify by the printer driver or on the touch screen:
  
  • For Windows:
    ➤ Paper Settings on the Printer Driver and the Printer (Media Type)
    ➤ Paper Settings on the Printer Driver and the Printer (Paper Size)
  
  • For Mac OS:
    ➤ Paper Settings on the Printer Driver and the Printer (Media Type)
    ➤ Paper Settings on the Printer Driver and the Printer (Paper Size)

When the paper settings for printing or copying are different from the paper information registered to the printer:

Ex:
• Paper setting for printing or copying: A5
• Paper information registered to the printer: A4

When you start printing or copying, a message is displayed.

Selecting **OK** on the touch screen displays the paper setting specified for printing or copying under the message.

Check the message and select **OK**. When the screen to select the operation is displayed, select one of the operations below.

**Note**

- Depending on the setting, the choices below may not be displayed.

**Print with the loaded paper.**

Select if you want to print on the paper loaded without changing the paper settings.
For example, when the paper setting for printing or copying is A5 and the paper information registered to the printer is A4, the printer starts printing or copying with A5 on the paper loaded.

**Replace the paper and print**

Select if you want to print after replacing the paper of the rear tray or the cassette.

For example, when the paper setting for printing or copying is A5 and the paper information registered to the printer is A4, you load A5 sized paper before you start printing or copying.

The paper information registration screen is displayed after replacing the paper and closing the feed slot cover or inserting the cassette. Register the paper information according to the paper that you loaded.

**Note**

- If you do not know what paper information to register to the printer, press the **Back** button when the screen to select the operation is displayed. When the previous screen is displayed, check the paper size and the media type and register them to the printer.
- For more on the proper combination of paper settings you can specify by the printer driver or on the touch screen:
  - For Windows:
    - Paper Settings on the Printer Driver and the Printer (Media Type)
    - Paper Settings on the Printer Driver and the Printer (Paper Size)
  - For Mac OS:
    - Paper Settings on the Printer Driver and the Printer (Media Type)
    - Paper Settings on the Printer Driver and the Printer (Paper Size)

**Cancel**

Cancels printing.

Select when you change the paper settings specified for printing or copying. Change the paper settings and try printing again.

**Default Setting for Displaying the Message which Prevents Misprinting**

- **When you print using the operation panel of the printer:**
  
The message which prevents misprinting is enabled by default.
  
To change the display setting when you copy or print using the operation panel of the printer:
  
  ➔ Feed settings

- **When you print using the printer driver:**
  
The message which prevents misprinting is disabled by default.
  
To change the display setting when you print using the printer driver:
  
  ◦ For Windows:
    ➔ Changing the Printer Operation Mode
  ◦ For Mac OS:
    ➔ Changing the Printer Operation Mode
• When the message which prevents misprinting is disabled:
  The printer starts printing or copying even though the paper settings for printing or copying and the paper information registered to the printer are different.
Making Copies

This section describes the procedure to copy with **Standard copy**.

1. **Make sure printer is turned on.**
2. **Load paper.**
3. Select **Copy** on the HOME screen.
   ⇒ **Using the Operation Panel**
4. Select **Standard copy**.
   The Copy standby screen is displayed.
5. **Load original on platen glass.**
6. Specify settings as necessary.

A. The copy layout is displayed.
   Switch the layout (single-sided/2-on-1/two-sided).
B. Tap to specify the number of copies.
1. Flick to specify the number of copies.

2. Tap to specify the number of copies.

   If you keep touching here, the number scrolls by 10.

C. Tap to display the print setting items.

For more on the setting items:

   ➪ Setting Items for Copying

D. Tap to preview an image of the printout on the preview screen.

For details:

   ➪ Displaying Preview Screen

E. Tap to specify the page size.
7. Press **Color** button for color copying, or **Black** button for black & white copying.

   The printer starts copying.

   Remove the original on the platen glass after copying is complete.

   **Important**

   - Do not open the document cover or remove the original from the platen glass until scanning is completed.

   **Note**

   - To cancel copying, touch the **Stop** button.

---

### Adding Copying Job (Reserve copy)

You can add the copying job while printing (Reserve copy).

The screen below is displayed when you can add the copying job.

Load the original on the platen glass and press the same button (the **Color** button or the **Black** button) as the one which you previously pressed.

**Important**

- When you load the original on the platen glass, move the document cover gently.

**Note**

- When **Print qnty** (print quality) is set **High**, you cannot add the copying job.
• When you add the copying job, the number of copies or the settings such as the page size or media type cannot be changed.

• If you touch the Stop button while reserve copying is in progress, the screen to select the method to cancel copying is displayed. If you tap **Cancel all reservations**, you can cancel copying all scanned data. If you tap **Cancel the last reservation**, you can cancel the last copying job.

• If you set a document of too many pages to add the copying job, **Cannot add more copy jobs. Please wait a while and redo the operation.** may appear on the touch screen. Tap **OK** and wait a while, and then try copying again.

• If **Failed to reserve the copy job. Start over from the beginning.** appears on the touch screen when scanning, tap **OK** and touch the Stop button to cancel copying. After that, copy the documents that have not been finished copying.
Setting Items for Copying

You can change the copy settings such as magnification and intensity.

Print Settings Screen

Note

- For more on the print setting screen or the setting item for Photo copy, see Copying Photos.

How to display the print setting screen varies with the copy menu.

- In Standard copy:
  The following screen is displayed by tapping Settings on the Copy standby screen.

- In Borderless copy, Frame erase copy, or ID card copy:
  The following screen is displayed before copying.

Setting Items

Flick to display setting items and tap the setting item to display the settings. Tap to specify the setting.

Note

- Depending on the copy menu, some setting items cannot be selected. This section describes the setting items in Copy.
  The setting item which cannot be selected is displayed grayed out.
  For more on the setting items for Photo copy, see Copying Photos.
• Some settings cannot be specified in combination with the setting of other setting item or the copy menu. If the setting which cannot be specified in combination is selected, ! and Error details are displayed on the touch screen. In this case, tap on the upper left on the touch screen to check the message and change the setting.

• The settings of the page size, media type, etc. are retained even if the printer is turned off.

• When copying starts in the copy menu that is not available with the specified setting, The specified function is not available with current settings. is displayed on the touch screen. Change the setting, following the on-screen instructions.

Following setting items can be changed.

• Magnif. (Magnification)

  Specify the reduction/enlargement method.
  
  ➔ Reducing/Enlarging Copies

• Intensity

  Specify the intensity.

  ![Intensity settings]

  A. Tap to activate/deactivate automatic intensity adjustment.

  When ON is selected, the intensity is adjusted automatically according to the originals loaded on the platen glass.

  B. Drag to specify the intensity.

• Page size

  Select the page size of the loaded paper.

• Type (Media type)

  Select the media type of the loaded paper.

• Paper src

  Select a paper source (Rear tray/Cassette/Auto) where paper is loaded.

  ➔ Note

  • When Auto is selected, paper is fed from the paper source where the paper that matches the paper settings (page size and media type) is loaded.

• Print qty (Print quality)
Adjust print quality according to the original.

**Important**

- If you use **Draft** with **Type** set to **Plain paper** and the quality is not as good as expected, select **Standard** or **High** for **Print qly** and try copying again.
- Select **High** for **Print qly** to copy in grayscale. Grayscale renders tones in a range of grays instead of black or white.

**Layout**

Select the layout.

- Copying Two Pages onto Single Page
- Copying Four Pages onto Single Page

**2-sidedPrintSetting**

Select whether to perform two-sided copying.

- Two-Sided Copying
Scanning from Computer (Mac OS)

➤ **Scanning Using Scanner Driver (ICA Driver)**
  - Using IJ Scan Utility
  - Using Scanner Driver (ICA Driver)

➤ **Scanning Using AirPrint**
  - Using IJ Scan Utility Lite

➤ **Scanning Tips**
  - Positioning Originals (Scanning from Computer)
  - Network Scan Settings
Scanning Using Scanner Driver (ICA Driver)

- Using IJ Scan Utility
- Using Scanner Driver (ICA Driver)
Using IJ Scan Utility

- What Is IJ Scan Utility (Scanner Software)?
- Starting IJ Scan Utility
- Using Auto Scan Function (Basics)
- Scanning Documents
- Scanning Photos
- Scanning with Favorite Settings
- Scanning Originals Larger than the Platen (Image Stitch)
  - Adjusting Cropping Frames in the Image Stitch Window
- Scanning Multiple Originals at One Time
- Saving after Checking Scan Results
- Sending Scanned Images via E-mail
- Extracting Text from Scanned Images (OCR)
- IJ Scan Utility Screens
What Is IJ Scan Utility (Scanner Software)?

IJ Scan Utility is an application for scanning documents, photos, and other items.

Access all scanning functions to scan and save directly, from the icons in the IJ Scan Utility main screen.

IJ Scan Utility Features

Multiple Scanning Modes

Auto allows for one click scanning with default settings for various items. Document will sharpen text in a document or magazine for better readability, and Photo is best suited for scanning photos.

Note

• For details on the IJ Scan Utility main screen, see IJ Scan Utility Main Screen.

Save Scanned Images Automatically

Scanned images are automatically saved to a preset folder. The folder can be changed as needed.

Note

• The default save folder is the Pictures folder.
• To change folder, see Settings Dialog.

Application Integration

Scanned images can be sent to other applications. For example, display scanned images in your favorite graphics application, attach them to e-mails, or extract text from images.
Important

• Some functions are available only when My Image Garden is installed.

Note

• To set the applications to integrate with, see Settings Dialog.
Starting IJ Scan Utility

Note

- If you have more than one scanner or have changed from USB to network connection, set up the network environment from IJ Scan Utility.

  ➢ Network Scan Settings

Select Applications from Go menu of Finder, and then double-click Canon Utilities > IJ Scan Utility > Canon IJ Scan Utility2 icon to start IJ Scan Utility.
Using Auto Scan Function

Auto Scan allows for automatic detection of the item type.

Important

• The following types of items may not be scanned correctly. In that case, adjust the cropping frames (selection boxes; scan areas) in the screen displayed by clicking Driver in the IJ Scan Utility main screen, and then scan again.
  • Photos with a whitish background
  • Items printed on white paper, hand-written text, business cards, and other unclear items
  • Thin items
  • Thick items

1. Make sure scanner or printer is turned on.

2. Place items on platen.
   • Positioning Originals (Scanning from Computer)

3. Start IJ Scan Utility.

4. Click Auto.

  Scanning starts.

Note

• To cancel the scan, click Cancel.
• To apply suitable corrections based on the item type, click Settings..., and then select the Apply recommended image correction checkbox in the Settings (Auto Scan) dialog.
• Scanned images are saved in the folder set for Save in the Settings (Auto Scan) dialog displayed by clicking Settings.... In the Settings (Auto Scan) dialog, advanced scan settings can also be made.
• To scan a specific item type, see the following pages.
  • Scanning Photos
  • Scanning Documents
  • Scanning with Favorite Settings
IJ Scan Utility Screens

- IJ Scan Utility Main Screen
- Settings Dialog
  - Settings (Auto Scan) Dialog
  - Settings (Document Scan) Dialog
  - Settings (Photo Scan) Dialog
  - Settings (Save to PC (Auto)) Dialog
  - Settings (General Settings) Dialog
IJ Scan Utility Main Screen

Select Applications from Go menu of Finder, and then double-click Canon Utilities > IJ Scan Utility > Canon IJ Scan Utility2 icon to start IJ Scan Utility.

You can complete from scanning to saving at one time by simply clicking the corresponding icon.

Product Name

Displays the name of the product that IJ Scan Utility is currently set to use.

If the displayed product is not the one you want to use, select the desired product from the list.

In addition, for network connection, select one with "Network" after the product name.

Note

• Refer to "Network Scan Settings" for how to set up a network environment.

Auto

Detects the item type automatically and saves them to a computer. The data format for saving will also be set automatically.

Save settings and the response after scanning can be specified in the Settings (Auto Scan) dialog.

Document

Scans items as documents and saves them to a computer.

Scan/save settings and the response after scanning can be specified in the Settings (Document Scan) dialog.

Photo

Scans items as photos and saves them to a computer.

Scan/save settings and the response after scanning can be specified in the Settings (Photo Scan) dialog.

Custom

Scans items with your favorite settings and saves the images to a computer. The item type can be automatically detected.

Scan/save settings and the response after scanning can be specified in the Settings (Custom Scan) dialog.

Stitch

Displays the Image Stitch window in which you can scan the left and right halves of an item larger than the platen and combine the scanned images back into one image.

Scan/save settings and the response after scanning can be specified in the Settings (Scan and Stitch) dialog.
Driver
   Allows you to make image corrections and color adjustments when scanning.
   Save settings and the response after scanning can be specified in the Settings (Driver) dialog.

Instructions
   Opens this guide.

Settings...
   Displays the Settings dialog in which you can specify the scan/save settings and the response after scanning.
Settings Dialog

The Settings dialog has three tabs: (Scanning from a Computer), (Scanning from the Operation Panel), and (General Settings). When you click a tab, the options available in the red frame switches; set the details of each function on each tab as needed.

(Scanning from a Computer) Tab

Set the default actions when scanning from IJ Scan Utility or My Image Garden.

- Settings (Auto Scan) Dialog
- Settings (Document Scan) Dialog
- Settings (Photo Scan) Dialog
- Settings (Custom Scan) Dialog
- Settings (Scan and Stitch) Dialog
- Settings (Driver) Dialog

(Scanning from the Operation Panel) Tab

Set the default actions when scanning from the operation panel.

- Settings (Save to PC (Auto)) Dialog
- Settings (Save to PC (Document)) Dialog
- Settings (Save to PC (Photo)) Dialog
Important

- When the Settings dialog is displayed from My Image Garden, the (Scanning from the Operation Panel) tab does not appear.

(General Settings) Tab

Set the model to use, file size restriction on e-mail attachment, language for detecting text in images, and the folder in which to save images temporarily.

- Settings (General Settings) Dialog
Settings (Auto Scan) Dialog

Click **Auto Scan** on the (Scanning from a Computer) tab to display the **Settings (Auto Scan)** dialog.

In the **Settings (Auto Scan)** dialog, you can make advanced scan settings to scan by automatically detecting the item type.

![Settings (Auto Scan) Dialog](image)

1. **Scan Options Area**
2. **Save Settings Area**
3. **Application Settings Area**

### Important

- When the Settings dialog is displayed from My Image Garden, the setting items for **Application Settings** do not appear.

### Supported Items

Photos, postcards, business cards, magazines, newspapers, documents, and BD/DVD/CD.

#### Important

- To scan the following types of items, specify the item type and size in the **Settings (Document Scan)** dialog, **Settings (Photo Scan)** dialog, or **Settings (Custom Scan)** dialog, then click **Photo**, **Document**, or **Custom** in the IJ Scan Utility main screen. You cannot scan correctly with **Auto**.
  - A4 size photos
  - Text documents smaller than 2L (5 inches x 7 inches) (127 mm x 178 mm), such as paperback pages with the spine cut off
  - Items printed on thin white paper
- Long narrow items such as panoramic photos
- Reflective disc labels may not be scanned as expected.
- Place items to be scanned on the platen correctly. Otherwise, items may not be scanned correctly.

Refer to "Positioning Originals (Scanning from Computer)" for how to place items.

Note
- To reduce moire in scans, set Select Source to Magazine in the Settings (Document Scan) dialog or Settings (Custom Scan) dialog, then click Document or Custom in the IJ Scan Utility main screen.

(1) Scan Options Area

Apply recommended image correction
Applies suitable corrections automatically based on the item type.

Important
- The color tone may differ from the source image due to corrections. In that case, deselect the checkbox and scan.

Note
- Scanning takes longer than usual when you enable this function.

(2) Save Settings Area

File Name
Enter the file name of the image to be saved. When you save a file, the date and four digits are appended to the set file name in the "_20XX0101_0001" format.

Note
- When you select the Save to a subfolder with current date checkbox, the date and four digits are appended to the set file name.

Save in
Displays the folder in which to save the scanned images. To add a folder, select Add... from the pop-up menu, then click + (Plus) in the displayed dialog and specify the destination folder.

The default save folder is the Pictures folder.

Important
- When the Settings dialog is displayed from My Image Garden, this option does not appear.

Data Format
Auto is selected. The following data formats are automatically applied according to the item type when saving.

- Photos, postcards, BD/DVD/CD, and business cards: JPEG
- Magazines, newspapers, and documents: PDF

Important
- The save format may differ depending on how you place the item.
Positioning Originals (Scanning from Computer)

JPEG Image Quality
You can specify the image quality of JPEG files.

PDF Compression
Select the compression type for saving PDF files.

- **Standard**
  
  It is recommended that you normally select this setting.

- **High**
  
  Compresses the file size when saving, allowing you to reduce the load on your network/server.

Create a PDF file that supports keyword search
Select this checkbox to convert text in images into text data and create PDF files that support keyword search.

Note
- PDF files that are searchable in the language selected in **Document Language** on the (General Settings) tab of the Settings dialog are created.

Save to a subfolder with current date
Select this checkbox to create a current date folder in the folder specified in **Save in** and save scanned images in it. The folder will be created with a name such as "20XX_01_01" (Year_Month_Date).

  If this checkbox is not selected, files are saved directly in the folder specified in **Save in**.

(3) Application Settings Area

Open with an application
Select this when you want to enhance or correct the scanned images.

  You can specify the application from the pop-up menu.

Send to an application
Select this when you want to use the scanned images as they are in an application that allows you to browse or organize images.

  You can specify the application from the pop-up menu.

Send to a folder
Select this when you also want to save the scanned images to a folder other than the one specified in **Save in**.

  You can specify the folder from the pop-up menu.

Attach to e-mail
Select this when you want to send e-mails with the scanned images attached.

  You can specify the e-mail client you want to start from the pop-up menu.

Do not start any application
Saves to the folder specified in **Save in**.
Note

- To add an application or folder to the pop-up menu, select Add... from the pop-up menu, then click (Plus) in the displayed dialog and specify the application or folder.

Instructions

Opens this guide.

Defaults

You can restore the settings in the displayed screen to the default settings.
Settings (Document Scan) Dialog

Click Document Scan on the (Scanning from a Computer) tab to display the Settings (Document Scan) dialog.

In the Settings (Document Scan) dialog, you can make advanced scan settings to scan items as documents.

- **(1) Scan Options Area**
  - **Select Source**
    - Scanning documents: Document
    - Scanning magazines: Magazine

- **(2) Save Settings Area**
  - **File Name:** My Image Garden
  - **Save in:** Pictures
  - **Data Format:** PDF (Multiple Pages)
  - **PDF Compression:** Standard

- **(3) Application Settings Area**
  - **Open with an application:**
    - Mr Image Garden
  - **More Functions**

**Important**
- When the Settings dialog is displayed from the Scan screen of My Image Garden, the setting items for Application Settings do not appear.

(1) Scan Options Area

Select Source
Select the type of item to be scanned.
- Scanning documents: Document
- Scanning magazines: Magazine
Color Mode
Select the color mode in which to scan the item.

Paper Size
Select the size of the item to be scanned.
When you select Custom, a screen in which you can specify the paper size appears. Select a Unit, then enter the Width and Height, and then click OK.

Note
- Click Defaults to restore the specified settings to the default settings.

Resolution
Select the resolution of the item to be scanned.
The higher the resolution (value), the more detail in your image.

Resolution Note
- Only 300 dpi or 400 dpi can be set when Start OCR is selected in Application Settings.

Image Processing Settings
Click (Right Arrow) to set the following.

Note
- When Color Mode is Black and White, only Reduce gutter shadow, Correct slanted text document, and Detect the orientation of text document and rotate image appear.

Apply Auto Document Fix
Select this checkbox to sharpen text in a document or magazine for better readability.

Important
- The color tone may differ from the source image due to corrections. In that case, deselect the checkbox and scan.

Note
- Scanning takes longer than usual when you enable this function.

Sharpen outline
Emphasizes the outline of the subjects to sharpen the image.

Reduce show-through
Sharpenstext in an item oreduces show-through in newspapers, etc.

Reduce moire
Reduces moire patterns.
Printed materials are displayed as a collection of fine dots. "Moire" is a phenomenon where uneven gradation or a stripe pattern appears when such photos or pictures printed with fine dots are scanned.

**Note**

- Scanning takes longer than usual when you enable **Reduce moire**.

**Reduce gutter shadow**

Reduces gutter shadows that appear between pages when scanning open booklets.

**Note**

- Click **Driver** in the IJ Scan Utility main screen and scan to correct gutter shadows when scanning non-standard size items or specified areas. Refer to "**Gutter Correction**" for details.
- When you enable this function, scanning may take longer than usual with network connection.

**Correct slanted text document**

Detects the scanned text and corrects the angle (within -0.1 to -10 degrees or +0.1 to +10 degrees) of the document.

**Important**

- The following types of documents may not be corrected properly since the text cannot be detected correctly.
  - Documents in which the text lines are inclined more than 10 degrees or the angles vary by line
  - Documents containing both vertical and horizontal text
  - Documents with extremely large or small fonts
  - Documents with small amount of text
  - Documents containing figures/images
  - Hand-written text
  - Documents containing both vertical and horizontal lines (tables)

**Note**

- Scanning takes longer than usual when you enable **Correct slanted text document**.

**Detect the orientation of text document and rotate image**

Automatically rotates the image to the correct orientation by detecting the orientation of text in the scanned document.

**Important**

- Only text documents written in the language selected from **Document Language** in the **Settings (General Settings)** dialog are supported.
- The orientation may not be detected for the following types of settings or documents since the text cannot be detected correctly.
  - Resolution is outside the range of 300 dpi to 600 dpi
  - Font size is outside the range of 8 points to 48 points
  - Documents containing special fonts, effects, italics, or hand-written text
Documents with patterned backgrounds

In that case, select the **Check scan results and specify save settings** checkbox, and then rotate the image in the Save Settings dialog.

---

(2) **Save Settings Area**

**File Name**

Enter the file name of the image to be saved. When you save a file, the date and four digits are appended to the set file name in the "_20XX0101_0001" format.

**Note**

- When you select the **Save to a subfolder with current date** checkbox, the date and four digits are appended to the set file name.

**Save in**

Displays the folder in which to save the scanned images. To add a folder, select **Add...** from the pop-up menu, then click (Plus) in the displayed dialog and specify the destination folder.

The default save folder is the **Pictures** folder.

**Important**

- When the Settings dialog is displayed from My Image Garden, this option does not appear.

**Data Format**

Select the data format in which to save the scanned images.

You can select **JPEG/Exif**, **TIFF**, **PNG**, **PDF**, or **PDF (Multiple Pages)**.

**Important**

- You cannot select **JPEG/Exif** when **Color Mode** is **Black and White**.
- When **Start OCR** is selected in **Application Settings**, you cannot select **PDF** or **PDF (Multiple Pages)**.

**Note**

- With network connection, scanning may take longer than usual when you set **TIFF** or **PNG** in **Data Format**.

**PDF Compression**

Select the compression type for saving PDF files.

**Standard**

It is recommended that you normally select this setting.

**High**

Compresses the file size when saving, allowing you to reduce the load on your network/server.

**Important**

- This appears only when **PDF** or **PDF (Multiple Pages)** is selected in **Data Format**.
- When **Black and White** is selected in **Color Mode**, this option does not appear.
JPEG Image Quality
You can specify the image quality of JPEG files.

**Important**
- This appears only when JPEG/Exif is selected in Data Format.

Create a PDF file that supports keyword search
Select this checkbox to convert text in images into text data and create PDF files that support keyword search.

**Important**
- This appears only when PDF or PDF (Multiple Pages) is selected in Data Format.

**Note**
- If text cannot be searched correctly, we recommend that you select 300 dpi or higher for Resolution.
- PDF files that are searchable in the language selected in Document Language on the (General Settings) tab of the Settings dialog are created.

Save to a subfolder with current date
Select this checkbox to create a current date folder in the folder specified in Save in and save scanned images in it. The folder will be created with a name such as "20XX_01_01" (Year_Month_Date).

If this checkbox is not selected, files are saved directly in the folder specified in Save in.

Check scan results and specify save settings
Displays the Save Settings dialog after scanning.

**Important**
- When the Settings dialog is displayed from My Image Garden, this option does not appear.

(3) Application Settings Area

Open with an application
Select this when you want to enhance or correct the scanned images.

You can specify the application from the pop-up menu.

Send to an application
Select this when you want to use the scanned images as they are in an application that allows you to browse or organize images.

You can specify the application from the pop-up menu.

Send to a folder
Select this when you also want to save the scanned images to a folder other than the one specified in Save in.

You can specify the folder from the pop-up menu.

Attach to e-mail
Select this when you want to send e-mails with the scanned images attached.
You can specify the e-mail client you want to start from the pop-up menu.

**Start OCR**
Select this when you want to convert text in the scanned image into text data.
You can specify the application from the pop-up menu.

**Do not start any application**
Saves to the folder specified in **Save in**.

#### Note
- To add an application or folder to the pop-up menu, select **Add...** from the pop-up menu, then click (Plus) in the displayed dialog and specify the application or folder.

**Instructions**
Opens this guide.

**Defaults**
You can restore the settings in the displayed screen to the default settings.
Settings (Save to PC (Auto)) Dialog

Click **Save to PC (Auto)** on the ![Scanning from the Operation Panel](Scanning from the Operation Panel) tab to display the **Settings (Save to PC (Auto))** dialog.

In the **Settings (Save to PC (Auto))** dialog, you can specify how to respond when saving images to a computer after scanning them from the operation panel by automatically detecting the item type.

(1) **Scan Options Area**

**Paper Size**
- **Auto** is selected.

**Resolution**
- **Auto** is selected.

**Image Processing Settings**

Click ![Right Arrow](Right Arrow) to set the following.

- **Apply recommended image correction**
  - Applies suitable corrections automatically based on the item type.

(2) **Save Settings Area**

- **File Name:** [MC]
- **Save In:** [Pictures]
- **Data Format:** [Auto]
- **JPEG Image Quality:** [Standard]
- **PDF Compression:** [Standard]

- [Create a PDF file that supports keyword search](Create a PDF file that supports keyword search)
- [Save to a subfolder with current data](Save to a subfolder with current data)

(3) **Application Settings Area**

- [Open with an application:](Open with an application:)
  - [My Image Garden]
- [Send to an application:](Send to an application:)
  - [Preview]
- [Send to a folder:](Send to a folder:)
  - [None]
- [Do not start any application](Do not start any application)

- [Move Functions](Move Functions)
### Important

- The color tone may differ from the source image due to corrections. In that case, deselect the checkbox and scan.

### Note

- Scanning takes longer than usual when you enable this function.

### (2) Save Settings Area

**File Name**

Enter the file name of the image to be saved. When you save a file, the date and four digits are appended to the set file name in the "_20XX0101_0001" format.

### Note

- When you select the **Save to a subfolder with current date** checkbox, the date and four digits are appended to the set file name.

**Save in**

Displays the folder in which to save the scanned images. To add a folder, select **Add...** from the pop-up menu, then click (Plus) in the displayed dialog and specify the destination folder.

The default save folder is the **Pictures** folder.

**Data Format**

**Auto** is selected. The following data formats are automatically applied according to the item type when saving.

- Photos, postcards, BD/DVD/CD, and business cards: JPEG
- Magazines, newspapers, and documents: PDF

### Important

- The save format may differ depending on how you place the item.
- Refer to "Positioning Originals (Scanning from Computer)" for how to place items.

**JPEG Image Quality**

You can specify the image quality of JPEG files.

**PDF Compression**

Select the compression type for saving PDF files.

**Standard**

It is recommended that you normally select this setting.

**High**

Compresses the file size when saving, allowing you to reduce the load on your network/server.

**Create a PDF file that supports keyword search**

Select this checkbox to convert text in images into text data and create PDF files that support keyword search.
Note

• PDF files that are searchable in the language selected in Document Language on the (General Settings) tab of the Settings dialog are created.

Save to a subfolder with current date
Select this checkbox to create a current date folder in the folder specified in Save in and save scanned images in it. The folder will be created with a name such as "20XX_01_01" (Year_Month_Date).

If this checkbox is not selected, files are saved directly in the folder specified in Save in.

(3) Application Settings Area

Open with an application
Select this when you want to enhance or correct the scanned images.

You can specify the application from the pop-up menu.

Send to an application
Select this when you want to use the scanned images as they are in an application that allows you to browse or organize images.

You can specify the application from the pop-up menu.

Send to a folder
Select this when you also want to save the scanned images to a folder other than the one specified in Save in.

You can specify the folder from the pop-up menu.

Do not start any application
Saves to the folder specified in Save in.

Note

• To add an application or folder to the pop-up menu, select Add... from the pop-up menu, then click (Plus) in the displayed dialog and specify the application or folder.

Instructions
Opens this guide.

Defaults
You can restore the settings in the displayed screen to the default settings.
Settings (General Settings) Dialog

Click the (General Settings) tab to display the Settings (General Settings) dialog.

In the Settings (General Settings) dialog, you can set the product to use, file size restriction on e-mail attachment, language to detect text in images, and folder in which to save images temporarily.

Important

- When the Settings dialog is displayed from My Image Garden, some options may not appear.

Product Name

Displays the name of the product that IJ Scan Utility is currently set to use.

If the displayed product is not the one you want to use, select the desired product from the list.

In addition, for network connection, select one with "Network" after the product name.

Note

- With network connection, Select appears on the right side of the product name. Click Select to display the network selection screen in which you can change the scanner to use. Refer to "Network Scan Settings" for the setting procedure.

E-mail Attachment Size

You can restrict the size of scanned images to be attached to an e-mail.

You can select Small (Suitable for 640 x 480 Windows), Medium (Suitable for 800 x 600 Windows), Large (Suitable for 1024 x 768 Windows), or No Change.

Document Language

You can select the language for detecting text in images and for use with search when a PDF file that supports keyword search is created.
Folder to Save Temporary Files
Displays the folder in which to save images temporarily. Click **Browse...** to specify the destination folder.

Instructions
Opens this guide.

Defaults
You can restore the settings in the displayed screen to the default settings.
Network Selection Screen

You can select the scanners or printers to be used for scanning or printing over a network from your computer or the operation panel.

Network Selection Screen

In Product Name in the Settings (General Settings) dialog, select an item with "Network" after the product name from the list, then click Select that appears to the right of the product name to display the network selection screen.

Scanners

The Bonjour service names of the scanners or printers that can be used over the network are displayed.

You can select one scanner or printer per model. Selecting a scanner or printer automatically enables scanning from the operation panel.

>> Important

• You cannot use over the network if Bonjour is disabled. Enable Bonjour on your scanner or printer.
• If you have changed the Bonjour service name after selecting your scanner or printer by Bonjour service name, reopen the network selection screen and select the new Bonjour service name from Scanners.

Instructions

Opens this guide.

Scan-from-Operation-Panel Settings

The Scan-from-Operation-Panel Settings screen appears. You can select up to three scanners and printers in total for scanning from the operation panel. You can scan items using the operation panel of the selected scanner or printer, and send the scanned images to your computer over a network.

>> Important

• When using a model with which you cannot scan over a network from the operation panel, that model does not appear in Scanners and the setting is not available.

Scan-from-Operation-Panel Settings Screen

Click Scan-from-Operation-Panel Settings in the network selection screen to display the Scan-from-Operation-Panel Settings screen.

Scanners

The Bonjour service names of the scanners or printers that can be used over the network are displayed.

You can select up to three scanners and printers in total at the same time.

>> Important

• You cannot use over the network if Bonjour is disabled. Enable Bonjour on your scanner or printer.
• If you have changed the Bonjour service name after selecting your scanner or printer by Bonjour service name, reopen the network selection screen and select the new Bonjour service name from Scanners.

## Note

• If the Bonjour service name of your scanner or printer does not appear or cannot be selected, check the following, click OK to close the screen, then reopen it and try selecting again.

  - The scanner driver (ICA (Image Capture Architecture) driver) is installed
  - Network settings of your scanner or printer is completed after installing the scanner driver
  - Network communication between your scanner or printer and computer is enabled

If the problem is still not solved, see Network Communication Problems.
Using Scanner Driver (ICA Driver)

You can scan by starting the scanner driver from various applications.

Refer to Help of Mac OS for how to scan.

Note

- Refer to "Image Corrections and Color Adjustments" for details on the setting procedures for image correction and color adjustment.
- Refer to "General Notes (Scanner Driver)" for the scanner driver.
- Refer to "Updating the Scanner Driver" for the scanner driver.
- In the Settings (Driver) dialog of IJ Scan Utility, you can also make advanced settings for scanning with the scanner driver.
Image Corrections and Color Adjustments

Correct images and adjust colors using the scanner driver (ICA (Image Capture Architecture) driver).

**Important**

- When image correction or color adjustment is applied to items without moire, dust/scratches, or faded colors, the color tone may be adversely affected.
- Image correction results are not reflected in the trial scan screen.

**Note**

- Screens may vary depending on the application.
- Selectable settings depend on **Kind** settings.
- Scanning may take longer than usual when image correction or color adjustment is applied.

**Image Adjustment**

When Image Adjustment is set, the brightness of the specified portion of the image is optimized. Images can be adjusted according to the automatically detected item type or the specified item type. The result of the adjustment will be reflected in the entire image.

- **None**
  - Image Adjustment will not be applied.

- **Auto**
  - Applies Image Adjustment by automatically detecting the item type. It is recommended that you normally select this setting.

- **Photo**
  - Applies Image Adjustment suitable for photos.

- **Magazine**
  - Applies Image Adjustment suitable for magazines.
### Document
Applies Image Adjustment suitable for text documents.

#### Note
- If the image is not adjusted properly with **Auto**, specify the item type.
- The color tone may change from the source image due to the Image Adjustment. In that case, set *Image Adjustment* to **None**.

<table>
<thead>
<tr>
<th><strong>Reduce Dust</strong></th>
<th>Scanned photos may contain white dots caused by dust or scratches. Use this function to reduce such noise.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>None</strong></td>
<td>Dust and scratches will not be reduced.</td>
</tr>
<tr>
<td><strong>Low</strong></td>
<td>Select this to reduce small dust particles and scratches. Large ones may remain.</td>
</tr>
<tr>
<td><strong>Medium</strong></td>
<td>It is recommended that you normally select this setting.</td>
</tr>
<tr>
<td><strong>High</strong></td>
<td>Select this to reduce large dust particles and scratches; however, evidence of the reduction process may remain or delicate parts of the image may be removed.</td>
</tr>
</tbody>
</table>

#### Important
- This function may not be effective for some types of photos.

#### Note
- It is recommended that you select **None** when scanning printed materials.

<table>
<thead>
<tr>
<th><strong>Fading Correction</strong></th>
<th>Use this function to correct photos that have faded with time or have a colorcast. &quot;Colorcast&quot; is a phenomenon where a specific color affects the entire picture due to the weather or ambient strong colors.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>None</strong></td>
<td>Fading Correction will not be applied.</td>
</tr>
<tr>
<td><strong>Low</strong></td>
<td>Select this to correct a small amount of fading and colorcast.</td>
</tr>
<tr>
<td><strong>Medium</strong></td>
<td>It is recommended that you normally select this setting.</td>
</tr>
<tr>
<td><strong>High</strong></td>
<td>Select this to correct a large amount of fading and colorcast. This can affect the tone of the image.</td>
</tr>
</tbody>
</table>

#### Important
- Correction may not be applied properly if the scan area is too small.
- Not effective if **Color** is not selected for **Kind**.
Grain Correction
Use this function to reduce graininess (roughness) in photos taken with high-speed or sensitized film, etc.

None
Graininess will not be reduced.

Low
Select this when the photo is slightly grainy.

Medium
It is recommended that you normally select this setting.

High
Select this when the photo is very grainy. This can affect the gradation and sharpness of the image.

Important
• Correction may not be applied properly if the scan area is too small.

Gutter Correction
Use this function to correct shadows that appear between pages when scanning open booklets.

Unclear or blurred text/lines caused by curved pages are not corrected.

None
Gutter shadow will not be corrected.

Low
Select this when the effect level is too strong with the medium setting.

Medium
It is recommended that you normally select this setting.

High
Select this when the effect level is too weak with the medium setting.

Important
• Do not place objects that weigh 4.4 lbs (2.0 kg) or more on the platen. In addition, do not press on the item with a force exceeding 4.4 lbs (2.0 kg). If you press heavily, the scanner may not work correctly or you might break the glass.
• Align the item with the edge of the platen. If placed slanted, correction will not be applied properly.
• Correction may not be applied properly depending on the item. If the page background is not white, shadows may not be detected correctly or may not be detected at all.
• While scanning, press down on the spine with the same amount of pressure you used to preview the scan. If the binding part is not even, correction will not be applied properly.
How to place the item depends on your model and the item to be scanned.

**Unsharp Mask**
Emphasizes the outline of the subjects to sharpen the image.

**Descreen**
Reduces moire patterns.

Printed materials are displayed as a collection of fine dots. "Moire" is a phenomenon where uneven gradation or a stripe pattern appears when such photos or pictures printed with fine dots are scanned.

**Important**
- When enabling Descreen, disable Unsharp Mask. If Unsharp Mask is enabled, some moire effects may remain.

**Note**
- Scanning takes longer than usual when you enable Descreen.

**Reduce Show-through**
Use this function to reduce show-through in duplex documents or lighten the base color in recycled paper and other colored paper when scanning documents.

**Important**
- Reduce Show-through is effective only when Document or Magazine is selected for Image Adjustment.

**Calibrate before each scan**
Calibrates the scanner every time before trial scanning and scanning, to reproduce correct color tones in scanned images.

**Note**
- Calibration may take time depending on your computer.
General Notes (Scanner Driver)

The scanner driver (ICA (Image Capture Architecture) driver) is subject to the following restrictions. Keep these points in mind when using the scanner driver.

Scanner Driver Restrictions

- If the computer is shared among multiple users or when you have logged out and back on, a message indicating that the scanner driver is in use may appear. In that case, disconnect the USB cable from the computer, then reconnect it.

- Scanning may fail if the computer has resumed from sleep state with the scanner driver active. In that case, follow these steps and scan again.
  1. Turn off the machine.
  2. Exit the scanner driver, then disconnect the USB cable from the computer and reconnect it.
  3. Turn on the machine.

- Do not connect two or more scanners or multifunction printers with scanner function to the same computer simultaneously. If multiple scanning devices are connected, you cannot scan from the operation panel of the machine and also may experience errors while accessing the devices.

- When using a network compatible model by connecting to a network, the machine cannot be accessed from multiple computers at the same time.

- When using a network compatible model by connecting to a network, scanning takes longer than usual.

- Make sure that you have adequate disk space available when scanning large images at high resolutions. For example, at least 300 MB of free space is required to scan an A4 document at 600 dpi in full-color.

- Do not enter the computer into sleep or hibernate state during scanning.
Updating the Scanner Driver

- Obtaining the Latest Scanner Driver
- Before Installing the Scanner Driver
- Installing the Scanner Driver
Obtaining the Latest Scanner Driver

Upgrading your current scanner driver (ICA (Image Capture Architecture) driver) to the latest scanner driver may solve some problems you have experienced.

To obtain the scanner driver, access our website and download the scanner driver for your model.

Important

- Scanner driver can be downloaded for free; however, Internet connection fees apply.

Related Topic

- Before Installing the Scanner Driver
- Installing the Scanner Driver
Before Installing the Scanner Driver

Check the following points before installing the scanner driver (ICA (Image Capture Architecture) driver). Check these also when you cannot install the scanner driver.

**Machine Status**
- If the machine and computer are connected with a USB cable, disconnect the USB cable from the computer.

**Computer Settings**
- Close all running applications.
- Log in as the administrator of the computer. You will be required to enter the name and password of the user with administrator privileges. If you have multiple user accounts on Mac OS X, log in with the first administrator account created.

---

**Important**
- If you install an older version of the scanner driver after installing a newer one, the scanner driver may not operate properly. In that case, reinstall the newer scanner driver.

---

**Note**
- When installing multiple versions of the scanner driver, install the older scanner driver first.

**Related Topic**

- [Obtaining the Latest Scanner Driver](#)
- [Installing the Scanner Driver](#)
Installing the Scanner Driver

Access our website via the Internet to download the latest scanner driver (ICA (Image Capture Architecture) driver).

Follow these steps to install the downloaded scanner driver.

1. **Mount the disk.**
   
   Double-click the downloaded disk image file.
   
   The file is decompressed and the disk is mounted.

2. **Start the installer.**
   
   Double-click the ".pkg" file in the decompressed disk.
   
   Installation starts.

3. **Install the driver.**
   
   Follow the prompts to install.
   
   When the license agreement screen appears, read the terms and click *Continue*. If you do not accept the license agreement, you cannot install this software.
   
   If an authentication screen appears, enter the administrator's name and password, then click *Install Software*.

4. **Complete the installation.**
   
   The scanner driver is installed.
   
   Set up the network environment if you have more than one scanner or have a network compatible model and changed the connection from USB connection to network connection.
   
   Refer to "Network Scan Settings" for the setting procedure.

---

**Important**

- Installation may fail if you click *Go Back* during the process. In that case, select *Quit Installer* from the *Installer* menu to exit the installer, then start over the installation.
- Scanner driver can be downloaded for free; however, Internet connection fees apply.

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**Related Topic**

- Obtaining the Latest Scanner Driver
- Before Installing the Scanner Driver
Scanning Using AirPrint

- Using IJ Scan Utility Lite
Using IJ Scan Utility Lite

- What Is IJ Scan Utility Lite (Scanner Software)?
- Starting IJ Scan Utility Lite
- Scanning Documents and Photos  Basics
- Scanning Originals Larger than the Platen (Image Stitch)
  - Adjusting Cropping Frames in the Image Stitch Window
- Scanning Multiple Documents at One Time from the ADF (Auto Document Feeder)
- Saving after Checking Scan Results
- IJ Scan Utility Lite Screens

Important

- Available functions and settings vary depending on your scanner or printer.
What Is IJ Scan Utility Lite (Scanner Software)?

IJ Scan Utility Lite is an application for scanning documents, photos, and other items.

Access all scanning functions to scan and save directly, from the icons in the IJ Scan Utility Lite main screen.

Note

- To use more functions, install the scanner driver and IJ Scan Utility from our website and use them.

IJ Scan Utility Lite Features

Multiple Scanning Modes

Scan by simply clicking an icon such as **Document** to sharpen text in a document for better readability, or **Photo** to scan with settings suitable for photos, according to the item type or your purpose.

Note

- For details on the IJ Scan Utility Lite main screen, see [IJ Scan Utility Lite Main Screen](#).

Save Scanned Images Automatically

Scanned images are automatically saved to a preset folder. The folder can be changed as needed.

Note

- The default save folder is the **Pictures** folder.
- For how to specify a folder, see [Settings Dialog](#).

Application Integration

Utilize scanned images through integration with other applications; display scanned images in your favorite application, attach them to e-mails, extract text from images, and more.
Important

• Some functions are available only when My Image Garden is installed.

Note

• To set the applications to integrate with, see Settings Dialog.
Starting IJ Scan Utility Lite

Select Applications from Go menu of Finder, and then double-click Canon Utilities > IJ Scan Utility > Canon IJ Scan Utility Lite icon to start IJ Scan Utility Lite.

**Important**

- If an available scanner or printer is not detected, an error message appears a few moments after double-clicking the Canon IJ Scan Utility Lite icon.
Scanning Documents and Photos

Scan items placed on the platen with settings suitable for documents or photos. In addition, scan with your favorite settings saved beforehand.

1. Place the item on the platen.
   Place the item face-down on the platen and align an upper corner of the item with the corner at the arrow (alignment mark) of the platen.

2. **Start IJ Scan Utility Lite**.

3. Click **Settings**..., then set the item type, resolution, etc. in the Settings dialog as required.

   **Note**
   - Refer to the following pages for details on the setting items in the Settings dialog.
     - Settings (Document Scan) Dialog
     - Settings (Photo Scan) Dialog
     - Settings (Custom Scan) Dialog
   - Once settings are made in the Settings dialog, the same settings can be used for scanning from the next time.

   When setting is completed, click **OK**.

4. Click **Document**, **Photo**, or **Custom**.

   Scanning starts.

   **Note**
   - To cancel the scan, click **Cancel**.
   - Scanned images are saved in the folder set for **Save in** in the corresponding Settings dialog displayed by clicking **Settings**.... In each Settings dialog, you can also make advanced scan settings.
IJ Scan Utility Lite Screens

- IJ Scan Utility Lite Main Screen
- Settings Dialog
  - Settings (Document Scan) Dialog
  - Settings (Photo Scan) Dialog
  - Settings (General Settings) Dialog
IJ Scan Utility Lite Main Screen

Select Applications from Go menu of Finder, and then double-click Canon Utilities > IJ Scan Utility > Canon IJ Scan Utility Lite icon to start IJ Scan Utility Lite.

You can complete from scanning to saving at one time by simply clicking the corresponding icon.

Product Name
Displays the name of the Bonjour service that IJ Scan Utility Lite is currently set to use.
If the name of a Bonjour service that is different from the one you want to use is displayed, select the name of the Bonjour service you want to use.

**Important**
- You cannot use over the network if Bonjour is disabled. Enable Bonjour on your scanner or printer.
- If the Bonjour service name does not appear or if you have changed the Bonjour service name, start IJ Scan Utility Lite, restart it after a while, and then select the Bonjour service name from Product Name.
- If you have installed the ICA (Image Capture Architecture) driver for your scanner or printer and are using it with USB connection, "USB" appears after the product name.

Document
Scans items as documents and saves them to a computer.
Scan/save settings and the response after scanning can be specified in the Settings (Document Scan) dialog.

Photo
Scans items as photos and saves them to a computer.
Scan/save settings and the response after scanning can be specified in the Settings (Photo Scan) dialog.

Custom
Scans items with your favorite settings and saves the images to a computer. The item type can be automatically detected.
Scan/save settings and the response after scanning can be specified in the Settings (Custom Scan) dialog.

Stitch
Displays the Image Stitch window in which you can scan the left and right halves of an item larger than the platen and combine the scanned images back into one image.
Scan/save settings and the response after scanning can be specified in the Settings (Scan and Stitch) dialog.

**Driver**
Allows you to make image corrections and color adjustments when scanning.

Save settings and the response after scanning can be specified in the Settings (Driver) dialog.

**OCR**
Scan text in scanned magazines and newspapers and display it in a specified application.

**E-mail**
You can send scanned images via e-mail.

Scan/save settings and applications can be specified in the Settings (E-mail) dialog.

**Instructions**
Opens this guide.

**Settings...**
Displays the Settings dialog in which you can specify the scan/save settings and the response after scanning.
Settings Dialog

The Settings dialog has two tabs: (Scanning from a Computer) and (General Settings). When you click a tab, the options available in the red frame switches; set the details of each function on each tab as needed.

(Scanning from a Computer) Tab

Set the default actions when scanning from IJ Scan Utility Lite or My Image Garden.

- Settings (Document Scan) Dialog
- Settings (Photo Scan) Dialog
- Settings (Custom Scan) Dialog
- Settings (Scan and Stitch) Dialog
- Settings (Driver) Dialog
- Settings (OCR) Dialog
- Settings (E-mail) Dialog

Important

- When the Settings dialog is displayed from the Scan screen of My Image Garden, the Settings (OCR) dialog and Settings (E-mail) dialog do not appear.
(General Settings) Tab

Set the model to use, file size restriction on e-mail attachment, and language for detecting text in images.

► Settings (General Settings) Dialog
Scanning Tips

- Positioning Originals (Scanning from Computer)
- Network Scan Settings
Positioning Originals (Scanning from Computer)

This section describes how to load originals on the platen for scanning. If items are not placed correctly they may not be scanned correctly.

**Important**

- Do not place objects on the document cover. When you open the document cover, the objects may fall into your scanner or printer, resulting in malfunction.
- Close the document cover when scanning.

**Placing Items**

Place items as described below to scan by detecting the item type and size automatically.

**Important**

- When scanning by specifying the paper size in IJ Scan Utility or the scanner driver (ICA (Image Capture Architecture) driver), align an upper corner of the item with the corner at the arrow (alignment mark) of the platen.
- Photos that have been cut to irregular shapes and items smaller than 1.2 inches (3 cm) square cannot be cropped accurately when scanning.
- Reflective disc labels may not be scanned as expected.
- If scanned using the scanner driver, the response may differ. In that case, adjust the cropping frame (selection box) manually.

<table>
<thead>
<tr>
<th>Photos, Postcards, Business Cards, and BD/DVD/CD</th>
<th>Magazines, Newspapers, and Documents</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.jpg" alt="Images" /> <img src="image2.jpg" alt="Images" /> <img src="image3.jpg" alt="Images" /></td>
<td><img src="image4.jpg" alt="Images" /> <img src="image5.jpg" alt="Images" /> <img src="image6.jpg" alt="Images" /></td>
</tr>
</tbody>
</table>

**Single item:**

Place the item face-down on the platen, with 0.4 inch (1 cm) or more space between the edges (diagonally striped area) of the platen and the item. Portions placed on the diagonally striped area cannot be scanned.

**Important**

- For the portions in which items cannot be scanned, see [Loading Originals](#).
**Important**

- Large items (such as A4 size photos) that cannot be placed away from the edges/arrow (alignment mark) of the platen may be saved as PDF files. To save in a format other than PDF, scan by specifying the data format.

**Multiple items:**

Allow 0.4 inch (1 cm) or more space between the edges (diagonally striped area) of the platen and items, and between items. Portions placed on the diagonally striped area cannot be scanned.

(A) 0.4 inch (1 cm) or more

**Note**

- In IJ Scan Utility, place up to 12 items.
- Positions of slanted items (10 degrees or less) are corrected automatically.
Network Scan Settings

You can connect your scanner or printer to a network to share it among multiple computers or scan images into a specified computer.

**Important**
- Multiple users cannot scan at the same time.
- To scan over a network, enable Bonjour on your scanner or printer.

**Note**
- Complete the network settings of your scanner or printer beforehand by following the instructions on our website.
- With network connection, scanning takes longer than USB connection.

Setting for Scanning with IJ Scan Utility

In the IJ Scan Utility main screen, select your scanner or printer that is connected to a network.

1. Start IJ Scan Utility.

2. Select "Canon XXX series Network" (where "XXX" is the model name) for **Product Name**.

   You can scan via a network connection.

   **Note**
   - If you cannot scan, check that your scanner or printer is selected in the network selection screen.

Setting for Scanning from the Operation Panel

You can make the setting for scanning from the operation panel.

1. Start IJ Scan Utility.

2. Click **Settings**....

   The **Settings dialog** appears.

3. Click the (General Settings) tab.
The Settings (General Settings) dialog appears.

4. In Product Name, select an item with "Network" after the product name, then click Select that appears to its right.

The network selection screen appears.

5. Click Scan-from-Operation-Panel Settings.

The Scan-from-Operation-Panel Settings screen appears.

6. Select your scanner or printer from Scanners and click OK.

7. Return to the network selection screen, then click OK.

The IJ Scan Utility main screen reappears. You can scan from the operation panel.

---

**Note**

- If the Bonjour service name of your scanner or printer does not appear or cannot be selected, check the following, click OK to close the screen, then reopen it and try selecting again.
  - The scanner driver (ICA (Image Capture Architecture) driver) is installed
  - Network settings of your scanner or printer is completed after installing the scanner driver
  - Network communication between your scanner or printer and computer is enabled

If the problem is still not solved, see Network Communication Problems.
Scanning from Operation Panel

- Forwarding Scanned Data to Computer Using Operation Panel [Basics]
- Sending Scanned Data as E-Mail from Computer
- Setting Items for Scanning Using Operation Panel
- Setting Up Operation Panel with IJ Scan Utility (Windows)
- Setting Up Operation Panel with IJ Scan Utility (Mac OS)
Forwarding Scanned Data to Computer Using Operation Panel

Before forwarding scanned data to the computer, check the following:

- **MP Drivers are installed. (Windows)**
  
  If MP Drivers are not yet installed, install MP Drivers with the Setup CD-ROM or install them from the Canon website.

- **The scanner driver is installed. (Mac OS)**
  
  If the scanner driver is not yet installed, install the scanner driver from the Canon website.

- **The printer is connected to a computer correctly.**
  
  Make sure the printer is connected to the computer correctly.

  Do not plug in or unplug the USB cable while the printer is in operation, or when the computer is in the sleep or standby mode.

  If you perform scanning via a network connection, make sure all the required settings have been specified.
  
  ◦ For Windows:
    
    ➤ Network Scan Settings
  
  ◦ For Mac OS:
    
    ➤ Network Scan Settings

- **The destination and the file name are specified in Canon IJ Scan Utility.**
  
  You can specify the destination and the file name in Canon IJ Scan Utility. For more on settings of Canon IJ Scan Utility:
  
  ◦ For Windows:
    
    ➤ Settings Dialog Box
  
  ◦ For Mac OS:
    
    ➤ Settings Dialog

  For Mac OS X 10.11, starting Canon IJ Scan Utility is required to forward the scanned data to your computer.

Follow the procedure below to forward scanned data to the computer.

1. **Make sure printer is turned on.**

2. **Select **Scan** on the HOME screen.**

   ➤ Using the Operation Panel

   The screen for selecting to which you save the data is displayed.
3. Select **Save to computer**.

4. Select a computer to forward scanned data.
   
   Select **Local (USB)** for a USB-connected computer, or select the computer to forward the scanned data for a network-connected computer.

The Scan standby screen is displayed.

### Note

- When you forward the scanned data to the computer using WSD (one of the network protocols supported in Windows), select **Enable** for **WSD scan from this device** on **WSD setting** on **Common settings** in **LAN settings** under **Device settings**.

  ➤ **WSD setting**

  If you select **Search again**, the printer starts searching for the connected computers again.

- The destination and the file name are specified in Canon IJ Scan Utility in advance.
  - For Windows:
    ➤ **Settings Dialog Box**
  - For Mac OS:
    ➤ **Settings Dialog**

5. Specify settings as necessary.
A. Select the document type.

**Note**

- When you forward the scanned data to the computer searched using WSD, you cannot select the document type.

**Auto scan**

The printer detects the type of the originals automatically and the image is forwarded in the optimized size, resolution and data format.

**Important**

- Load originals properly according to their type; otherwise, some originals may not be scanned properly.

For more on loading the original:

  ➤  [Loading Originals](#)

- The following items can be scanned:
  
  Photos, postcards, visiting cards, magazines, newspapers, documents, BD/DVD/CDs

- The following items cannot be scanned properly.
  
  - A4 sized photos
  
  - Documents smaller than 5 inches x 7 inches (127 mm x 178 mm) such as a paperback with its backbone cut off
  
  - Originals on thin white paper
  
  - Long and narrow originals such as panoramic photographs

**Document**

Scans the original on the platen glass as a document data applying the settings specified in Scan settings.

**Photo**

Scans the original on the platen glass as a photo data applying the settings specified in Scan settings.

B. Displays Scan settings screen.

For more on the setting items:
Setting Items for Scanning Using Operation Panel

C. Displays how to load the original.

D. Displays the screen to select the destination.

6. **Load original on platen glass.**

7. Press **Color** button for color scanning, or **Black** button for black & white scanning.

   **Note**

   - When you forward the scanned data to the computer using WSD, press the **Color** button.

   - If you select JPEG or TIFF for **Format** on the scan setting screen:
     The printer starts scanning and scanned data is forwarded to the computer.

   - When you select PDF or Compact PDF for **Format** on the scan setting screen:
     The confirmation screen asking you if you continue scanning is displayed after scanning is complete.

     If you continue scanning, load the original on the platen glass and start scanning.

     If you do not continue scanning, tap **End**. The scanned data is forwarded to the computer.

Scanned data is forwarded to the computer according to the settings specified in Canon IJ Scan Utility.

Remove the original on the platen glass after scanning is complete.

**Important**

- If the scanning result with **Auto scan** is not satisfactory, select the document type or size according to the original in step 5.

If program selection screen appears (Windows):

The program selection screen may be displayed after pressing the **Color** or **Black** button. In this case, select Canon IJ Scan Utility and click **OK**.
If you want to scan originals with advanced settings, or if you want to edit or print scanned images:

If you scan originals from a computer using My Image Garden, My Image Garden enables you to edit the scanned images, such as optimizing or trimming.

In addition, you can edit or print the scanned images using the compatible application software to make better use of them.

- For Windows:
  - Scanning Photos and Documents

- For Mac OS:
  - Scanning Photos and Documents

---

**Note**

- For Windows:
  - You can use a WIA-compliant application software to scan originals with this printer.
    
    For details:
    - Other Scanning Methods

- If you want to convert a scanned document to text:
  - Extracting Text from Scanned Images (OCR)
Setting Items for Scanning Using Operation Panel

You can change the scan settings such as the scan size, resolution, or data format.

When the Scan standby screen is displayed, tap **Settings** to select the setting item. Flick to display setting items and tap the setting item to display the settings. Tap to specify the setting.

**Note**

- The scan setting cannot be specified under the following conditions:
  - When **Auto scan** is selected for **Doc.type** to forward the scanned data to the computer
  - When you forward the scanned data to the computer using WSD (one of the network protocols supported in Windows)
  - Some settings cannot be specified in combination with the setting of other setting item, the document type selected for **Doc.type**, or the scan menu on the screen for selecting to which you save the data. If the setting which cannot be specified in combination is selected, ⚠️ and **Error details** are displayed on the touch screen. In this case, tap ⚠️ on the upper left on the touch screen to check the message and change the setting.
  - The specified scan settings such as the scan size, resolution, and data format are retained even if the printer is turned off.
  - When scanning starts in the scan menu that is not available with the specified setting, **The specified function is not available with current settings.** is displayed on the touch screen. Change the setting, following the on-screen instructions.
  - When you forward the scanned data to the computer or attach the data to an e-mail, you can specify the destination and file name using Canon IJ Scan Utility.
    - For Windows:
      ➤ **Settings Dialog Box**
    - For Mac OS:
      ➤ **Settings Dialog**
  - If you scan originals from the computer, you can scan with advanced settings. For more on scanning from the computer:
    - For Windows:
      ➤ **Scanning Photos and Documents**
    - For Mac OS:
You can specify the following setting items.

- **Scan size**
  Select the size of the original.

- **Format**
  Select the data format of the scanned data.

- **Scan res** (Scan resolution)
  Select the resolution for scanning.

- **Reduce show-thru** (Reducing show-through)
  Characters on the back may show through when scanning a thin document such as a newspaper. Select ON if characters seem to show through on the scanned document.
  This setting item is not available when Photo is selected for **Doc.type**.

- **Descreen**
  A printout consists of minute dots to make characters or graphs. Interfering with each dot may result in uneven shades or a striped pattern. Select ON if you notice any uneven shades or a striped pattern on the scanned image.
  This setting item is not available when Photo is selected for **Doc.type**.

**Note**

- Even if **ON** is selected for this setting, some moire effects may remain if **Unsharp mask** is set to **ON**. In that case, select **OFF** for **Unsharp mask**.

- **Unsharp mask**
  The outline of small characters or thin objects such as a hair or leaves on a photo can be accentuated. Select **ON** if you want to accentuate the outline of the scanned data.
Frequently Asked Questions

Network

- Cannot Find Printer on Network
- Cannot Find Printer while Using Wireless LAN
- Network Key Unknown

For other questions about network, click here.

Print

- Printing Does Not Start
- Paper Is Blank/Printing Is Blurry/Colors Are Wrong/White Streaks Appear
- Print Results Are Unsatisfactory
- Paper Jams

Installation

- Cannot Install MP Drivers

Error

- An Error Occurs
- Message Appears

Examples of Problems

Printer Does Not Move

- Power Does Not Come On
- Power Shuts Off By Itself
- Display on Touch Screen Is Off
- Touch Screen Shows Wrong Language
- USB Connection Problems
- Cannot Communicate with Printer via USB

- Printing Does Not Start
- Copying/Printing Stops
- Cannot Print Using AirPrint
- Printing Is Slow
- No Ink Comes Out
- Paper Jams
- Paper Does Not Feed Properly/"No Paper" Error
- Cannot Print on Disc Label
- Automatic Duplex Printing Problems
- Print Results Are Unsatisfactory

- Scanning Problems (Windows)
Scanning Problems (Mac OS)
Scan Results Are Unsatisfactory (Windows)
Scan Results Are Unsatisfactory (Mac OS)

Cannot Print/Scan from Smartphone/Tablet

Cannot Set Correctly (Network)

Cannot Find Printer on Check Printer Settings Screen
Cannot Find Printer while Using Wireless LAN
Cannot Find Printer while Using Wired LAN

Printer Suddenly Cannot Be Used
Network Key Unknown
Administrator Password Set for Printer Unknown
Printer Cannot Be Used After Replacing Wireless Router or Changing Its Settings

Message Appears on Computer During Setup
Checking Network Information
Restoring to Factory Defaults

Cannot Set Correctly (Installation)

Cannot Install MP Drivers
Easy-WebPrint EX Does Not Start or Easy-WebPrint EX Menu Does Not Appear (Windows)
Updating Printer Driver in Network Environment (Windows)

Error or Message Appears

An Error Occurs
Message Appears

List of Support Code for Error
Error Message Appears on PictBridge (Wireless LAN) Compliant Device
IJ Scan Utility Error Messages (Windows)
ScanGear (Scanner Driver) Error Messages
IJ Scan Utility Error Messages (Mac OS)
Scanner Driver (ICA Driver) Error Messages (Mac OS)

Operation Problems

Network Communication Problems
Printing Problems
Problems while Printing/Scanning from Smartphone/Tablet
Scanning Problems (Windows)
Scanning Problems (Mac OS)
Mechanical Problems
Installation and Download Problems
Errors and Messages
If You Cannot Solve a Problem
Network Settings and Common Problems

Here are frequently asked questions on network. Select a connection method you are using, or you want to use.

**Wireless LAN**

**Cannot Find Printer**
- [Cannot Find Printer while Using Wireless LAN](#)
- [Cannot Find Printer on Check Printer Settings Screen](#)
- [Cannot Proceed beyond Printer Connection Screen/Connect Cable Screen](#)
- Cannot Find Printer after Searching it on Printer Detection Screen During Setup
- Searching Printer by IP Address or Host Name During Setup
- Error Occurs During Wireless LAN Setup
- [Another Printer Found with Same Name](#)
- [Changing LAN Connection Method/Changing Wireless LAN Connection Method](#)

**Cannot Print or Connect**
- [Printer Suddenly Cannot Be Used](#)
- [Printer Cannot Be Used After Replacing Wireless Router or Changing Its Settings](#)
- Cannot Access to Internet on Wireless LAN from Communication Device
- Connecting Printer and Wireless Router Using Easy wireless connect
- Cannot Connect Smartphone/Tablet to Wireless Router
- Error Occurs During Wireless LAN Setup
- [Connecting to Another Computer via LAN/Changing from USB to LAN Connection](#)

**LAN Setting Tips/Changing LAN Settings**
- [Network Key Unknown](#)
- Administrator Password Set for Printer Unknown
- [Checking Network Information](#)
- [Restoring to Factory Defaults](#)
- Checking Wireless Router SSID/Key
- Checking Wireless Router SSID for Smartphone/Tablet
- Privacy Separator/SSID Separator/Network Separation function
- [Default Network Settings](#)
- [Connecting to Another Computer via LAN/Changing from USB to LAN Connection](#)
- [Printing Network Settings](#)
- [Changing LAN Connection Method/Changing Wireless LAN Connection Method](#)

**Printing/Scanning from Smartphone/Tablet**
- Connecting Printer and Wireless Router Using Easy wireless connect
Cannot Connect Smartphone/Tablet to Wireless Router
Checking Wireless Router SSID for Smartphone/Tablet
Setting Up Using Smartphone/Tablet
Cannot Print/Scan from Smartphone/Tablet
Downloading Canon PRINT Inkjet/SELPHY

Problems while Using Printer
- Message Appears on Computer During Setup
- Printing Is Slow
- Ink Level Not Shown on Printer Status Monitor (Windows)
- Packets Are Sent Constantly (Windows)

Wireless Direct

Cannot Print or Connect
- [link]
  Printer Suddenly Cannot Be Used
- Cannot Access to Internet on Wireless LAN from Communication Device

LAN Setting Tips/Changing LAN Settings
- [link]
  Network Key Unknown
- Administrator Password Set for Printer Unknown
- Checking Network Information
- Restoring to Factory Defaults
- Printing Network Settings
- Default Network Settings
- Changing LAN Connection Method/Changing Wireless LAN Connection Method

Printing/Scanning from Smartphone/Tablet
- Cannot Print/Scan from Smartphone/Tablet
- Downloading Canon PRINT Inkjet/SELPHY

Problems while Using Printer
- Message Appears on Computer During Setup
- Printing Is Slow
- Ink Level Not Shown on Printer Status Monitor (Windows)

Wired LAN

Cannot Find Printer
- Cannot Find Printer after Searching it on Printer Detection Screen During Setup
- Searching Printer by IP Address or Host Name During Setup
- Cannot Find Printer while Using Wired LAN
- Another Printer Found with Same Name

Cannot Print or Connect
- [link]

LAN Setting Tips/Changing LAN Settings
- Administrator Password Set for Printer Unknown
- Checking Network Information
⇒ Restoring to Factory Defaults
⇒ Default Network Settings
⇒ Connecting to Another Computer via LAN/Changing from USB to LAN Connection
⇒ Printing Network Settings
⇒ Changing LAN Connection Method/Changing Wireless LAN Connection Method

Problems while Using Printer

⇒ Message Appears on Computer During Setup
⇒ Printing Is Slow
⇒ Ink Level Not Shown on Printer Status Monitor (Windows)
⇒ Packets Are Sent Constantly (Windows)
Connecting the Printer to a Network

Available Connection Methods

The following connection methods are available on the printer.

- **Wireless Connection**
  Connect the printer and computer/smartphone/tablet using a wireless router.
  If you have a wireless router, we recommend you use one for wireless connection.

- **Wireless Direct**
  Connect the printer and computer/smartphone/tablet without using a wireless router.

- **Wired Connection**
  Connect the printer and hub/router using a LAN cable. Prepare a LAN cable.

For more on connection method, see Available Connection Methods.

**Note**

- You can connect the printer and computer using a USB cable (USB connection). Prepare a USB cable. For details, see [Connecting to Another Computer via LAN/Changing from USB to LAN Connection](#).

Network Connection Settings/Setup

Perform connection setup for the printer and computer/smartphone/tablet.

For more on setup procedure, click here.

Changing Network Settings

See below for changing connection settings for the printer and computer/smartphone/tablet.

- To change network connection method:
  - [Changing LAN Connection Method/Changing Wireless LAN Connection Method](#)
  - Changing the Connection Mode
- To add computer/smartphone/tablet to the printer:
  - [Connecting to Another Computer via LAN/Changing from USB to LAN Connection](#)
- To use wireless direct temporarily:
Application Software for Network (Windows)

For Windows, you can use IJ Network Device Setup Utility to perform network settings. It allows a network/printer administrator to manage printers on network.

Network Settings (IJ Network Device Setup Utility) (Windows)

Troubleshooting

See Network Settings and Common Problems for troubleshooting on network connection.

Notice/Restriction

See below for details.

• Restrictions on network settings:

Restrictions

• Notices when printing using web service:

Notice for Web Service Printing
Restrictions

When connecting another device while a device (such as a smartphone) is already connected to the printer, connect it using the same connection method as the connected device. If you connect using a different connection method, the connection to the device in use will be disabled. Connection Using a Wired Network cannot be performed on printers that do not support a wired connection.

Connect via wireless router

- You cannot establish a printer with wireless and wired connections at the same time.
- Make sure your device and the wireless router are connected. For details on checking these settings, see the manual supplied with the wireless router or contact its manufacturer.
As for a device already connected to the printer without using a wireless router, reconnect it via a wireless router.
- Configuration, router functions, setup procedures and security settings of network devices vary depending on the system environment. For details, see the manual for your network device or contact its manufacturer.
- This printer does not support IEEE802.11ac, IEEE802.11a, or IEEE802.11n (5 GHz). Check if your device supports IEEE802.11n (2.4 GHz), IEEE802.11g or IEEE802.11b.
- If your device is set to the "IEEE802.11n only" mode, WEP or TKIP cannot be used as a security protocol. Change the security protocol for your device to something other than WEP and TKIP or change the setting to something other than "IEEE802.11n only."
The connection between your device and the wireless router will be temporarily disabled while the setting is changed. Do not proceed to the next screen of this guide until setup is complete.
- For office use, consult your network administrator.
- Note that if you connect to a network with no security protection, your personal information could be disclosed to a third party.

Wireless Direct

Important

- If a device is connected to the Internet via a wireless router, and you then connect it to a printer in Wireless Direct mode, the existing connection between the device and wireless router will be disabled. In that case, the connection of the device may switch to a mobile data connection automatically depending on your device. When you connect to the Internet using a mobile data connection, charges may apply depending on your contract.
  - When you connect a device and the printer using Wireless Direct, the connection information will be saved to Wi-Fi settings. The device may be connected to the printer automatically even after disconnecting it or connecting it to another wireless router.
  - To prevent automatic connection to the printer in Wireless Direct mode, change the connection mode after using the printer, or set not to connect automatically in the Wi-Fi settings of the device.
    For details on checking or changing wireless router settings, see the router manual or contact its manufacturer.
- If you connect a device and the printer using Wireless Direct, Internet connection may become unavailable depending on your environment. In that case, web services for the printer cannot be used.
• In Wireless Direct mode, you can connect up to five devices at the same time. If you try to connect a
sixth device while five devices are already connected, an error will appear.
If an error appears, disconnect a device that does not use the printer, then configure settings again.
• Devices connected to the printer using Wireless Direct cannot communicate with each other.
• Firmware updates for the printer are not available while using Wireless Direct.
• When a device has been connected to the printer without using a wireless router and you want to set
it up again using the same connection method, disconnect it first. Disable the connection between the
device and printer in the Wi-Fi setting screen.

Connection Using a Wired Network
• You cannot establish a printer with wireless and wired connections at the same time.
• When using a router, connect the printer and a device to the LAN side (same network segment).
Network Communication Problems

- Cannot Find Printer on Network
- Network Connection Problems
- Other Network Problems
Cannot Find Printer on Network

While performing printer setup:
- Cannot Find Printer on Check Printer Settings Screen During Setup (Windows)
- Cannot Proceed beyond Printer Connection Screen/Connect Cable Screen

While using printer:
- Cannot Find Printer while Using Wireless LAN
- Cannot Find Printer while Using Wired LAN

Note
- You cannot use the wireless LAN and the wired LAN at the same time.
Cannot Find Printer on Check Printer Settings Screen During Setup (Windows)

If the printer cannot be found and the Check Printer Settings screen appears after searching the printer by Automatic search on the Search for Printers screen, click Redetect and search for the printer again by the IP address on the Search for Printers screen.

If the printer has not been found after searching it by the IP address, check network settings.

• When using wireless LAN:
  ➤ Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)- Checking Power Status
  ➤ Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)- Checking PC Network Connection
  ➤ Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)- Checking Printer's Wireless LAN Settings
  ➤ Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)- Checking Wireless LAN Environment
  ➤ Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)- Checking Printer's IP Address
  ➤ Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)- Checking Security Software Settings
  ➤ Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)- Checking Wireless Router Settings

• When using wired LAN:
  ➤ Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)- Checking LAN Cable and Router
  ➤ Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)- Checking PC Network Connection
  ➤ Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)- Checking Printer's Wired LAN Settings
  ➤ Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)- Checking Printer's IP Address
Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)- Checking Security Software Settings

Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)- Checking Router Settings
Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)-Checking Power Status

A

Are printer and network device (router, etc.) turned on?

Make sure the printer is turned on.

⇒ Confirming that the Power Is On

Make sure network device (router, etc.) is turned on.

If printer or network device is off:

Turn on printer or network device.

It may take a while for the printer and network device to become ready for use once they are turned on. Wait a while after turning on the printer or network device, and then click Redetect on the Check Printer Settings screen to redetect the printer.

If the printer is found, follow the instructions on the screen to continue to set up network communication.

If printer and network device are on:

If the network devices are on, turn them off and on again.

If above does not solve the problem:

⇒ Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)-Checking PC Network Connection
**Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)-Checking PC Network Connection**

**A**

**Can you view any web pages on your computer?**

Make sure the computer and network device (router, etc.) are configured and the computer is connected to the network.

**If you cannot view any web pages:**

Click **Cancel** on the **Check Printer Settings** screen to cancel to set up the network communication. After that, configure the computer and network device.

For the procedures, refer to the instruction manuals supplied with the computer and network device, or contact their manufacturers.

If you can view web pages after configuring the computer and network device, try to set up the network communication from the beginning.

If above does not solve the problem:

📍 **Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)-Checking Wireless LAN Environment**
Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)-Checking Printer's Wireless LAN Settings

Is printer set to allow wireless communication?

Make sure the ( ) or ( ) icon is displayed on the touch screen.

If icon is not displayed:

The printer is not set to allow wireless communication. Click Wireless LAN Setup Information on the Check Printer Settings screen to check the status and turn on wireless communication on the printer.

If icon is displayed:

- Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)-Checking Wireless LAN Environment
Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)-Checking Wireless LAN Environment

Is printer connected to wireless router?
Use the icon on the touch screen to make sure the printer is connected to the wireless router.

If icon is displayed:

- Checking wireless router location

  After checking the wireless router setting, make sure the printer is not placed far away from the wireless router.

  The printer can be up to 50 m (164 ft) from the wireless router indoors. Make sure the printer is close enough to the wireless router to be used.

  Place the wireless router and printer where there are no obstacles between them. Wireless communication between different rooms or floors is generally poor. Wireless communication can be impeded by building materials containing metal or concrete. If the printer cannot communicate with the computer over a wireless LAN due to a wall, place the printer and the computer in the same room.

  In addition, if a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

  Note
  
  - Though an antenna is attached to most wireless routers, note that some of them have it inside.
  
  - Checking wireless router settings
The printer and wireless router should be connected using 2.4 GHz bandwidth. Make sure the wireless router for the printer’s destination is configured to use 2.4 GHz bandwidth.

**Important**

- Depending on the wireless router, note that different SSID is assigned for a bandwidth (2.4 GHz or 5 GHz) or its usage (for PC or game machine) using alphanumeric characters at the end of SSID.

Check the SSID of the wireless router for the printer on the touch screen.

Tap the icon on the lower left, tap Yes, and then check SSID.

For more on the wireless router, refer to the instruction manual supplied with the wireless router or contact its manufacturer.

After taking measures above, click Redetect on the Check Printer Settings screen to redetect the printer.

If the printer is found, follow the instructions on the screen to continue to set up network communication.

If the printer cannot be detected, the printer is not connected to the wireless router. Connect the printer to the wireless router.

After connecting the printer to the wireless router, set up the network communication from the beginning.

If icon is displayed:

- [Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)- Checking Printer's IP Address](#)
Is printer's IP address specified correctly?

If printer's IP address is not specified correctly, the printer may not be found. Make sure whether printer's IP address is not used for another device.

To check the printer's IP address, print out the network settings information or use the operation panel to display it.

- Display on the touch screen.
  - **LAN settings**
- Print the network settings.
  - **Printing Network Settings**

If the IP address is not specified correctly:

See If an error screen appears: and specify the IP address.

If the IP address is specified correctly:

- **Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)-Checking Security Software Settings**
Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)-Checking Security Software Settings

Disable block in firewall function temporarily.

The firewall of your security software or operation system for computer may limit communication between the printer and your computer. Check the firewall setting of your security software or operation system or the message shown on your computer and disable block temporarily.

If firewall interferes with setup:

• If message appears:

If a message appears warning that Canon software is attempting to access the network, set the security software to allow access.

After allowing the software to access, click Redetect on the Check Printer Settings screen to redetect the printer.

If the printer is found, follow the instructions on the screen to continue to set up network communication.

• If no message appears:

Cancel the setup, and then set the security software to allow Canon software to access the network.

The file Setup.exe or Setup64.exe in the win > Driver > DrvSetup folder on the Setup CD-ROM

After setting the security software, redo the network communication setup from the beginning.

After setup is completed, enable firewall.

Note

• For more on firewall settings of your operating system or security software, see instruction manual or contact its manufacturer.

If above does not solve the problem:

► Cannot Find Printer on Check Printer Settings Screen During Wireless LAN Setup (Windows)-Checking Wireless Router Settings
Check wireless router settings.

Check wireless router network connection settings, such as IP address filtering, MAC address filtering, encryption key, and DHCP function.

Make sure the same radio channel is assigned to the wireless router and the printer.

To check the settings of the wireless router, see the instruction manual supplied with the wireless router or contact the manufacturer.

After checking the wireless router settings, click Redetect on the Check Printer Settings screen to redetect the printer.

If the printer is found, follow the instructions on the screen to continue to set up network communication.
Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking LAN Cable and Router

Is LAN cable connected, and are printer and router on?

Make sure the LAN cable is connected.
Make sure the printer is turned on.

⇒ Confirming that the Power Is On
Make sure the router is turned on.

If LAN cable is connected and printer or network device is off:

Turn on printer or network device.
It may take a while for the printer and network device to become ready for use once they are turned on.
Wait a while after turning on the printer or network device, and then click Redetect on the Check Printer Settings screen to redetect the printer.
If the printer is found, follow the instructions on the screen to continue to set up the network communication.

If LAN cable is connected and printer and network device are on:

If the printer cannot not be found after trying to redetect it, even though the printer and the network device are on:

⇒ Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking PC Network Connection
Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking PC Network Connection

Can you view any web pages on your computer?
Make sure the computer and network device (router, etc.) are configured and the computer is connected to the network.

If you cannot view any web pages:
Click Cancel on the Check Printer Settings screen to cancel to set up the network communication. After that, configure the computer and network device.
For the procedures, refer to the instruction manuals supplied with the computer and network device, or contact their manufacturers.
If you can view web pages after configuring the computer and network device, try to set up the network communication from the beginning.

If you can view web pages:

> Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking Printer's Wired LAN Settings
Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking Printer's Wired LAN Settings

Is printer set to allow wired communication?

Make sure the icon is displayed on the touch screen.

If icon is not displayed:

The printer is not set to allow wired communication. Turn on wired communication on the printer.

Once you have turned on wired communication, redo the network communication setup from the beginning.

If icon is displayed:

⇒ Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking Printer's IP Address
Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking Printer's IP Address

Is printer's IP address specified correctly?

If printer's IP address is not specified correctly, the printer may not be found. Make sure whether printer's IP address is not used for another device.

To check the printer's IP Address, print out the network settings information or use the operation panel to display it.

- Display on the touch screen.
  - LAN settings
- Print the network settings.
  - Printing Network Settings

If the IP address is not specified correctly:

See If an error screen appears: and specify the IP address.

If the IP address is specified correctly:

- Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking Security Software Settings
Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking Security Software Settings

Disable block in firewall function temporarily.

The firewall of your security software or operation system for computer may limit communication between the printer and your computer. Check the firewall setting of your security software or operation system or the message shown on your computer and disable block temporarily.

If firewall interferes with setup:

• If message appears:

  If a message appears warning that Canon software is attempting to access the network, set the security software to allow access.

  After allowing the software to access, click **Redetect** on the **Check Printer Settings** screen to redetect the printer.

  If the printer is found, follow the instructions on the screen to continue to set up the network communication.

• If no message appears:

  Cancel the setup, and then set the security software to allow Canon software below to access the network.

  The file **Setup.exe** or **Setup64.exe** in the win > **Driver** > **DrvSetup** folder on the Setup CD-ROM

  After setting the security software, redo the network communication setup from the beginning.

  After setup is completed, enable firewall.

  **Note**

  • For more on firewall settings of your operating system or security software, see instruction manual or contact its manufacturer.

If above does not solve the problem:

  ➤ **Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking Router Settings**
Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking Router Settings

Check router settings.

Check router network connection settings such as IP address filtering, MAC address filtering, and DHCP function.

For more on checking the settings of the router, refer to the instruction manual supplied with the router or contact its manufacturer.

After checking the router settings, click Redetect on the Check Printer Settings screen to redetect the printer.

If the printer is found, follow the instructions on the screen to continue to set up network communication.
Cannot Proceed beyond Printer Connection Screen/Connect Cable Screen

If you cannot proceed beyond the Printer Connection screen or the Connect Cable screen, check the following.

**Check1** Make sure USB cable is securely plugged in to printer and computer.

Connect the printer and the computer using a USB cable as the illustration below. The USB port is located at the back of the printer.

Check the items below only if you cannot proceed beyond the Printer Connection screen.

**Check2** Follow procedure below to connect printer and computer again.

**Important**

- For Mac OS, make sure the lock icon is on the lower left of the Printers & Scanners screen (Print & Scan screen in Mac OS X v10.8).

  If the icon (locked) is displayed, click the icon to unlock. (The administrator name and the password are necessary to unlock.)

1. Turn off printer.
2. Unplug USB cable from printer and computer and connect it again.
3. Turn on printer.

**Check3** If you cannot resolve problem, follow procedure below to reinstall MP Drivers.

- For Windows:
  1. Click Cancel.
If the **Installation Failure** screen appears:

1. Click **Start Over**.
2. Click **Exit** on **Start Setup** screen and finish setup.

If the **Connection failed**. screen appears:

1. Click **Next**.
2. Click **Next** on displayed screen.
3. Click **Back to Top** on **Select Printer** screen.
4. Click **Exit** on **Start Setup** screen and finish setup.

3. Turn off printer.
4. Restart computer.
5. Make sure you have no application software running.
6. Redo setup according to instructions on Canon website.

#### Note

- You can use the Setup CD-ROM to redo setup.

**For Mac OS:**

1. Click **Next**.
   
   - If the **Installation Failure** screen appears, click **Exit** on displayed screen and finish setup.
   
   - If the **Connection failed**. screen appears:
     1. Click **Next**.
     2. Click **Next** on displayed screen.
     3. Click **Back to Top** on **Select Printer** screen.
     4. Click **Exit** on **Start Setup** screen and finish setup.

3. Turn off printer.
4. Restart computer.
5. Make sure you have no application software running.
6. Redo setup according to instructions on Canon website.
Cannot Find Printer while Using Wireless LAN

**Note**

- This section describes the troubleshooting when using the computer.
- For the troubleshooting when using the smartphone or the tablet:
  - Cannot Print/Scan from Smartphone/Tablet

**Check1** Make sure the printer is turned on.

**Check2** Is the icon displayed on the touch screen?

If the icon is not displayed, select **Active** on **WLAN active/inactive** in **Wireless LAN** under **LAN settings**.

**Check3** Make sure printer setup is complete.

If it is not, perform setup.

- For Windows:
  - Use the Setup CD-ROM or follow the instructions on the Canon website.
- For Mac OS:
  - Follow the instructions on the Canon website.

**Check4** If you can use IJ Network Device Setup Utility, look for printer again. (Windows)

  - IJ Network Device Setup Utility Screen

**Check5** Make sure printer and wireless router network settings match.

Make sure the network settings of the printer (e.g. wireless router name, SSID, network key, etc.) are identical with those of the wireless router.

To check the settings of the wireless router, refer to the instruction manual provided with it or contact its manufacturer.

To check the current network settings of the printer, print out the network setting information.

  - Printing Network Settings

**Check6** Make sure the printer is not placed too far away from the wireless router.

Place the wireless router and printer where there are no obstacles between them. Wireless communication between different rooms or floors is generally poor. Wireless communication can be impeded by building materials containing metal or concrete. If the printer cannot communicate with the computer over a wireless LAN due to a wall, place the printer and the computer in the same room.
In addition, if a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

Note

- Though an antenna is attached to most wireless routers, note that some of them have it inside.

Check7 Make sure wireless signal is strong. Monitor signal status and move printer and wireless router as necessary.

To check the signal strength:

- Checking Wireless Network Status

Check8 Make sure the computer is connected to the wireless router.

For more on how to check the computer settings or connection status, see your computer instruction manual or contact its manufacturer.

Note

- If you use the smartphone/tablet, make sure that its Wi-Fi setting is enabled.

Check9 Make sure Enable bidirectional support is selected in the Ports sheet of the properties dialog box of the printer driver. (Windows)

Check10 Make sure security software's firewall is off.

If your security software's firewall is on, a message may appear warning you that Canon software is attempting to access the network. If this warning message appears, set security software to always allow access.

If you are using any programs that switch between network environments, check their settings. Some programs use a firewall by default.

Check11 If printer is connected to an AirPort Base Station via LAN, use alphanumeric characters for network identifier (SSID). (Mac OS)

If the problem is not resolved, redo setup.

- For Windows:
  - Use the Setup CD-ROM or follow the instructions on the Canon website.
- For Mac OS:
  - Follow the instructions on the Canon website.
Network Connection Problems

➢ Printer Suddenly Cannot Be Used
➢ Network Key Unknown
➢ Printer Cannot Be Used After Replacing Wireless Router or Changing Its Settings
Printer Suddenly Cannot Be Used

- Cannot Communicate with Printer Following Network Settings Change
- Cannot Communicate with Printer via Wireless LAN
- Cannot Communicate with Printer Using Wireless Direct
- Cannot Communicate with Printer via Wired LAN
- Cannot Print or Scan from a Computer Connected to the Network

Q Cannot Communicate with Printer Following Network Settings Change

A

It may take a while for the computer to obtain an IP address, or you may need to restart your computer. Make sure the computer has obtained a valid IP address, and try again to find the printer.

Q Cannot Communicate with Printer via Wireless LAN

A

Check1 Check the power status of printer, network devices (e.g. wireless router), and smartphone/tablet.

Turn on the printer or devices.

If the power is already turned on, turn it off and on again.

It may be necessary to resolve wireless router problems (e.g. update interval of a key, problems of DHCP update interval, energy saving mode, etc.) or to update the wireless router firmware.

For details, contact the manufacturer of your wireless router.

Check2 Can you view any web pages on your computer?

Make sure your computer is connected to the wireless router properly.

For more on checking computer settings or connection status, see the instruction manual supplied with the wireless router or contact the manufacturer.

Check3 Is the printer connected to the wireless router?

Check the connection status between the printer and wireless router by the icon on the touch screen. If the ☎️ is not displayed, wireless LAN is disabled, enable wireless LAN.

Check4 Make sure the printer and wireless router network settings match.

Make sure the network settings of the printer (e.g. wireless router name, SSID, network key, etc.) are identical with those of the wireless router.
To check the settings of the wireless router, refer to the instruction manual provided with it or contact its manufacturer.

To check the current network settings of the printer, print out the network setting information.

- **Printing Network Settings**

If the printer network settings do not match with those of the wireless router, change the network settings of the printer to match with those of the wireless router.

- **Network Settings (IJ Network Device Setup Utility) (Windows)**

**Check5** Make sure the printer is not placed too far away from the wireless router.

Place the wireless router and printer where there are no obstacles between them. Wireless communication between different rooms or floors is generally poor. Wireless communication can be impeded by building materials containing metal or concrete. If the printer cannot communicate with the computer over a wireless LAN due to a wall, place the printer and the computer in the same room.

In addition, if a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

**Note**

- Though an antenna is attached to most wireless routers, note that some of them have it inside.

**Check6** Make sure wireless signal is strong. Monitor signal status and move printer and wireless router as necessary. (Windows)

- **Checking Wireless Network Status**

**Check7** Make sure you are using a valid channel.

Usable wireless channels may be limited depending on wireless network device used by your computer. See the instruction manual provided with your computer or wireless network device to check usable wireless channels.

**Check8** Make sure channel set on wireless router is a usable channel as confirmed in Check 7.

If it is not, change the channel set on the wireless router.

**Check9** Make sure security software’s firewall is off.

If your security software’s firewall is on, a message may appear warning you that Canon software is attempting to access the network. If this warning message appears, set security software to always allow access.

If you are using any programs that switch between network environments, check their settings. Some programs use a firewall by default.

**Check10** If printer is connected to an AirPort Base Station via LAN, use alphanumeric characters for network identifier (SSID). (Mac OS)

If the problem is not resolved, redo setup.
• For Windows:
  Use the Setup CD-ROM or follow the instructions on the Canon website.

• For Mac OS:
  Follow the instructions on the Canon website.

• Positioning:
  Make sure there are no obstacles between the wireless router and the printer.

## Cannot Communicate with Printer Using Wireless Direct

### Check1
Check the power status of printer and other devices (smartphone or tablet).

Turn on the printer or devices.

If the power is already turned on, turn it off and on again.

### Check2
Is the 📱 icon displayed on the touch screen?

If the icon is not displayed, Wireless Direct is disabled, enable Wireless Direct.

### Check3
Check the settings of your device (smartphone/tablet).

Make sure wireless LAN is enabled on your device.

For details, refer to your device's instruction manual.

### Check4
Make sure printer is selected as connection for device (e.g. smartphone or tablet).

Select the identifier for wireless direct (SSID) specified for the printer as the connection destination for devices.

Check the destination on your device.

For details, refer to your device's instruction manual or visit the manufacturer's website.

To check the identifier for wireless direct (SSID) specified for the printer, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the touch screen.
  - ➡️ **LAN settings**
- Print the network settings.
  - ➡️ **Printing Network Settings**

### Check5
Have you entered the proper password specified for the wireless direct?

To check the password specified for the printer, display it using the operation panel of the printer or print out the network setting information of the printer.
• Display on the touch screen.
  ➔ **LAN settings**
• Print the network settings.
  ➔ **Printing Network Settings**

**Check6** Make sure the printer is not placed too far away from the device.

Place the device and printer where there are no obstacles between them. Wireless communication between different rooms or floors is generally poor. Wireless communication can be impeded by building materials containing metal or concrete. If the printer cannot communicate with the computer over a wireless LAN due to a wall, place the printer and the computer in the same room.

In addition, if a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

Place devices a suitable distance from the printer.

**Check7** Make sure 5 devices are already connected.

Wireless Direct does not allow more than 5 devices to be connected.

**Cannot Communicate with Printer via Wired LAN**

**A**

**Check1** Make sure the printer is turned on.

**Check2** Make sure the LAN cable is connected properly.

Make sure the printer is connected to the router with the LAN cable. If the LAN cable is loose, connect the cable properly.

If the LAN cable is connected to the WAN side of the router, connect the cable to the LAN side of the router.

If the problem is not resolved, redo setup.

• For Windows:
  Use the Setup CD-ROM or follow the instructions on the Canon website to redo setup.
• For Mac OS:
  Follow the instructions on the Canon website.

**Cannot Print or Scan from a Computer Connected to the Network**

**A**
Check1  Make sure the computer is connected to the wireless router.
For more on how to check the computer settings or connection status, see your computer instruction manual or contact its manufacturer.

Check2  If MP Drivers are not installed, install them.
  • For Windows:
    Install the MP Drivers using the Setup CD-ROM or install them from the Canon website.
  • For Mac OS:
    Install the MP Drivers from the Canon website.

Check3  When using wireless LAN, make sure wireless router does not restrict which computers can access it.
For more on connecting to and setting up your wireless router, see the wireless router instruction manual or contact its manufacturer.

Note  
• To check the MAC address or IP address of your computer, see Checking Computer IP Address or MAC Address.
Network Key Unknown

- WPA/WPA2 or WEP Key Set for Wireless Router Unknown, Cannot Connect
- Setting an Encryption Key

Q **WPA/WPA2 or WEP Key Set for Wireless Router Unknown, Cannot Connect**

A

For more on setting up a wireless router, see the instruction manual provided with the wireless router or contact its manufacturer. Make sure your computer can communicate with the wireless router.

**Note**

- For Windows, set up the printer to match the wireless router settings using IJ Network Device Setup Utility.

Q **Setting an Encryption Key**

A

For more on setting up a wireless router, see the instruction manual provided with the wireless router or contact its manufacturer. Make sure your computer can communicate with the wireless router.

**Note**

- For Windows, set up the printer to match the wireless router settings using IJ Network Device Setup Utility.

Selecting WPA, WPA2, or WPA/WPA2 is recommended for security reason. If your wireless router is compatible with WPA/WPA2, you can also use WPA2 or WPA.

- **Using WPA/WPA2**

  The authentication method, passphrase, and dynamic encryption type must be the same for the wireless router, the printer, and your computer.

  Enter the passphrase configured on the wireless router (a sequence of between 8 and 63 alphanumeric characters, or a 64-character hexadecimal number).

  Either TKIP (basic encryption) or AES (secure encryption) is selected automatically as the dynamic encryption method.

  For details, see If WPA/WPA2 Details Screen Appears.

**Note**

- This printer supports WPA/WPA2-PSK (WPA/WPA2-Personal) and WPA2-PSK (WPA2-Personal).
• **Using WEP**

The key length, key format, key to use (one of 1 to 4), and authentication method must be the same for the wireless router, the printer, and your computer.

To communicate with a wireless router that uses automatically generated WEP keys, you must set the printer to use the key generated by the wireless router, entering it in hexadecimal format.

◦ For Windows:

When the **WEP Details** screen appears after you click **Search...** on the **Network Settings (Wireless LAN)** screen in IJ Network Device Setup Utility, follow the on-screen instructions to set the WEP key length, format, and the number.

For details, see If WEP Details Screen Appears.

**Note**

• If the printer is connected to an AirPort Base Station via LAN:

If the printer is connected to an AirPort Base Station via a LAN, check the settings in **Wireless Security** of AirPort Utility.

• Select **64 bit** if **WEP 40 bit** is selected for key length in AirPort Base Station.
• Select **1** for **Key ID**. Otherwise, computer will not be able to communicate with printer via the wireless router.
Q Printer Cannot Be Used After Replacing Wireless Router or Changing Its Settings

A When you replace a wireless router, redo the network setup for the printer.

• For Windows:
  Use the Setup CD-ROM or follow the instructions on the Canon website.

• For Mac OS:
  Follow the instructions on the Canon website.

If this does not solve the problem, see below.

⇒ Cannot Communicate with Printer After Enabling MAC/IP Address Filtering or Encryption Key on Wireless Router
⇒ With Encryption On, Cannot Communicate with Printer After Changing Encryption Type at Wireless Router

Q Cannot Communicate with Printer After Enabling MAC/IP Address Filtering or Encryption Key on Wireless Router

A

Check1 Check wireless router setting.

To check the wireless router setting, see the instruction manual provided with the wireless router or contact its manufacturer. Make sure the computer and the wireless router can communicate with each other under this setting.

Check2 If filtering MAC addresses or IP addresses at wireless router, check that MAC addresses or IP addresses for computer, network device, and printer are registered.

Check3 If using WPA/WPA2 or WEP key, make sure encryption key for computer, network device, and printer matches key set for wireless router.

Not only the WEP key itself, but also the key length, key format, the key ID to use, and the authentication method must be the same for the printer, the wireless router, and the computer.

For details, see Setting an Encryption Key.
With Encryption On, Cannot Communicate with Printer After Changing Encryption Type at Wireless Router

If you change the encryption type for the printer and it subsequently cannot communicate with the computer, make sure the encryption type for the computer and the wireless router matches the type set for the printer.

- Cannot Communicate with Printer After Enabling MAC/IP Address Filtering or Encryption Key on Wireless Router
Other Network Problems

- Checking Network Information
- Restoring to Factory Defaults
- Message Appears on Computer During Setup
- Packets Are Sent Constantly (Windows)
Checking Network Information

- Checking Printer IP Address or MAC Address
- Checking Computer IP Address or MAC Address
- Checking Communication Between the Computer, the Printer, and the Wireless Router
- Checking Network Setting Information

Checking Printer IP Address or MAC Address

A

To check the printer's IP Address or MAC address, print out the network settings information or use the operation panel to display it.

- Display on the touch screen.
  - LAN settings
- Print the network settings.
  - Printing Network Settings

For Windows, you can check the network setting information on the computer screen.

IJ Network Device Setup Utility Screen

You can display the printer's MAC address on the touch screen.

- System information

Checking Computer IP Address or MAC Address

A

To check the IP Address or MAC address of your computer, follow the instructions below.

- For Windows:
  1. Select Command Prompt as shown below.
     - In Windows 10, right-click Start button and select Command Prompt.
     - In Windows 8.1 or Windows 8, select Command Prompt from the Start screen. If Command Prompt is not displayed on the Start screen, select the Search charm and search for "Command Prompt".
     - In Windows 7 or Windows Vista, click Start > All Programs > Accessories > Command Prompt.
  2. Enter "ipconfig/all" and press Enter.
     - The IP address and MAC address of your computer appear. If your computer is not connected to a network, the IP address does not appear.
- For Mac OS:
1. Select **System Preferences** from Apple menu, and then click **Network**.

2. Make sure network interface used by computer is selected, and then click **Advanced**.

   When you are using wireless LAN on your computer, make sure **Wi-Fi** is selected as network interface. When you are using wired LAN, make sure **Ethernet** is selected.

3. Check the IP address or MAC address.

   - Click **TCP/IP** to check the IP address.
   - Click **Hardware** to check the MAC address.

---

**Checking Communication Between the Computer, the Printer, and the Wireless Router**

Perform a ping test to check if communication is taking place.

- **For Windows:**

  1. Select **Command Prompt** as shown below.

     In Windows 10, right-click **Start** button and select **Command Prompt**.

     In Windows 8.1 or Windows 8, select **Command Prompt** from the **Start** screen. If **Command Prompt** is not displayed on the **Start** screen, select the **Search** charm and search for "**Command Prompt**".

     In Windows 7 or Windows Vista, click **Start** > **All Programs** > **Accessories** > **Command Prompt**.

  2. Type the ping command and press **Enter**.

     The ping command is as follows: ping XXX.XXX.XXX.XXX

     "XXX.XXX.XXX.XXX" is the IP address of the target device.

     If communication is taking place, a message like the one shown below appears.

     Reply from XXX.XXX.XXX.XXX: bytes=32 time=10ms TTL=255

     If **Request timed out** appears, communication is not taking place.

- **For Mac OS:**

  1. Start **Network Utility** as shown below.

     In Mac OS X v10.11, Mac OS X v10.10 or Mac OS X v10.9, select **Computer** from **Go** menu of Finder, double-click **Macintosh HD > System > Library > CoreServices > Applications > Network Utility**.

     In Mac OS X v10.8, open **Utilities** folder in **Applications** folder, then double-click **Network Utility**.

  2. Click **Ping**.

  3. Make sure **Send only XX pings** (XX are numbers) is selected.

  4. Enter IP address of target printer or target wireless router in **Enter the network address to ping**.
5. Click **Ping**.

"XXX.XXX.XXX.XXX" is the IP address of the target device.

A message such as the following appears.

64 bytes from XXX.XXX.XXX.XXX: icmp_seq=0 ttl=64 time=3.394 ms
64 bytes from XXX.XXX.XXX.XXX: icmp_seq=1 ttl=64 time=1.786 ms
64 bytes from XXX.XXX.XXX.XXX: icmp_seq=2 ttl=64 time=1.739 ms

--- XXX.XXX.XXX.XXX ping statistics ---
3 packets transmitted, 3 packets received, 0% packet loss

If packet loss is 100%, communication is not taking place. Otherwise, computer is communicating with target device.

---

**Checking Network Setting Information**

To check the printer's network settings information, print out the network settings information or use the operation panel to display it.

- Display on the touch screen.
  - **LAN settings**
- Print the network settings.
  - **Printing Network Settings**
Restoring to Factory Defaults

**Important**

- For Windows:
  Initialization erases all network settings on the printer, making printing or scanning operation from a computer over a network impossible. To use the printer over a network again after restoring it to the factory defaults, use the Setup CD-ROM or follow the instructions on the Canon website to redo setup.

- For Mac OS:
  Initialization erases all network settings on the printer, making printing or scanning operation from a computer over a network impossible. To use the printer over a network again after restoring it to the factory defaults, follow the instructions on the Canon website to redo setup.

Initialize the network setting using the printer's operation panel.

- **Reset setting**
Printing Problems

- Printing Does Not Start
- No Ink Comes Out
- Paper Does Not Feed Properly/"No Paper" Error
- Cannot Print on Disc Label
- Print Results Are Unsatisfactory
Printing Does Not Start

Check1  Make sure printer is securely plugged in and press ON button to turn it on.

The POWER lamp flashes while the printer is initializing. Wait until the POWER lamp stops flashing and remains lit.

Note

• If you are printing large data such as photos or other graphics, printing may take longer to start. The POWER lamp flashes while the computer is processing data and sending it to the printer. Wait until printing starts.

Check2  Make sure printer is properly connected to computer.

If you are using a USB cable, make sure it is securely connected to both the printer and the computer. When the USB cable is securely plugged in, check the following:

• If you are using a relay device such as a USB hub, disconnect it, connect the printer directly to the computer, and retry the printing. If printing starts normally, there is a problem with the relay device. Contact the vendor of the relay device.

• There could also be a problem with the USB cable. Replace the USB cable and retry the printing.

If you use the printer over a LAN, make sure the printer is correctly set up for network use.

Note

• For Windows: If you can use IJ Network Device Setup Utility, check the network connection status.

Check3  Make sure paper settings match information set for rear tray or cassette.

If the paper settings do not match the information set for the rear tray or the cassette, an error message appears on the touch screen. Follow the instructions on the touch screen to solve the problem.

Note

• You can select whether the message which prevents misprinting is displayed.

• To change the message view setting when printing or copying using the printer’s operation panel:

   ➤ Device user settings

• To change the message view setting when printing using the printer driver:

   ➤ Changing the Printer Operation Mode (Windows)
   ➤ Changing the Printer Operation Mode (Mac OS)

Check4  If printing from a computer, delete unnecessary print jobs.

• For Windows:
Deleting the Undesired Print Job

• For Mac OS:

   Deleting the Undesired Print Job

Check5 Make sure that the paper output tray is at the normal print position.

While printing other than disc label printing, pull out the paper output tray to the normal print position. If the paper output tray is at the disc label print position, pull it out to the normal print position and select OK on the touch screen.

Check6 Are Media Type and Page Size settings of printer driver correct?

When using non Canon genuine specialty paper, be sure to select the proper media type or page size correctly in the printer driver.

Check the settings following the instructions below and retry the printing.

• For Windows:

   1. Make sure either A4 (Art Paper Margin 35) or Letter (Art Paper Margin 35) is selected in application.

      If the page size you want to use is not displayed, open the File menu of the application and select Print. Then make sure the name of your printer is selected.

   2. Make sure that the paper selected for Media Type in the Main sheet of printer driver matches paper loaded in printer.

   3. Make sure Page Size setting in Page Setup sheet of printer driver is same as size set in step 1.

• For Mac OS:


      If the page size you want to use is not displayed, open the File menu of the application and select Print. Then make sure the name of your printer is selected.

   2. Make sure paper selected for Media Type in Print dialog of printer driver matches paper loaded in printer.

   3. Make sure Paper Size setting in Page Setup dialog of printer driver is same as size set in step 1.

Check7 Is your printer's printer driver is selected when printing?

The printer will not print properly if you are using a printer driver for a different printer.

• For Windows:

   Make sure "Canon XXX series" (where "XXX" is your printer's name) is selected in the Print dialog box.

   Note

   • To make the printer the one selected by default, select Set as Default Printer.

• For Mac OS:

   Make sure your printer's name is selected in Printer in the Print dialog.

   Note

   • To make the printer the one selected by default, select the printer for Default printer.
Check8  Is print data extremely large? (Windows)

Click Print Options on Page Setup sheet of the printer driver. Then set Prevention of Print Data Loss to On in the dialog that appears.

* This may reduce print quality.

Check9  If printing from your computer, restart computer.
No Ink Comes Out

Check1  Has ink run out?
Open the scanning unit / cover and check the ink lamp.

→ Checking the Ink Status with the Ink Lamps

Check2  Is orange tape or protective film still on ink tank?
Make sure all the protective film is peeled off to expose the Y-shaped air hole, as shown below (A).
If the orange tape remains on the ink tank (B), peel it off.

Check3  Are the print head nozzles clogged?
Print the nozzle check pattern to determine whether the ink ejects properly from the print head nozzles.
For details on printing the nozzle check pattern, print head cleaning, and print head deep cleaning, see If Printing Is Faint or Uneven.

• If nozzle check pattern is not printed correctly:
  Check if the ink tank for the problem color is empty.
  If the ink tank is not empty, perform print head cleaning and try printing the nozzle check pattern again.

• If problem is not resolved after performing print head cleaning twice:
  Perform print head deep cleaning.
  If the problem is not resolved after performing print head deep cleaning, turn off the printer and perform print head deep cleaning again 24 hours later.

• If problem is not resolved after performing print head deep cleaning twice:
  If print head deep cleaning does not resolve the problem, the print head may be damaged. Contact your nearest Canon service center to request a repair.
Paper Does Not Feed Properly/"No Paper" Error

Check1  Make sure paper is loaded.

➤ Loading Paper

Check2  When loading paper, consider the following.

• When loading two or more sheets of paper, align the edges of the sheets before loading the paper.
• When loading two or more sheets of paper, make sure the paper stack does not exceed the paper load limit.

However, paper may not feed correctly at the maximum capacity, depending on the type of paper or environmental conditions (very high or low temperature and humidity). In such cases, reduce the amount of paper you load at a time to less than half of the paper load limit.

• Always load the paper in portrait orientation, regardless of the printing orientation.
• When you load the paper on the rear tray, place the print side facing UP and align the right and left paper guides with the paper stack.

➤ Loading Paper

• In the cassette, be sure to load only plain paper.
• When you load the paper on the cassette, place the print side facing DOWN and align the right/left/front paper guides with the paper stack.

➤ Loading Paper

Check3  Is paper too thick or curled?

➤ Unsupported Media Types

Check4  When loading postcards or envelopes, consider the following:

• If a postcard is curled, it may not feed properly even though the paper stack does not exceed the paper load limit.

Load Japanese postcards with their postcode column downward on the rear tray.

• When printing on envelopes, see Loading Paper, and prepare the envelopes before printing.

Once you have prepared the envelopes, load them in portrait orientation. If the envelopes are placed in landscape orientation, they will not feed properly.

Check5  Make sure media type and paper size settings match with loaded paper.

Check6  Make sure that there are not any foreign objects in the rear tray.
If the paper tears in the rear tray, see List of Support Code for Error (Paper Jams) to remove it.

If there are any foreign objects in the rear tray, be sure to turn off the printer, unplug it from the power supply, then remove the foreign object.

**Note**

- If the feed slot cover is opened, close it slowly.

**Check7** Clean paper feed roller.

- [Cleaning Paper Feed Rollers](#)

**Note**

- Cleaning the paper feed roller abrades it, so do this only when necessary.

**Check8** If two or more sheets of paper feed from cassette at once, clean inside of cassette.

- [Cleaning Cassette Pads](#)
Check9  Are transport unit cover and rear cover attached properly?

See **Rear View** for the positions of the transport unit cover and the rear cover.

If the measures above do not solve the problem, contact your nearest Canon service center to request a repair.
Cannot Print on the Disc Label

Disc Label Printing Does Not Start

Check1  Is disc tray placed properly?
Place the disc tray properly again and tap OK on the touch screen.
Use the disc tray supplied with this printer ("M" is on the upper side).
For more on placing the disc tray, see Placing a Printable Disc.

Check2  Is printable disc placed on disc tray?
Place the printable disc on the disc tray properly and tap OK on the touch screen.
Use the disc tray supplied with this printer ("M" is on the upper side).
For more on placing the disc tray, see Placing a Printable Disc.

Check3  If disc label printing stops before it is complete, try operation again.
If a certain period of time has elapsed while disc label printing is in progress, the printer stops initializing.
To resume initializing, tap OK on the touch screen.
Try the operation again following the on-screen instructions.

Disc Tray Does Not Feed Properly

Check1  Is disc tray placed properly?
Place the disc tray properly again and tap OK on the touch screen.
Make sure you are using the disc tray supplied with the printer ("M" is on the upper side).
For more on placing the disc tray, see Placing a Printable Disc.

Check2  Unrecognizable printable disc may be placed.
Canon recommends that you use printable discs specially processed to be printed on by an inkjet printer.
**Disc Tray Jammed**

Pull out the disc tray gently.

If the disc tray cannot be pulled out, turn the printer off and turn it back on again. The disc tray will automatically be ejected.

When the disc tray is pulled out, place the disc tray ("M" is on the upper side) again and retry printing. For more on placing the disc tray, see [Placing a Printable Disc](#).

If the disc tray is still jammed, check if there is a problem with the printable disc.

- [Disc Tray Does Not Feed Properly](#)
Print Results Are Unsatisfactory

If the print results are unsatisfactory due to white streaks, misaligned lines, or uneven colors, check the paper and print quality settings first.

Check 1  Do page size and media type settings match size and type of loaded paper?

If these settings do not match, it is not possible to obtain the proper result.

If you are printing a photograph or an illustration, an incorrect paper type setting may reduce the quality of the printout color.

Also, if you print with an incorrect paper type setting, the printed surface may be scratched.

In borderless printing, uneven coloring may occur depending on the combination of the paper type setting and the loaded paper.

The method for checking the paper and print quality settings differs depending on what you are using your printer for.

<table>
<thead>
<tr>
<th>Setting</th>
<th>Settings</th>
</tr>
</thead>
</table>
| Copying | Check the settings using the operation panel.  
Setting Items for Copying |
| Copying a photo | Check the settings using the operation panel.  
Copying Photos |
| Printing from memory card | Check the settings using the operation panel.  
Setting Items for Photo Printing Using Operation Panel |
| Printing from a PictBridge (Wireless LAN) compliant device | Check the settings on your PictBridge (Wireless LAN) compliant device.  
PictBridge (Wireless LAN) Print Settings  
Check the settings using the operation panel.  
PictBridge print settings |
| Printing from your computer | Check the settings using the printer driver.  
• For Windows:  
Printing with Easy Setup  
• For Mac OS:  
Printing with Easy Setup |

Check 2  Make sure appropriate print quality is selected (see table above).

Select a print quality suited to the paper and to what you are printing. If you notice blurs or uneven colors, increase the print quality setting and retry the printing.
**Note**

- When printing from a PictBridge (Wireless LAN) compliant device, set the print quality setting using the operation panel.
- This setting cannot be made on the PictBridge (Wireless LAN) compliant device.

---

**Check3** If problem is not resolved, check other causes.

See also the sections below:

- Paper Is Blank/Printing Is Blurry/Colors Are Wrong/White Streaks Appear
- Lines Are Misaligned
- Paper Is Smudged / Printed Surface Is Scratched
- Vertical Line Next to Image
- Cannot Complete Printing
- Part of Page Is Not Printed (Windows)
- Lines Incomplete or Missing (Windows)
- Images Incomplete or Missing (Windows)
- Ink Blots / Paper Curl
- Back of Paper Is Smudged
- Uneven or Streaked Colors
Paper Is Blank/Printing Is Blurry/Colors Are Wrong/White Streaks Appear

Printing Is Blurry

Colors Are Wrong
White Streaks Appear

Check 1: Check paper and print quality settings.
- Print Results Are Unsatisfactory

Check 2: Check status of ink tanks. Replace ink tank if ink has run out.
- Replacing Ink Tanks

Check 3: Is orange tape or protective film still on ink tank?
Make sure all the protective film is peeled off to expose the Y-shaped air hole, as shown below (A).
If the orange tape remains on the ink tank (B), peel it off.

Check 4: Are the print head nozzles clogged?
Print the nozzle check pattern to determine whether the ink ejects properly from the print head nozzles.
For details on printing the nozzle check pattern, print head cleaning, and print head deep cleaning, see If Printing Is Faint or Uneven.

- If nozzle check pattern is not printed correctly:
  Check if the ink tank for the problem color is empty.
  If the ink tank is not empty, perform print head cleaning and try printing the nozzle check pattern again.
- If problem is not resolved after performing print head cleaning twice:
Perform print head deep cleaning.

If the problem is not resolved after performing print head deep cleaning, turn off the printer and perform print head deep cleaning again 24 hours later.

• If problem is not resolved after performing print head deep cleaning twice:

If print head deep cleaning does not resolve the problem, the print head may be damaged. Contact your nearest Canon service center to request a repair.

**Check5** When using paper with one printable surface, check the correct printable side of the paper.

Printing on the wrong side of such paper may cause unclear prints or prints with reduced quality.

When you load paper on the rear tray, load paper with the printable side facing up. When you load paper in the cassette, load paper with the printable side facing down.

Refer to the instruction manual supplied with the paper for detailed information on the printable side.

• **When copying, see also the sections below:**

**Check6** Is platen glass dirty?

Clean the platen glass.

⇒ Cleaning the Platen Glass and Document Cover

**Check7** Make sure original is properly loaded on platen glass.

⇒ Loading Originals

**Check8** Is original loaded with side to be copied facing down on platen glass?

**Check9** Did you copy a printout done by this printer?

If you use a printout done by this printer as the original, print quality may be reduced depending on the condition of the original.

Print from the printer directly, or reprint from the computer if you can reprint from it.
Lines Are Misaligned

Check1 Check paper and print quality settings.

- Print Results Are Unsatisfactory

Check2 Perform print head alignment.

If printed lines are misaligned or print results are otherwise unsatisfactory, adjust the print head position.

- Aligning the Print Head

Note

- If the problem is not resolved after performing the print head alignment, perform print head alignment manually from your computer.
  - For Windows:
    - Aligning the Print Head Position
  - For Mac OS:
    - Aligning the Print Head Position

Check3 Increase print quality and try printing again.

Increasing the print quality using the operation panel or the printer driver may improve the print result.
Paper Is Smudged / Printed Surface Is Scratched

Paper Is Smudged

Smudged Edges  Smudged Surface

Printed Surface Is Scratched

Check1  Check paper and print quality settings.

Check2  Check paper type.

Make sure you are using the right paper for what you are printing.

Check3  Correct curl before loading paper.

When using Photo Paper Plus Semi-gloss, even if the sheet is curled, load one sheet at a time as it is. Rolling this paper in the opposite direction to flatten it may crack the paper surface and reduce the print quality.

We recommend putting unused paper back into the package and storing it flat.

- Plain Paper
  
  Turn the paper over and reload it to print on the other side.

- Other Paper
  
  If the paper corners curl more than 0.1 inch / 3 mm (A) in height, the paper may smudge or may not feed properly. Follow the instructions below to correct the paper curl.
1. Roll up paper in opposite direction to paper curl as shown below.

2. Check that paper is now flat.
   We recommend printing curl-corrected paper one sheet at a time.

**Note**

- Depending on paper type, the paper may smudge or may not feed properly even if it is not curled inward. Follow the instructions below to curl the paper outward up to 0.1 inch / 3 mm (B) in height before printing. This may improve the print result.

(C) Print side
   We recommend feeding paper that has been curled outward one sheet at a time.

**Check4** Set printer to prevent paper abrasion.

Adjusting the setting to prevent paper abrasion will widen the clearance between the print head and the paper. If you notice abrasion even with the media type set correctly to match the paper, set the printer to prevent paper abrasion using the operation panel or the computer. This may reduce the print speed.

* Once you have finished printing, undo this setting. Otherwise, it will apply to subsequent print jobs.

  - From operation panel
    
    Press the **HOME** button, select **Setup** icon, **Settings**, **Device settings**, and **Print settings**, and then set **Prevent paper abrasion** to **ON**.
    
    ➤ **Changing Settings from Operation Panel**
      
    - From computer
      
      ◦ For Windows:
        
        Open the printer driver setup window, select **Custom Settings** in **Maintenance** sheet, select **Prevent paper abrasion** check box, and then click **OK**.
To open the printer driver setup window, see How to Open the Printer Driver Setup Window.

◦ For Mac OS:

In the Canon IJ Printer Utility2, select Custom Settings in the pop-up menu, select Prevent paper abrasion check box, and then click Apply.

To open the Canon IJ Printer Utility2, see Opening the Canon IJ Printer Utility2.

Check5

If intensity is set high, reduce intensity setting and try printing again.

If you are printing with a high intensity setting on plain paper, the paper may absorb too much ink and become wavy, causing paper abrasion.

• Printing from your computer

Check the intensity setting in the printer driver.

◦ For Windows:

⇒ Adjusting Intensity

◦ For Mac OS:

⇒ Adjusting Intensity

• Copying

⇒ Setting Items for Copying

Check6

Do not print outside recommended printing area.

If you print outside the recommended printing area of your paper, ink may stain the lower edge of the paper.

Resize the document using application software.

⇒ Print Area

Check7

Is platen glass dirty?

Clean the platen glass.

⇒ Cleaning the Platen Glass and Document Cover

Check8

Is paper feed roller dirty?

Clean the paper feed roller.

⇒ Cleaning Paper Feed Rollers

Note

• Cleaning the paper feed roller abrades it, so do this only when necessary.

Check9

Is inside of printer dirty?

During duplex printing, ink may stain the inside of the printer, smudging the printout.

Perform the bottom plate cleaning to clean the inside of the printer.

⇒ Cleaning Inside the Printer (Bottom Plate Cleaning)

Note

• To prevent staining inside the printer, be sure to set the correct paper size.
Set longer ink drying time.

This allows the printed surface to dry, preventing smudges and scratches.

- For Windows:
  1. Make sure printer is turned on.
  2. Open printer driver setup window.
     ➡️ How to Open the Printer Driver Setup Window
  3. Click Maintenance tab and Custom Settings.
  4. Drag Ink Drying Wait Time slide bar to set wait time and click OK.
  5. Check message and click OK.

- For Mac OS:
  1. Make sure printer is turned on.
  2. Open Canon IJ Printer Utility2.
     ➡️ Opening the Canon IJ Printer Utility2
  3. Select Custom Settings in pop-up menu.
  4. Drag Ink Drying Wait Time: slide bar to set wait time and click Apply.
  5. Check message and click OK.
Vertical Line Next to Image

Check Is loaded paper size correct?

If the loaded paper is larger than the size you specified, a vertical line may appear in the margin.
Set the paper size to match the loaded paper.

Note
- The direction of the vertical line pattern may vary depending on the image data or the print setting.
- This printer performs automatic cleaning when necessary to keep printouts clean. A small amount of ink is ejected for cleaning. Although the ink is normally ejected onto the ink absorber at the outer edge of the paper, it may get onto the paper if the loaded paper is larger than the set size.
Scanning Problems (Mac OS)

- Scanning Problems
- IJ Scan Utility Error Messages
- IJ Scan Utility Lite Error Messages
- Scanner Driver (ICA Driver) Error Messages
Scanning Problems

- **Scanner Does Not Work**
- **Scanner Driver Does Not Start**
Scanner Does Not Work

A

Check 1  Make sure that your scanner or printer is turned on.

Check 2  Connect the USB cable to a different USB port on the computer.

Check 3  If the USB cable is connected to a USB hub, remove it from the USB hub and connect it to a USB port on the computer.

Check 4  With network connection, check the connection status and reconnect as needed.

Check 5  Restart the computer.
Scanner Driver Does Not Start

Check 1  Make sure the scanner driver (ICA (Image Capture Architecture) driver) is installed.
If not installed, install the scanner driver from our website.

Check 2  Select your scanner or printer on the application's menu.

Note
• The operation may differ depending on the application.

Check 3  Make sure that the application supports the ICA driver.
You cannot start the scanner driver from applications not supporting the ICA driver.

Check 4  Scan and save images with IJ Scan Utility and open the files in your application.
I J Scan Utility Lite Error Messages

If an error message for IJ Scan Utility Lite appears, check the error code and follow the corresponding solution.

<table>
<thead>
<tr>
<th>Error Code</th>
<th>Error Message</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>152</td>
<td>There is not enough memory. Exit other applications to increase available memory.</td>
<td>• The memory required to start IJ Scan Utility Lite cannot be obtained; exit other applications.</td>
</tr>
<tr>
<td>153</td>
<td>The image you attempted to scan is in a size that cannot be opened in the specified application. Change the settings so that the image size is reduced.</td>
<td>• Reduce the resolution or output size and scan again.</td>
</tr>
</tbody>
</table>
| 157        | Cannot communicate with scanner for these reasons:  
- Scanner is turned off.  
- (If using Wired LAN connection) It is disconnected from Wired LAN.  
- (If using wireless LAN connection) Signal strength is poor due to obstructions.  
- Network connection is prohibited by security software.  
- Different scanner on the network is selected.  

Check the above and try scanning again.  
If you still cannot communicate, restart the computer. | • With network connection, check the connection status and reconnect as needed. If the same error message still appears, restart the computer. |
| 201        | A required file is missing or corrupted, or settings are incorrect. Try the installation again.                                                                                                                                 | • Reinstall the scanner driver from our website.  
• Reinstall IJ Scan Utility Lite from our website. |
| 202        | An internal error has occurred. Take the following measures.  
- Check the scanner status.  
- Restart the scanner.  
- Restart the computer, then try again.  
- Reinstall the scanner driver. | • An internal error has occurred. Take the following measures.  
  ◦ Check the scanner status.  
  ◦ Restart the scanner.  
  ◦ Restart the computer, then try again.  
  ◦ Reinstall the scanner driver. |
<p>| 231        | Cannot complete the scan. The disk space is insufficient.                                                                                                                                                  | • Delete unnecessary files on the hard disk and scan again.                                                                                                                                          |
| 232        | Cannot complete the scan. The disk space is insufficient.                                                                                                                                                  | • Cancel the write protection on the disk.                                                                                                                                                              |
| 234        | This scan function is not supported by the selected model. Select a different scan function.                                                                                                                                                                          | • Select a different scan function.                                                                                                                                                                     |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>242</td>
<td>Cannot write file.</td>
<td>- Check the access permission on the folder in <strong>Save in</strong> in the corresponding Settings dialog.</td>
</tr>
<tr>
<td>243</td>
<td>Cannot read file.</td>
<td>- Check the access permission on the folder in <strong>Save in</strong> in the corresponding Settings dialog.</td>
</tr>
<tr>
<td>244</td>
<td>You do not have the required privileges to access the specified folder.</td>
<td>- Grant access permission to the specified folder.</td>
</tr>
</tbody>
</table>
| 245 | Text could not be detected. Make sure that the following conditions do not apply.  
- The Document Language setting does not match the document language.  
- There is no text in the document.  
- Text that is not supported for detection is scanned. | - Make sure the **Document Language** in the **Settings (General Settings)** dialog matches the document language.  
- Make sure there is text in the document.  
- Make sure that your scanner or printer is turned on.  
- With network connection, check the connection status and reconnect as needed.  
- With USB connection, check the connection of the USB cable and reconnect as required.  
- Close the other application. |
|   | Cannot communicate with scanner for these reasons:  
- Scanner is turned off.  
- (If using Wired LAN connection) It is disconnected from Wired LAN.  
- (If using wireless LAN connection) Signal strength is poor due to obstructions.  
- (If using USB connection) USB cable is disconnected.  
- Other software or another user is using the scanner. | Please check and try again. |
Mechanical Problems

- Power Does Not Come On
- Power Shuts Off By Itself
- USB Connection Problems
- Cannot Communicate with Printer via USB
- Touch Screen Shows Wrong Language
Power Does Not Come On

Check1 Press ON button.

Check2 Make sure power plug is securely connected to printer, and then turn it back on.

Check3 Unplug printer, leave it for at least 2 minutes, and then plug it back in and turn it on again.

If this does not solve the problem, contact your nearest Canon service center to request a repair.
Power Shuts Off By Itself

Check
If printer is set to turn off automatically after a certain time, disable this setting.

If you have set the printer to turn off automatically after a specified time, the power will shut off by itself once that time has elapsed.

• If you are using a Windows and if you do not want the printer to turn off automatically:
  Open the printer driver setup window and in Auto Power in Maintenance sheet, select Disable for Auto Power Off.

• If you are using a Mac OS and if you do not want the printer to turn off automatically:
  Open Canon IJ Printer Utility2, select Power Settings in the pop-up menu, and then select Disable for Auto Power Off on Auto Power.

Note
• You can also enable the printer to turn on/off automatically from the operation panel.
  ➤ ECO settings

• If you are using a Windows, you can also enable the printer to turn on/off automatically from ScanGear (scanner driver).
  ➤ Scanner Tab
USB Connection Problems

Printing or Scanning Is Slow/Hi-Speed USB Connection Does Not Work/"This device can perform faster" Message Appears (Windows)

If your system environment does not support Hi-Speed USB, the printer operates at the slower speed of USB 1.1. In this case, the printer works properly but printing or scanning speed may slow down due to the communication speed.

Check the following to make sure your system environment supports Hi-Speed USB connection.

• Does the USB port on your computer support Hi-Speed USB connection?
• Does the USB cable or the USB hub support Hi-Speed USB connection?
  Be sure to use a certified Hi-Speed USB cable. We recommend that the USB cable be no longer than 10 feet / 3 meters or so.
• Does the operating system of your computer support Hi-Speed USB connection?
  Install the latest update for your computer.
• Is the Hi-Speed USB driver working properly?
  If necessary, obtain and install the latest version of the Hi-Speed USB driver for your computer.

Important

• For more information, contact the manufacturer of your computer, USB cable, or USB hub.
Cannot Communicate with Printer via USB

Check1 Make sure printer is turned on.

Check2 Connect USB cable properly.
As the illustration below, the USB port is at the back of the printer.

Check3 Make sure **Enable bidirectional support** is selected in **Ports** sheet of properties dialog box of printer driver. (Windows)

⇒ How to Open the Printer Driver Setup Window
Installation and Download Problems

- Cannot Install MP Drivers
- Easy-WebPrint EX Does Not Start or Easy-WebPrint EX Menu Does Not Appear (Windows)
Cannot Install MP Drivers

For Windows:

- If installation does not start when you insert Setup CD-ROM:

  Follow the instructions below to start the installation.

  1. Make the following settings.
     - In Windows 10, click **Start** button > **File Explorer**, and then click **This PC** from list on left.
     - In Windows 8.1 or Windows 8, select **Explorer** icon in **Taskbar** on **Desktop**, and then select **This PC** (**Computer** for Windows 8) from list on left.
     - In Windows 7 or Windows Vista, click **Start**, and then click **Computer**.

  2. Double-click the CD-ROM icon in the window that appears.

     If the contents of the CD-ROM appear, double-click **MSETUP4.EXE**.

     If you cannot install the MP Drivers with the Setup CD-ROM, install them from the Canon website.

**Note**

- If the CD-ROM icon does not appear, try the following:
  - Remove the CD-ROM from your computer and reinsert it.
  - Restart your computer.

  If the icon still does not appear, try a different disc and see if it appears. If it does, there is a problem with the Setup CD-ROM. Contact your nearest Canon service center to request a repair.
• If you cannot get past the Printer Connection screen:

  ![Printer Connection Screen](image)

  **Cannot Proceed beyond Printer Connection Screen/Connect Cable Screen**

• Other cases:

  Reinstall the MP Drivers.

  If the MP Drivers were not installed correctly, uninstall the MP Drivers, restart your computer, and then reinstall the MP Drivers.

    ➤ Deleting the Unnecessary MP Drivers

  Reinstall the MP Drivers with the Setup CD-ROM or install them from the Canon website.

**Note**

- If the installer was stopped due to a Windows error, Windows operation may be unstable, and you may not be able to install the drivers. Restart your computer and then reinstall the drivers.

**For Mac OS:**

Download the driver from the support page of Canon website and reinstall it.
Updating MP Drivers in Network Environment (Windows)

Download the latest MP Drivers.

The latest MP Drivers for your model are available for download on the Canon website.

Uninstall the existing MP Drivers and follow the installation instructions to install the latest MP Drivers that you downloaded. In the connection method selection screen, select **Use the printer with wireless LAN connection**. The printer is detected automatically in the network.

Make sure the printer was found, and install the MP Drivers following the on-screen instructions.

**Note**

- The network settings on the printer are not affected, so the printer can be used on the network without redoing settings.
Errors and Messages

- An Error Occurs
- Message Appears
An Error Occurs

If an error occurs in printing, for example if the paper runs out or jams, a troubleshooting message appears automatically. Take the appropriate action described in the message.

When an error occurs, a message is displayed on the computer screen or the touch screen. Depending on the error, a Support Code (error number) is displayed on the computer screen or the touch screen.

**When a Support Code and a message are displayed on the computer screen:**

- For Windows:

  ![Support Code for Windows](image1)

- For Mac OS:

  ![Support Code for Mac OS](image2)

* The screen differs depending on the OS you are using.
When a Support Code and a message are displayed on the touch screen:

For details on how to resolve errors, see List of Support Code for Error.

Note

- For details on how to resolve errors without Support Codes, see Message Appears.
Message Appears

This section describes some of the errors and messages that may appear.

Note

• A support code (error number) is displayed on the computer or on the touch screen for some errors. For details on errors that have support code, see List of Support Code for Error.

If a message appears on the touch screen, see below.

Message Appears on Touch Screen

If a message appears on the computer, see below.

Error Regarding Automatic Duplex Printing Is Displayed
Error Regarding Power Cord Being Unplugged Is Displayed (Windows)
Writing Error/Output Error/Communication Error (Windows)
Other Error Messages (Windows)
Inkjet Printer/Scanner/Fax Extended Survey Program Screen Is Displayed (Windows)
Inkjet Printer/Scanner/Fax Extended Survey Program Icon Appears (Mac OS)

Q Message Appears on Touch Screen

A

Check the message and take an appropriate action.

• Data of supported types are not saved.
  ◦ There is no image data saved on the memory card that can be read by this printer.
  ◦ The printer may not recognize the file if the file name or folder path contain certain characters.
    Use only alphanumeric characters.
  ◦ Photo data edited or processed on a computer must be printed from the computer.

Note

• When a photo which has been processed on a computer is selected, “?” is displayed on the touch screen.

• The card is currently writable from PC. Set to [Not writable from PC].
  The card slot is set to Writable from USB PC.
  You cannot print from the memory card when the card slot is set to Writable from USB PC. After writing on the memory card, select Not writable from PC in Read/write attribute under Device user settings.

• Power was not turned off correctly the last time. Press the button when turning power off.
  The printer may have been unplugged while the power was still on.
  Tap OK on the touch screen.
• **Note**
  * See [Unplugging the Printer](#) to unplug the printer correctly.

• **Cannot connect to the server. Please wait a while and try again.**

  The printer cannot connect to the server due to a communication error. Tap **OK** on the touch screen and try again after a while.

**Q** Error Regarding Automatic Duplex Printing Is Displayed

**A**

Check See Automatic Duplex Printing Problems and take the appropriate action.

**Q** Error Regarding Power Cord Being Unplugged Is Displayed (Windows)

**A**

The printer may have been unplugged while it was on.

Check the error message that appears on the computer and click **OK**. The printer starts printing.

See [Unplugging the Printer](#) for unplugging the power cord.

**Q** Writing Error/Output Error/Communication Error (Windows)

**A**

Check1 If **POWER** lamp is off, make sure printer is plugged in and turn it on.

The **POWER** lamp flashes while the printer is initializing. Wait until the **POWER** lamp stops flashing and remains lit.

Check2 Make sure printer is properly connected to computer.

If you are using a USB cable, make sure it is securely connected to both the printer and the computer. When the USB cable is securely plugged in, check the following:

- If you are using a relay device such as a USB hub, disconnect it, connect the printer directly to the computer, and retry the printing. If printing starts normally, there is a problem with the relay device. Contact the vendor of the relay device.
- There could also be a problem with the USB cable. Replace the USB cable and retry the printing.
If you use the printer over a LAN, make sure the printer is connected to the network with a LAN cable or is correctly set up for network use.

**Check3** Make sure MP Drivers are installed correctly.

Uninstall the MP Drivers following the procedure described in Deleting the Unnecessary MP Drivers and reinstall them from the Setup CD-ROM or the Canon website.

**Check4** When printer is connected to your computer with a USB cable, check device status from your computer.

Follow the procedure below to check the device status.

1. Open the Device Manager on your computer as shown below.
   
   If the **User Account Control** screen appears, follow the on-screen instructions.
   
   • In Windows 10, right-click **Start** button and select **Device Manager**.
   • In Windows 8.1 or Windows 8, select **Control Panel** from **Settings** charm on **Desktop > Hardware and Sound > Device Manager**.
   • In Windows 7 or Windows Vista, click **Control Panel**, **Hardware and Sound**, and **Device Manager**.

2. **Double-click Universal Serial Bus controllers and USB Printing Support**.
   
   If the **USB Printing Support Properties** screen does not appear, make sure the printer is correctly connected to the computer.
   
   ➔ **Check2** Make sure printer is property connected to computer.

3. **Click General tab and check for a device problem**.
   
   If a device error is shown, see Windows Help to resolve it.

### Other Error Messages (Windows)

**Check** If an error message appears outside printer status monitor, check the following:

- "Could not spool successfully due to insufficient disk space"
  
  Delete any unnecessary files to increase the amount of free space on the disk.

- "Could not spool successfully due to insufficient memory"
  
  Close other applications to increase the available memory.
  
  If you still cannot print, restart your computer and retry the printing.

- "Printer driver could not be found"
  
  Uninstall the MP Drivers following the procedure described in Deleting the Unnecessary MP Drivers and reinstall them from the Setup CD-ROM or the Canon website.

- "Could not print Application name - File name"
  
  Try printing again once the current job is complete.
If the Inkjet Printer/Scanner/Fax Extended Survey Program is installed, a screen appears asking for permission to send the printer and application usage information every month for about ten years. Read the information on the screen and follow the instructions below.

• If you agree to participate in survey program:
   Click **Agree** and follow the on-screen instructions. The printer usage information is sent via the Internet. Once you have completed the procedure, the information is subsequently sent automatically and the confirmation screen does not reappear.

   **Note**
   - When the information is being sent, a warning such as an Internet security message may appear. Make sure the program name is "IJPLMUI.exe" and allow it.
   - If you clear **Send automatically from the next time** check box, the information will not be sent automatically from next time and a confirmation screen will appear at the time of the next survey. To send the information automatically, see Changing confirmation screen setting.

• If you do not agree to participate in survey program:
   Click **Do not agree**. The confirmation screen closes and the survey is skipped. The confirmation screen will reappear one month later.

• To uninstall Inkjet Printer/Scanner/Fax Extended Survey Program:
   To uninstall the Inkjet Printer/Scanner/Fax Extended Survey Program, click **Uninstall** and follow the on-screen instructions.
• Changing confirmation screen setting:

1. Make the following settings.

   ◦ In Windows 10, right-click Start button and select Programs and Features.
   ◦ In Windows 8.1 or Windows 8, select Control Panel from Settings charm on Desktop > Programs > Programs and Features.
   ◦ In Windows 7, or Windows Vista, select Start menu > Control Panel > Programs > Programs and Features.

   **Note**

   • A confirmation/warning dialog box may appear when installing, uninstalling or starting up software.

   This dialog box appears when administrative rights are required to perform a task.

   If you are logged in on an account with administrator privileges, follow the on-screen instructions.

2. Select Canon Inkjet Printer/Scanner/Fax Extended Survey Program.

3. Select Change.

   If you select Yes after you have followed the on-screen instructions, the confirmation screen will appear at the time of the next survey.

   If you select No, the information will be sent automatically.

   **Note**

   • If you select Uninstall, the Inkjet Printer/Scanner/Fax Extended Survey Program is uninstalled. Follow the on-screen instructions.

---

**Inkjet Printer/Scanner/Fax Extended Survey Program Icon Appears (Mac OS)**

**A**

If the Inkjet Printer/Scanner/Fax Extended Survey Program is installed, the printer and application software usage information is sent every month for about ten years. The Inkjet Printer/Scanner/Fax Extended Survey Program icon appears in the Dock when it is time to send the printer usage information.

Click the icon, read the information that appears, and then follow the instructions below.
• If you agree to participate in survey program:

Click Agree and follow the on-screen instructions. The printer usage information is sent via the Internet. Once you have completed the procedure, the information is subsequently sent automatically and the confirmation screen does not reappear.

>>> Note

• If you clear Send automatically from the next time check box, the information will not be sent automatically the next time and the Inkjet Printer/Scanner/Fax Extended Survey Program icon will appear in the dock at the time of the next survey.

• If you do not agree to participate in survey program:

Click Do not agree. The confirmation screen closes and the survey is skipped. The confirmation screen will reappear one month later.

• To stop sending information:

Click Turn off. This stops the Inkjet Printer/Scanner/Fax Extended Survey Program, and information is not sent. To resume the survey, see Changing setting.

• To uninstall Inkjet Printer/Scanner/Fax Extended Survey Program:

1. Stop Inkjet Printer/Scanner/Fax Extended Survey Program.

    >>> Changing setting:
2. Select **Applications** from **Go** menu of Finder, double-click **Canon Utilities** folder and **Inkjet Extended Survey Program** folder.

3. Move **Canon Inkjet Printer/Scanner/Fax Extended Survey Program.app** file to **Trash**.

4. Restart computer.

   Empty **Trash** and restart your computer.

- **Changing setting:**

  To display the confirmation screen every time the printer usage information is sent or to resume surveying, follow the procedure below.

1. Select **Applications** from **Go** menu of Finder, double-click **Canon Utilities** folder and **Inkjet Extended Survey Program** folder.

2. Double-click **Canon Inkjet Printer/Scanner/Fax Extended Survey Program** icon.

   - **Do not display the confirmation screen when information is sent:**

     If the check box is selected, the information will be sent automatically.

     If the check box is not selected, **Inkjet Printer/Scanner/Fax Extended Survey Program** icon will appear in the Dock at the time of the next survey. Click the icon and follow the on-screen instructions.

   - **Turn off/Turn on** button:

     Click the **Turn off** button to stop the Inkjet Printer/Scanner/Fax Extended Survey Program.

     Click the **Turn on** button to restart the Inkjet Printer/Scanner/Fax Extended Survey Program.
List of Support Code for Error

Support code appears on the touch screen and your computer screen when errors occur. A "support code" is an error number, and appears along with an error message. When an error occurs, check the support code displayed on the touch screen and computer screen and take the appropriate action in response.

Support Code Appears on Touch Screen and Computer Screen

- **1000 to 1ZZZ**
  - 1000 1001 1002 1003 1200 1240
  - 1258 1259 1270 1300 1303 1304
  - 1309 1310 1313 1401 1403 1405
  - 140B 1410 1411 1412 1413 1414
  - 1415 1551 1552 1600 1660 1680
  - 1681 1684 1688 1689 1700 1701
  - 1730 1731 1750 1830 1850 1851
  - 1855 1857 185B 185C 185D 1871
  - 1874 1890

- **2000 to 2ZZZ**
  - 2110 2113 2114 2120 2123 2504
  - 2700 2900 2901

- **3000 to 3ZZZ**
  - 3402 3403 3405 3407 3408 3410
  - 3411 3412 3413 3438 3439 3440
  - 3441 3442 3443 3444 3445 3446
  - 3447

- **4000 to 4ZZZ**
  - 4100 4103 4104

- **5000 to 5ZZZ**
  - 5011 5012 5050 5100 5200 5400
• **6000 to 6ZZZ**

  6000  6001  6004  6500  6502  6800
  6801  6900  6901  6902  6910  6911
  6920  6921  6930  6931  6932  6933
  6934  6935  6936  6937  6938  6940
  6941  6942  6943  6944  6945  6946
  6950  6960  6A80  6A81  6A82

• **A000 to ZZZZ**

  B202  B203  B204  B205  C000

For paper jam support codes, see also **List of Support Code for Error (Paper Jams)**.
List of Support Code for Error (Paper Jams)

If paper jams, remove it following the appropriate procedure as shown below.

- If you can see the jammed paper at the paper output slot or the rear tray:
  - If the paper fed from the rear tray is jammed:
    - 1300

- If you cannot see the jammed paper at the paper output slot or the rear tray:
  - If the paper fed from the cassette is jammed:
    - 1303
  - If the paper is jammed when performing automatic duplex printing:
    - 1304
  - If the paper is jammed as the printer pulled in the printed paper:
    - 1313
  - If the paper tears and you cannot remove it from the paper output slot or from the transport unit:
    - Paper Is Jammed inside Printer

- Cases other than above:
  - Other Cases
1300

Cause

Paper is jammed when feeding paper from rear tray.

What to Do

If the paper fed from the rear tray is jammed, remove the jammed paper from the paper output slot or from the rear tray following the instructions below.

1. Slowly pull out paper, either from paper output slot or from rear tray, whichever is easier.

   Hold the paper with both hands, and pull it out slowly so as not to tear it.

   ![Image of printer with paper](image)

   **Note**

   - If you cannot pull out the paper, turn the printer back on without pulling forcibly. The paper may be ejected automatically.
   - If paper becomes jammed during printing and you need to turn off the printer to remove it, tap **Stop** to stop the printing before you turn off the printer.
   - If the paper tears and you cannot remove the jammed paper from the paper output slot or the rear tray, remove the paper from inside the printer.

     ➤ **Paper Is Jammed inside Printer**

   - If you cannot pull the paper out from the paper output slot or from the rear tray, try to pull the paper out from the rear side of the printer.

     ➤ **Removing Jammed Paper from Rear Side**

2. Reload paper and select **OK** on printer's touch screen.

   The printer resumes printing. Reprint the page you were printing if it was not printed properly due to the paper jam.
If you turned off the printer in step 1, the print data that was sent to the printer is erased. Redo the printing.

**Note**

- When reloading the paper, make sure you are using suitable paper and loading it correctly.
- We recommend using paper sizes other than A5 to print documents with photos or graphics. A5 paper may curl and jam as it leaves the printer.

If the measures above do not solve the problem, contact your nearest Canon service center to request a repair.
1303

**Cause**

Paper is jammed when feeding paper from cassette.

**What to Do**

If the paper fed from the cassette is jammed, try to remove the paper from the following locations.

- Paper output slot
  
  ➤ [1300](#)

- Inside of the printer
  
  ➤ [Paper Is Jammed inside Printer](#)

- Feeder at the cassette
  
  Pull out the cassette, and then remove the paper slowly with both hands.

If the measures above do not solve the problem, see [Removing Jammed Paper from Rear Side](#) to open the rear cover and to remove the paper.

**Removing Jammed Paper from Rear Side**

**Note**

- If paper becomes jammed during printing and you need to turn off the printer to remove it, tap **Stop** to stop the printing before you turn off the printer.

1. Rotate printer so that rear side of printer faces toward you.
2. Open rear tray cover and then pull up paper support.

3. Detach rear cover.
   - Pull out the rear cover.

4. Slowly pull out paper.

<table>
<thead>
<tr>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Do not touch the inner parts of the printer.</td>
</tr>
</tbody>
</table>

If you were not able to remove the paper in this step, detach the transport unit cover and remove the paper by following these steps.

1. Detach transport unit cover.
   - Lift up the transport unit cover and pull out it.
2. Slowly pull out paper.

**Note**

- Do not touch the inner parts of the printer.

3. Make sure all jammed paper is removed.

4. Attach transport unit cover.
   
   Insert the transport unit cover slowly all the way into printer and take down the transport unit cover.

5. Attach rear cover.
   
   Insert the projections of the right side of the rear cover into the printer, and then push the left side of the rear cover until it is closed completely.
If the measures above do not solve the problem, contact your nearest Canon service center to request a repair.
1304

Cause
Paper is jammed when performing automatic duplex printing.

What to Do
If the paper is jammed when performing automatic duplex printing, try to remove the paper from the following locations.

- Paper output slot
  
- Inside of the printer

If the measures above do not solve the problem, see Removing Jammed Paper from Rear Side to open the rear cover and to remove the paper.

Removing Jammed Paper from Rear Side

Note
- If paper becomes jammed during printing and you need to turn off the printer to remove it, tap Stop to stop the printing before you turn off the printer.

1. Rotate printer so that rear side of printer faces toward you.

2. Open rear tray cover and then pull up paper support.

3. Detach rear cover.
   
   Pull out the rear cover.
4. Slowly pull out paper.

**Note**

- Do not touch the inner parts of the printer.

If you were not able to remove the paper in this step, detach the transport unit cover and remove the paper by following these steps.

1. Detach transport unit cover.

   Lift up the transport unit cover and pull it.

   ![Transport unit cover open]

2. Slowly pull out paper.
3. Make sure all jammed paper is removed.

4. Attach transport unit cover.

   Insert the transport unit cover slowly all the way into printer and take down the transport unit cover.

5. Attach rear cover.

   Insert the projections of the right side of the rear cover into the printer, and then push the left side of the rear cover until it is closed completely.

If the measures above do not solve the problem, contact your nearest Canon service center to request a repair.

**Note**

- Do not touch the inner parts of the printer.
Cause
Paper is jammed as printer pulled in printed paper.

What to Do
If the paper is jammed as the printer pulled in the printed paper, try to remove the paper from the following locations.

- Paper output slot
  ➤ 1300
- Inside of the printer
  ➤ Paper Is Jammed inside Printer

If the measures above do not solve the problem, see Removing Jammed Paper from Rear Side to open the rear cover and to remove the paper.

Removing Jammed Paper from Rear Side

Note
- If paper becomes jammed during printing and you need to turn off the printer to remove it, tap Stop to stop the printing before you turn off the printer.

1. Rotate printer so that rear side of printer faces toward you.

2. Open rear tray cover and then pull up paper support.

3. Detach rear cover.
   Pull out the rear cover.
4. Slowly pull out paper.

**Note**

- Do not touch the inner parts of the printer.

If you were not able to remove the paper in this step, detach the transport unit cover and remove the paper by following these steps.

1. Detach transport unit cover.

   Lift up the transport unit cover and pull out it.

2. Slowly pull out paper.
Note

- Do not touch the inner parts of the printer.

3. Make sure all jammed paper is removed.
4. Attach transport unit cover.

Insert the transport unit cover slowly all the way into printer and take down the transport unit cover.

5. Attach rear cover.

Insert the projections of the right side of the rear cover into the printer, and then push the left side of the rear cover until it is closed completely.

If the measures above do not solve the problem, contact your nearest Canon service center to request a repair.
Paper Is Jammed inside Printer

If the jammed paper tears and you cannot remove the paper either from the paper output slot or from the transport unit, or if the jammed paper remains inside the printer, remove the paper following the instructions below.

**Note**

- If paper becomes jammed during printing and you need to turn off the printer to remove it, tap Stop to stop the printing before you turn off the printer.

1. Turn off printer and unplug it.

2. Open scanning unit / cover.

![Diagram of printer with open cover]

**Important**

- Do not touch white belt (A).

![Diagram of white belt (A)]

If you soil or scratch this part by touching it with paper or your hand, it could damage the printer.

3. Check if jammed paper is under print head holder.

   If the jammed paper is under the print head holder, move the print head holder to the far right or left, whichever makes it easier to remove the paper.

   When moving the print head holder, hold the top of the print head holder and slide it slowly to the far right or left.
4. Hold jammed paper firmly in both hands.

5. If the paper is rolled up, pull out it.

5. Slowly pull out paper, so as not to tear it.
   Pull out the paper at an angle of about 45 degrees.

6. Make sure all jammed paper is removed.
If the paper tears when you pull out it, a bit of paper may remain in the printer. Check the following and remove any remaining paper.

- Any paper left under the print head holder?
- Any small bits of paper left in the printer?
- Any paper left in the left and right empty spaces (B) in the printer?

7. Close scanning unit / cover.

To close the scanning unit / cover, hold it up once, and then take it down gently.

All jobs in the print queue are canceled. Redo the printing.

**Note**

- When reloading the paper, make sure you are using suitable paper and loading it correctly. If a paper jam message appears on the touch screen or on your computer screen when you resume printing after removing all the jammed paper, there may be some paper still inside the printer. Check the printer again for any remaining bits of paper.

If the measures above do not solve the problem, contact your nearest Canon service center to request a repair.
1000

Cause
Possible causes include the following.
• There is no paper in the rear tray.
• Paper is not loaded in the rear tray properly.

What to Do
Take the corresponding actions below.
• Load paper in the rear tray.
• Align the paper guides with the both edges of the paper when you load paper in the rear tray.
• Set paper information for the paper in the rear tray.

After carrying out the above measures, select **OK** on the touch screen.

**Important**
• Be sure to close the feed slot cover after loading paper in the rear tray. If the feed slot cover is open, paper cannot be fed.

**Note**
• After loading paper in the rear tray, the screen for setting rear tray paper information appears. Set paper information for the paper in the rear tray.
• To cancel printing, tap **Stop** on the touch screen.
1003

Cause
Possible causes include the following.

- There is no paper in the cassette.
- Paper is not loaded in the cassette properly.

What to Do
Take the corresponding actions below.

- Load paper in the cassette.
- Align the paper guides with the both edges of the paper when you load paper in the cassette.
- Set paper information for the paper in the cassette.

After carrying out the above measures, select **OK** on the touch screen.

Note

- Once the cassette is inserted, the screen for setting cassette paper information appears. Set paper information for the paper in the cassette.
- The loadable paper differs depending on the paper source.
  
  The loadable paper in the cassette is A4, Letter, A5, or B5 size plain paper.
- To cancel printing, tap **Stop** on the touch screen.
1200

**Cause**

Scanning unit/cover is open.

**What to Do**

Close the scanning unit / cover and wait for a while.

Do not close it while you are replacing an ink tank.
1401

Cause
Print head may be damaged.

What to Do
Contact your nearest Canon service center to request a repair.
1600

**Cause**

If the lamp on the ink tank is flashing, ink may have run out.

**What to Do**

Replacing the ink tank is recommended.

If printing is in progress and you want to continue printing, select **OK** on the printer with the ink tank installed. Then printing can continue. Replacing the ink tank is recommended after the printing. The printer may be damaged if printing is continued under the ink out condition.

**Note**

- If multiple ink lamps are flashing, check the status of each ink tank.
1660

**Cause**
An ink tank is not installed.

**What to Do**
Install the ink tank.
1688

Cause
The ink has run out. (The lamp on the ink tank flashes.)

What to Do
Replace the ink tank and close the scanning unit (cover).
Printing under the current condition may damage the printer.
If you want to continue printing in this condition, you need to disable the function for detecting the remaining ink level. Touch Stop on the printer for at least 5 seconds, and then release it.
With this operation, disabling the function for detecting the remaining ink level is memorized. Please be advised that Canon shall not be liable for any malfunction or trouble which may be caused by continuation of printing under the ink out condition.

Note
- If the function for detecting the remaining ink level is disabled, the ink tank in gray is displayed on the touch screen when checking the current estimated ink level.
1689

Cause
Printer detected ink out condition (The lamp on the ink tank flashes).

What to Do
Replace the ink tank and close the scanning unit (cover).
An ink tank that was once empty is installed.
Printing under the ink out condition may damage the printer.
If you want to continue printing, you need to disable the function for detecting the remaining ink level. To disable this function, touch Stop on the printer for at least 5 seconds, and then release it.
With this operation, disabling the function for detecting the remaining ink level is memorized. Please be advised that Canon shall not be liable for any malfunction or trouble caused by continuation of printing under the ink out condition or by using refilled ink tanks.

Note
- If the function for detecting the remaining ink level is disabled, the ink tank in gray is displayed on the touch screen when checking the current estimated ink level.
1700

Cause

Ink absorber is almost full.

What to Do

Select OK on the touch screen to continue printing. Contact your nearest Canon service center to request a repair.

Note

- In the case of warnings or errors caused by remaining ink levels, the printer cannot print or scan.
1890

Cause
Tape for securing print head holder during transportation may still be attached.

What to Do
Open the scanning unit / cover and make sure the tape for securing the print head holder during transportation has been removed.

If the tape is still there, remove it and close the scanning unit / cover.

If this does not solve the problem, contact your nearest Canon service center to request a repair.
2110

**Cause**

Paper settings for printing or copying do not match cassette paper information set on printer.

**Note**

- See below for the correct correspondence between paper settings made on the printer driver or on the touch screen.
  - Paper Settings on the Printer Driver and the Printer (Media Type) (Windows)
  - **Paper Settings on the Printer Driver and the Printer (Media Type)** (Mac OS)
  - Paper Settings on the Printer Driver and the Printer (Paper Size) (Windows)
  - **Paper Settings on the Printer Driver and the Printer (Paper Size)** (Mac OS)

- For copying, make the copy paper settings to match cassette paper information set on the printer.
- See below for details on cassette paper information set on the printer.

  - [Paper Settings](#)

If the print or copy paper settings do not match cassette paper information set on the printer, as shown below, a message appears on the touch screen.

- Print settings specified on the printer driver:
  - Paper size: A5
  - Media type: Plain paper
- Cassette paper information set on the printer:
  - Paper size: A4
  - Media type: Plain paper

After selecting **OK** on the touch screen, the print or copy paper settings appear below the message.
What to Do

Select OK on the touch screen again to display the screen below.

Select the appropriate action.

**Note**

- Depending on settings, some of the options below may not appear.

**Print with the loaded paper.**

Select this option to print or copy onto the paper in the cassette without changing the paper settings.

For example, if the print or copy paper setting is A5, and cassette paper information is set to A4, the A5 size setting is used to print or copy onto the paper in the cassette.

**Replace the paper and print**

Select this option to print after changing the paper in the cassette.
For example, if the print or copy paper setting is A5, and cassette paper information is set to A4, change the paper in the cassette to A5 paper and proceed with printing or copying.

Once you have inserted the cassette after changing the paper, the screen for setting cassette paper information appears. Set paper information for the paper in the cassette.

### Note

- If you do not know what paper information to set, tap (Back). The previous screen appears, showing the paper size and media type. Check the paper settings and set them as cassette paper information.
- See below for the correct correspondence between paper settings made on the printer driver or on the touch screen.
  - Paper Settings on the Printer Driver and the Printer (Media Type) (Windows)
  - Paper Settings on the Printer Driver and the Printer (Media Type) (Mac OS)
  - Paper Settings on the Printer Driver and the Printer (Paper Size) (Windows)
  - Paper Settings on the Printer Driver and the Printer (Paper Size) (Mac OS)

### Cancel

Cancels printing.

Select this option when you want to change the print or copy paper settings. Change the paper settings and retry printing.

### Note

- To suppress the misprint prevention message, change the setting as described below. When you suppress the message, the printer uses the paper settings for printing or copying onto the paper in the cassette regardless of whether or not the paper matches these settings.
  - To change the message view setting when printing or copying using the operation panel of the printer:
    - Feed settings
  - To change the message view setting when printing using the printer driver:
    - Changing the Printer Operation Mode (Windows)
    - Changing the Printer Operation Mode (Mac OS)
2900

Cause
Scanning print head alignment sheet failed.

What to Do
Select OK on the touch screen and follow the instructions below.

• Make sure the print head alignment sheet is set in the correct position and orientation on the platen glass.
• Make sure the platen glass and the print head alignment sheet are not dirty.
• Make sure the loaded paper is correct.

   For automatic print head alignment, load A4 or Letter-sized plain paper.

• Make sure the print head nozzle is not clogged.

   Check the print head condition by printing the nozzle check pattern.

If the error is still not resolved, try manual print head alignment.
2901

Cause
Print head alignment pattern has been printed and printer is waiting to scan sheet.

What to Do
Scan the printed alignment pattern.

1. Load print head alignment sheet on platen glass.
   Place the printed side down and align the mark in the upper left corner of the sheet with the alignment mark.

2. Slowly close the document cover and select **OK** on printer's touch screen.
   The printer starts scanning the print head alignment sheet, and automatically adjusts the print head position.
4103

**Cause**
Cannot perform printing with current print settings.

**What to Do**
- Tap **Stop** on the touch screen to cancel printing.
- Then change the print settings and retry printing.
5011

Cause
Printer error has occurred.

What to Do
Turn off printer and unplug it.
Plug in the printer again and turn it back on.
If this does not solve the problem, contact your nearest Canon service center to request a repair.
5012

**Cause**
Printer error has occurred.

**What to Do**
Turn off printer and unplug it.
Plug in the printer again and turn it back on.
If this does not solve the problem, contact your nearest Canon service center to request a repair.
Cause
Printer error has occurred.

What to Do
Cancel printing and turn off the printer.
Check the following:

• Make sure print head holder motion is not impeded by tapes for securing the print head holder during transportation, jammed paper, etc.
  Remove any impediment.
• Make sure the ink tanks are properly installed.
  Press ink tanks until they click into place.

Turn the printer back on.
If this does not solve the problem, contact your nearest Canon service center to request a repair.

Important

• When clearing an impediment to print head holder motion, be careful not to touch white belt (A).

If you soil or scratch this part by touching it with paper or your hand, it could damage the printer.
5200

**Cause**
Printer error has occurred.

**What to Do**
Turn off printer and unplug it.
Plug in the printer again and turn it back on.
If this does not solve the problem, contact your nearest Canon service center to request a repair.
5B00

Cause
Printer error has occurred.

What to Do
Contact your nearest Canon service center to request a repair.

Note
- In the case of warnings or errors caused by remaining ink levels, the printer cannot print or scan.
6000

**Cause**

Printer error has occurred.

**What to Do**

If the paper is jammed, remove it depending on the jammed location and cause.

➤ List of Support Code for Error (Paper Jams)

Turn off printer and unplug it.

Plug in the printer again and turn it back on.

If this does not solve the problem, contact your nearest Canon service center to request a repair.
C000

Cause
Printer error has occurred.

What to Do
Cancel printing and turn off the printer.
Check the following:

• Make sure print head holder motion is not impeded by tapes for securing the print head holder during transportation, jammed paper, etc.
  Remove any impediment.
• Make sure the ink tanks are properly installed.
  Press ink tanks until they click into place.

Turn the printer back on.
If this does not solve the problem, contact your nearest Canon service center to request a repair.

Important
• When clearing an impediment to print head holder motion, be careful not to touch white belt (A).

If you soil or scratch this part by touching it with paper or your hand, it could damage the printer.